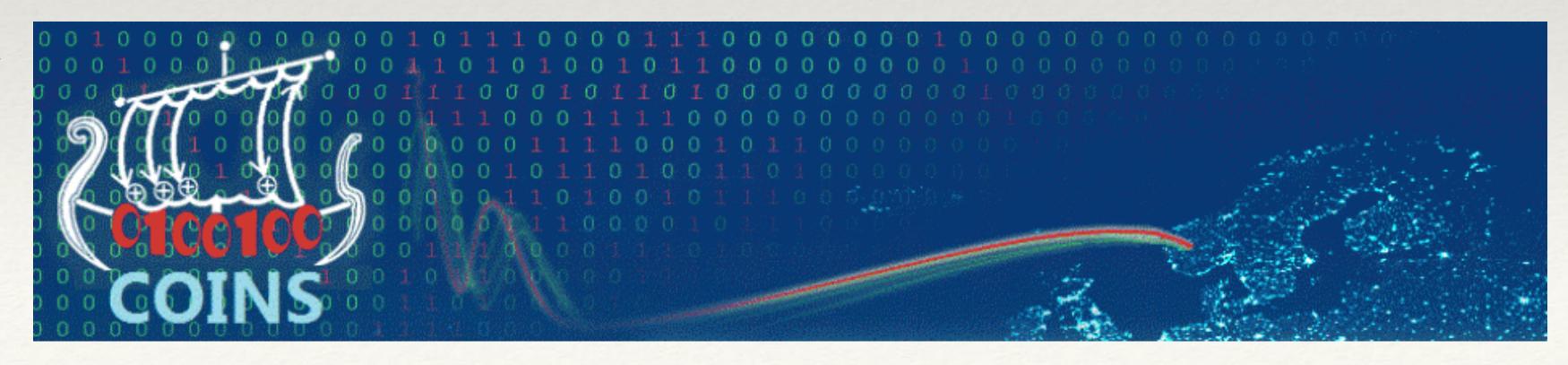


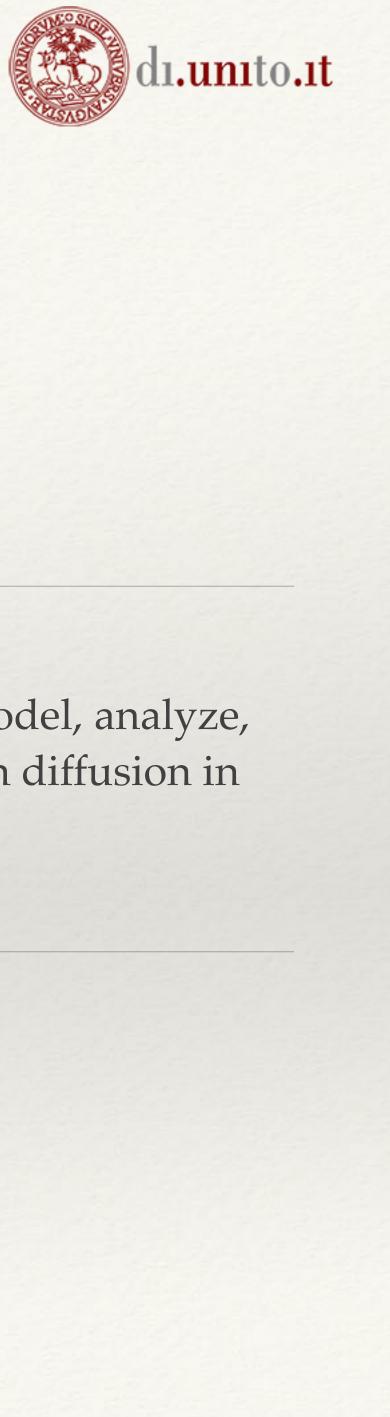
http://arcs.di.unito.it

#### Giancarlo Ruffo - Università degli Studi di Torino (Italy)

# The Science of (Fighting) Fake News

June 14-18th, 2021







http://www.di.unito.it/~ruffo giancarlo.ruffo@unito.it

@giaruffo



Using network science to model, analyze, and mitigate misinformation diffusion in social media

# What I do (and don't...)

- \* Academic and industrial research
- \* Data and network analysis
- \* Models of diffusion processes
- \* Social media and data as a resource
  - the interplay between
    'segregation' and 'polarization'
  - rational motivations

- \* I don't debunk, I am not a journalist
- I don't look for automatic identification of true and false news
- \* I do not target social media as evil
  - I don't believe in censorship or freedom of speech limitations
  - I don't look for simple explanations to complex problems (e.g., gullible people is also stupid!)



- \* June 15th:
  - Problem definition and basic terminology
  - \* Introduction to Network Science
  - Understanding the structure of an information / misinformation network
- \* June 16th:
  - \* Introduction to dynamical processes on Networks
  - \* Social influence, the emergence of echo chambers and the interplay between segregation and polarization
  - \* Studying the impact of fact-checking
- \* June 17th:
  - \* The role of social bots
  - \* Open Problems and Trends

Course overview

# Speakers' Corner



# Introduction and Terminology

#### Misinformation

#### Fake-News

### Disinformation

Conspiracy Theories

Urban Legend

Spam

Troll

Terminology

#### Malinformation

Unverified Information

Propaganda

Rumors

Astroturf

Hate Speech

Cyberbullying

### INFORMATION DISORDER : Toward an interdisciplinary framework for research and policy making



Council of Europe report DGI(2017)09 Claire Wardle, PhD Hossein Derakhshan

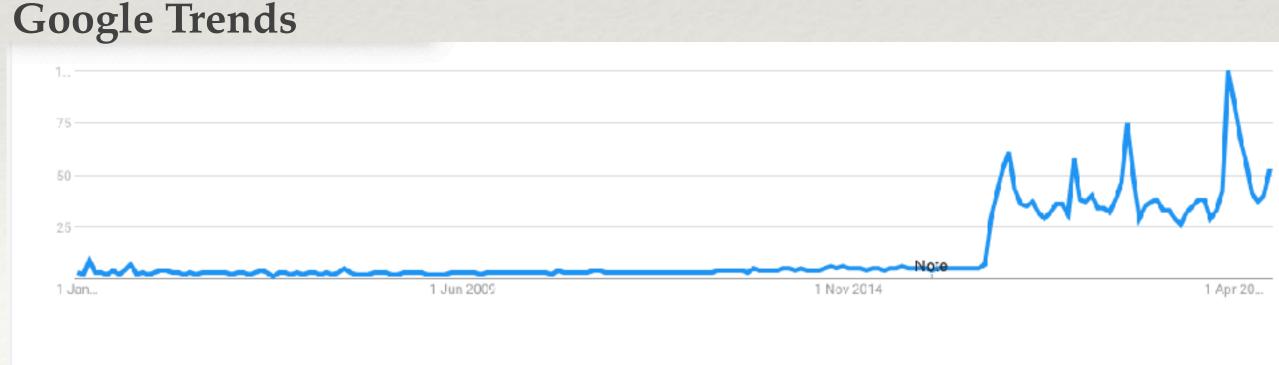
https://rm.coe.int/information-disorder-toward-an-interdisciplinary-framework-for-researc/168076277c

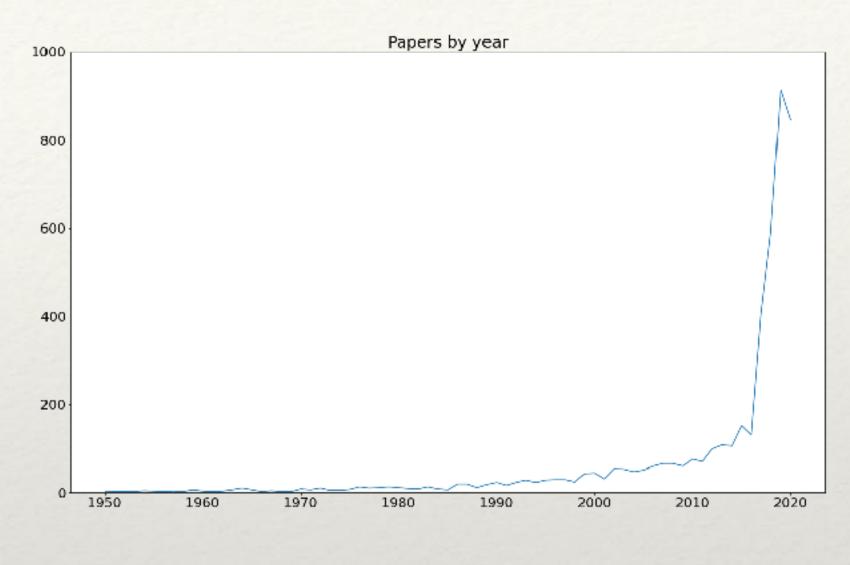
### **Open fronts:**

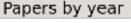
- defining a language to capture the complexity of the phenomenon
- \* implications for democracy?
- \* role of television?
- implications of weakened local media?
- \* micro-targeting
- computational amplification
- filter bubbles and echo chambers
- declining trust in evidence

# Scientific papers

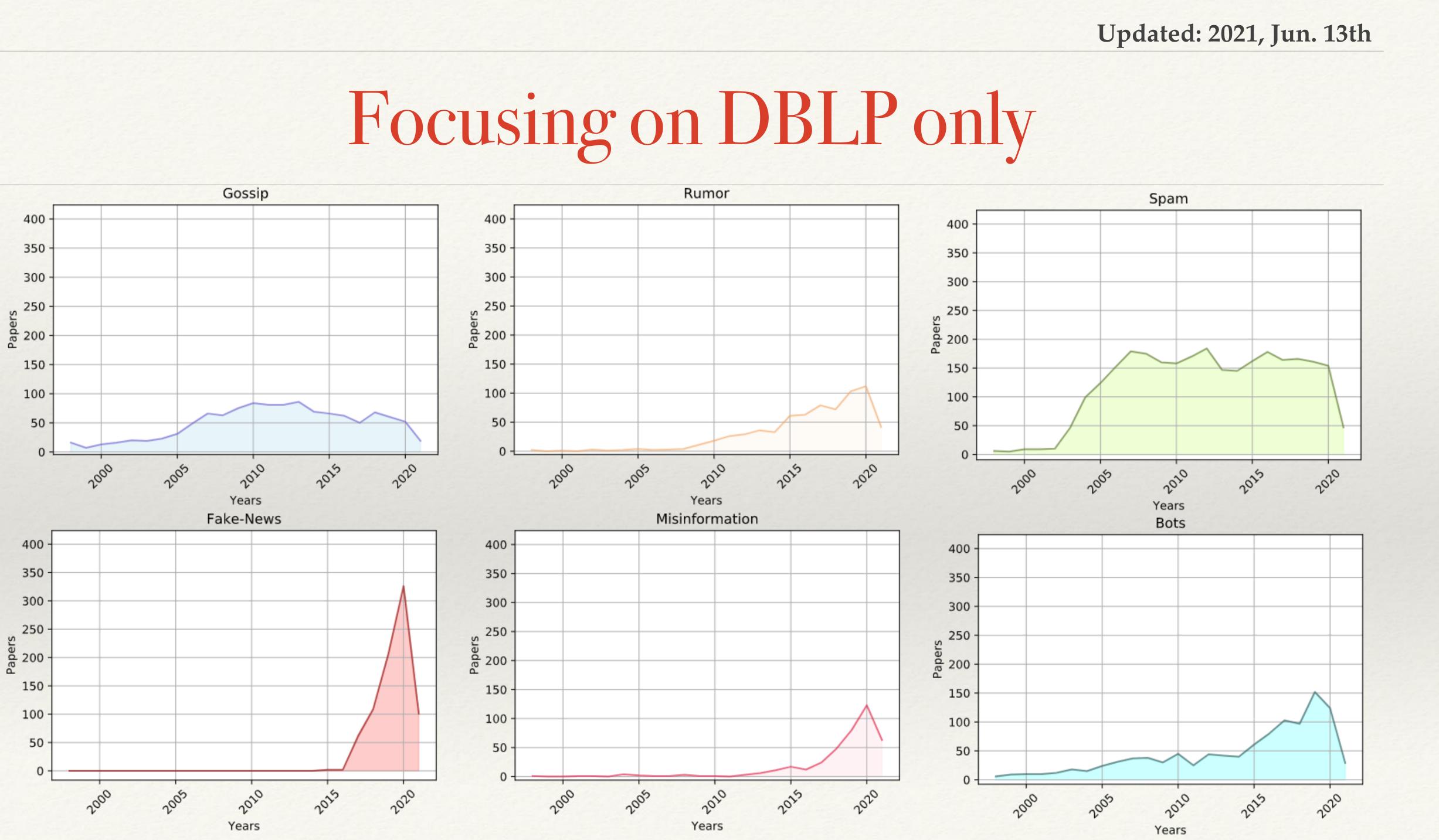
- \* How many papers have been published with "fake news" (or related) in the title?
- \* We built a dataset from Microsoft Academic, and followed citations
- \* **40,971** papers (and still counting...)
- \* Explosive growth after 2016











- \* Although the problem is considered "new", the literature is huge (and very multidisciplinary)
- \* Difficult to find an objective and general point of view
- \* This introductory course is necessarily subjective; however we tried to 'discover hidden gems' with a partially automatic search of relevant and potentially influential scientific contributions

# Fast growing literature problem











#### 40832 PAPERS

Search among thousands of works about the disinformation problem

Don't stop to the most popular papers: find the hidden gems!

Search in title...

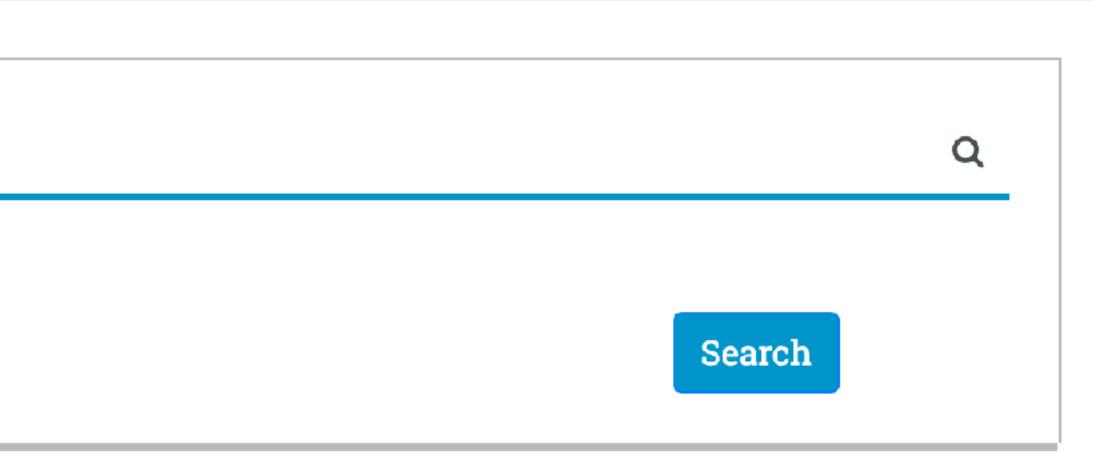
+ Advanced Search



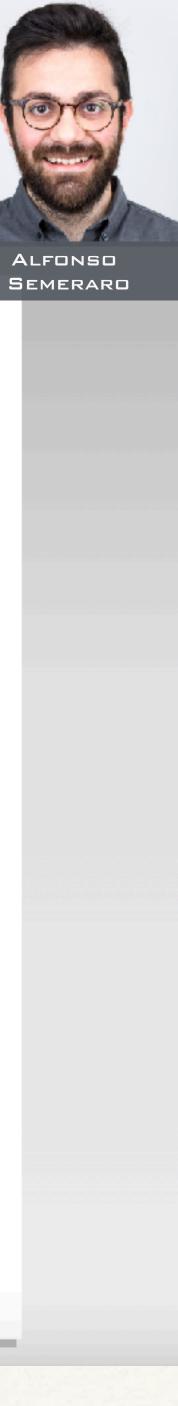
#### 1518348 REFERENCES

#### **ALWAYS UPDATED**

We update FakenewsResearch each two weeks. Don't miss the latest out!



http://fakenewsresearch.net



### **POLICY FORUM** SOCIAL SCIENCE The science of fake news

David M. J. Lazer, Matthew A. Baum, Yochai Benkler, Adam J. Berinsky, Kelly M. Greenhill, Filippo Menczer, Miriam J. Metzger, Brendan Nyhan, Gordon Pennycook, David Rothschild, Michael Schudson, Steven A. Sloman, Cass R. Sunstein, Emily A. Thorson, Duncan J. Watts, Jonathan L. Zittrain

The list of author affiliations is provided in the supplementary materials.

Email: d.lazer@northeastern.edu

Hide authors and affiliations

Science 09 Mar 2018: Vol. 359, Issue 6380, pp. 1094-1096 DOI: 10.1126/science.aao2998

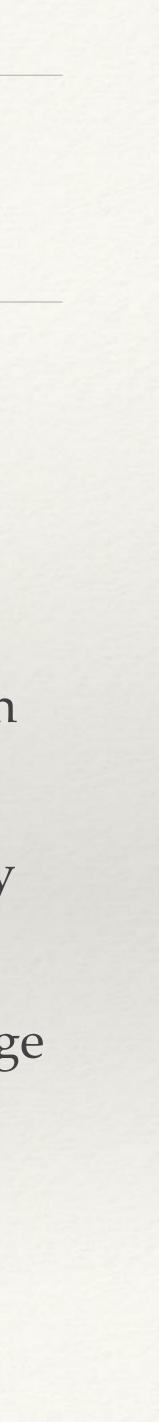
"... much remains unknown regarding the vulnerabilities of individuals, institutions, and society to manipulations by malicious actors."

## 2018 Manifesto



# Prevalence and impact

- \* How common is fake news, and what is its impact on individuals?
- \* On average, an American encountered from 1 to 3 stories from fake news publishers before the 2016 elections - H. Allcott, M. Gentzkow, J. Econ. Perspect. 31, 211 (2017)
- \* False information on Twitter is typically retweeted by many more people, and far more rapidly, than true information, especially when the topic is politics - S. Vosoughi et al., Science 359, 1146 (2018)
- \* By liking, sharing, and searching for information, social bots can magnify the spread of fake news by orders of magnitude
- \* Identification of bots is a moving target and will therefore remain major ongoing research challenge \* Evaluations of the medium-to-long-run impact on political behavior of exposure to fake news are essentially nonexistent in the literature.



# Potential interventions

- \* How can we empower individuals?
  - \* fact-checking, whose efficacy is disputed
  - \* education, to improve individual evaluation of the quality of information
- \* Ho can we prevent individuals' exposure to fake news?
  - \* adjusting social media business models to increase emphasis on quality information
  - \* reducing personalization and 'echo-chambers' effects
  - \* removing accounts associated to **bots**, when they are found
- \* Content curation decisions are subject to many ethical considerations

# Main questions

- \* Can we find a language and a framework that is able to capture the complexity of the phenomenon?
- \* Which are the basic mechanisms that lead to the formation of echochambers?
- \* To which extent an account controlled by a human is vulnerable and manipulable by malicious actors and bots?
- \* How can we mitigate information spreading?

### Introduction to Network Science

# Networks are "everywhere"

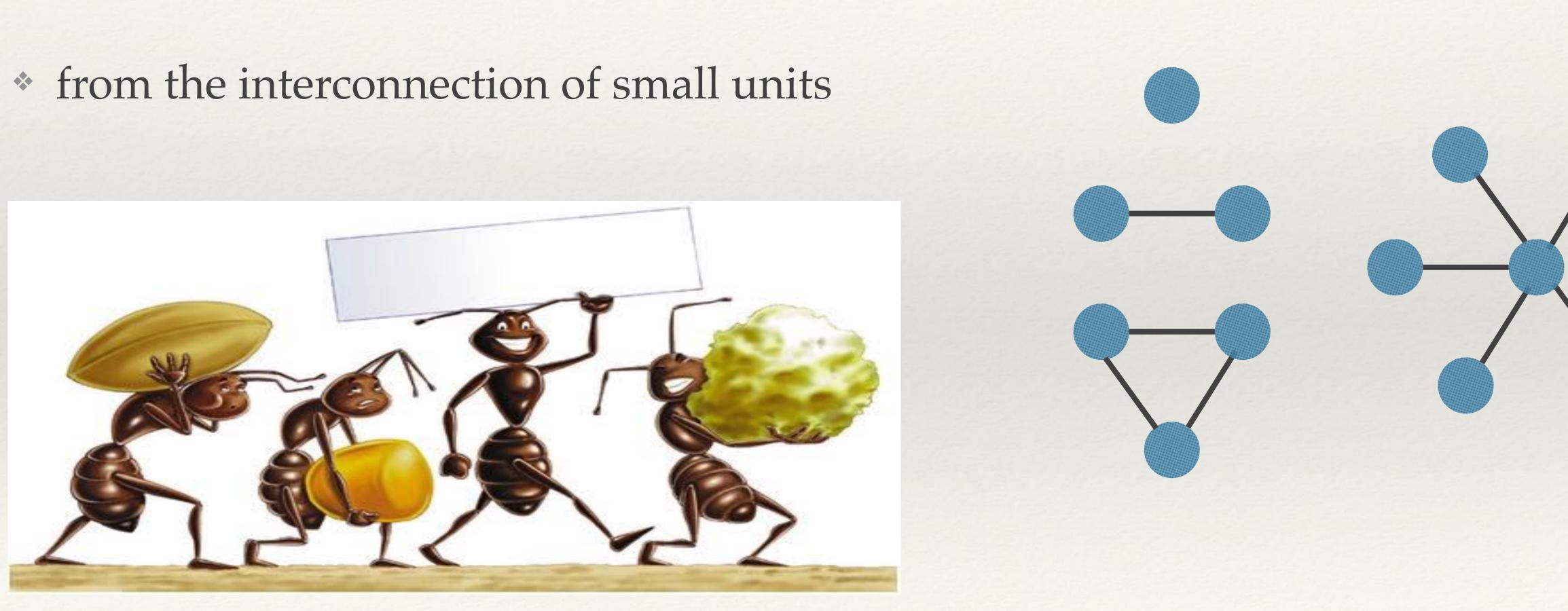
- \* Social Networks
  - actors (individuals, also agents)
  - \* social ties
- Information systems
  - \* book, web page
  - citation, link, retweet



- \* Complex != Complicated
- \* composed by many **interacting elements**
- \* they give rise to emergent collective phenomena
- \* emergence: not directly related to individual phenomena
- \* linearity vs non linearity
- \* heterogeneous vs homogeneous



# from a local

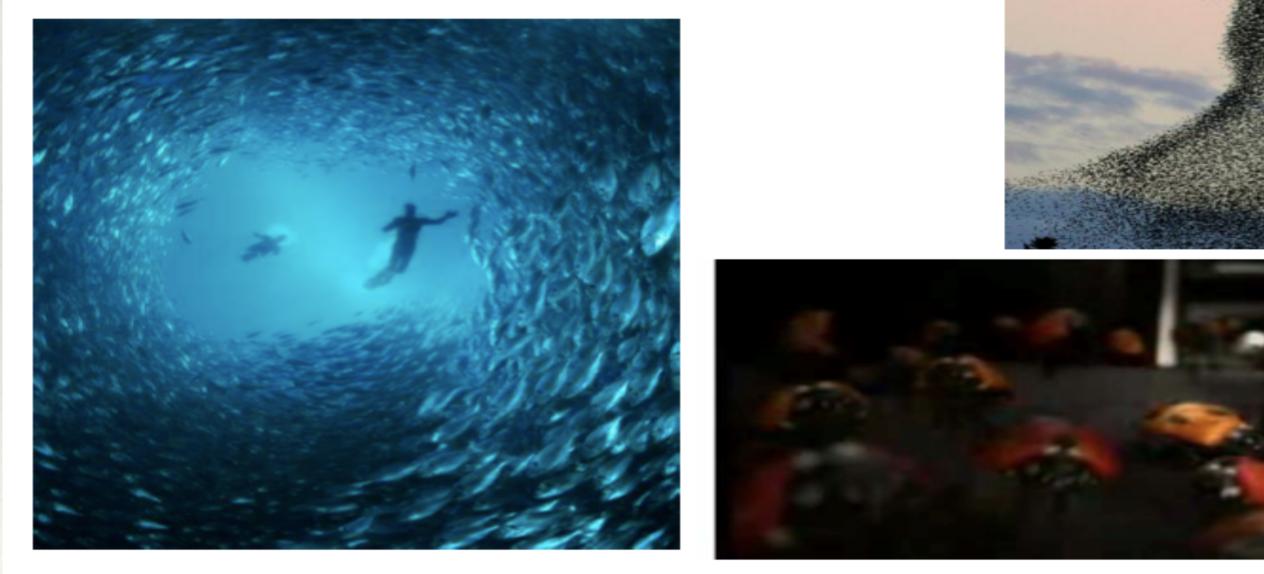




# to global level phenomena



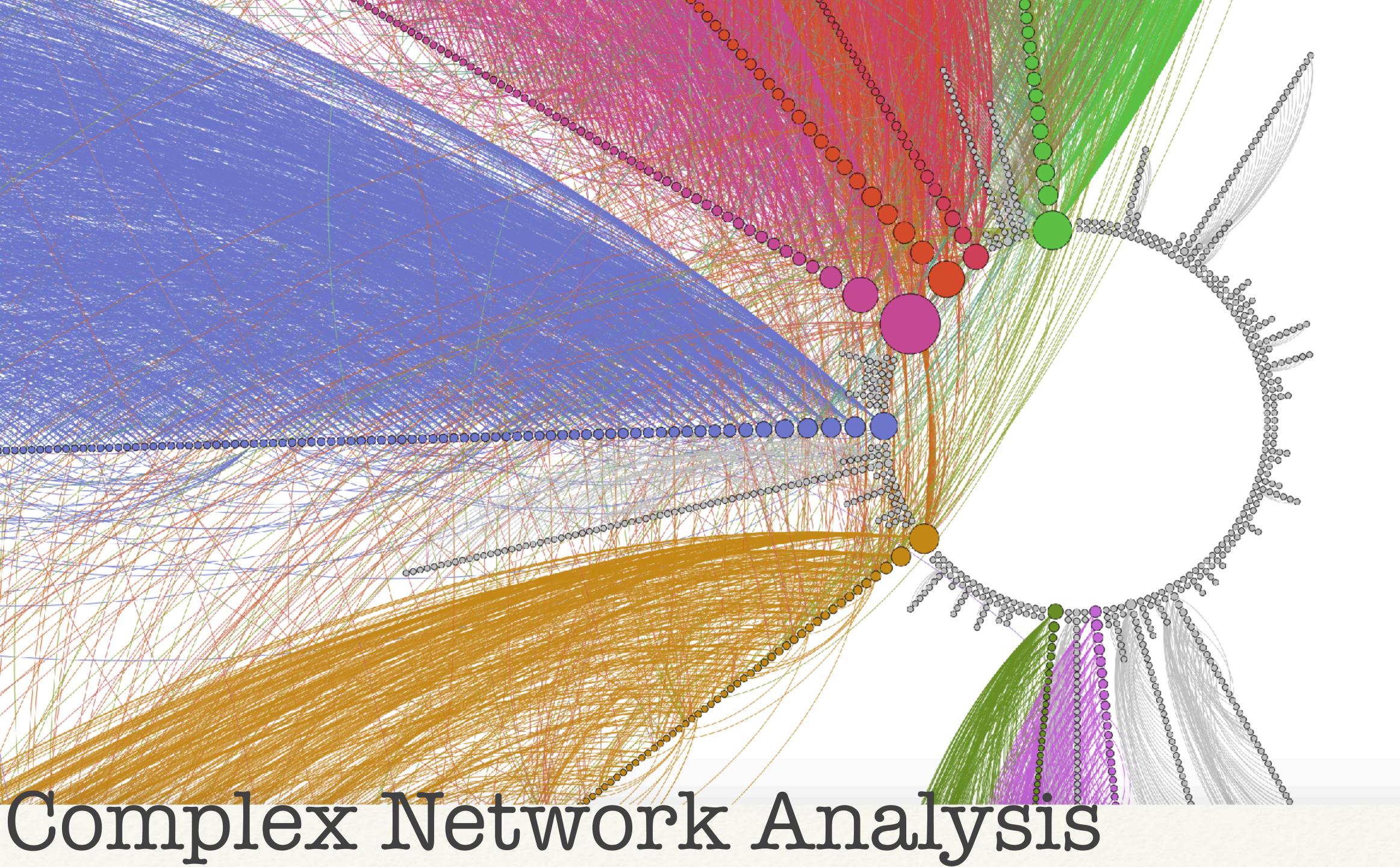




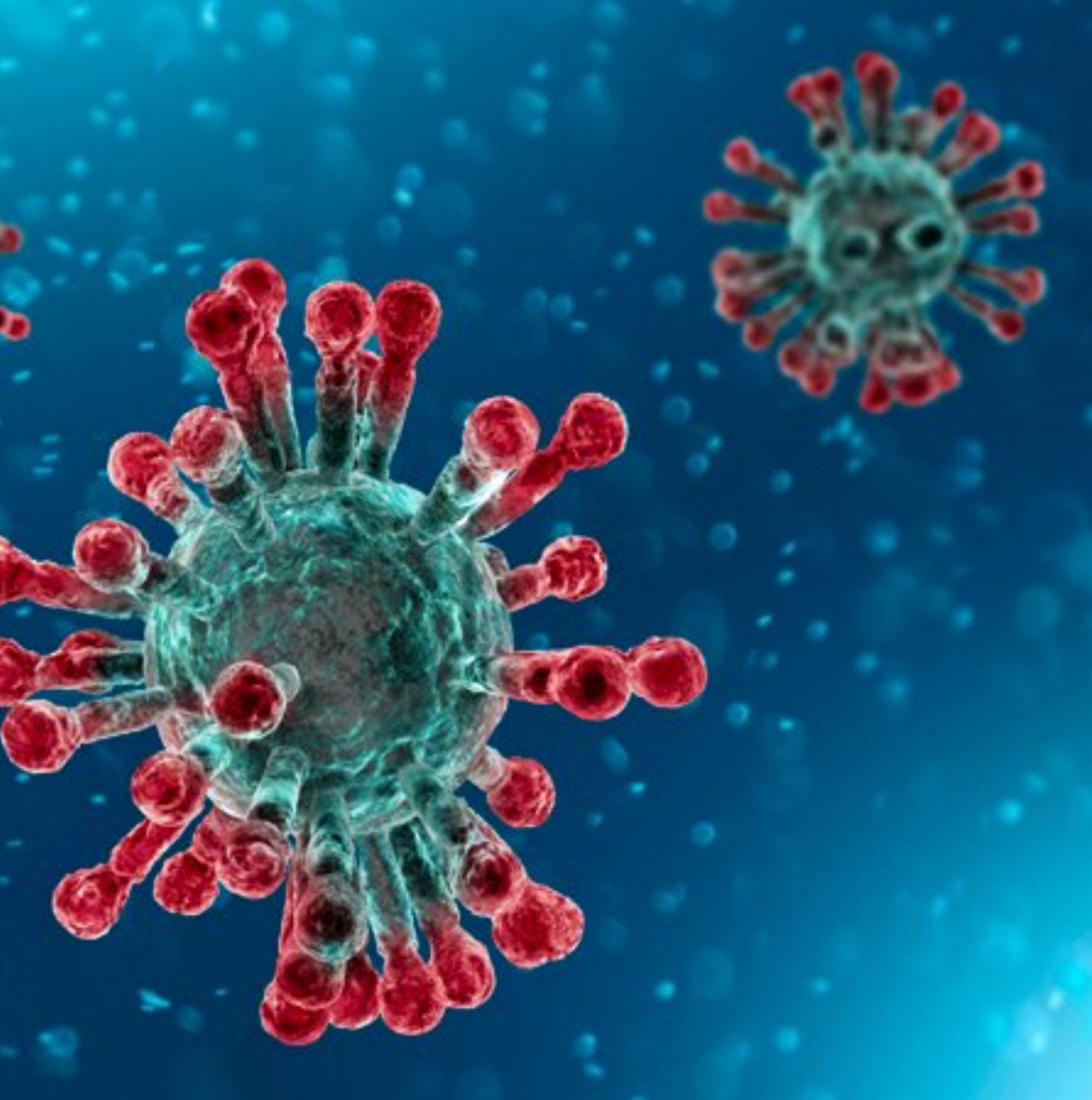






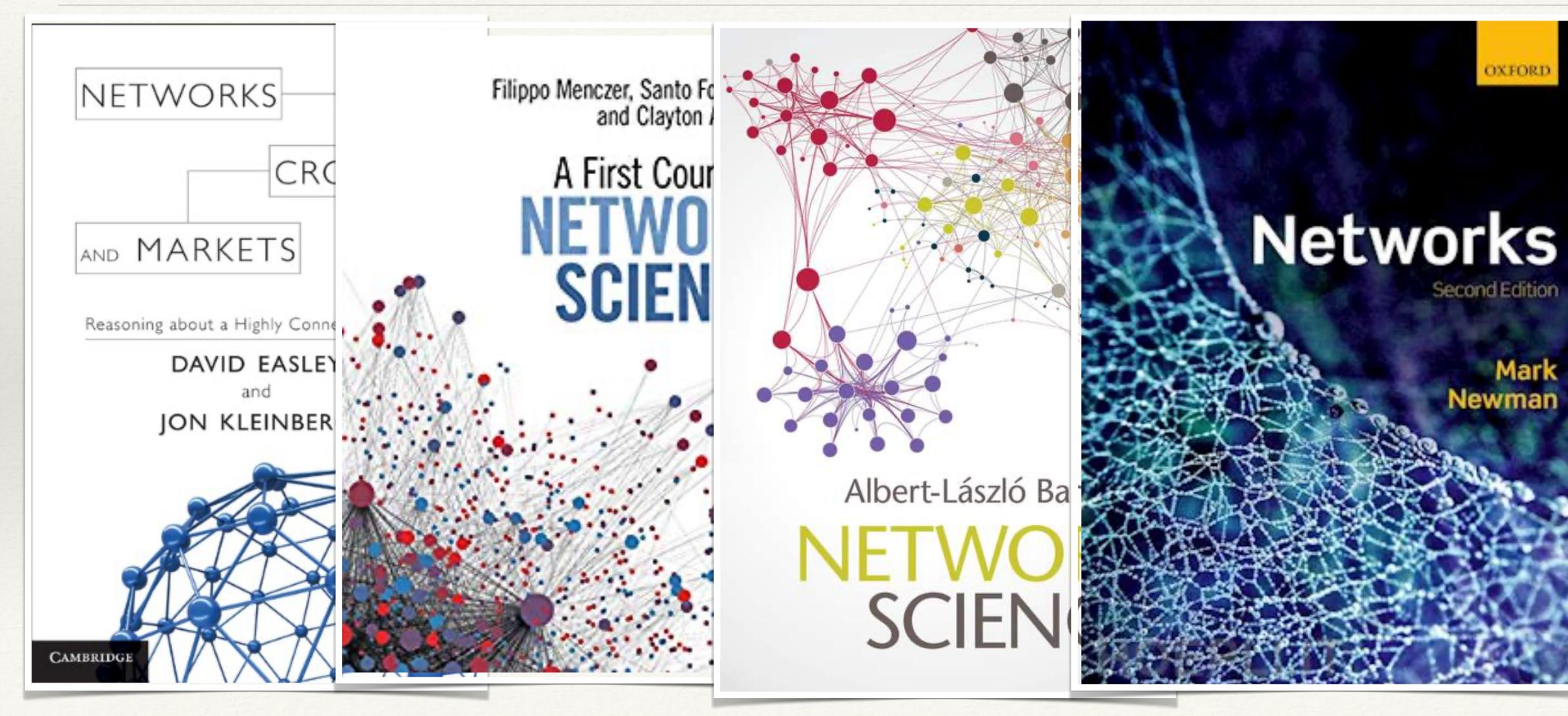


Epidemics









# Textbooks



Basics of CNA: Complex Network Analysis

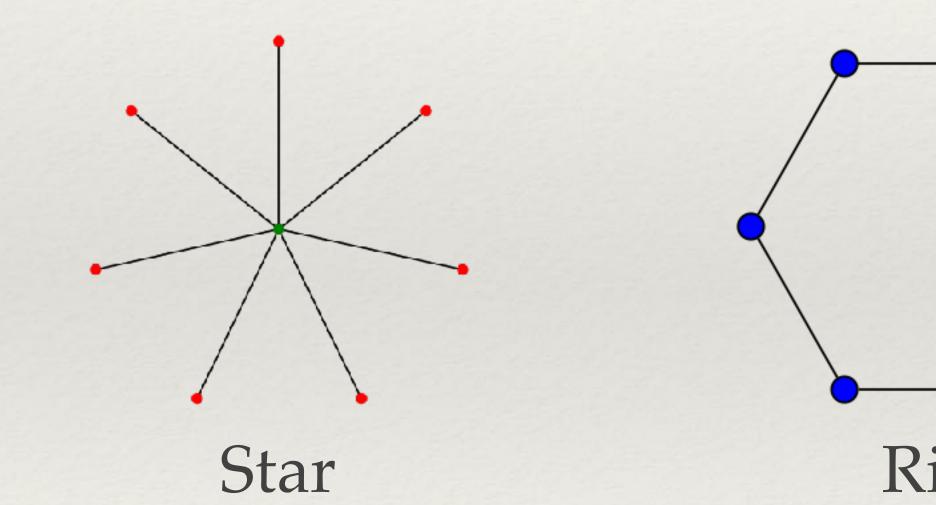
# Overview of CNA

- different roles: hubs, weak ties, bridges, betweenness
- network heterogeneity
- robustness and immunization
- weighted and directed networks
- \* communities
- \* homophily
- \* the emergence of social clusters and segregation
- information and misinformation

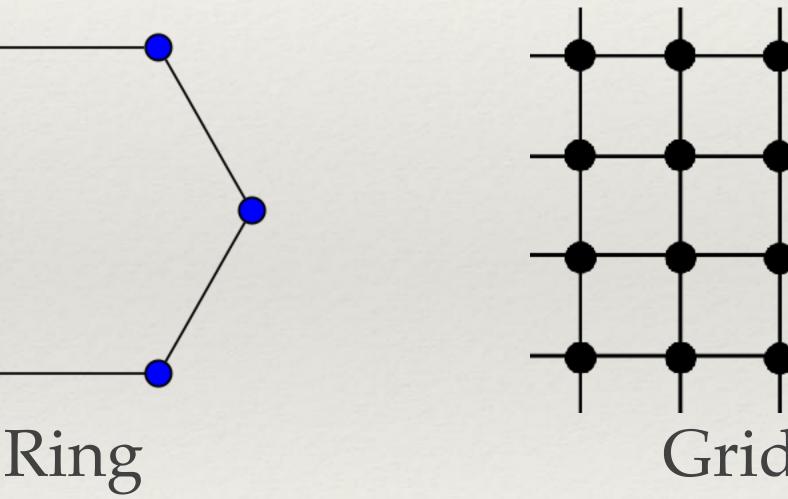


# Networks structural aspects

- \* "trivial" representation of a complex system
- \* Simple networks: few characteristics describe the network

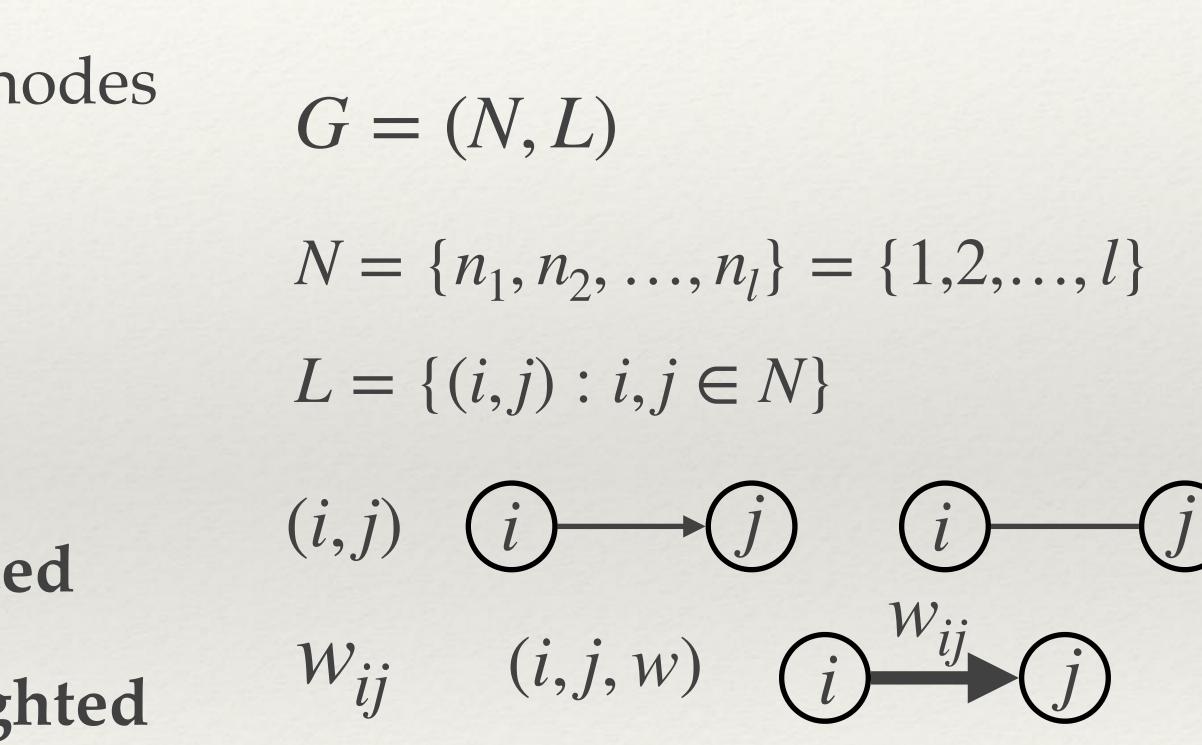


\* We need a language and a framework to describe complex networks



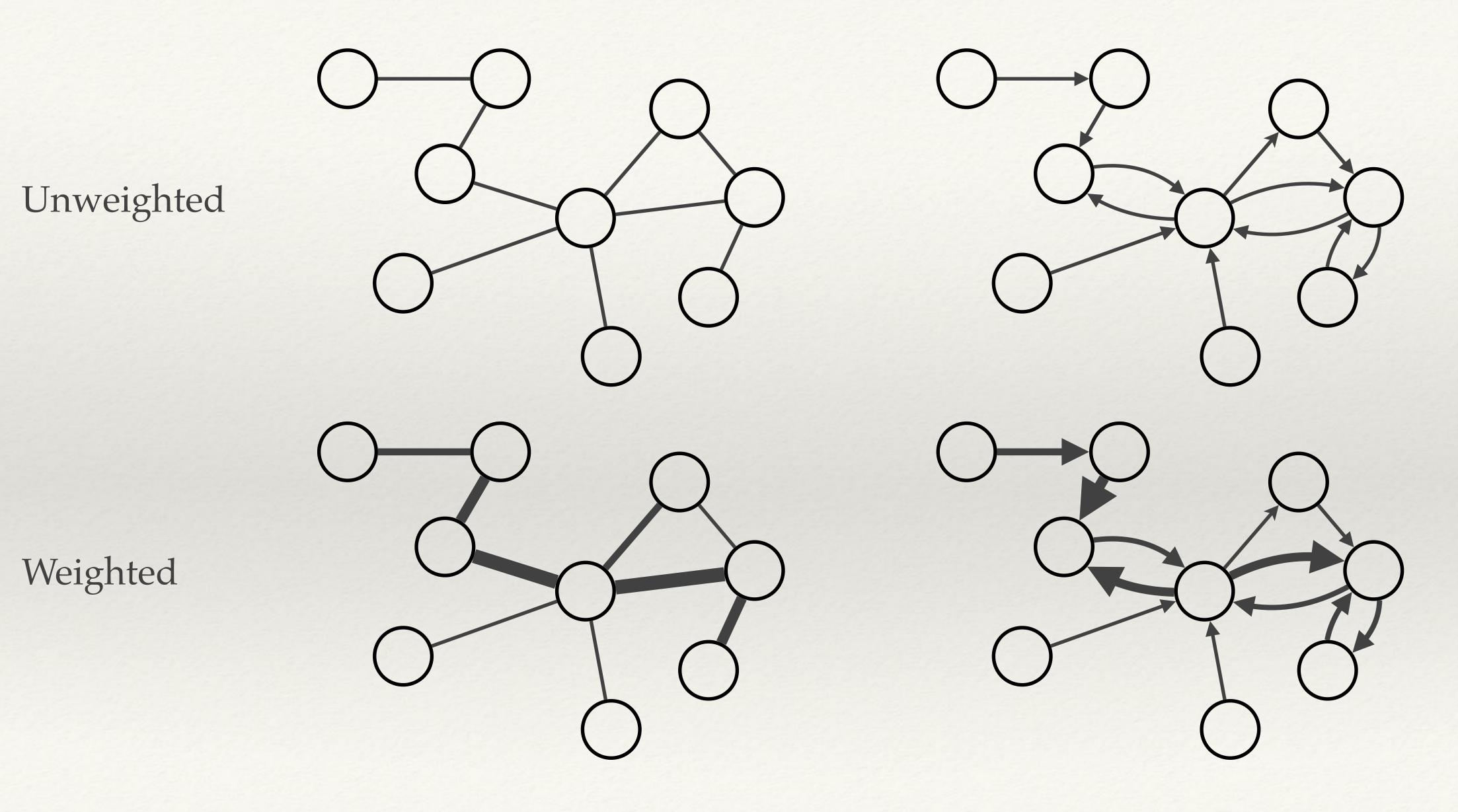
## Basic Definitions

- \* A graph (or a network) is made of nodes and links
- nodes (or vertices)
- \* links (or edges, or arcs)
- \* Graphs can be directed or undirected
- \* Graphs can be weighted or unweighted





#### Undirected



#### Directed

### Number of links (or neighbors) $i \rightarrow N_i$ $k_i = |N_i|$ degree

Singleton: a node whose degree is zero

 $N_i = \{\}, k_i = 0$ 

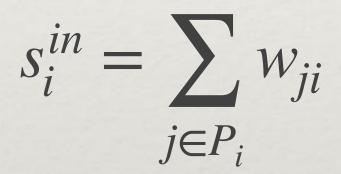
### Degree

In directed networks  $k_i^{in} = |P_i|$  in-degree  $k_i^{out} = |S_i|$  out-degree  $k_i = k_i^{in} + k_i^{out}$ 

### Strength: Weighted degree

in-strength

out-strength



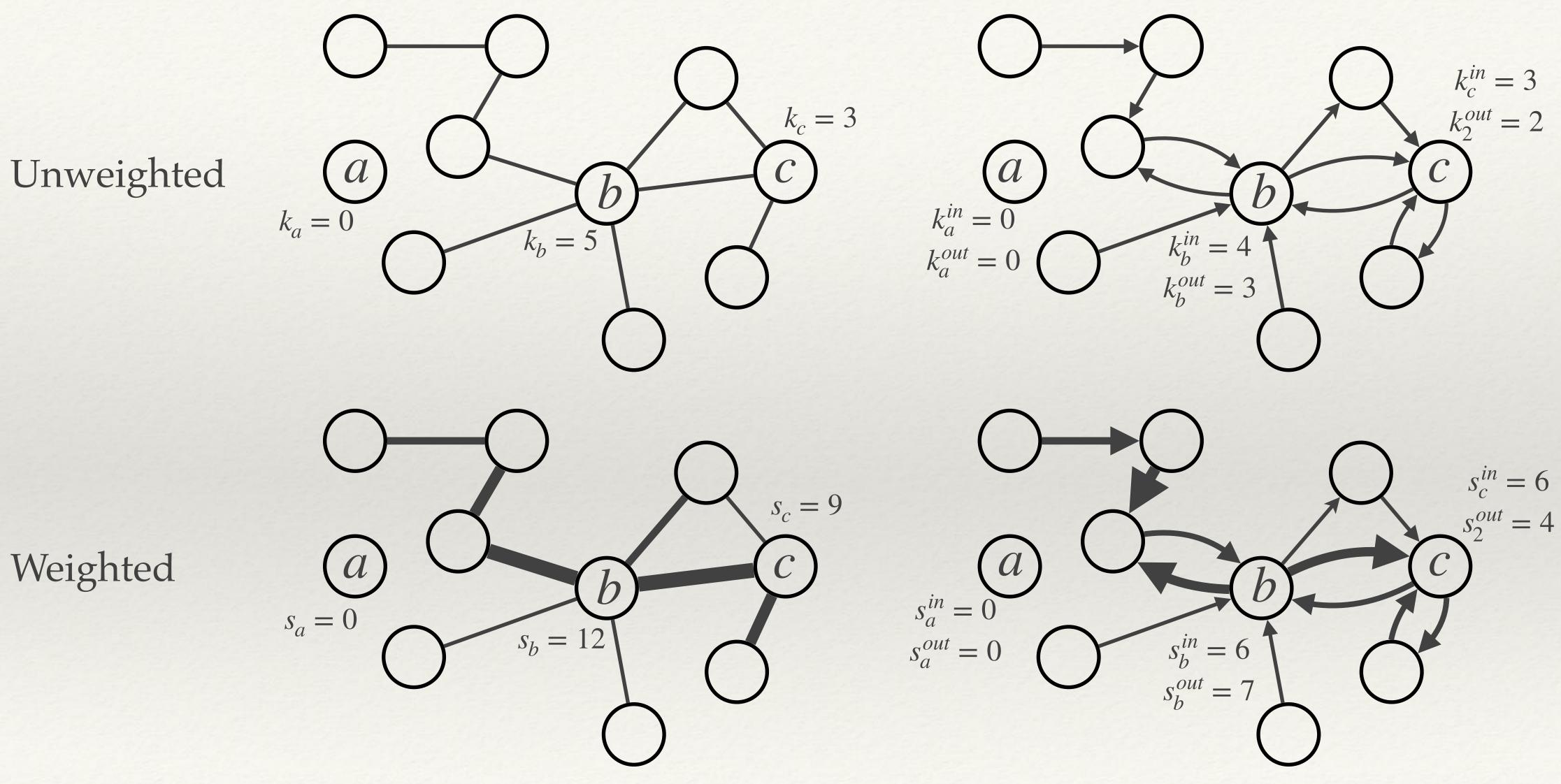
 $s_i = \sum w_{ij}$ 

 $j \in N_i$ 

 $s_i^{out} = \sum w_{ij}$  $j \in S_i$ 

# Strength

#### Undirected



Weighted

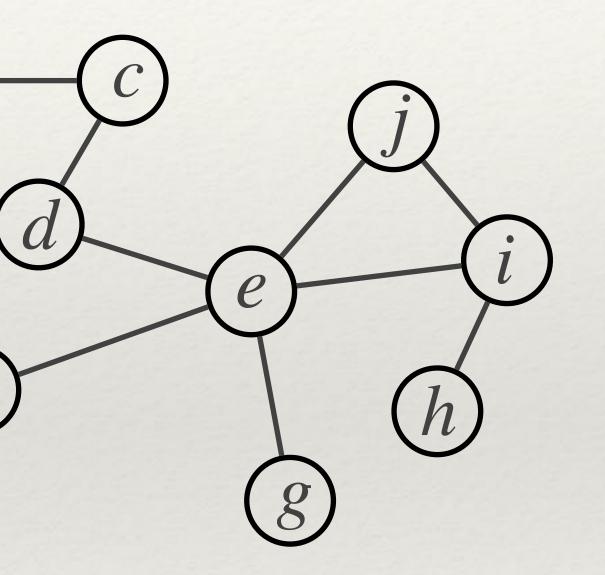
#### Directed

### **Adjacency Matrix**

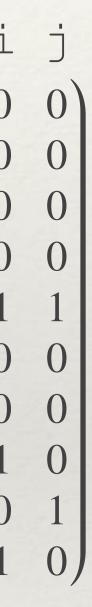
NxN matrix

 $a_{ij} = \begin{cases} 0 & \text{no edge} \\ 1 & (i,j) \in L \end{cases}$ 

Undirected network:  $a_{ij} = a_{ji}$ 

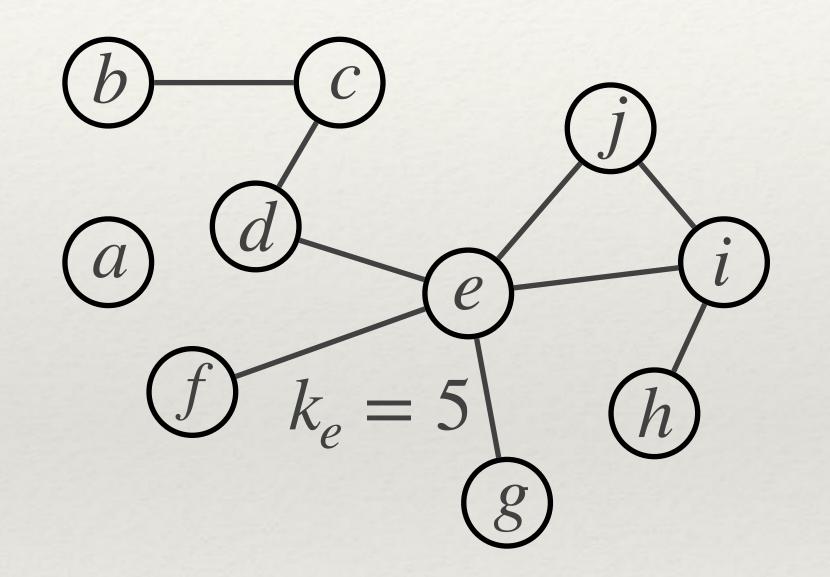


	a	b	С	d	е	f	g	h	i
a	(0	0	0	0	0	0	0	0	0
b		0	1	0	0	0	0	0	C
С	0	1	0	1	0	0	0	0	C
d	0	0	1	0	1	0	0	0	C
е	0	0	0	1	0	1	1	0	1
f	0	0	0	0	1	0	0	0	C
g	0	0	0	0	1	0	0	0	0
h	0	0	0	0	0	0	0	0	1
i j	0	0	0	0	1	0	0	1	0
j	0	0	0	0	1	0	0	0	1

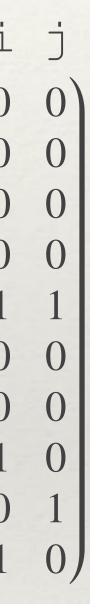


### Adjacency Matrix degree

 $k_i = \sum a_{ij} = \sum a_{ji}$ 



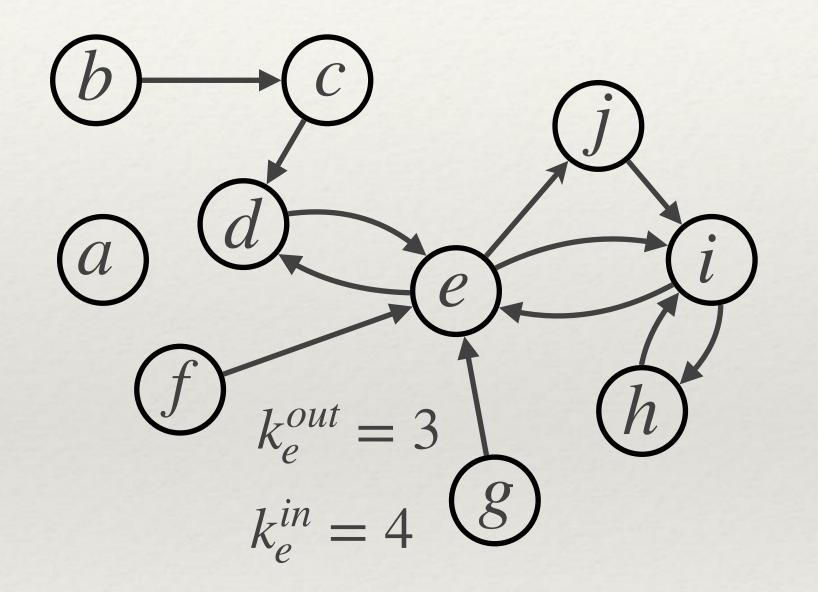
	a	b	С	d	е	f	g	h	i
a	(0	0	0	0	0	0	0	0	С
b	0	0	1	0	0	0	0	0	С
С	0	1	0	1	0	0	0	0	С
d	0	0	1	0	1	0	0	0	С
е	0	0	0	1	0	1	1	0	1
f	0	0	0	0	1	0	0	0	С
g	0	0	0	0	1	0	0	0	С
h	0	0	0	0	0	0	0	0	1
i	0	0	0	0	1	0	0	1	С
j	0	0	0	0	1	0	0	0	1



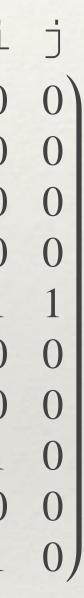
### Adjacency Matrix directed

Matrix is not symmetric

$$k_i^{out} = \sum_{j} a_{ij}$$
$$k_i^{in} = \sum_{j} a_{ji}$$

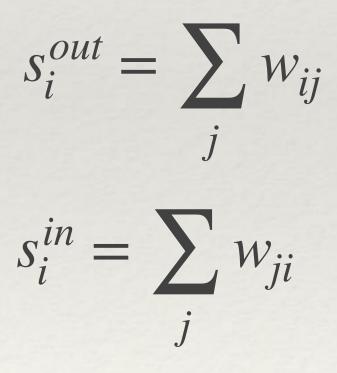


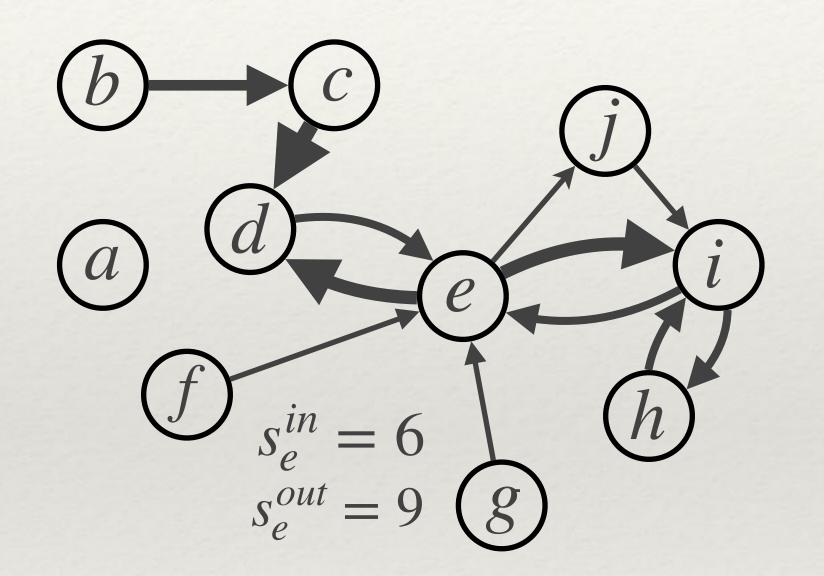
	a	b	С	d	е	f	g	h	i
a	(0	0	0	0	0	0	0	0	0
b	0	0	1	0	0	0	0	0	0
С	0	0	0	1	0	0	0	0	0
d	0	0	0	0	1	0	0	0	0
е	0	0	0	1	0	0	0	0	1
f	0	0	0	0	1	0	0	0	0
g	0	0	0	0	1	0	0	0	0
h	0	0	0	0	0	0	0	0	1
i	0	0	0	0	1	0	0	1	0
j	0	0	0	0	0	0	0	0	1



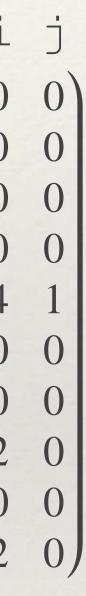
### Adjacency Matrix weighted

W<sub>ij</sub>



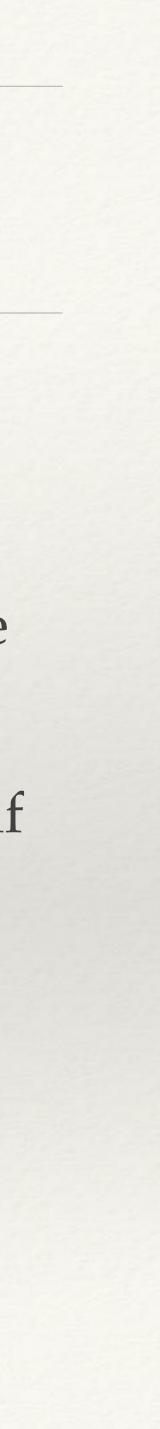


	a	b	С	d	е	f	g	h	i
a	(0	0	0	0	0	0	0	0	0
b	0	0	3	0	0	0	0	0	0
С	0	0	0	4	0	0	0	0	0
d	0	0	0	0	2	0	0	0	0
е	0	0	0	4	0	0	0	0	4
f	0	0	0	0	1	0	0	0	0
g	0	0	0	0	1	0	0	0	0
h	0	0	0	0	0	0	0	0	2
i	0	0	0	0	2	0	0	2	0
i j	0	0	0	0	0	0	0	0	2

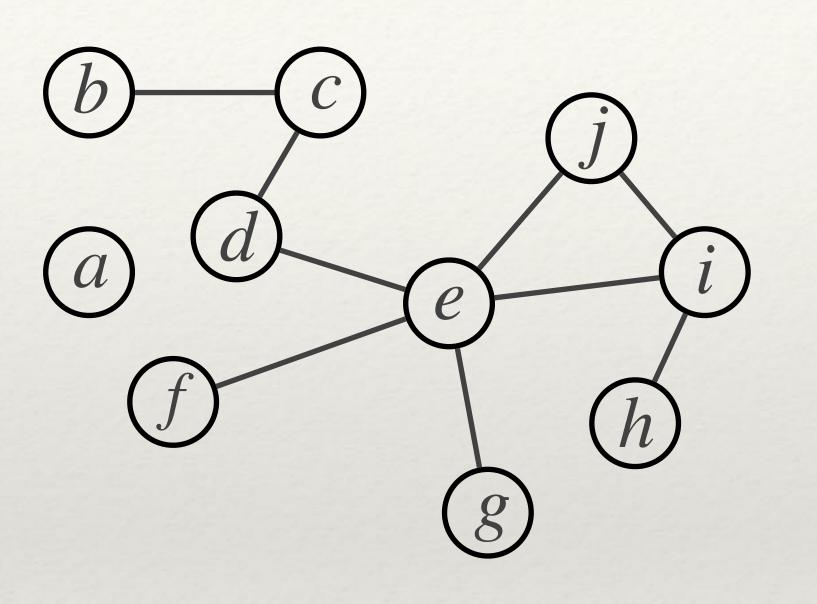


# Sparse network representations

- \* The memory/disk storage needed by an adjacency matrix is proportional to N<sup>2</sup>
- \* In sparse networks (most real-world networks), this is terribly inefficient: most of the space is wasted storing zeros (non-links); for very large networks, adjacency matrices are unfeasible
- \* It is much more efficient, often necessary, to store only the actual links, and assume that if a link is not listed it means it is not present
- \* There are two commonly used sparse networks representations:
  - \* Adjacency list
  - \* Edge list

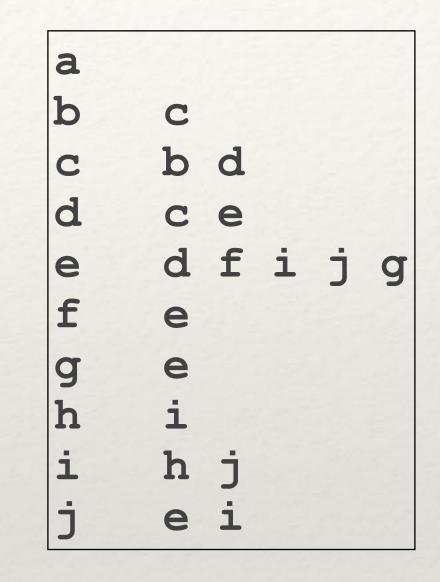


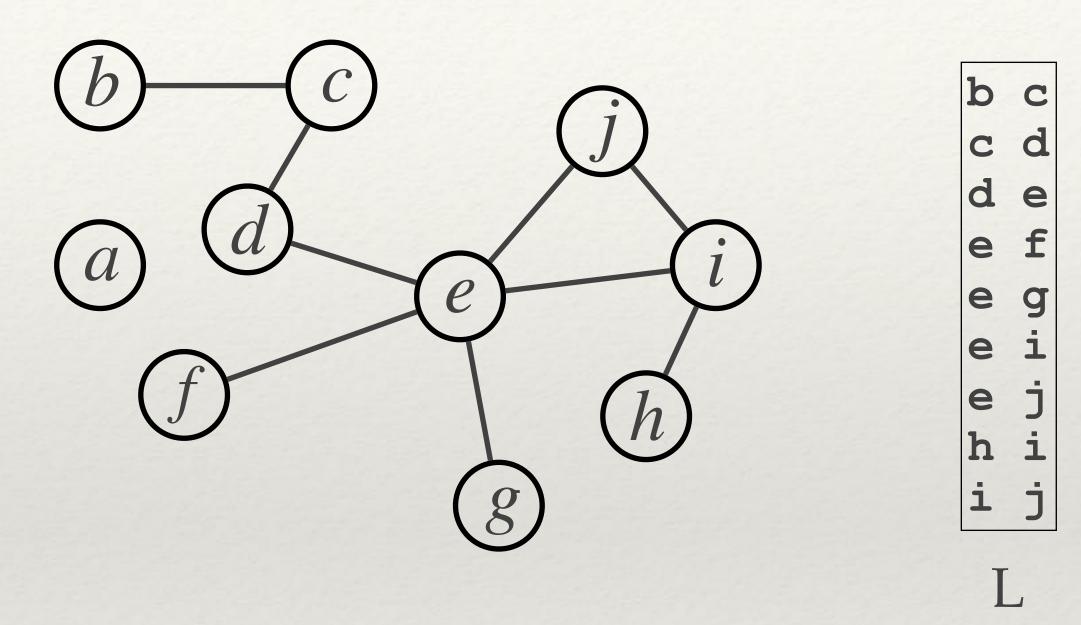




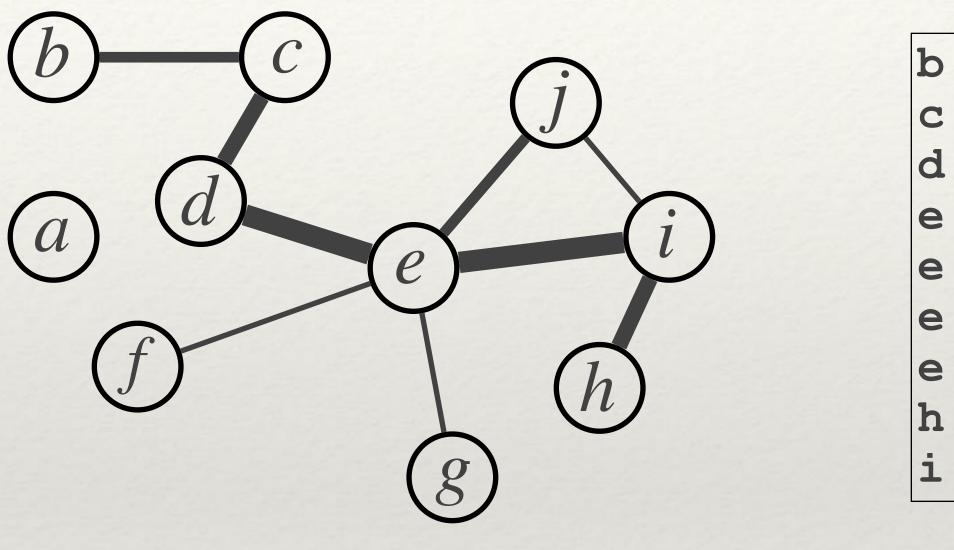
Undirected network: list each link twice Directed network: list only existing links

# Adjacency list





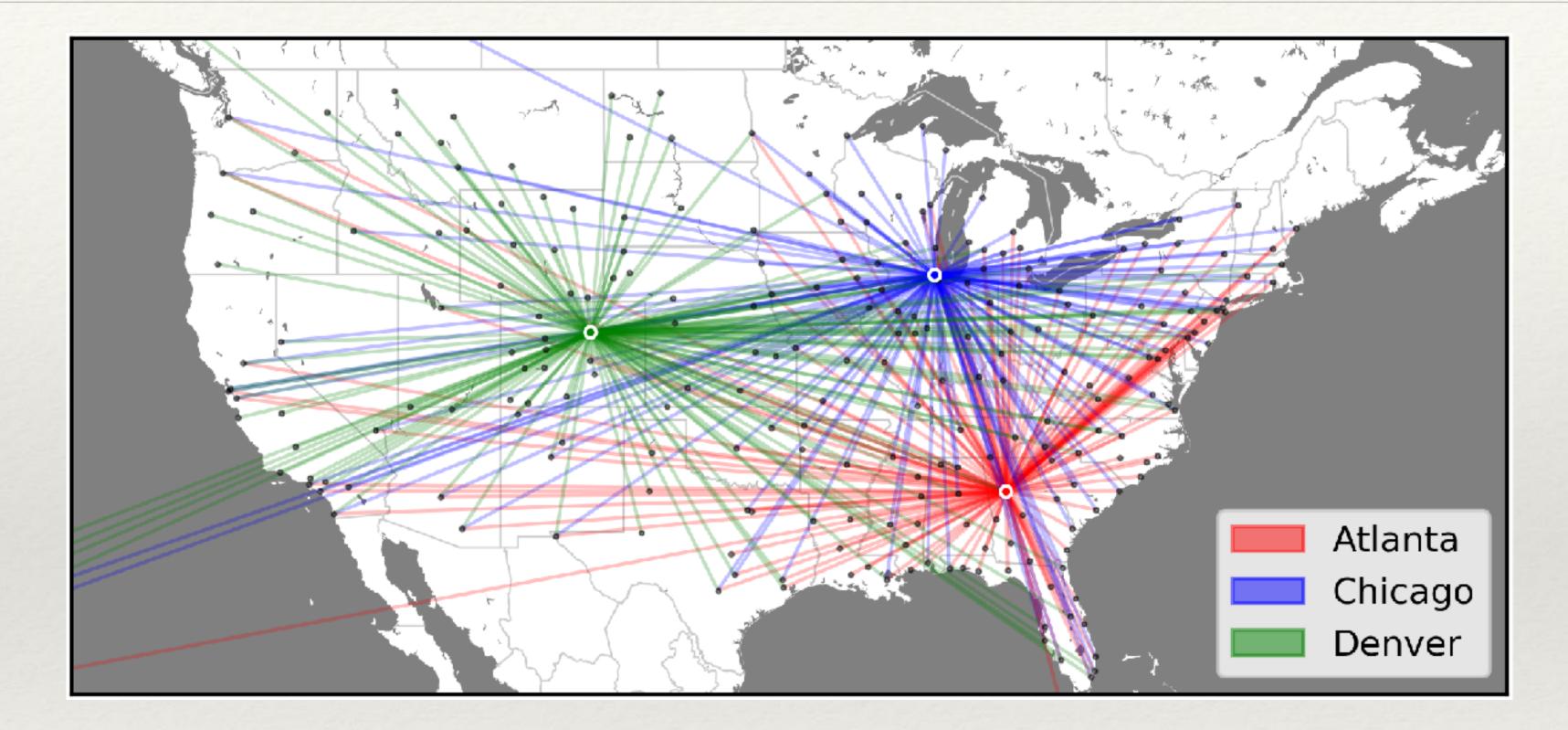
Edge list



Edge (weighted) list

2 С 3 d 4 e f 4 g 2 3 1 j 1 L

# Real networks are heterogeneous



### Some nodes (and links) are much more important (central) than others!

- \* **Centrality**: measure of importance of a node
- \* Measures:
  - 1. Degree
  - 2. Closeness
  - 3. Betweenness



# Degree

- **Degree of a node:** number of neighbors of the node
  - $k_i$  = number of neighbors of node *i*
- High-degree nodes are called hubs
- Average degree of the network:

$$\langle k \rangle =$$

G.degree(2) # returns the degree of node 2

# $\frac{\sum_{i} k_{i}}{N} = \frac{2L}{N}$

## G.degree() # dict with the degree of all nodes of G

## Closeness

### where $\ell_{ij}$ is the distance between nodes *i* and *j*

nx.closeness\_centrality(G, node) # closeness centrality # of node

Idea: a node is the more central the *closer* it is to the other nodes, on average

 $g_i = \sum_{i \neq i} \ell_{ij}$ 

## Betweenness

$$b_i = \sum_{\substack{h \neq j \neq i}} \frac{\sigma_{hj}(i)}{\sigma_{hj}}$$

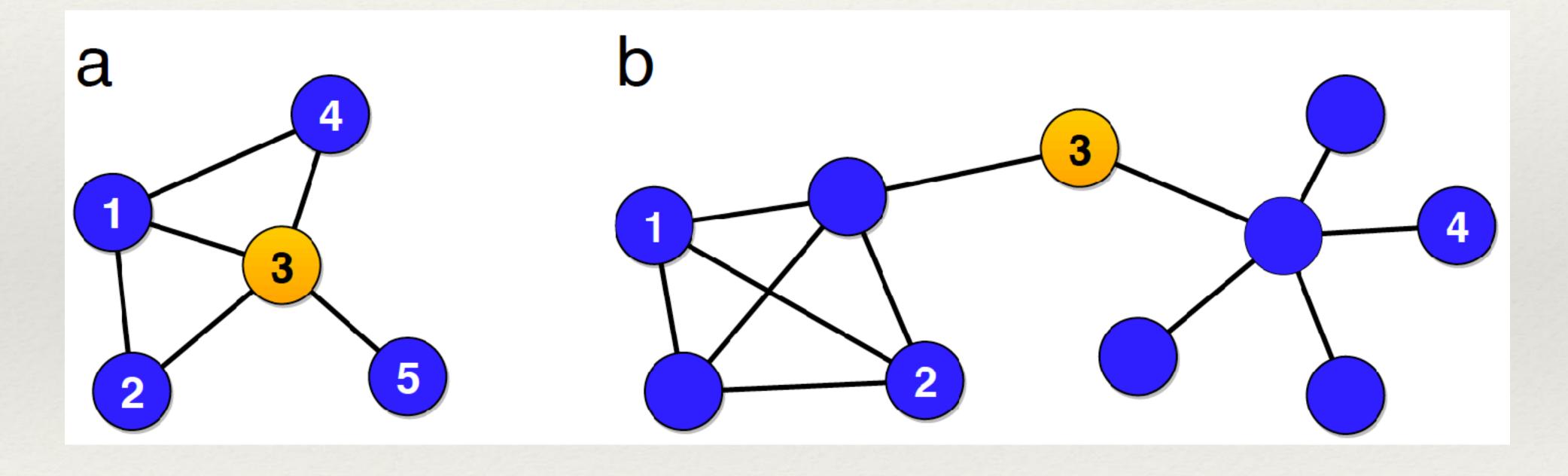
 $\sigma_{hj}$  = number of shortest paths from *h* to *j* 

Idea: a node is the more central the more often it is crossed by paths

 $\sigma_{hi}(i) =$  number of shortest paths from h to j running through i

## Betweenness

# Hubs usually have high betweenness, but there can be nodes with high betweenness that are not hubs



## Betweenness

- Betweenness can be easily extended to links
- Link betweenness: fraction of shortest paths among all possible node pairs that pass through the link



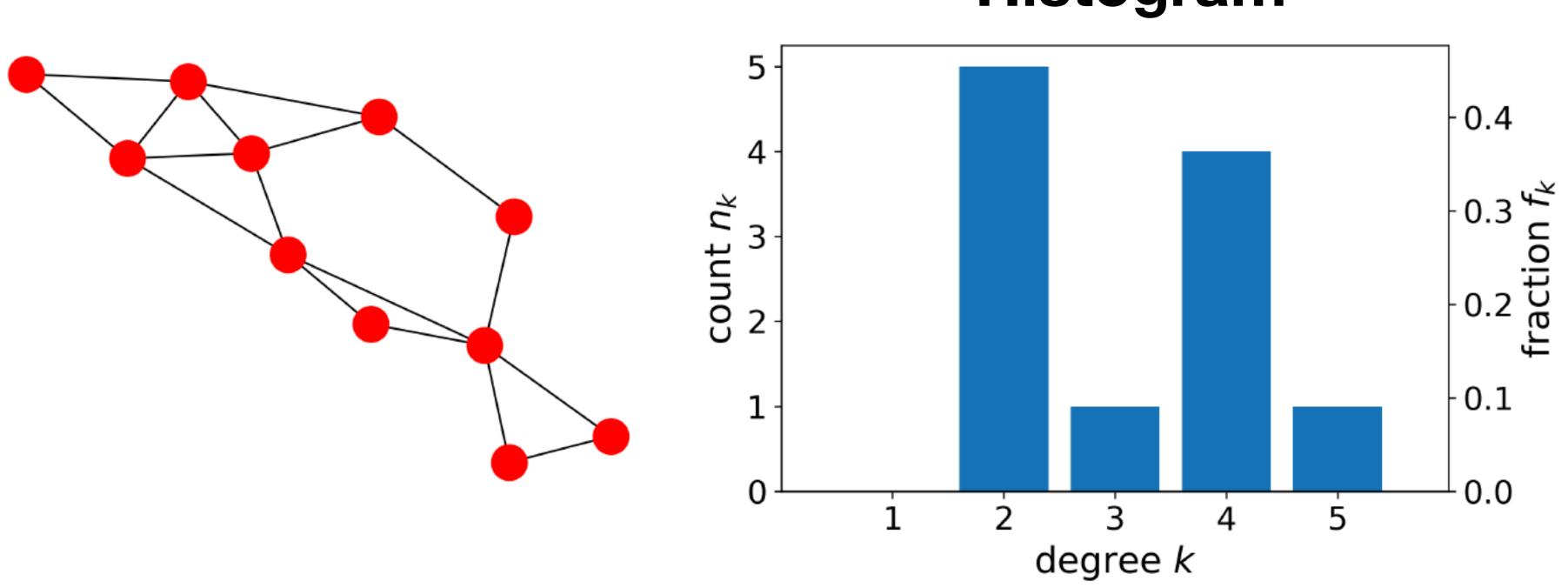
- are most important
- On large networks it does not
- Solution: statistical approach
- classes of nodes and links with similar properties

## Centrality distributions

On small networks it makes sense to ask which nodes or links

Instead of focusing on individual nodes and links, we consider

# Centrality distributions



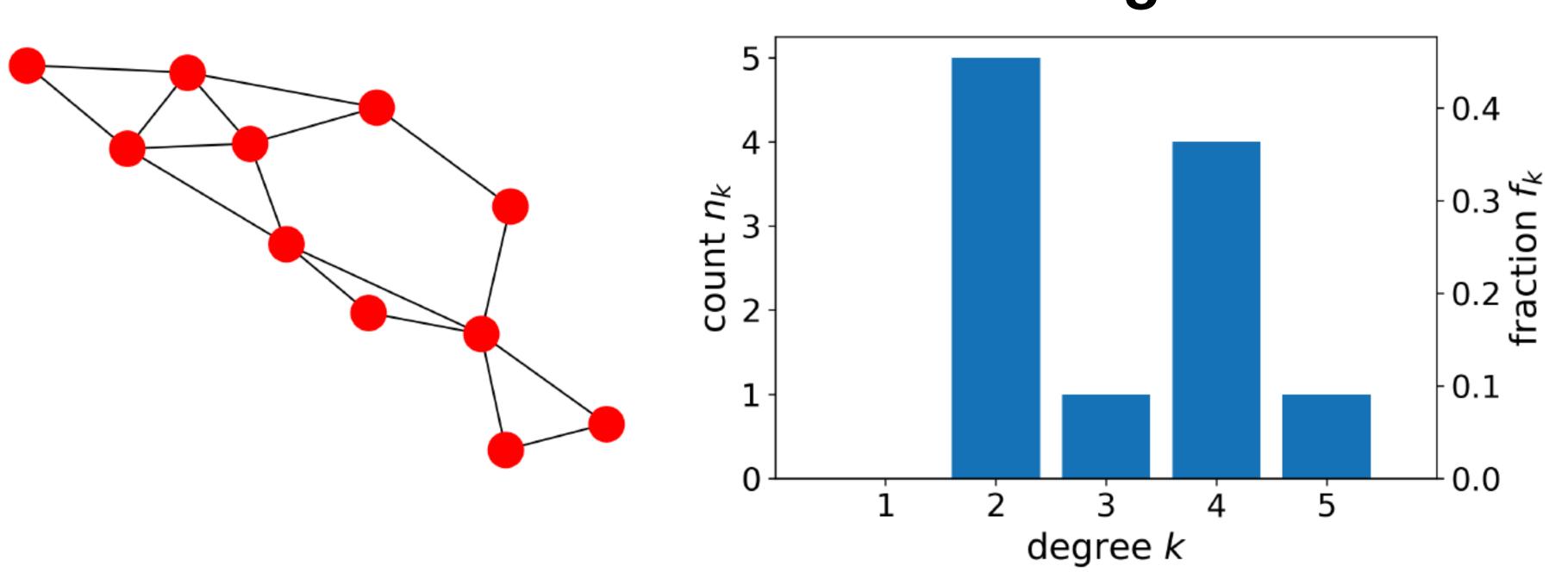
### $n_k$ = number of nodes with degree k

 $f_k = \frac{n_k}{N} = \text{frequency of degree } k$ 

A First Course in Network Science by F. Menczer, S. Fortunato & C.A. Davis. Cambridge University Press, 2020 © 2020 F. Menczer, S. Fortunato & C.A. Davis. cambridgeuniversitypress.github.io/FirstCourseNetworkScience

### Histogram

# Centrality distributions



• Probability distribution: plot of probability pk versus k

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### Histogram

• For large N, the frequency  $f_k$  becomes the **probability**  $p_k$  of having degree k

## Cumulative distributions

- than x as a function of x
- intervals to the right of x

• If the variable is not integer (e.g., betweenness), the range of the variable is divided into intervals (bins) and we count how many values fall in each interval

• Cumulative distribution P(x): probability that the variable takes values larger

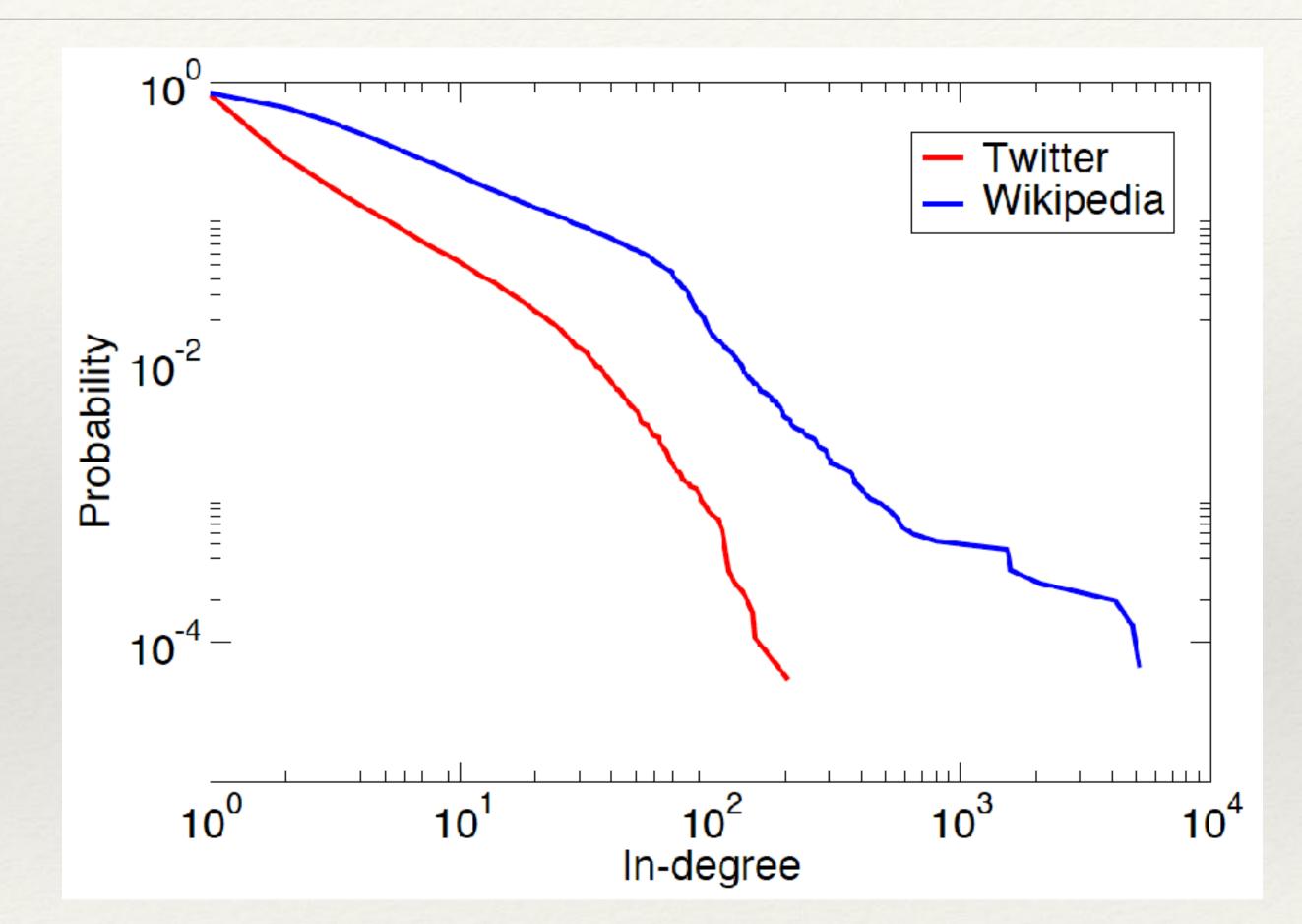
• How to compute it: by summing the frequencies of the variable inside the

 $P(x) = \sum f_v$  $v \ge x$ 

# Logarithmic scale

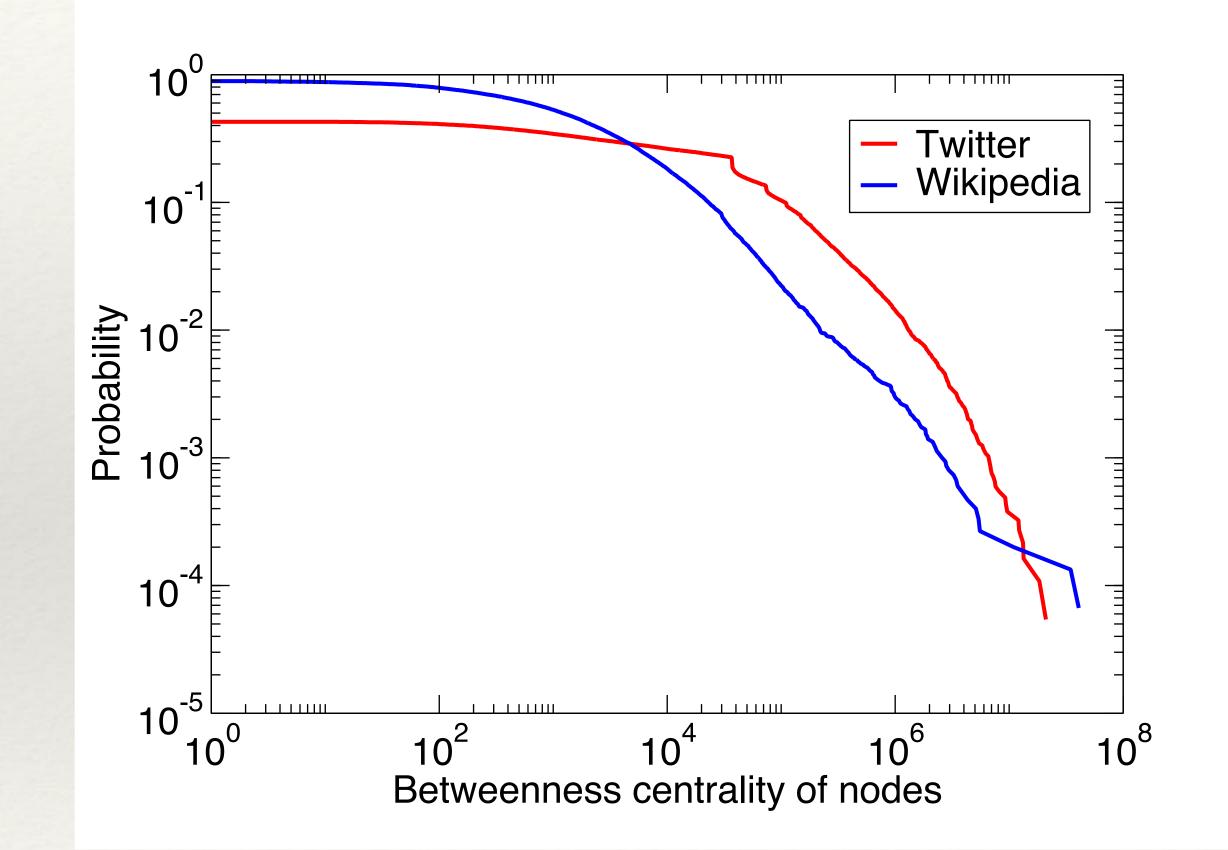
- Question: how to plot a probability distribution if the variable spans a large range of values, from small to (very) large?
- Answer: use the logarithmic scale
- How to do it: report the logarithms of the values on the xand y-axes
  - $log_{10} 10 = 1$   $log_{10} 1,000 = log_{10} 10^3 = 3$  $log_{10} 1,000,000 = log_{10} 10^6 = 6$

# Degree distributions



### Heavy-tail distributions: the variable goes from small to large values

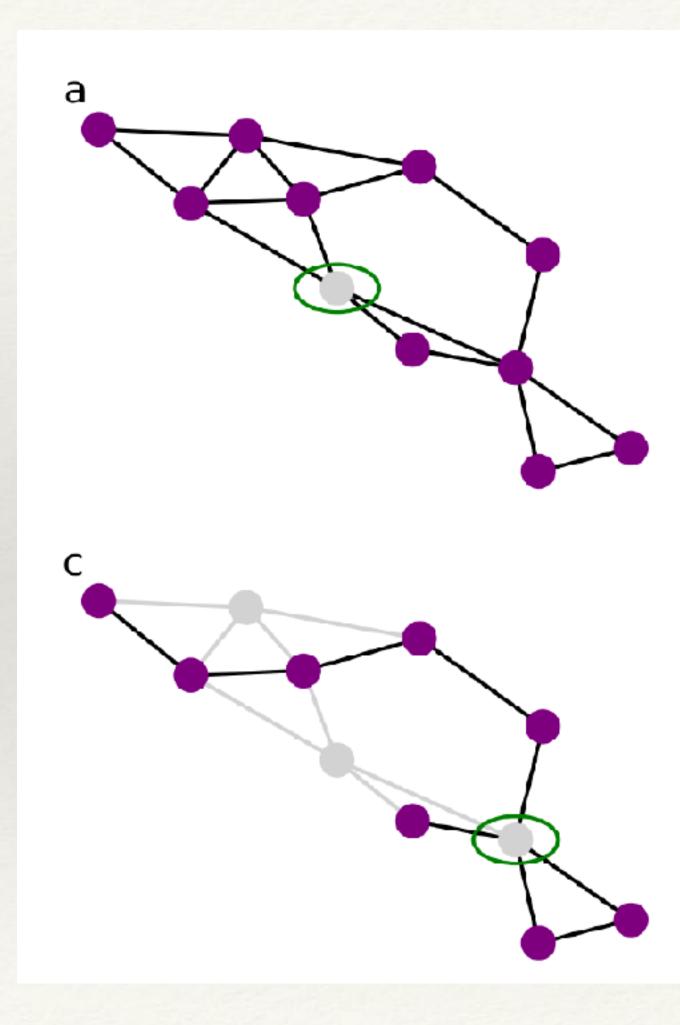
# Betweenness distributions

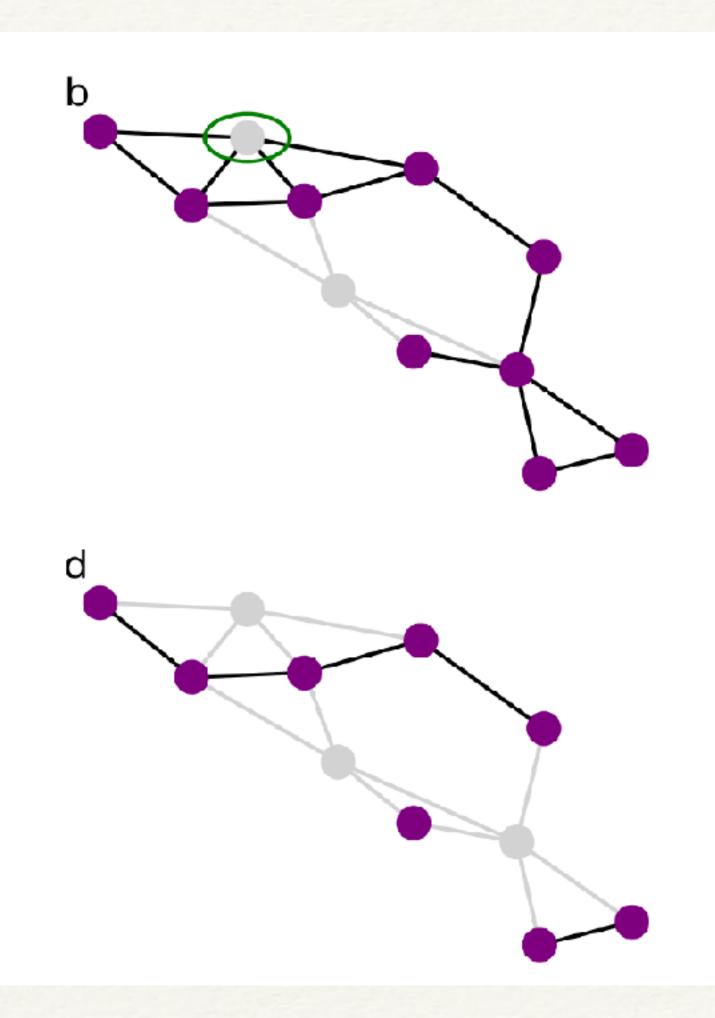


### Heavy-tail distribution: the variable goes from small to large values

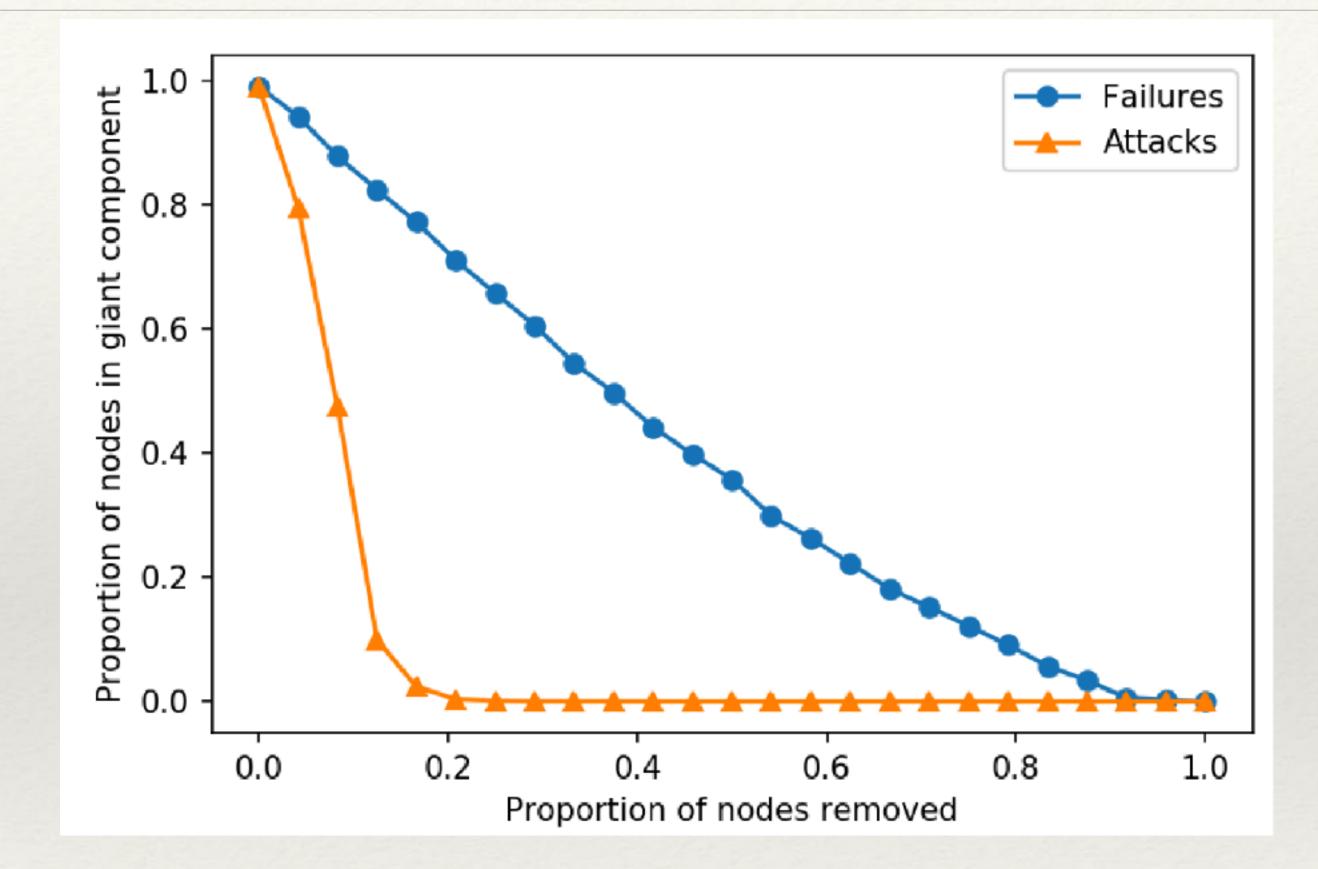
- A system is robust if the failure of some of its components does not affect its function
- Question: how can we define the robustness of a network?
- Answer: we remove nodes and/or links and see what happens to its structure
- Key point: connectedness
- If the Internet were not connected, it would be impossible to transmit signals (e.g., emails) between routers in different components

- Robustness test: checking how the connectedness of the network is affected as more and more nodes are removed
- How to do it: plot the relative size S of the largest connected component as a function of the fraction of removed nodes
- We suppose that the network is initially connected: there is only one component and S = 1
- As more and more nodes (and their links) are removed, the network is progressively broken up into components and S goes down





- Two strategies:
  - **1. Random failures:** nodes break down randomly, so they are all chosen with the same probability
  - **2. Attacks:** hubs are deliberately targeted the larger the **degree**, the higher the probability of removing the node
- In the first approach, we remove a fraction f of nodes, chosen at random
- In the second approach, we remove the fraction f of nodes with largest degree, from the one with largest degree downwards



### **Conclusion:** real networks are robust against random failures but fragile against targeted attacks!

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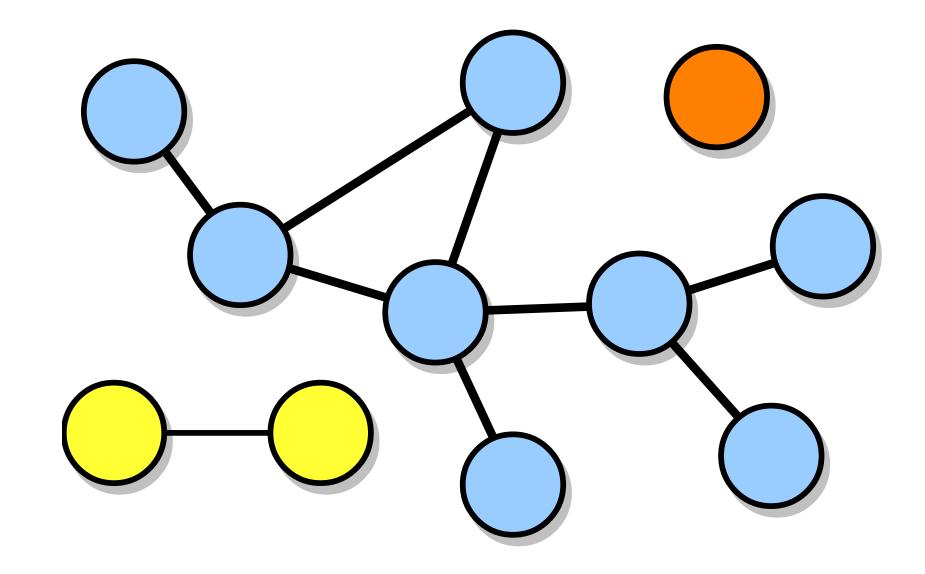
## Robustness

# Pointer to epidemic modeling

- \* Studying network robustness is a great framework for comparing different immunization (vaccination) strategies
  - this very simple idea has been applied also for mitigating the diffusion of computer viruses
- \* Problem: real contact network is not usually available...

# Connectedness and components

- \* A network is **connected** if there is a path between any two nodes
- \* If a network is not connected, it is **disconnected** and has multiple connected components
- \* A **connected component** is a connected subnetwork
  - \* The largest one is called **giant component**; it often includes a substantial portion of the network
  - A singleton is the smallest-possible connected component



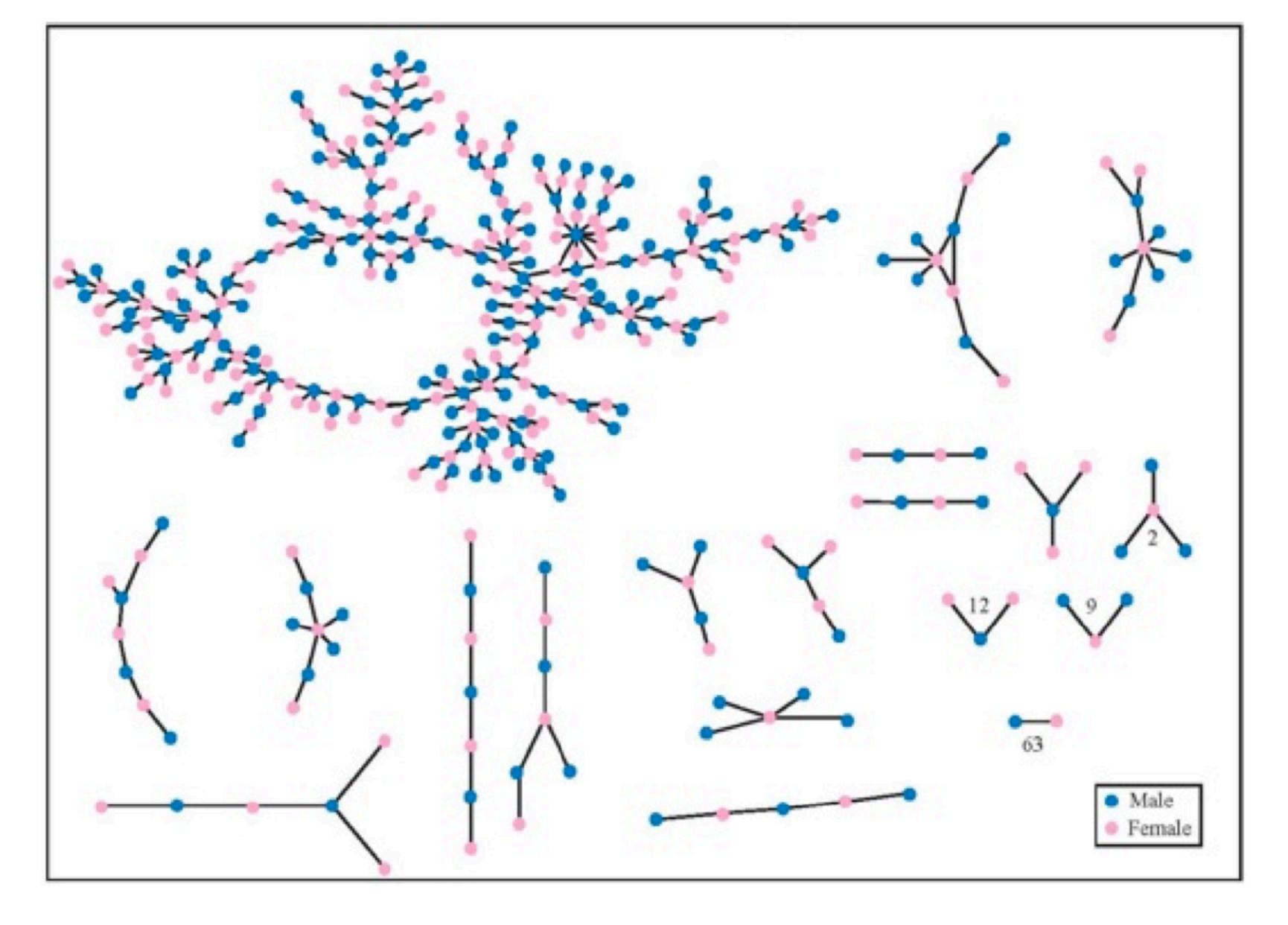
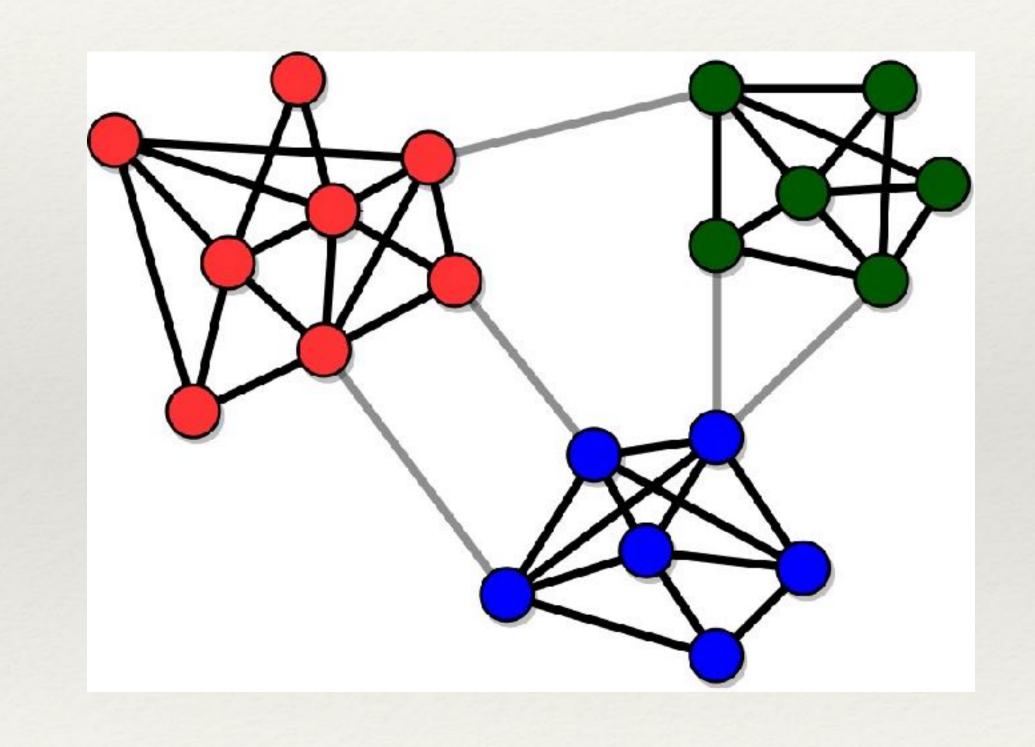


Figure 2.7: A network in which the nodes are students in a large American high school, and an edge joins two who had a romantic relationship at some point during the 18-month period in which the study was conducted [49].

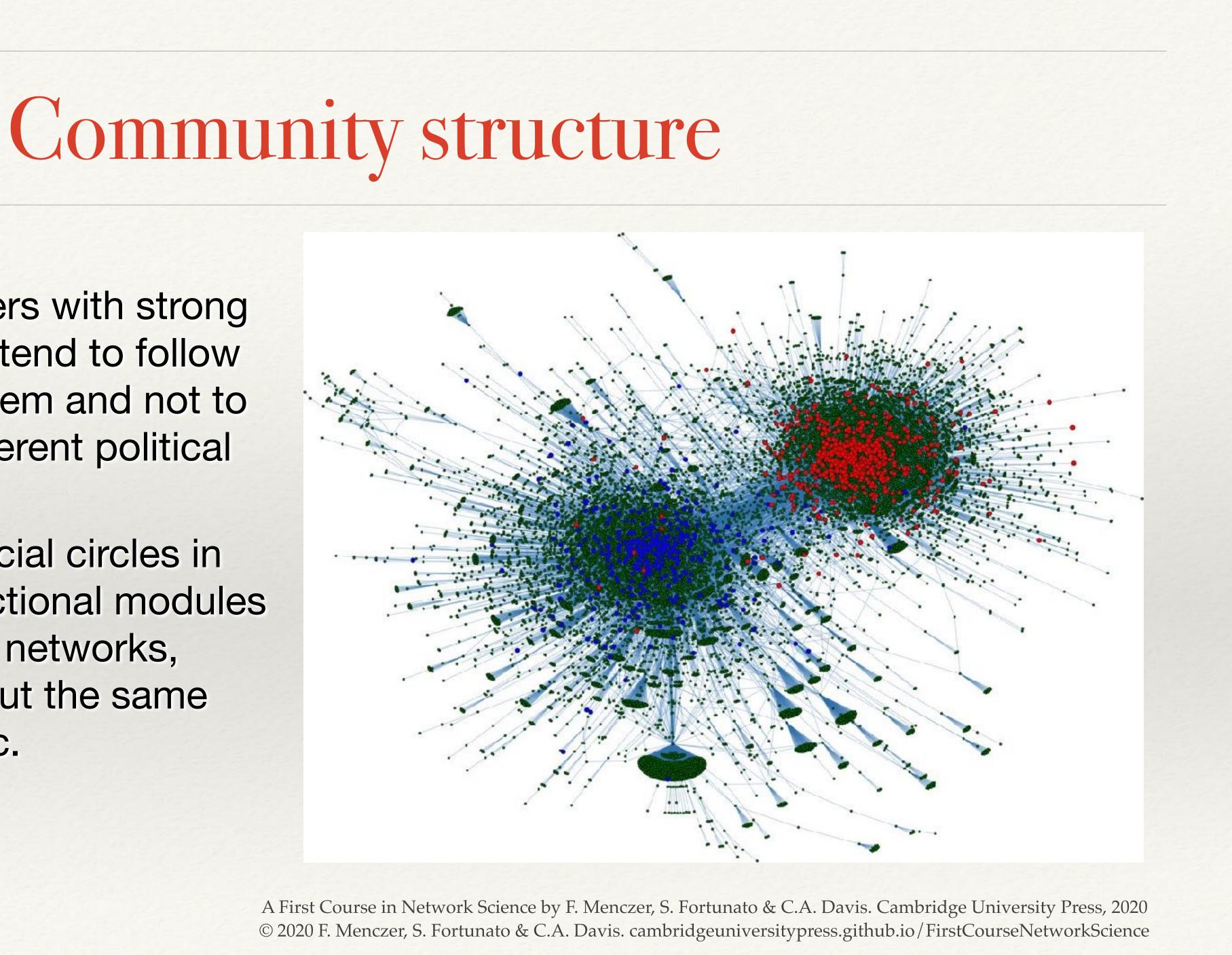
### Communities (or clusters): sets of tightly connected nodes





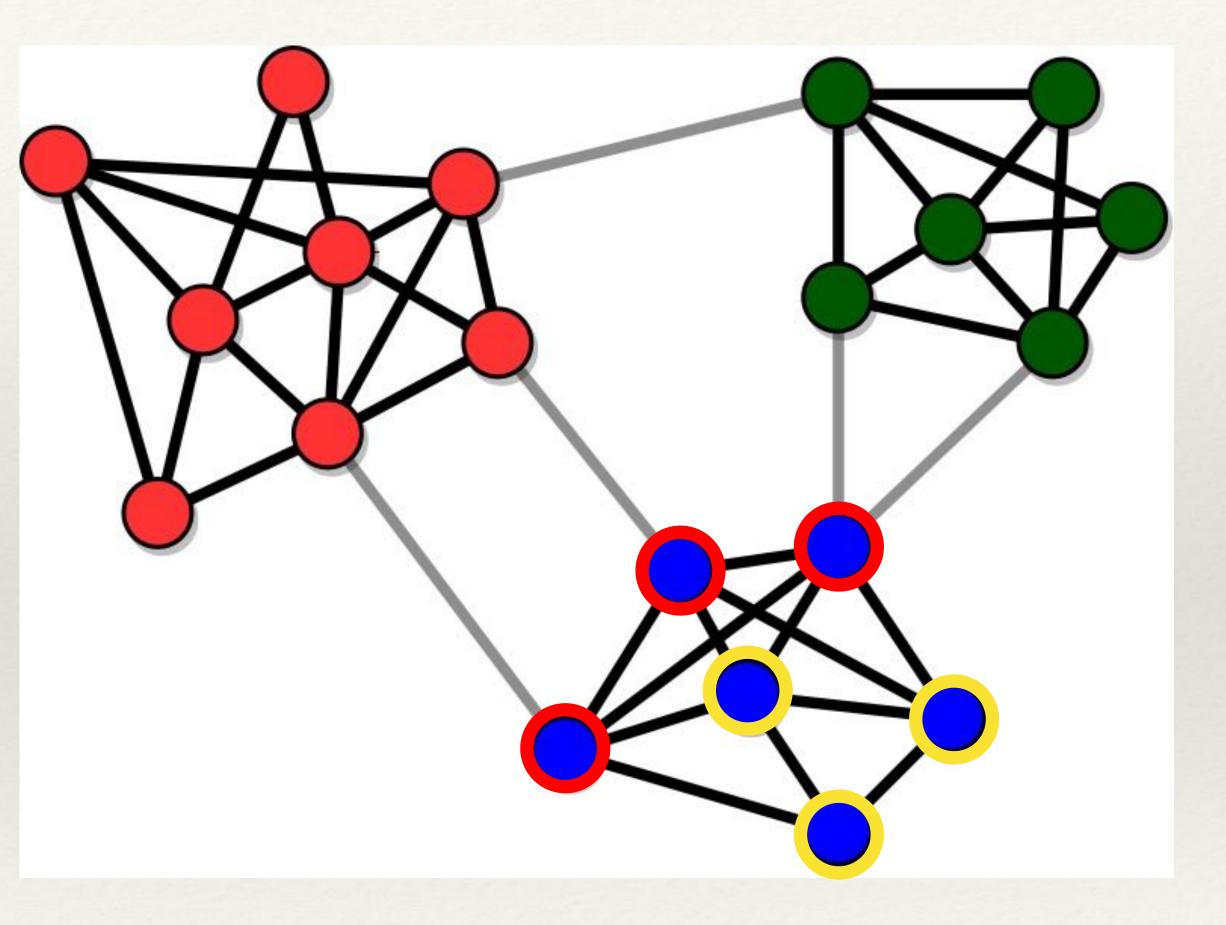
- **Example:** Twitter users with strong political preferences tend to follow those aligned with them and not to follow users with different political orientation
- Other examples: social circles in social networks, functional modules in protein interaction networks, groups of pages about the same topic on the Web, etc.





- Uncover the organization of the network
- Identify features of the nodes
- Classify the nodes based on their position in the clusters
- Find missing links

## Why study communities?

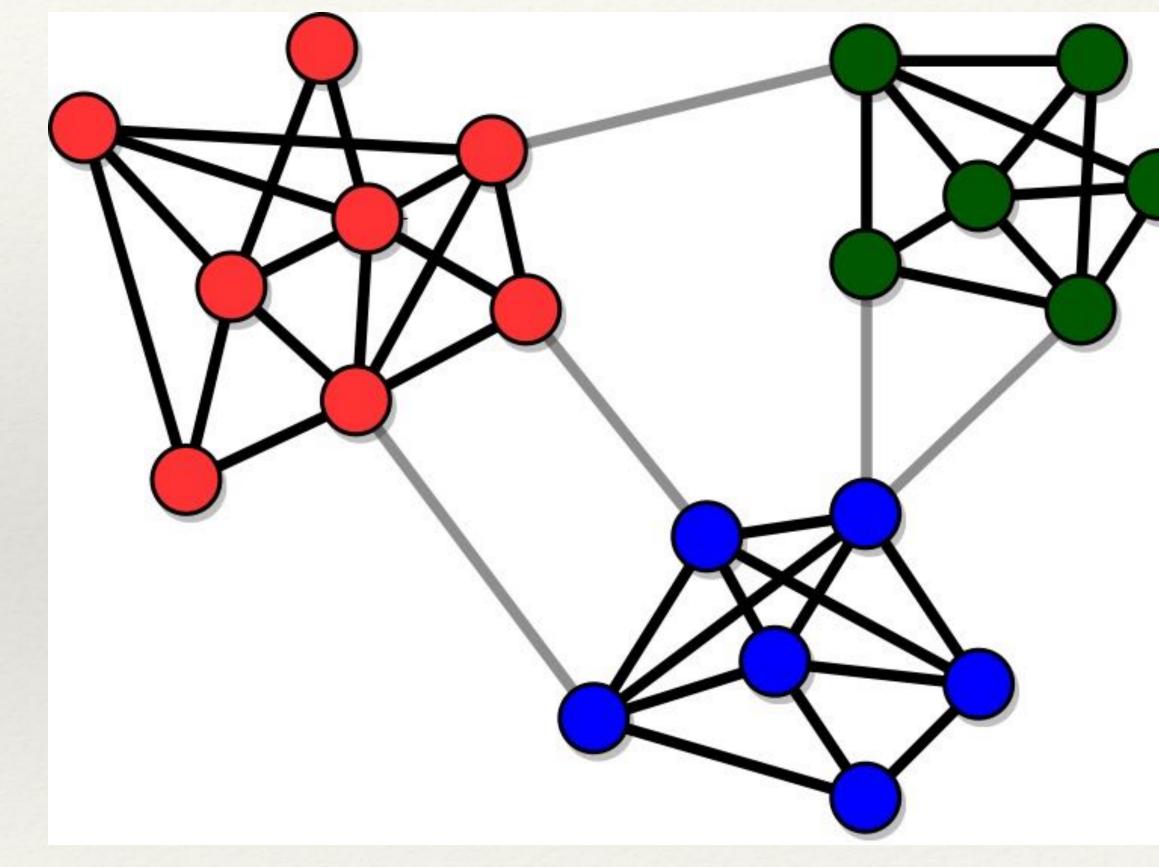




# Basic definitions: community

Two main features:

- High cohesion: communities have many internal links, so their nodes stick together
- High separation: communities are connected to each other by few links







## Partitions

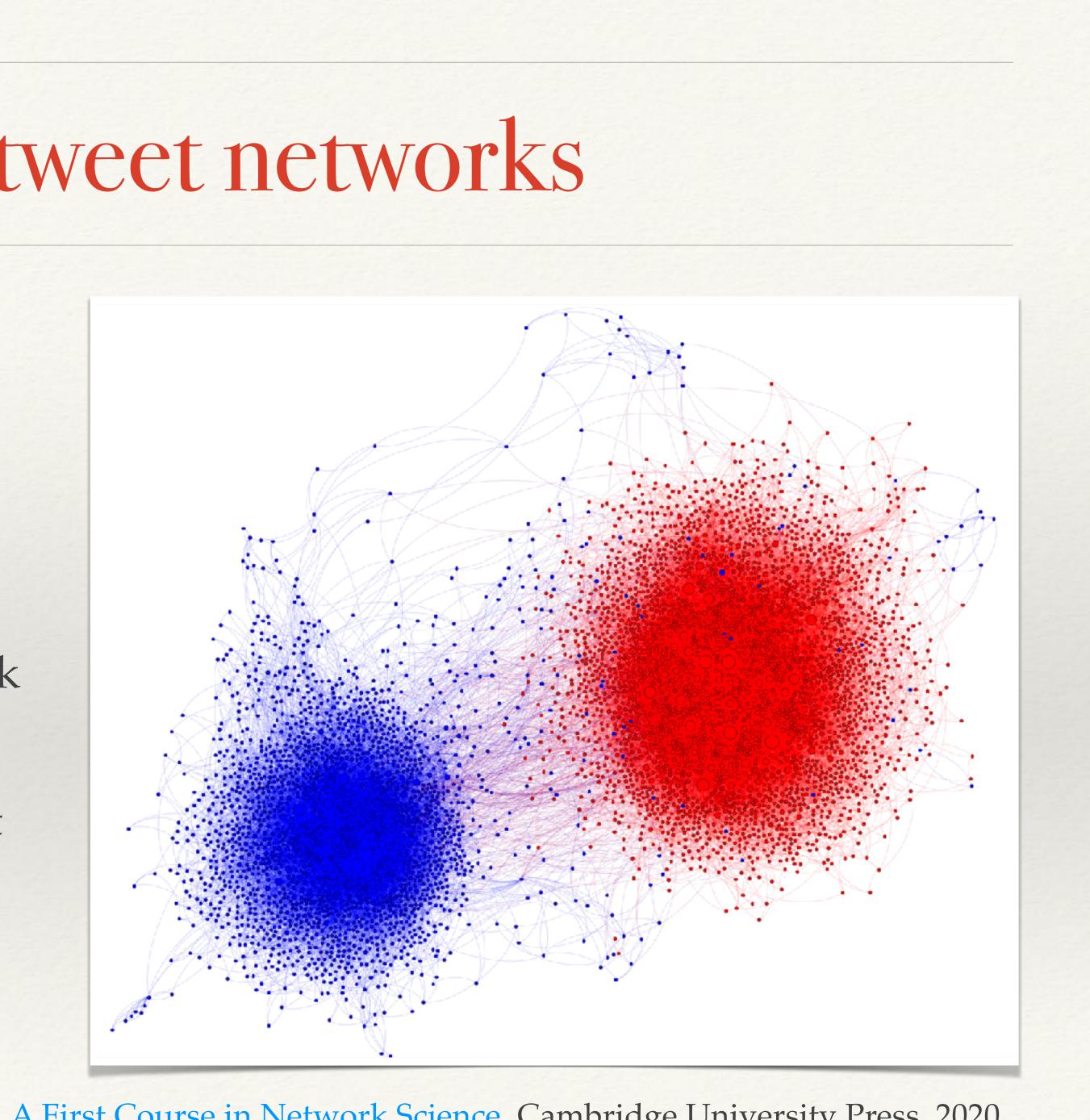
- The number of partitions of n objects is the **Bell** number B<sub>n</sub>
- The Bell number grows faster than exponentially with *n*
- Conclusion: it makes no sense to look for interesting community structures by exploring the whole space of partitions! A smart exploration of the partition space must be performed.

n	$B_n$
1	1
2	2
3	5
4	15
5	52
6	203
7	877
8	4140
9	21147
10	115975
11	678570
12	4213597
13	27644437
14	190899322
15	1382958545

# example: retweet networks

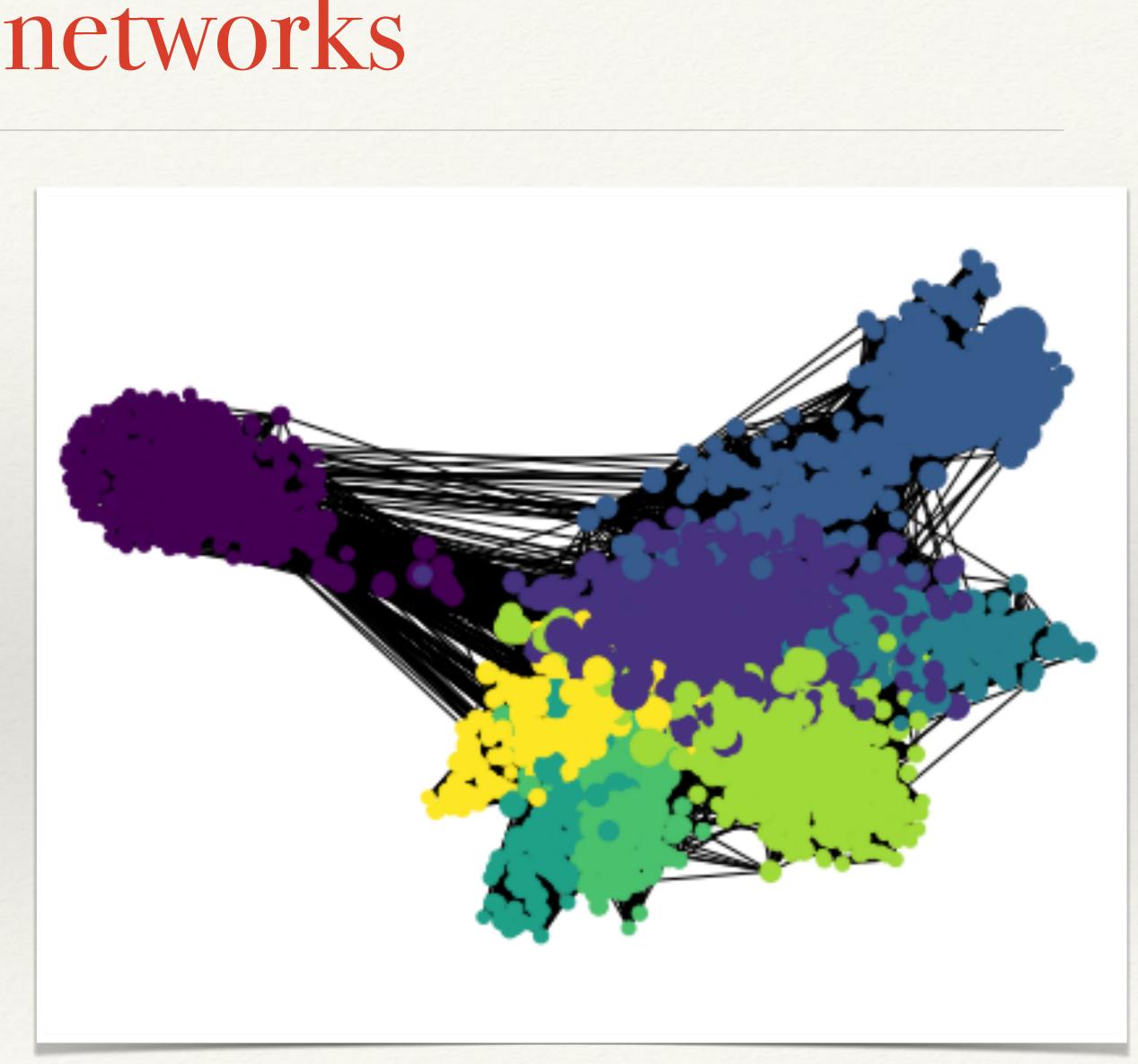
- \* goal: detecting communities or clusters
- \* "echo chambers"
- \* **homophily**: tendency of individuals to link with similar ones
- \* warning: no trivial linear relationships but interplay

Picture from: F. Menczer, S. Fortunato, C. A. Davis, A First Course in Network Science, Cambridge University Press, 2020



- \* A network layout algorithm places nodes on a plane to visualize the structure of the network
- \* There are many layout algorithms; the most commonly used are force-directed layout (a.k.a. spring layout) algorithms:
  - \* Connected nodes are placed near each other
  - Links have similar length
  - \* Link crossings are minimized
- \* This is done by simulating a physical systems where adjacent nodes are connected by springs and otherwise repel each other
- \* The community structure of the network can be revealed this way if the network is not too dense or too large

Drawing networks

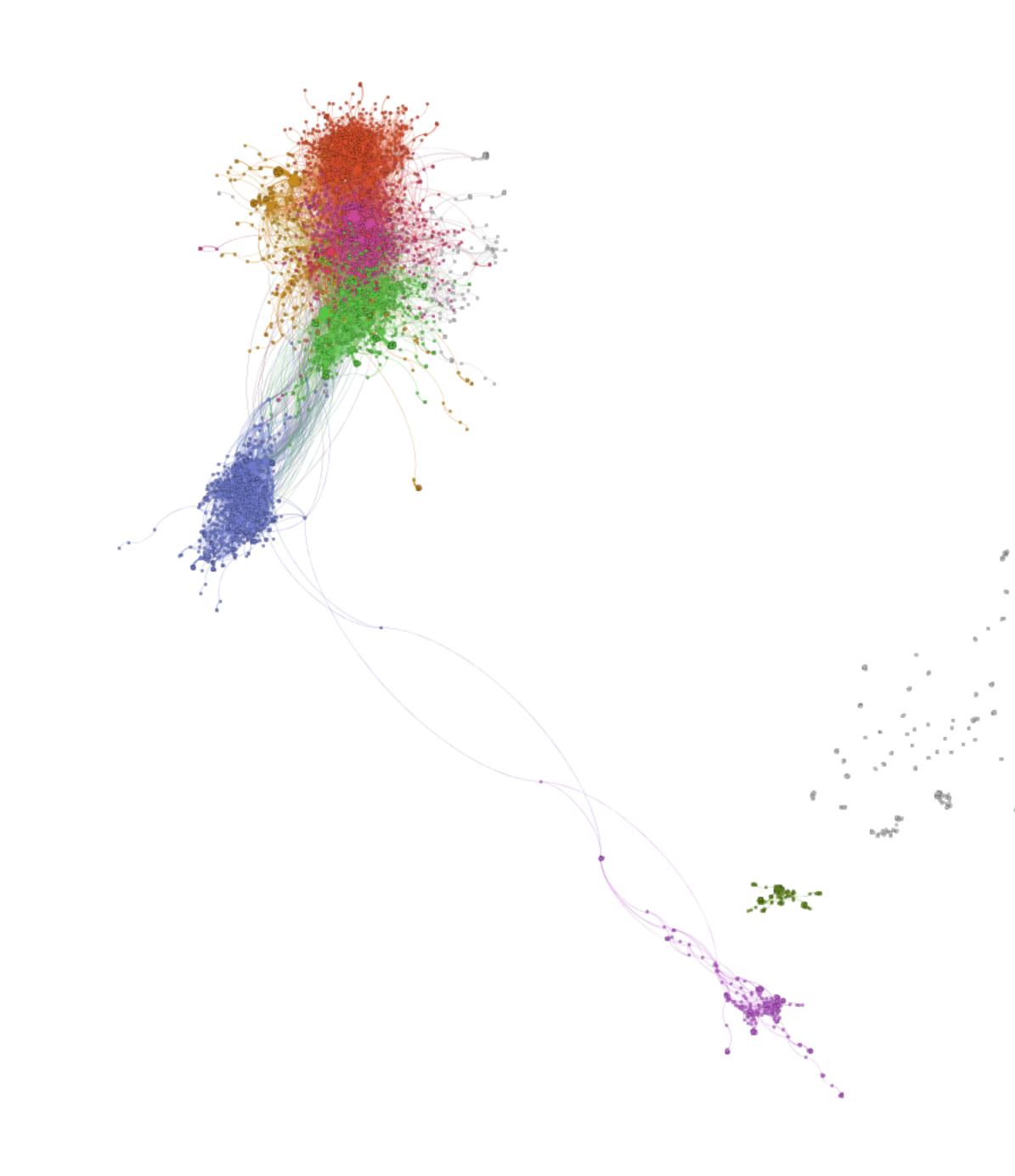




Case studies

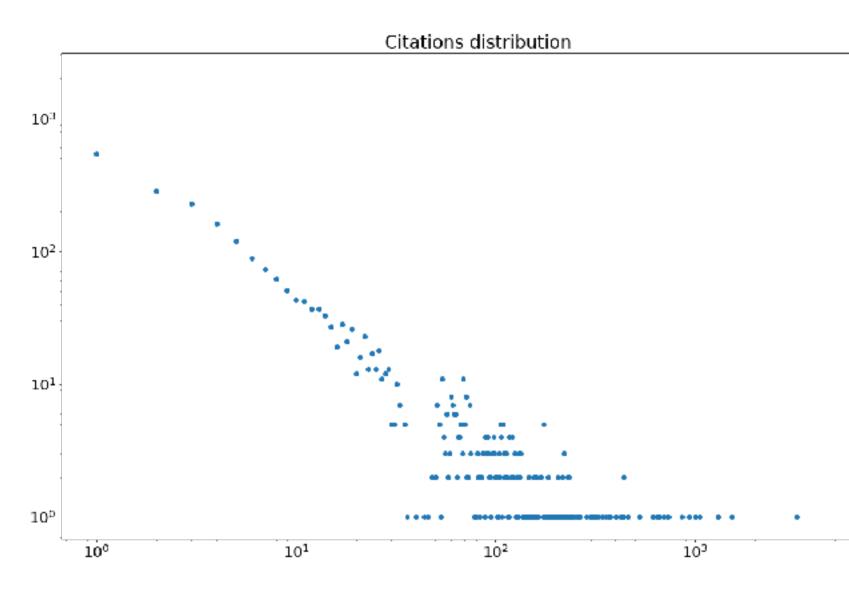
# Case study: citation network

\* Let's consider again our collection of scientific papers on fake news \* a citation is a directed link \* we can build a network and analyze its structure



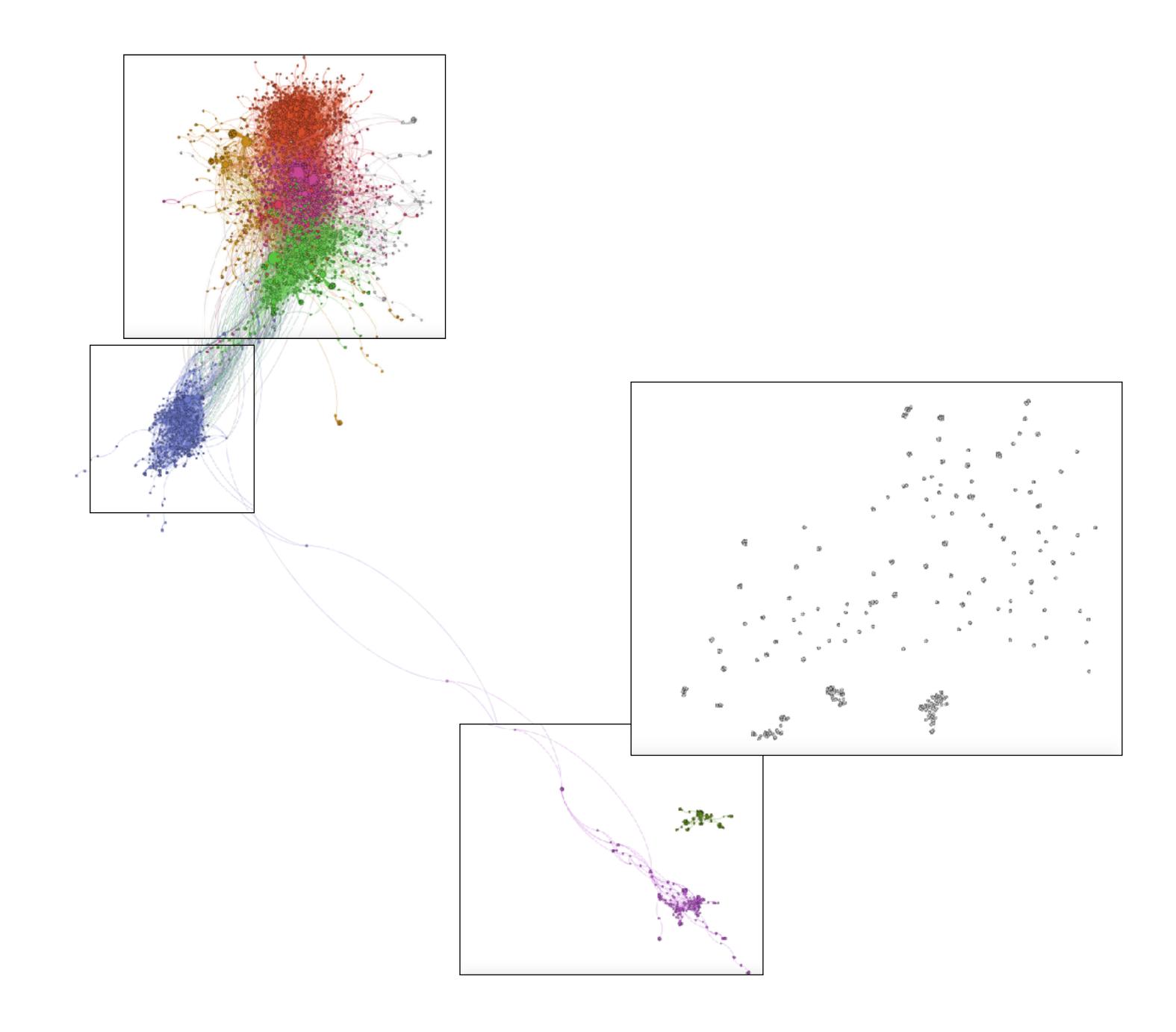
### "fake news" citation network

- \* Force Atlas 2 Layout
- \* 8 biggest clusters
- \* Highly heterogeneous (both in terms of in-degree than of disciplines/venues)





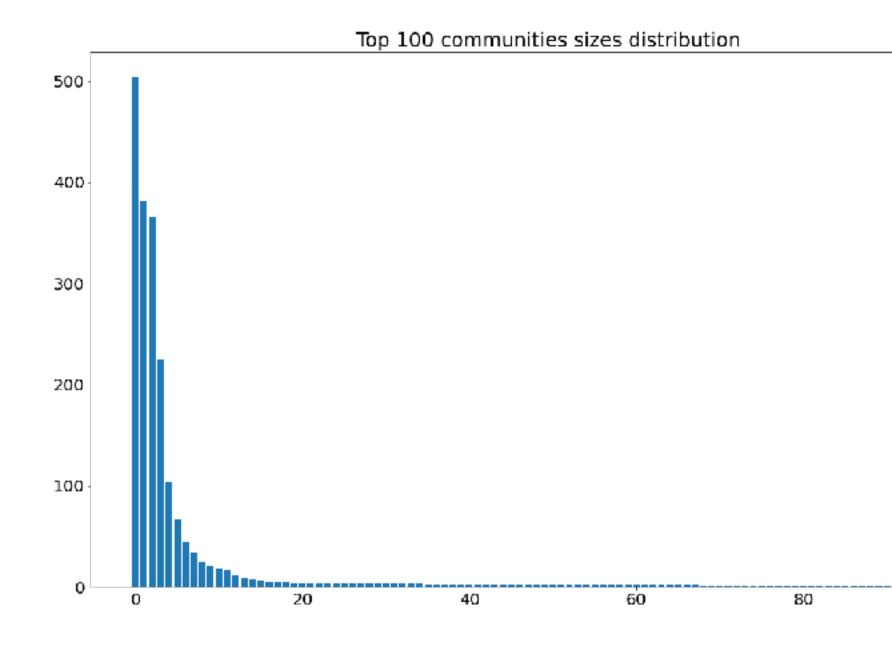




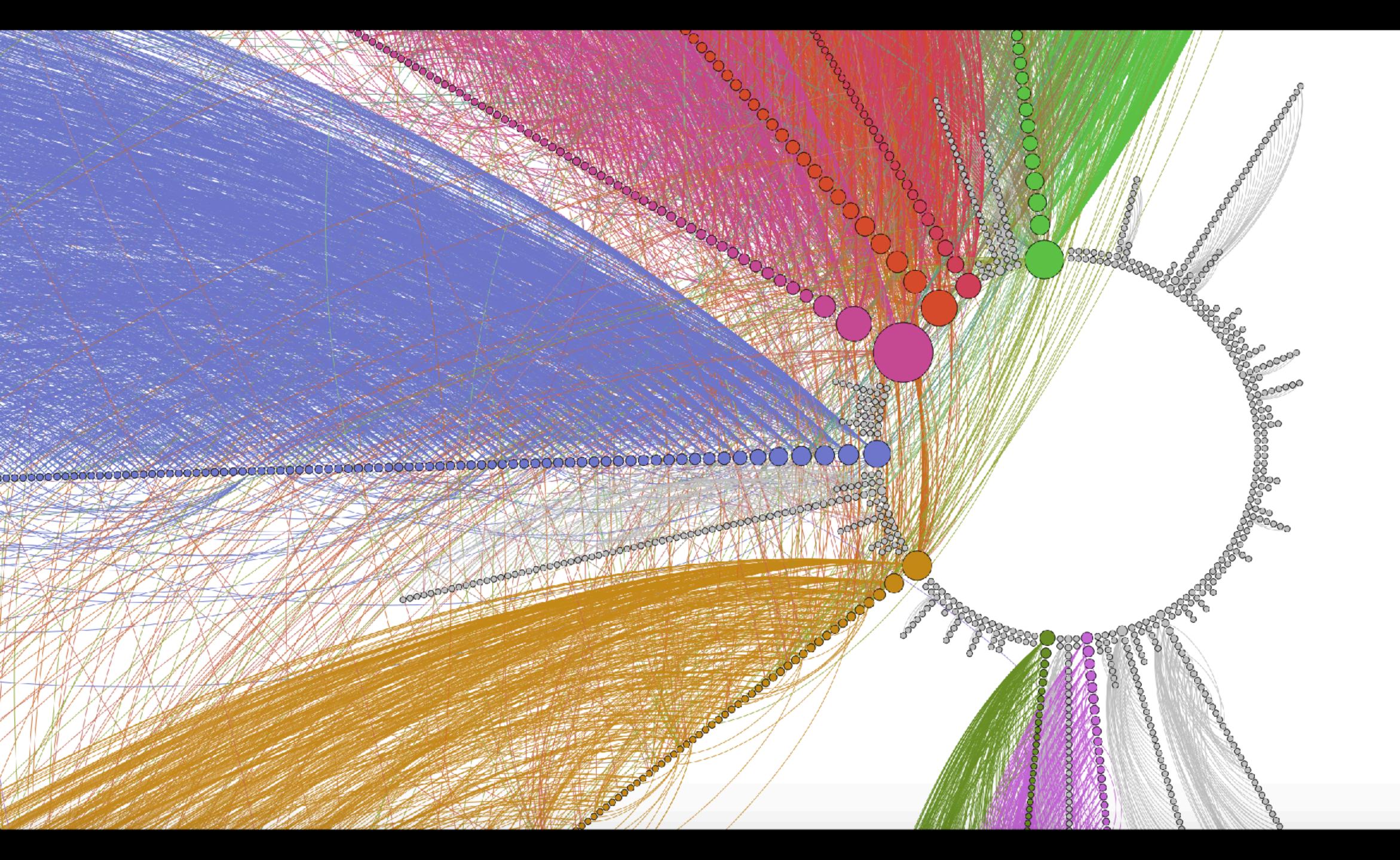


### "fake news" citation network

- \* Axis Radial Layout
- intra vs inter clusters
   connections
- \* significantly different sizes





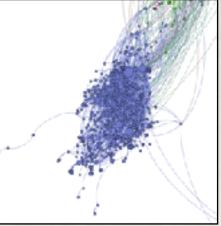


# Largest clusters analysis

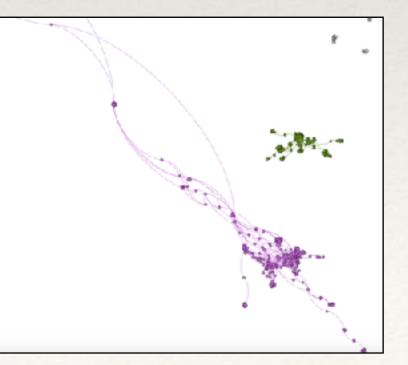
- \* Cluster 2: 365
- \* Cluster 3: 225
- \* Cluster 4: 103
- \* Cluster 6: 45
- \* Cluster 1: 382

Identification Rumors Algorithms Spreading Psychology Influence Media

\* Cluster 0: 504



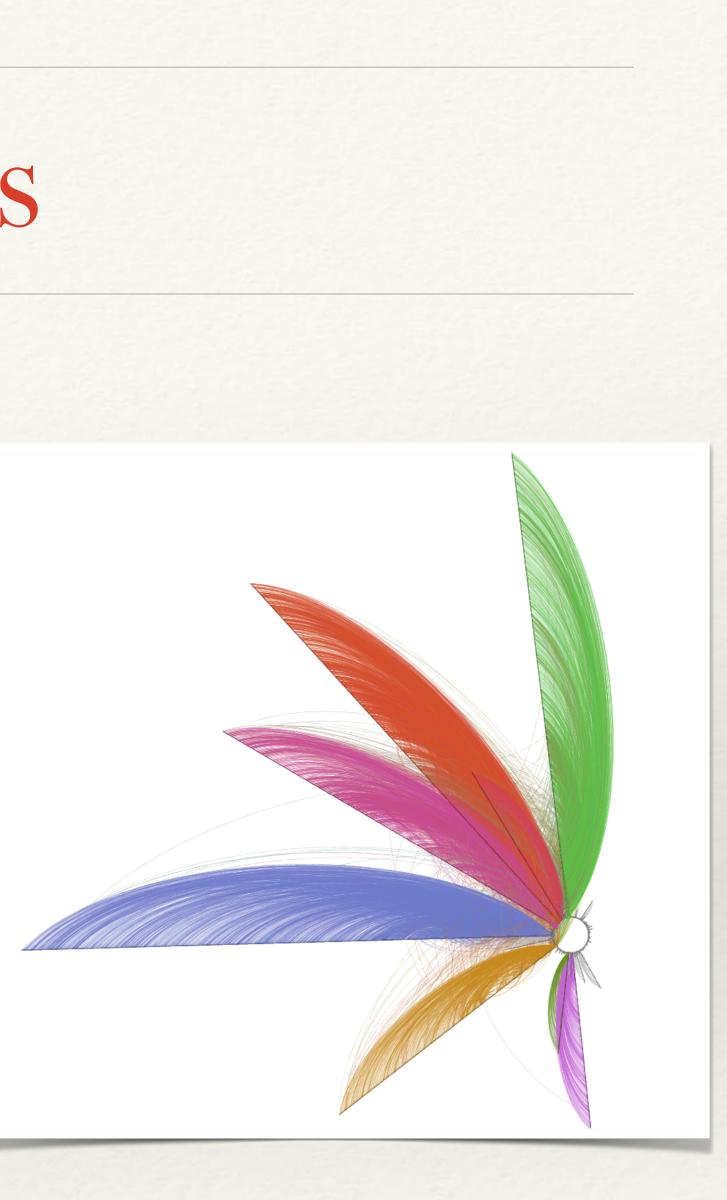
Memory Cognitive Biases



Health Autism Disorders Vaccines

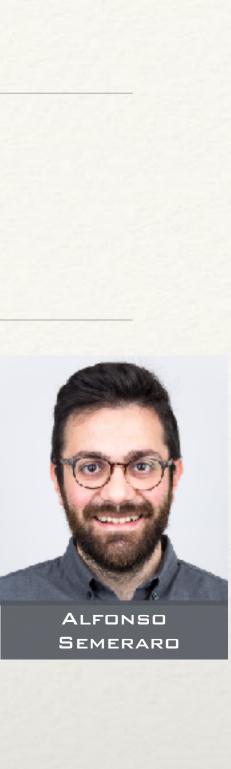
- \* Cluster 5: 67
- \* Cluster 7: 33

- Data Mining Neural Networks
- ns Spreading Networks ling Social media data Elections



### Search and research

- \* Citation analysis allows us to identify 'relevant' papers according different metrics: in-degree, betweenness, page rank, hub/authority score
- \* We embedded these sorting criteria in our 'fakenewsresearch' search engine



## Search and research

<ul> <li>Citation analysis allows us to ider metrics: in-degree, betweenness, p</li> </ul>	entify 'relevant' papers according different 889 total results for "misinformation". page 1
* We embedded these sorting criter	Eria in ( The science of fake news (2018) David M. J. Lazer, Matthew A. Baum, Yochai Benkler, Adam J. Berinsky, Kelly M. Greenhill, Filippo Menczer, Miriam J. Brendan Nyhan, Gordon Pennycook, David Rothschild, Michael Schudson, Steven A. Sloman, Cass R. Sunstein, Emily A. Thors
	Duncan J. Watts, Jonathan L. Zittrain
misinformation	Q misinformation internet privacy the internet reading incarnation extant taxon fake news
	1819 citations Database View paper
Author	Media violence and the American public: Scientific facts versus media misinformation. (2001) Brad J. Bushman, Craig A. Anderson
Years Citations Sort by	news media news values media relations entertainment industry misinformation public opinion poison control fairness doctrine media studies social psychology psychology
min   max   Min   max   ✓ Citations     Latest   Latest	1024 citations 🛞 betweenness View paper
<ul> <li>□ Search also in referenced papers</li> <li>✓ Search al Betweenness</li> </ul>	Misinformation and the Currency of Democratic Citizenship (2000) James H. Kuklinski, Paul J. Quirk, Jennifer Jerit, David Schwieder, Robert F. Rich
- Advanced Search	misinformation persuasion elite politics public relations currency heuristics political science phenomenon welfare
	958 citations 👾 authorities 👾 betweenness



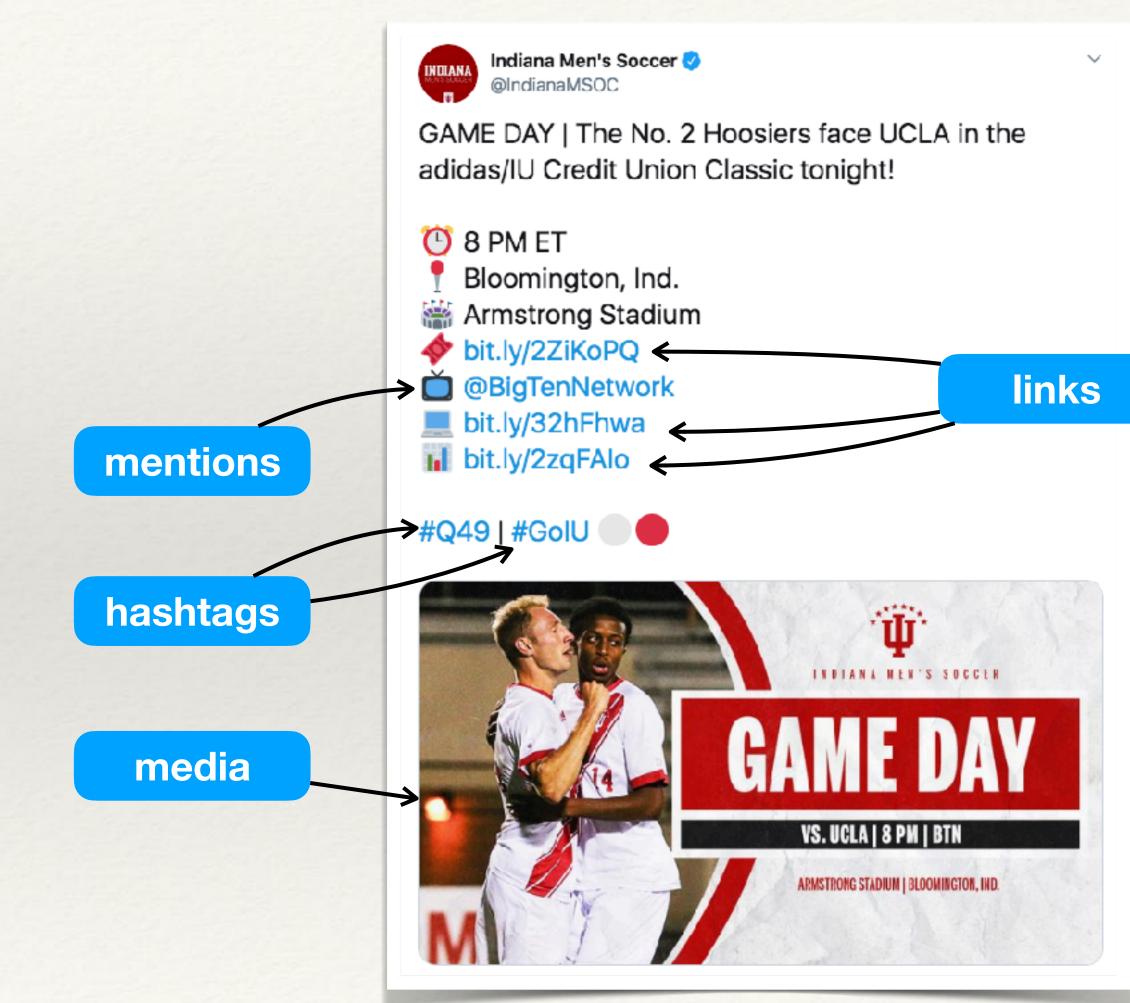
## Search and research

* Citation analysis allows us to identify metrics: in-degree, betweenness, page	
* We embedded these sorting criteria in	Computational Fact Checking from Knowledge Networks (2015) Giovanni Luca Ciampaglia, Prashant Shiralkar, Luis Mateus Rocha, Luis Mateus Rocha, Johan Bollen, Filippo Menczer, Alessandro Flammini shortest path problem information retrieval scalability network analysis misinformation social media entertainment geography
misinformation Q	bioinformatics       fact checking       graph         322 citations       Setweenness       View paper
Authors	The science of fake news (2018) David M. J. Lagar, Matthew A. Baum, Yashai Banklar, Adam, J. Barinaku, Kally, M. Greenhill, Filippa Manarar, Miriam, J. J.
Author	(2018) David M. J. Lazer, Matthew A. Baum, Yochai Benkler, Adam J. Berinsky, Kelly M. Greenhill, Filippo Menczer, Miriam J. Brendan Nyhan, Gordon Pennycook, David Rothschild, Michael Schudson, Steven A. Sloman, Cass R. Sunstein, Emily A. Thors
YearsCitationsSort byminmaxminmax	Duncan J. Watts, Jonathan L. Zittrain         Imisinformation       Internet privacy         the Internet       reading         Incarnation       extant taxon         fake news         1819 citations       Stauthorities         Wiew paper
□ Search also in referenced papers   ✓ Search also in abstracts	A theoretical review of the misinformation effect: Predictions from an activation-based memory mo (1998) Michael S. Ayers, Lynne M. Reder
- Advanced Search Search	reconstructive memory memory errors semantic memory long term memory memory model misinformation effect eyewitness memory cognitive psychology cognitive science psychology



# Case Study: Information diffusion networks

- \* Memes: transmissible units of information, such as ideas, behaviors, news links, hashtags, and, yes, also images with captions (image macros)
- The definition of meme is due to Richard Dawkins, in analogy to genes transmitted from parent to offspring
- Like genes, memes can mutate and have fitness
- \* A tweet can carry several memes





## Networks from Twitter

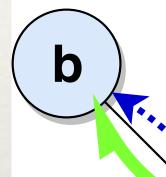
- \* We can track, map, and analyze the spread of memes on **Twitter** 
  - Retweet network: link from retweeted user to retweeter user
  - Mention/reply network: link to user who replies or who is mentioned
- \* Tweets are time-stamped; we can aggregate the temporal networks
- \* Can focus on a particular meme (eg, a hashtag) or multiple ones (eg, a set of accounts or links to a news source)

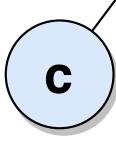


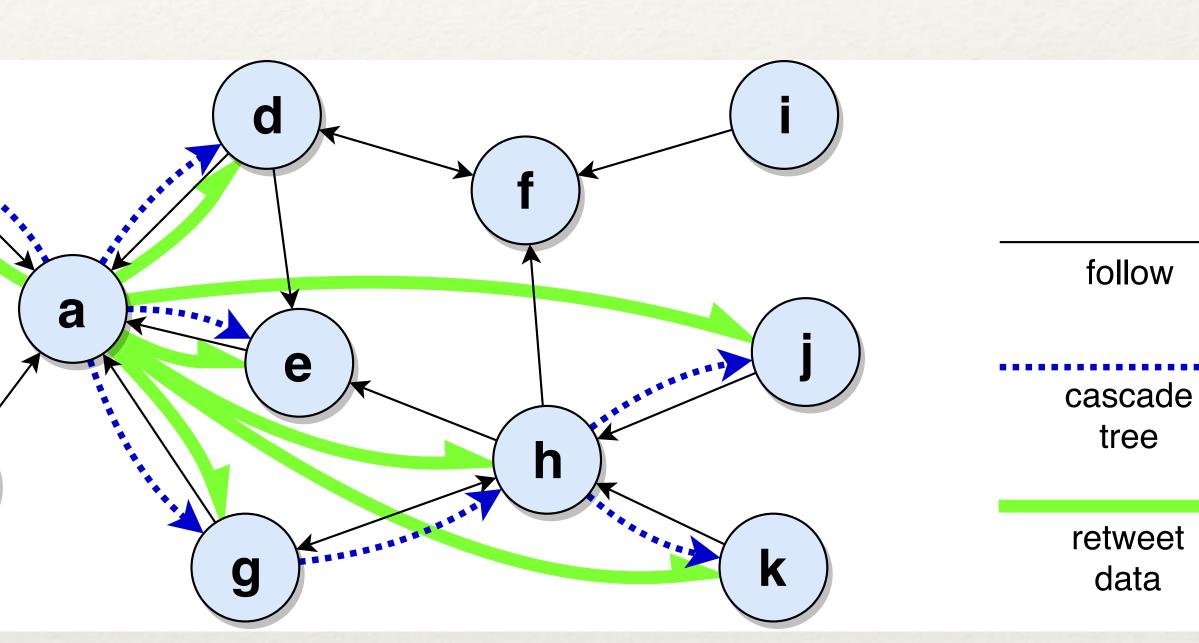
### Play with the interactive diffusion network tools at <u>osome.iuni.iu.edu</u>

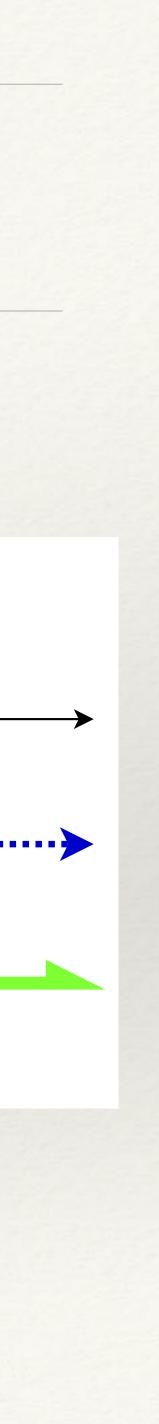
### Retweet networks

- In the data, each retweet cascade network is a star (all retweets point to original tweet)
- The actual cascade tree is difficult to reconstruct, but we can make some guesses based on the follower network and timestamps



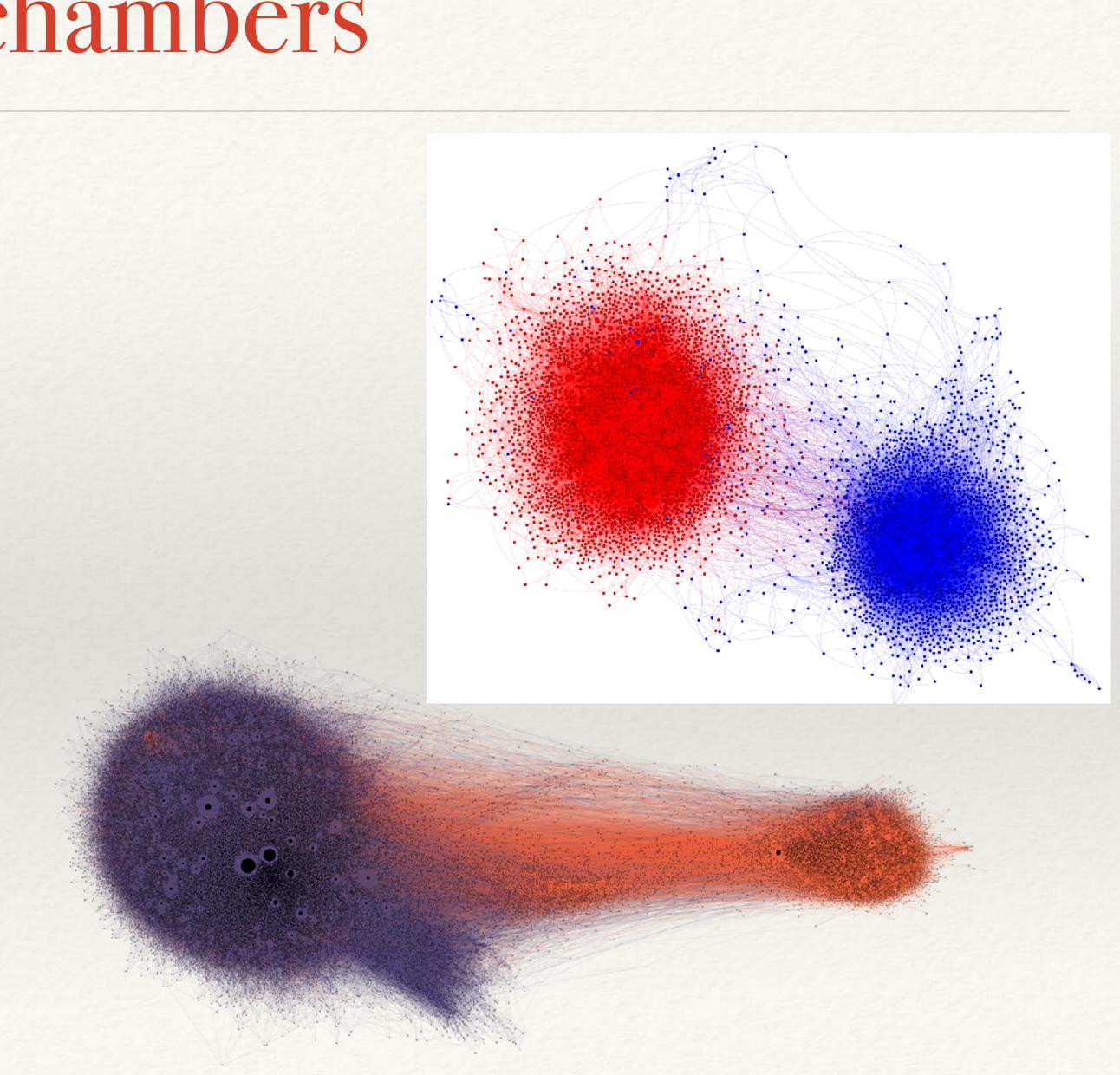






### Echo chambers

- \* Examples:
  - Retweets of tweets with progressive (blue) and conservative (red) political hashtags during 2010 US election (*k*=3 core)
  - Retweets of tweets with links to lowcredibility (purple) and fact-checking (orange) sources during 2016 US election (*k*=5 core)





- Multiple ways to measure the virality of a meme:
  - Number of users exposed
  - \* Depth of diffusion tree
  - Fraction of users who retweet to users who are exposed
- Misinformation is often more
   viral than actual news reports

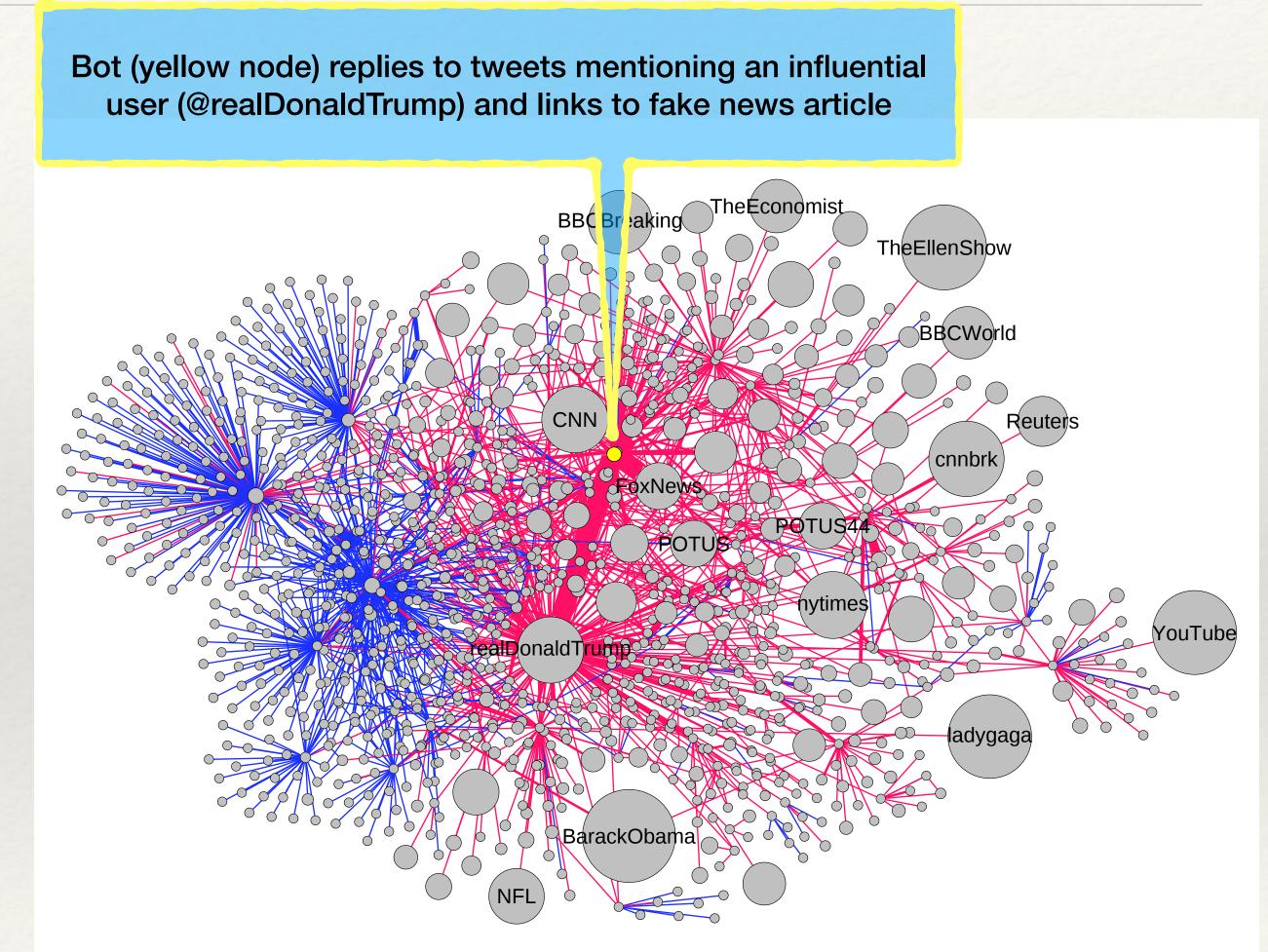
# facts about White misinformation about Helmets White Helmets 20

### Source: hoaxy.iuni.iu.edu



### Influence

- \* Multiple ways to measure the influence of an account:
  - \* Number of followers (in-degree in follower network)
  - \* Number of users exposed (out-degree in retweet network)
  - \* Number of retweets (out-strength in retweet network)
  - \* Fraction of retweets to followers
- Social bots can target influential accounts hoping for retweet



**Blue links: retweets and quotes. Red links: mentions and** replies. Node size: number of followers.



## Social bots

- \* Accounts controlled by an entity via software
- Malicious social bots can impersonate humans, deceive, and manipulate diffusion networks:
  - \* Fake followers
  - \* **Amplification**: fake retweets
  - \* Astroturf: appearance of organic virality
- All social media platforms and users are vulnerable

Large red nodes: influential bots manipulating online debate about vaccination policy

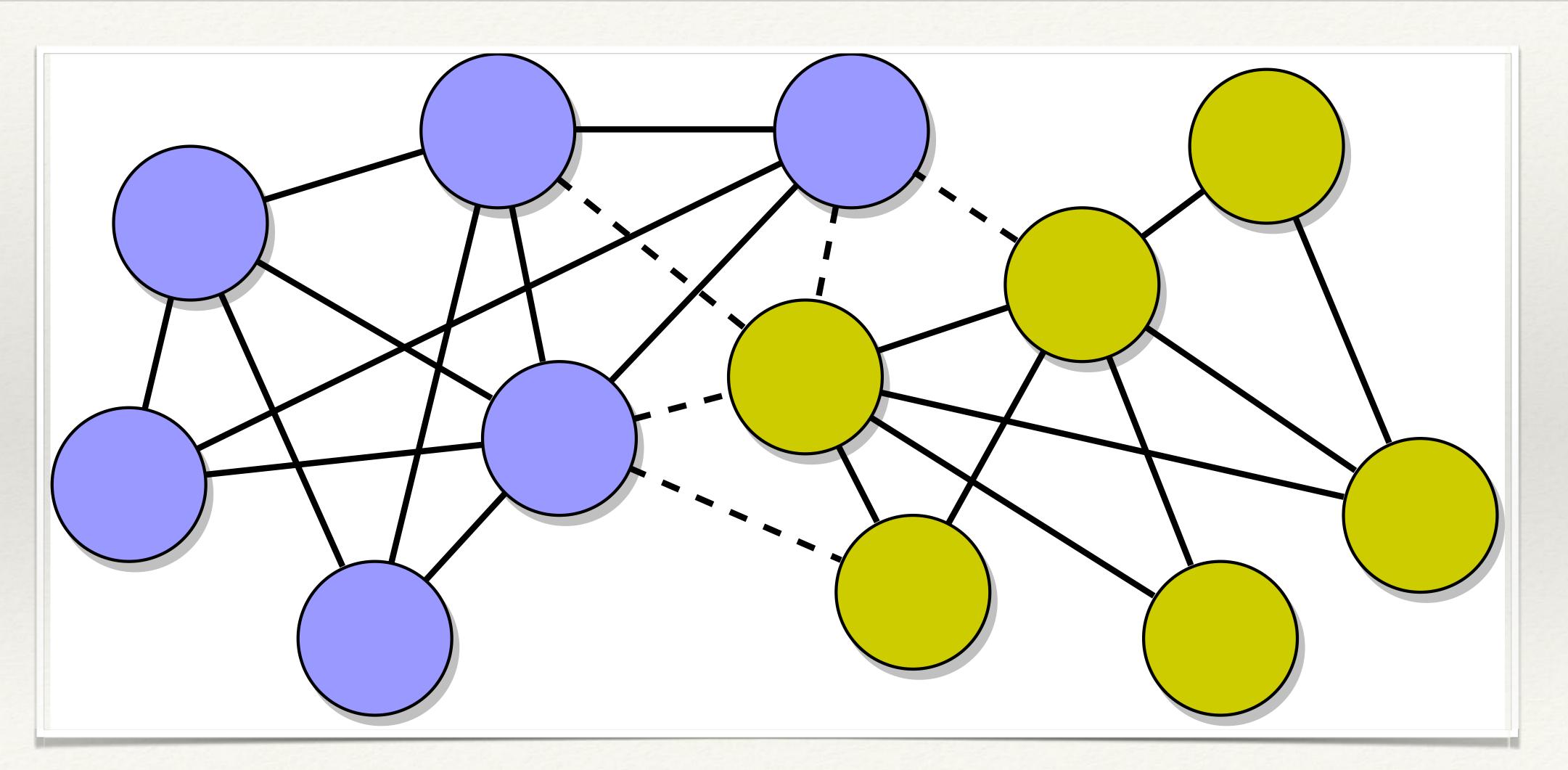


Homophily and Segregation

# Homophily

- \* The principle that we tend to be similar to our friends
- \* This makes your friends not statistically significant as a random sample of the population
- \* Similarities:
  - \* immutable characteristics
  - mutable characteristics

# "Birds of a feather flock together"



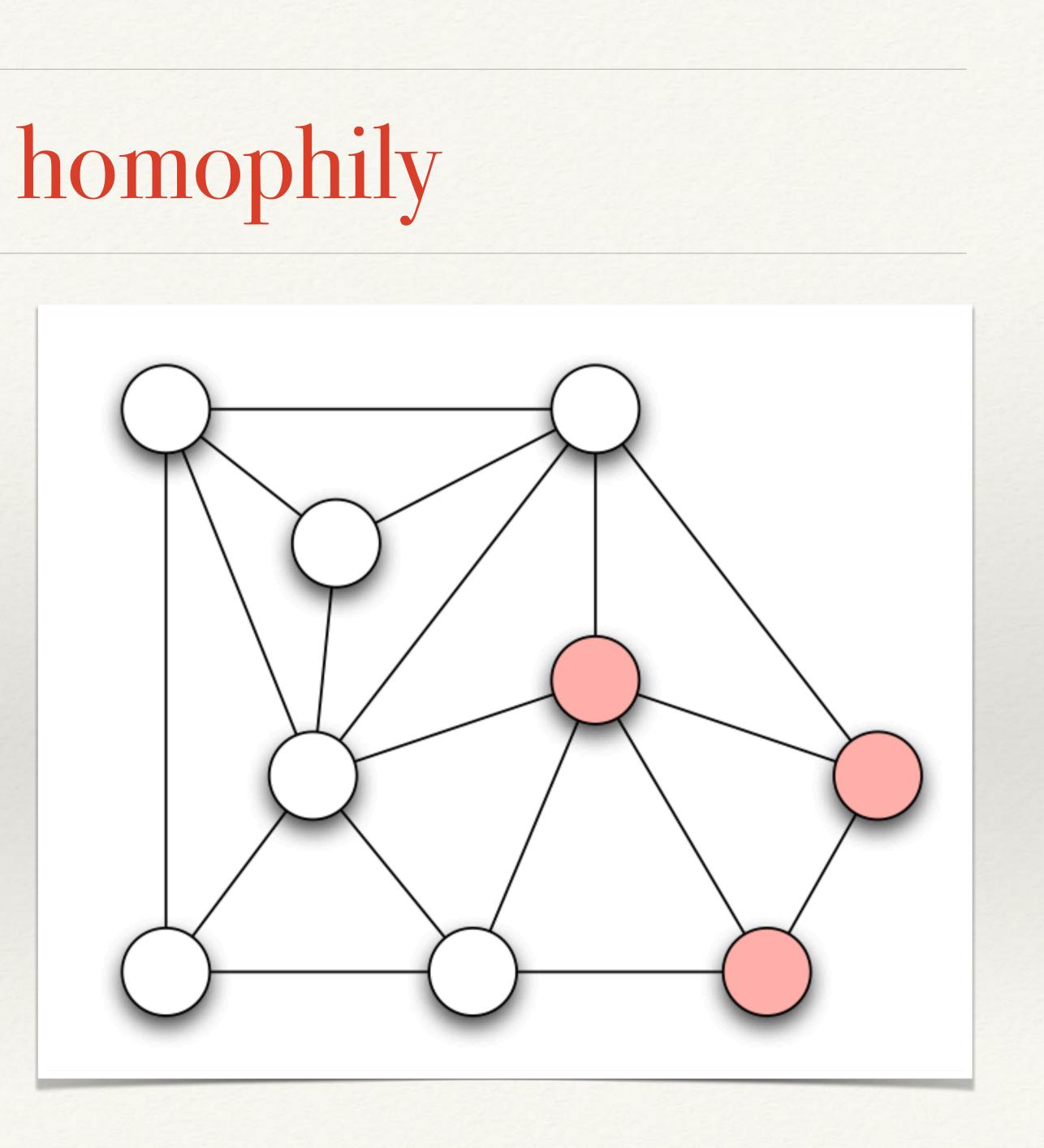
Picture from: F. Menczer, S. Fortunato, C. A. Davis, A First Course in Network Science, Cambridge University Press, 2020



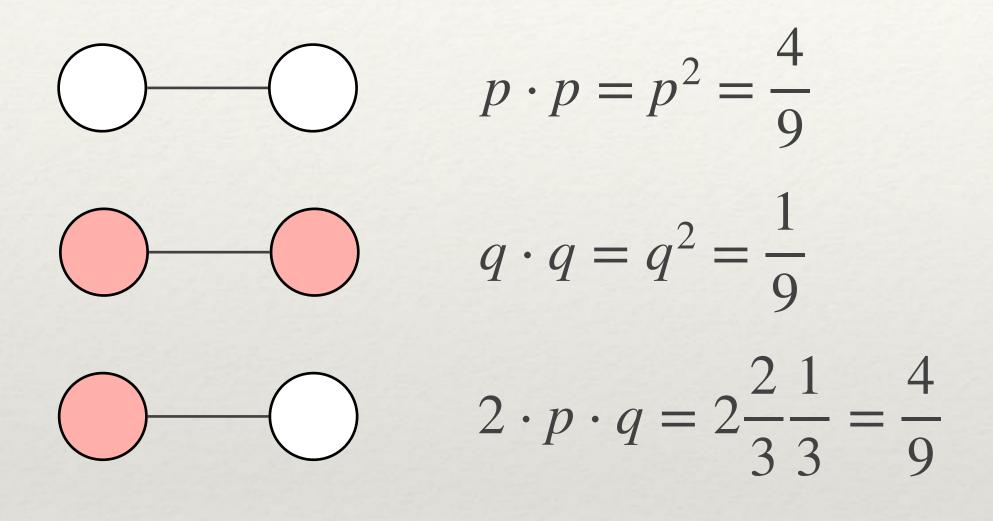
## Measuring homophily

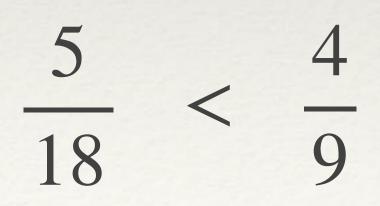
- \* Simple test:
  - 1. let's assign randomly a color to each node
  - 2. count number of cross-colors edges
  - 3. compare numbers with actual network

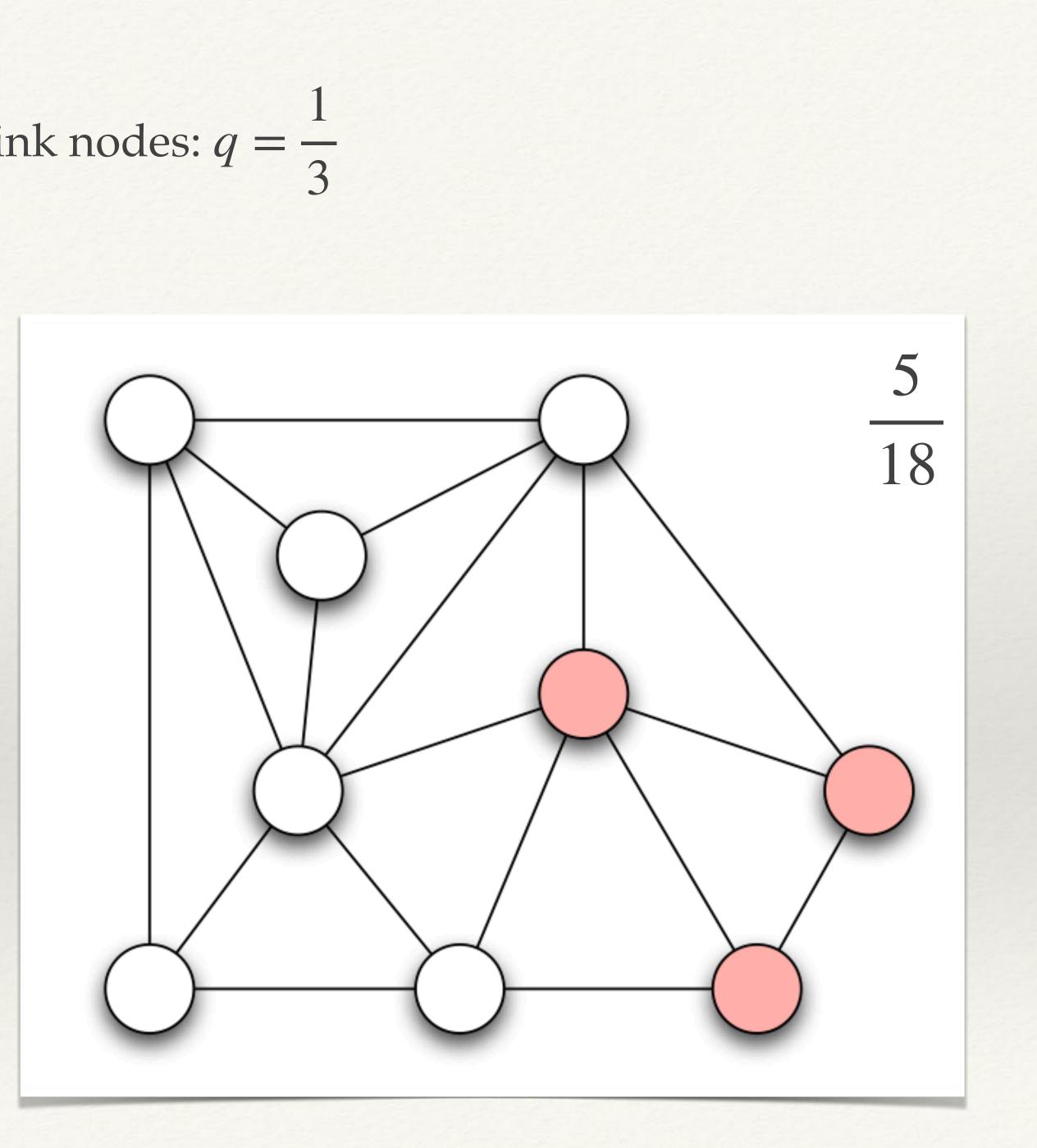
$$\bigcirc p = \frac{6}{9} = \frac{2}{3}$$
$$\bigcirc q = \frac{3}{9} = \frac{1}{3}$$



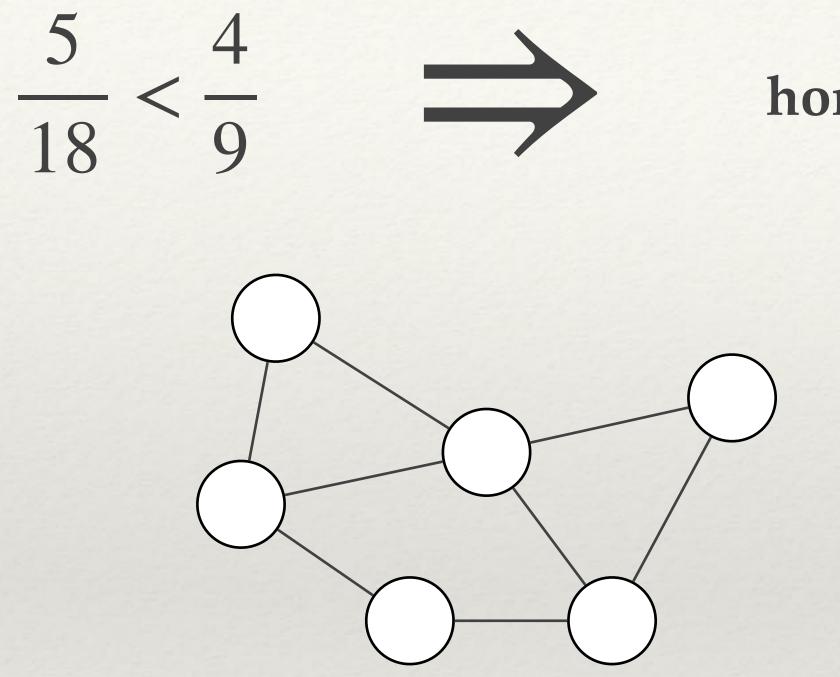
### fraction of white nodes: $p = \frac{2}{3}$ fraction of pink nodes: $q = \frac{1}{3}$







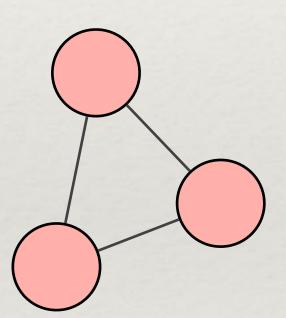
**homophily test:** check if *# actual cross groups edges < 2pq* 

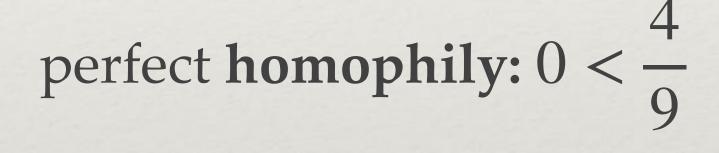


More precisely

homophily test: if the fraction of cross-types edges is *significantly less* then 2pq, then there is a signal of homophily

### homophily!







# Underlying mechanisms of homophily

- Two possible mechanisms by which homophily (also: assortativity) emerges naturally:
  - 1. Selection: similar nodes become connected
  - 2. (Social) **influence**: connected nodes become more



### WIKIFRIENDS:

I REALLY LIKED THAT MOVIE. I HATED THAT MOVIE. ME TOO.



# The interplay of selection and social influence

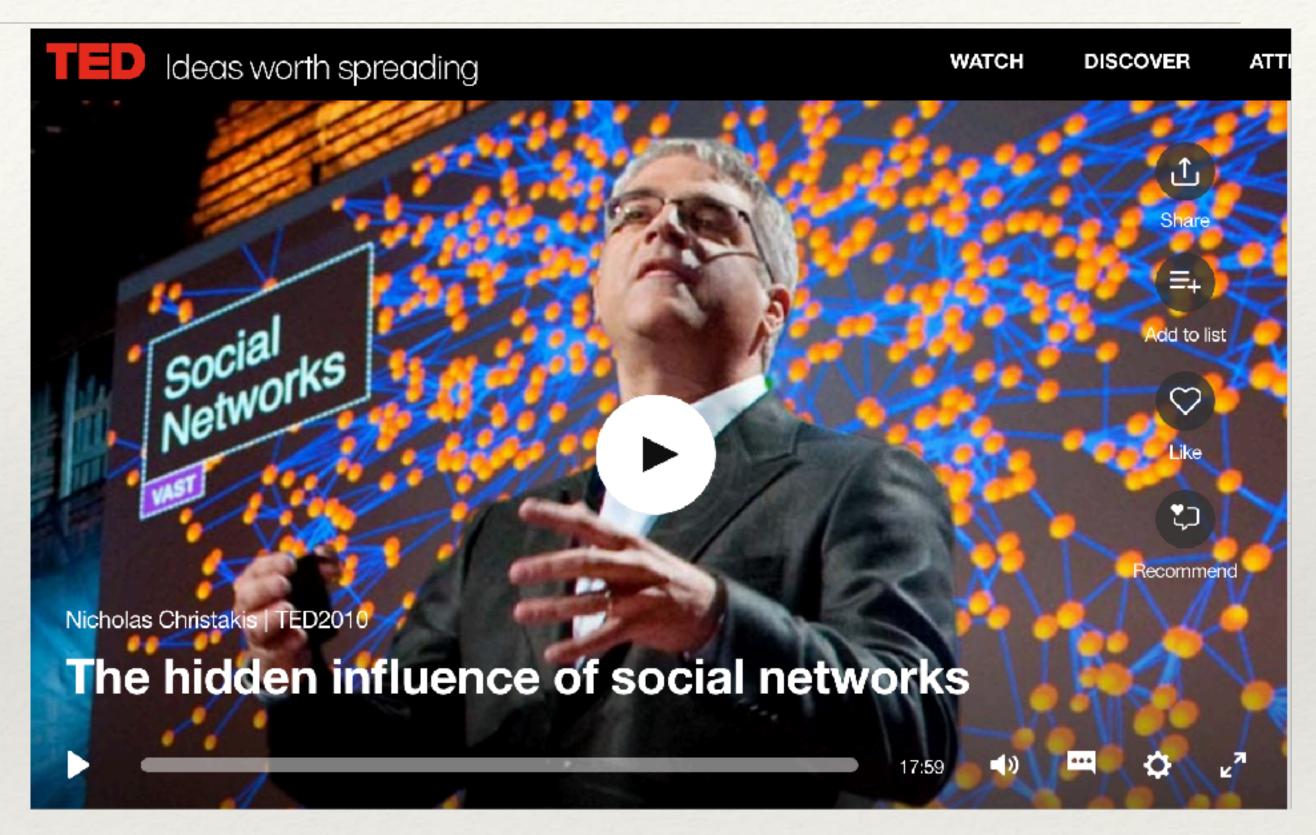
- \* longitudinal methodology:
  - \* observe a network for a long period of time
  - observe both factors in action
  - \* how do we quantify the impact?
- \* example: obesity as a social contagion phenomenon

Nicholas A. Christakis, and James H. Fowler, The Spread of Obesity in a Large Social Network over 32 Years, July 26, 2007, N Engl J Med 2007; 357:370-379, DOI: 10.1056/NEJMsa066082



# obesity "contagion"

- \* dataset: 12,000 people
- obesity status
- social network structure
- obese vs non obese: there is a tendency toward clustering
- \* homophily test: passed
- \* why?
  - \* selection?
  - \* homophily that correlates with something else?
  - \* social influence? —> contagion!



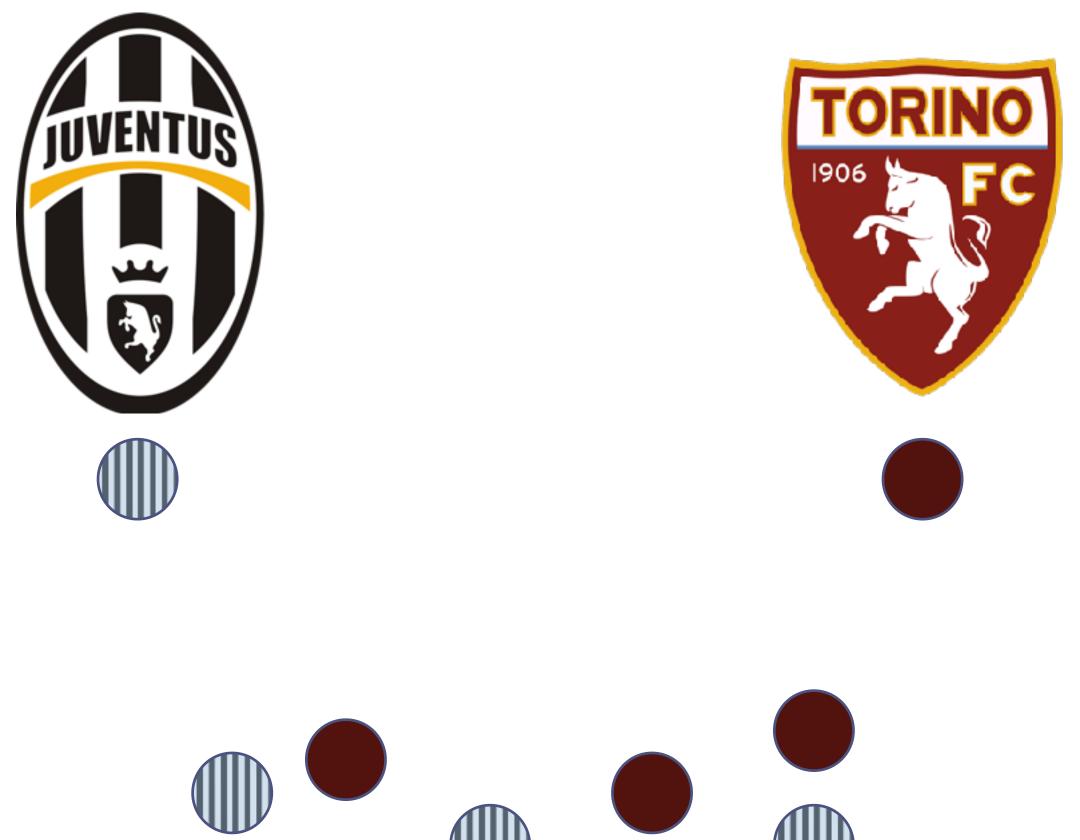
https://www.ted.com/talks/ nicholas\_christakis\_the\_hidden\_influence\_of\_social\_networks

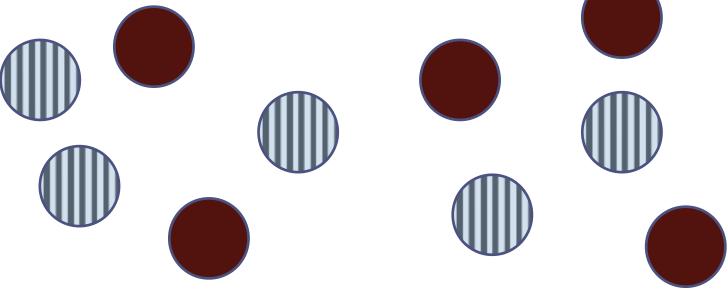
# The emergence of segregation

- Society's structure is shaped in function of immutable characteristics of individuals
  - \* ethnic group
  - \* age

• • •

religious belief





# Segregation

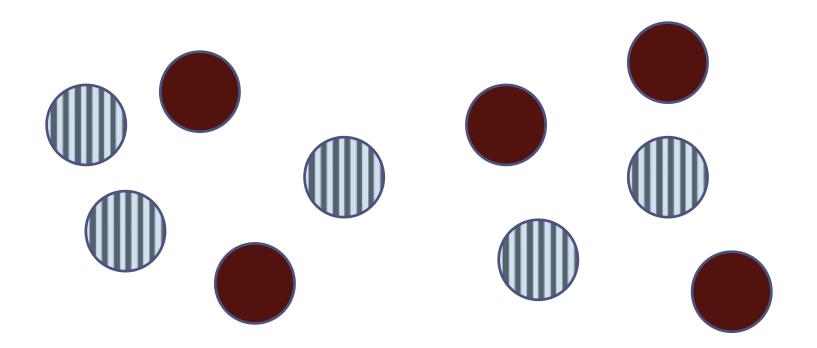
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• • •

religious belief

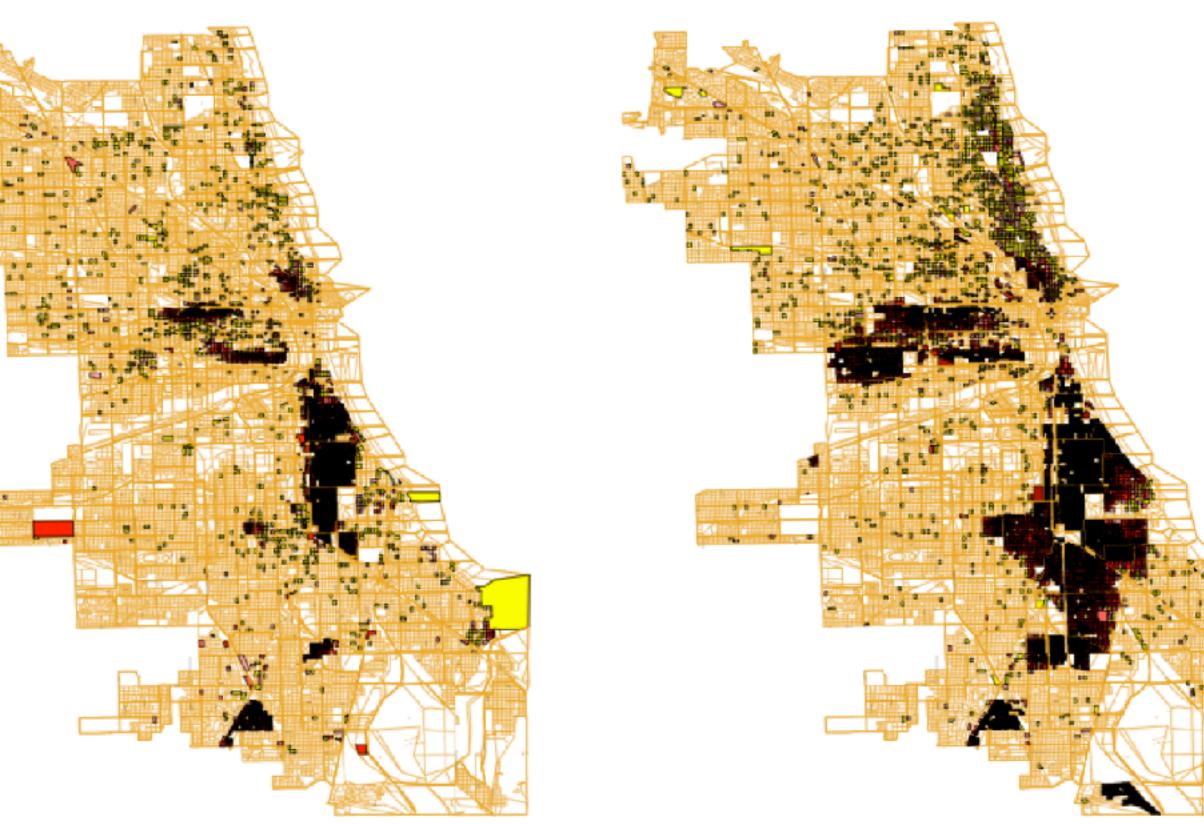






# Natural spatial "signature" in cities

- Formation of homogeneous (according to some "type" or "class") neighbors in cities
- Which are the causes of "ghettization"?



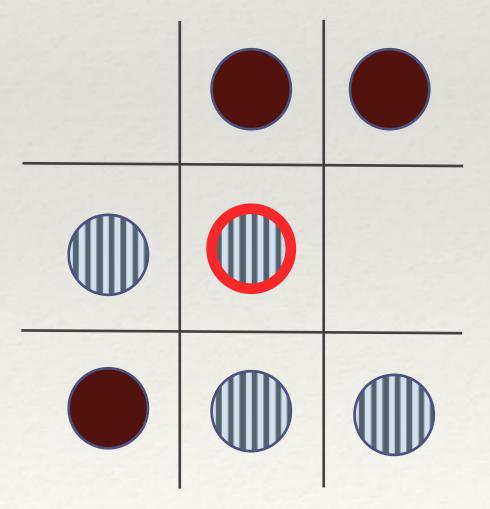
(a) Chicago, 1940

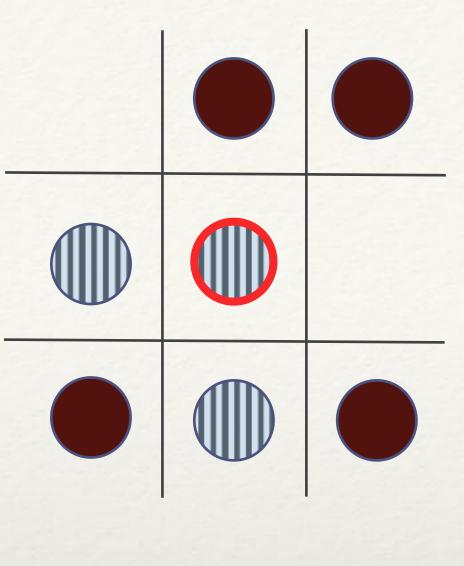
(b) *Chicago*, 1960



- \* Can spatial segregation arise from the effect of homophily operating at a local level?
- \* Assumption: no individual want segregation explicitly
- \* Agents:
  - \* two types:
  - immutable characteristics
- \* Agents reside in a cell of a grid
  - \* some cells contain agents
  - \* some other cells are unpopulated
- \* Neighbors: 8 other cells "touching" an agent

The Schelling model





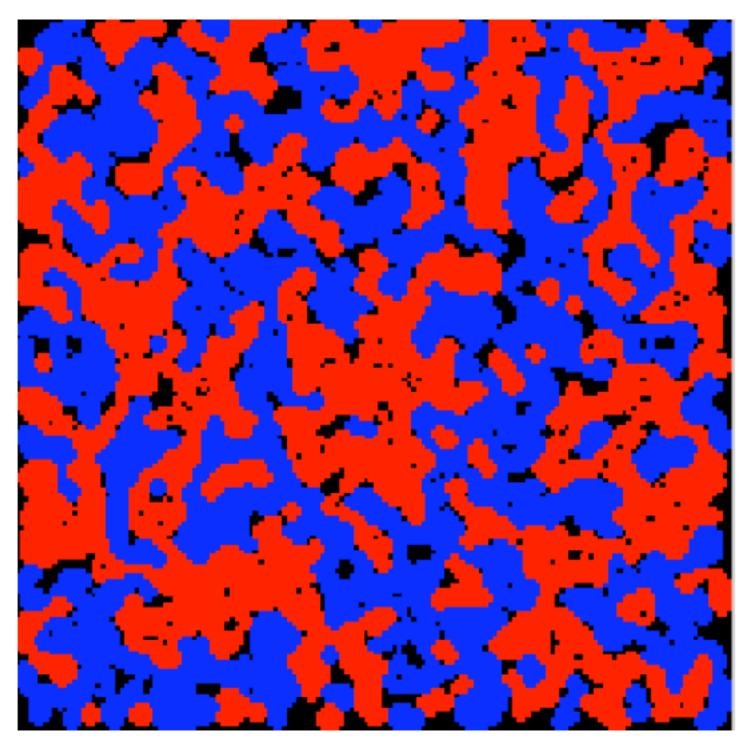
- \* Each agent wants to have at least *t* neighbors of their own type
- \* If unsatisfied, they want to move

### *t* = 3 => :-(

\* If an agent find < *t* neighbors of the same type, then they are **unsatisfied** 

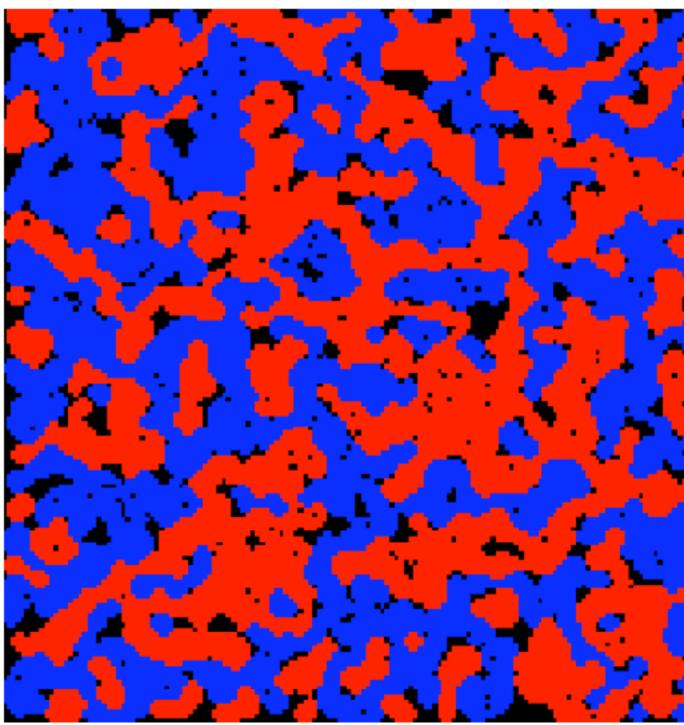
# Larger examples

- Computer simulations to look for patterns at larger scale
- \* We want to run different simulations and make some comparisons => integrated pattern?
- \* on the right: two runs of a simulations of the Schelling model with a threshold *t* of 3
  - \* 150x150 grid
  - \* 10,000 agents



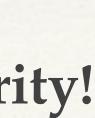
(a) A simulation with threshold 3.

Segregation emerges even when agents accept to be a minority!



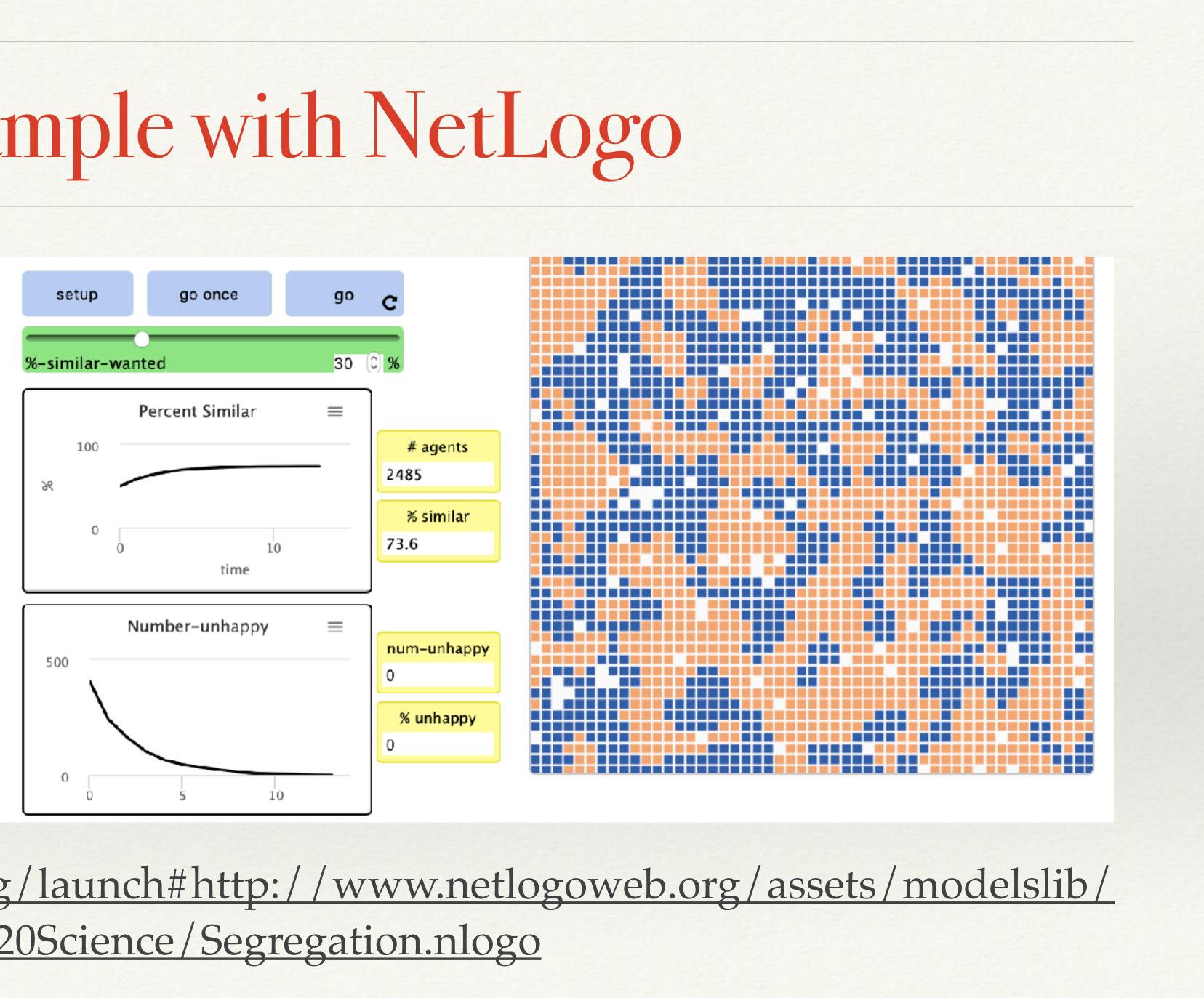
(b) Another simulation with threshold 3.



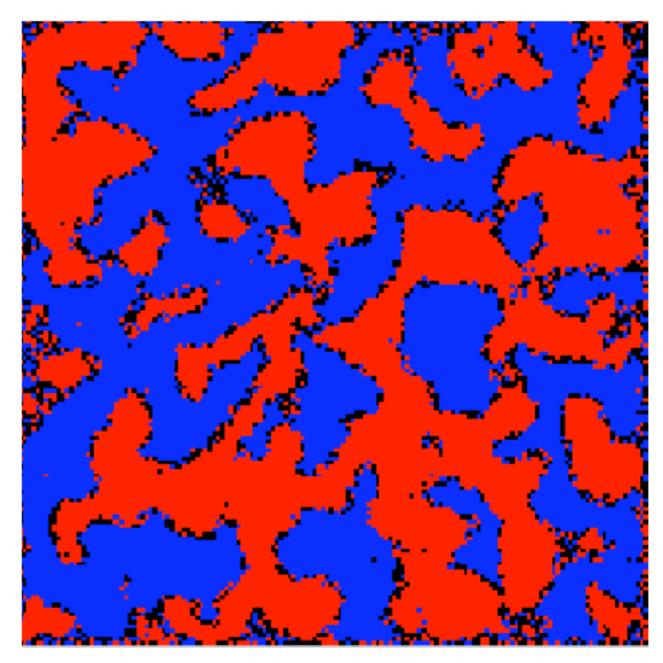


# Example with NetLogo

### **Agent based simulations**

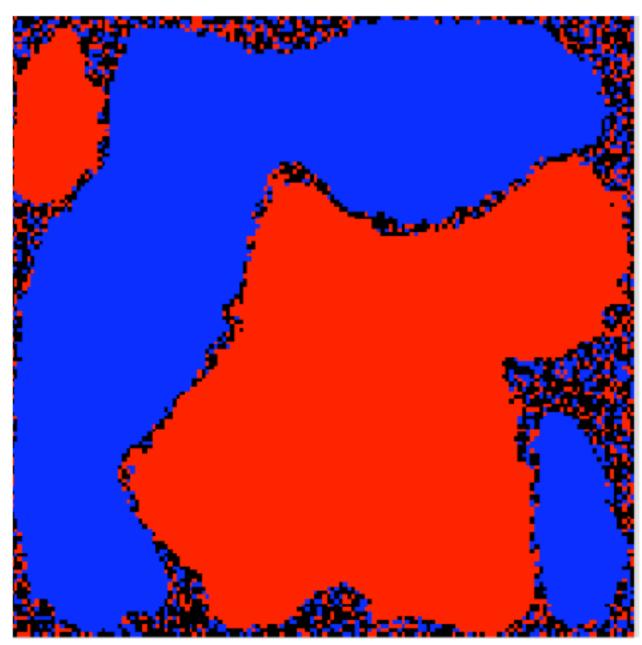


http://www.netlogoweb.org/launch#http://www.netlogoweb.org/assets/modelslib/ Sample%20Models/Social%20Science/Segregation.nlogo

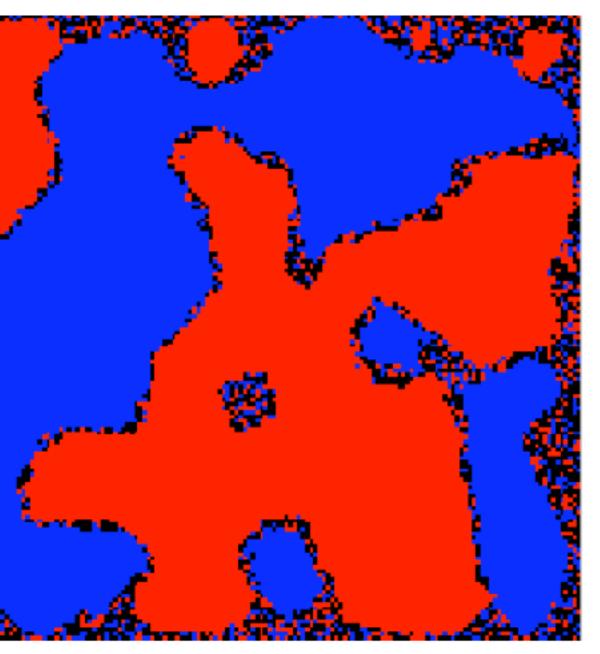


*t* > *3* =>

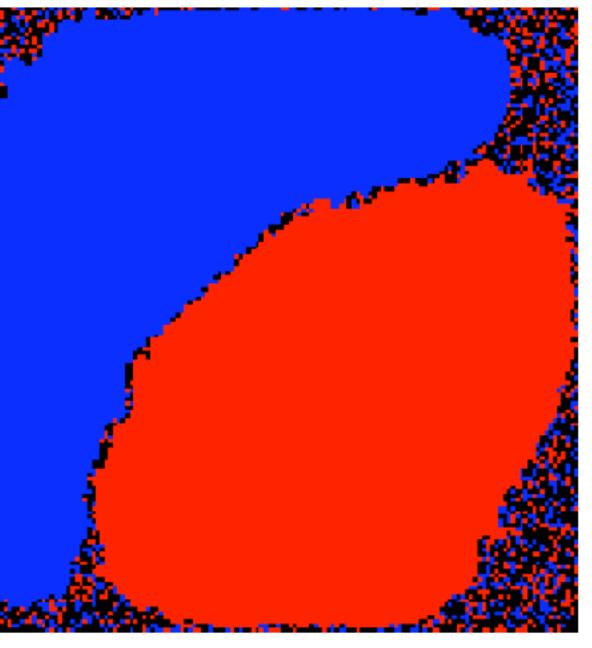
(a) After 20 steps



(c) After 350 steps



(b) After 150 steps



### **Segregation** is (trivially) amplified in an intolerant society

(d) After 800 steps

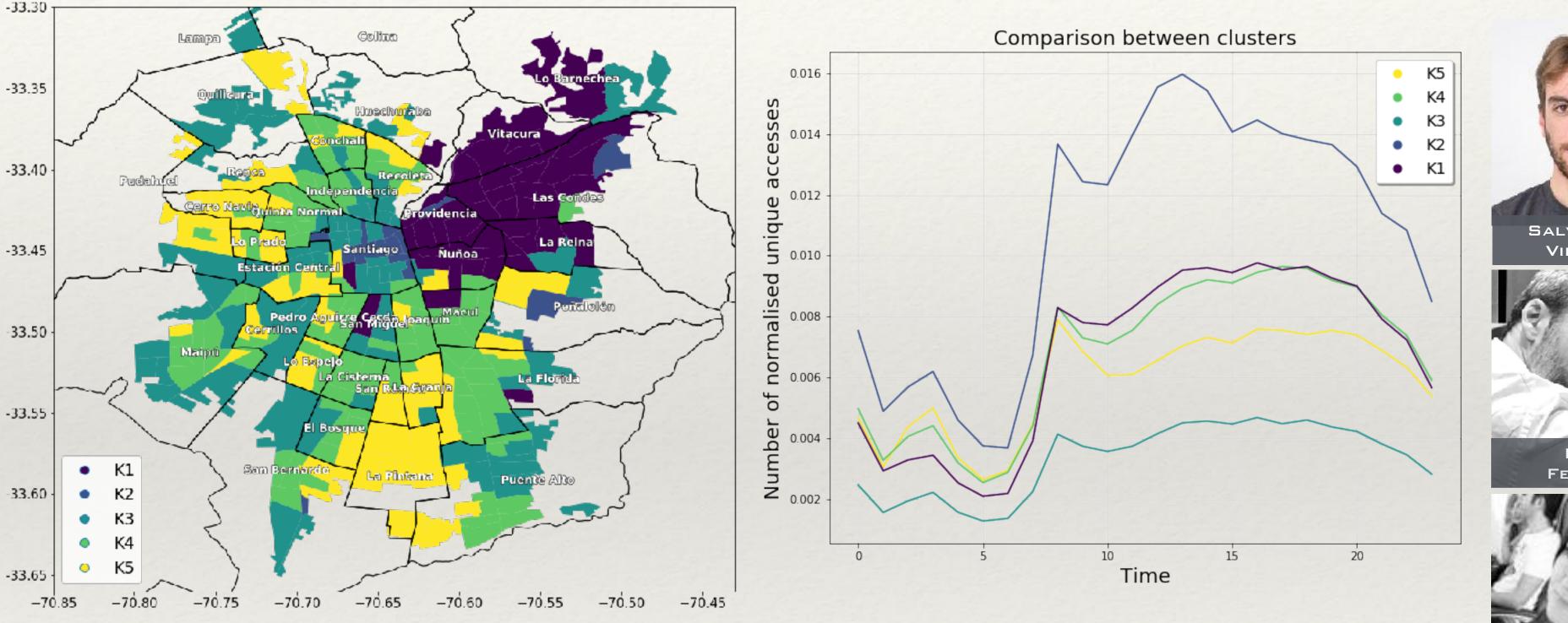


- \* Let's accept that segregation emerges naturally even in the most tolerant society (unless we do not design our 'societies' properly)
- \* Segregation has consequences (not necessarily bad...)
- \* Examples:
  - \* on news consumption
  - \* on outbreaks diffusion

Impacts of segregation

# Segregation vs information consumption

Study of geo-located accesses to websites of **news media** revealed strong differences between different "classes" of the population of SCL.



Vilella, S., Paolotti, D., Ruffo, G. and Ferres, L.. News and the city: understanding online press consumption patterns through mobile data. EPJ Data Sci. 9, 10 (2020)



# Segregation by age and virus transmission



Crowds take in the the cherry blossoms a visitors from holding sakura-viewing par

### **COMMENTARY / JAPAN**

### Why is Japan still a cor

BY OSCAR BOYD STAFF WRITER

At the time of writing, Japan has just coronavirus. That's 900 cases record first person — a man who had travel have the disease while in a Japanese

In Italy, the first case was recorded the mean and and any mean of the first case was recorded the mean and the first case was recorded the mean and the first case was recorded the mean and the first case was recorded to be a set of the fir 23. Shortly after. 50.000 people were guarantined in a handful of towns in

thought: that Japan is pread in the way it has ns: relatively less social to wear masks when us, 🗹 already high e voluntary selfat Japan is flattening

A STREET A

hypothesis not supported by scientific evidences, yet!





### Dynamical Processes in Information Networks



- Social contagion
- Emergence of polarization
- \* Consequences: confirmation biases, echo chambers
- \* Intro to epidemic spreading

### Overview of network dynamics

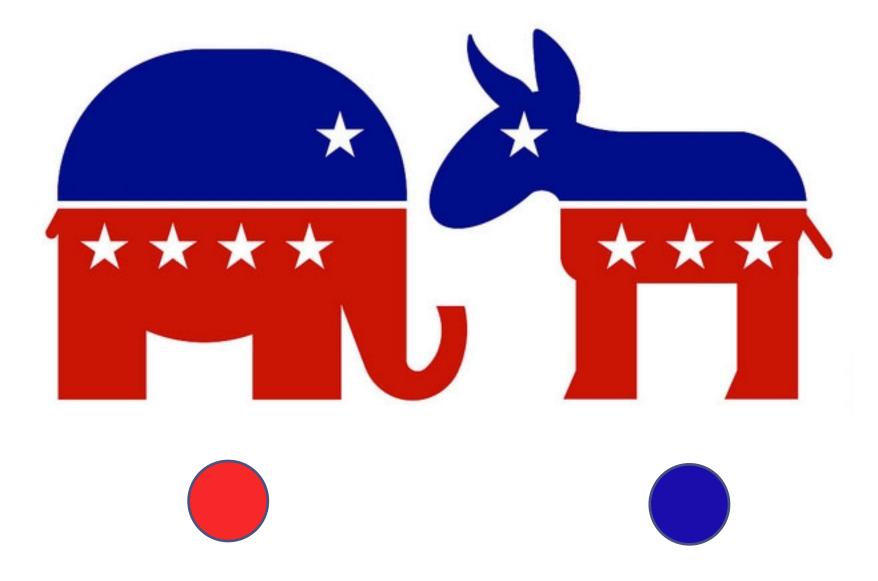
\* Impact of verification and fact checking: SBFC model and what-if analysis

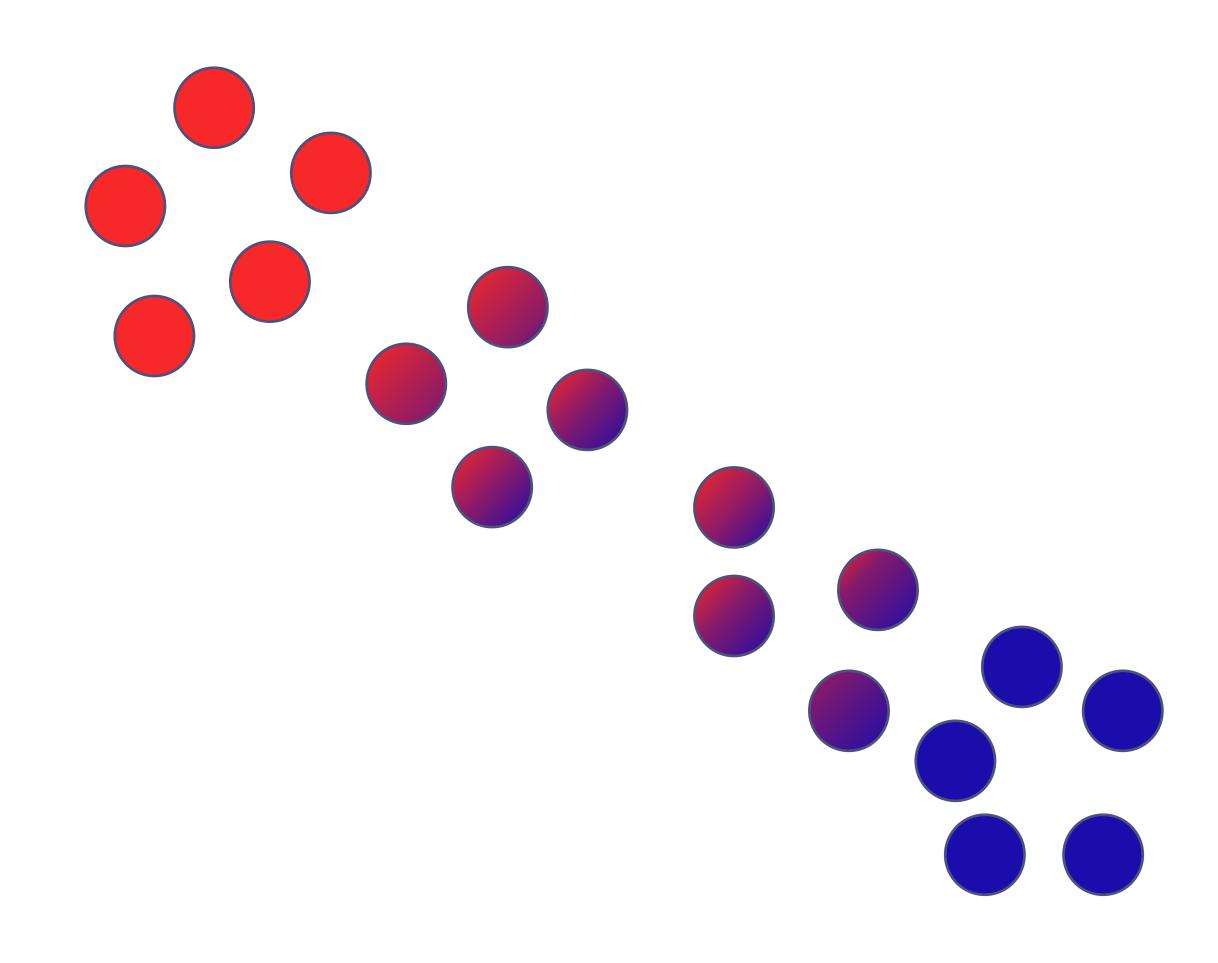
## Emergence of polarization

"Polarization is both a state and a process. Polarization as a state refers to the extent to which opinions on an issue are opposed in relation to some theoretical maximum. Polarization as a process refers to the increase in such opposition over time."

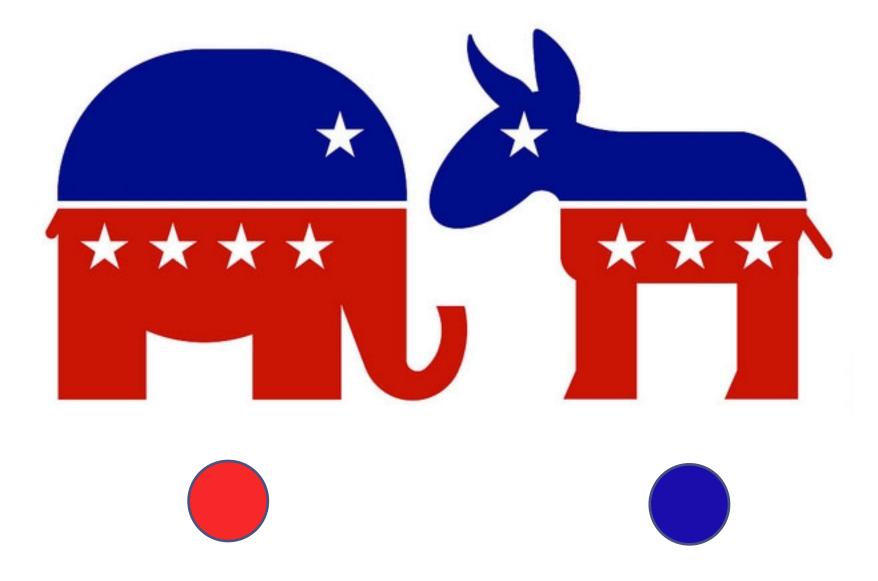
– DiMaggio et. al, American Journal of Sociology, 1996

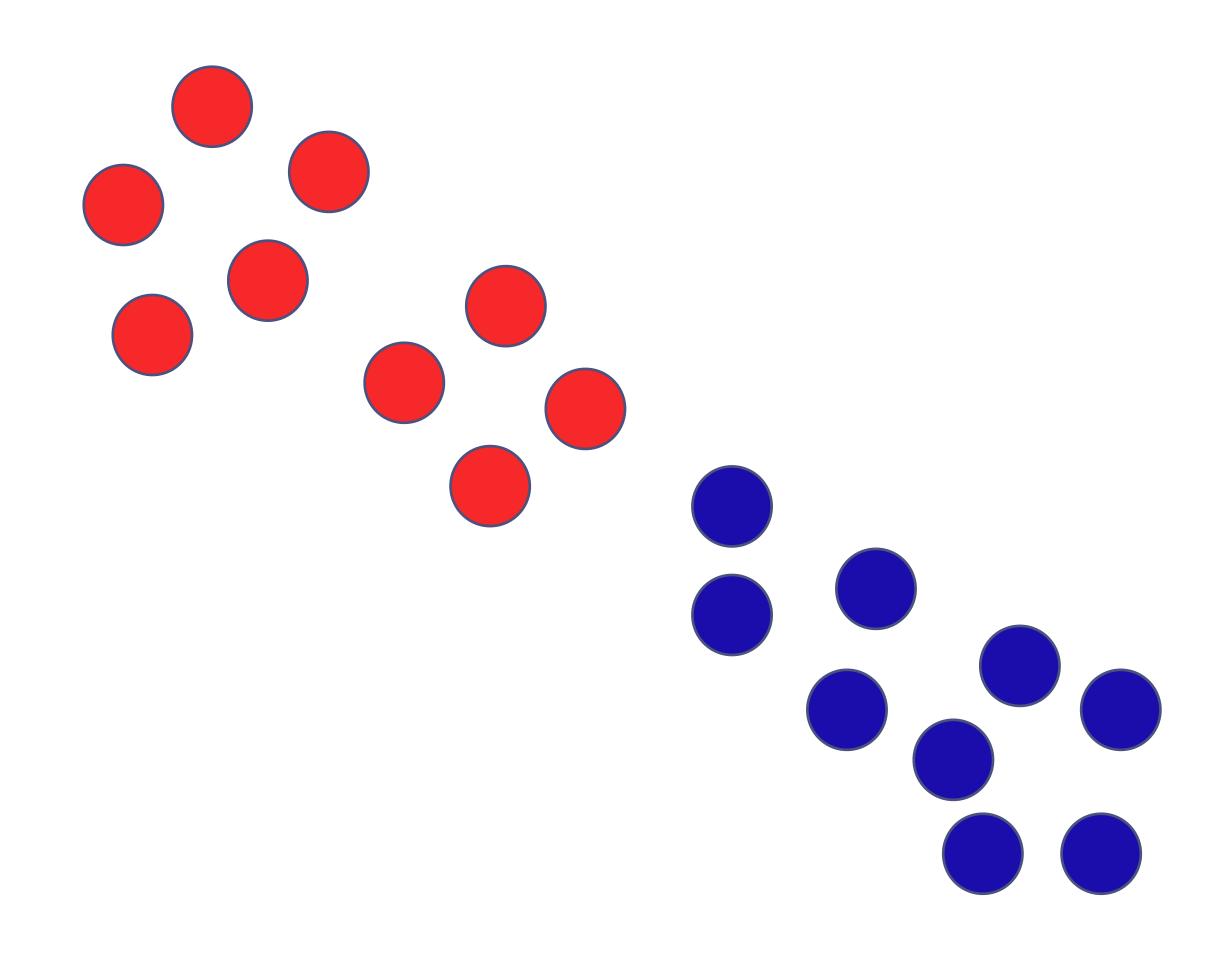
#### Polarization





#### Polarization





# Issues with studying polarization

- State: difficult to detect \*
  - \* e.g., NLP based techniques as "*stance detection*" are great, but errors prone
- \* **Process**: difficult to observe
  - them
- \* Polarization by selection and by influence
  - I get along? or both processes are at interplay?
- \* "Social contagion" is more rational than we may think...

\* e.g., opinions can mitigate or polarize over time, but people do not necessarily express

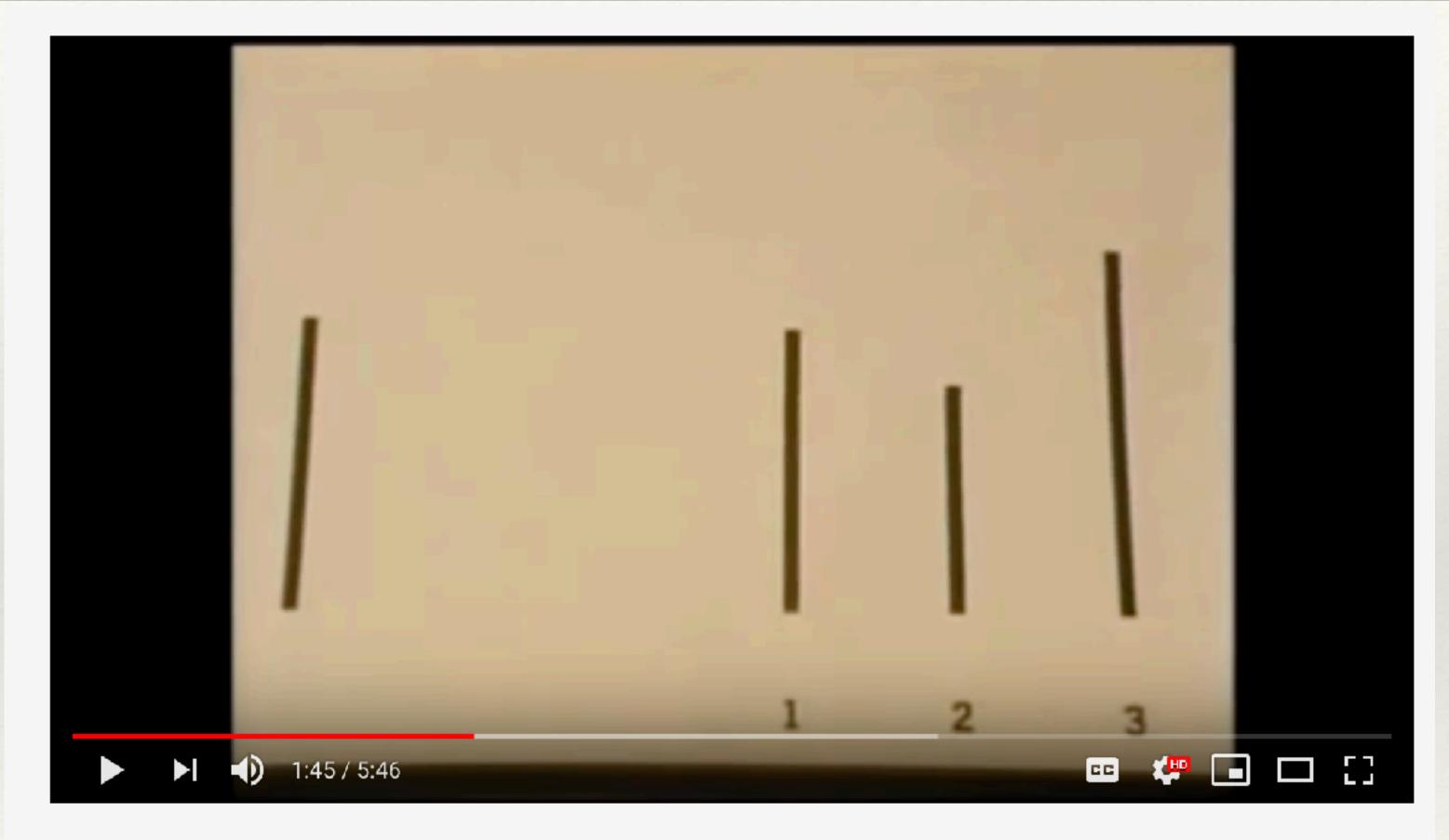
\* do I get along with people that share my opinion, or I am influenced by people with whom





Social contagion

# Conformity experiment and group influence



Asch Conformity Experiment

#### https://www.youtube.com/watch?v=NyDDyT1lDhA

# Different kinds of contagion

- **Epidemics**: a pathogen is transmitted by infected individuals \*
- behaviors, ...

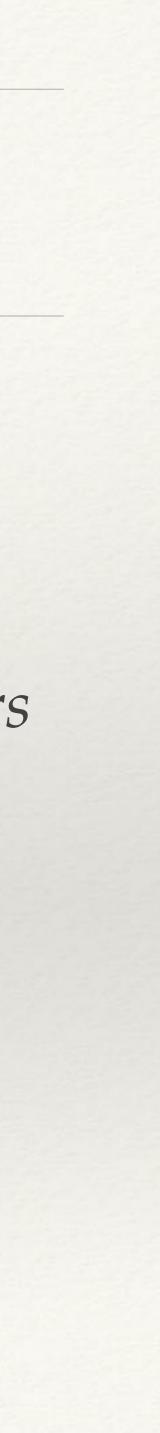
#### \* Social Contagion: diffusion and adoption of ideas, opinions, innovations,

### A diffusion of a new behavior

- \* focus on links
- \* Natural model introduced by Stephen Morris in 2000

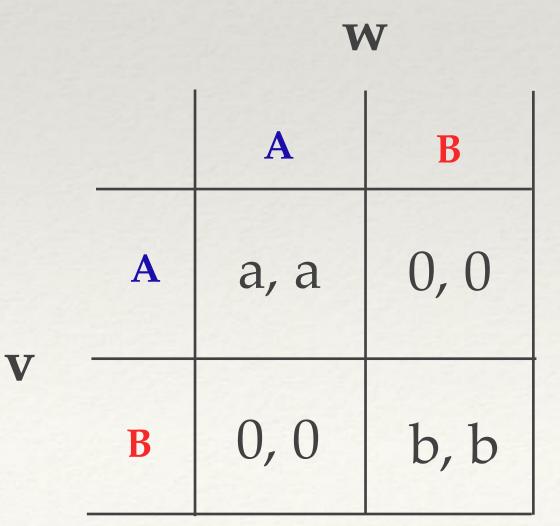
Stephen Morris. Contagion. Review of Economic Studies, 67:57–78, 2000.

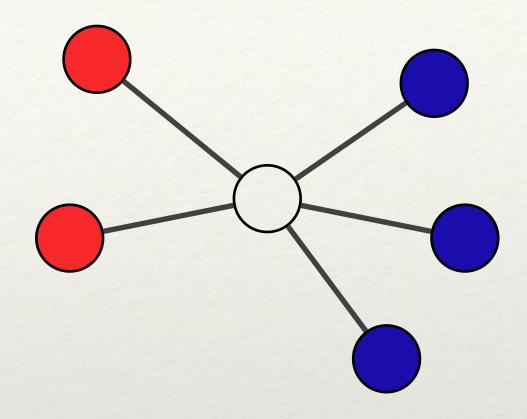
#### \* Assumption: individuals make *decisions based* on the choices of *their neighbors*



# A simple (linear) threshold model

- \* It is natural to use a coordination game
  - \* each node has a choice between two possible behaviors, A and B
  - \* players have an incentive to adopt the same behavior





*p* fraction of neighbors adopting A 1-p fraction of neighbors adopting B *d* is the number of neighbors the node chooses A if  $pda \ge (1 - p)db$ 

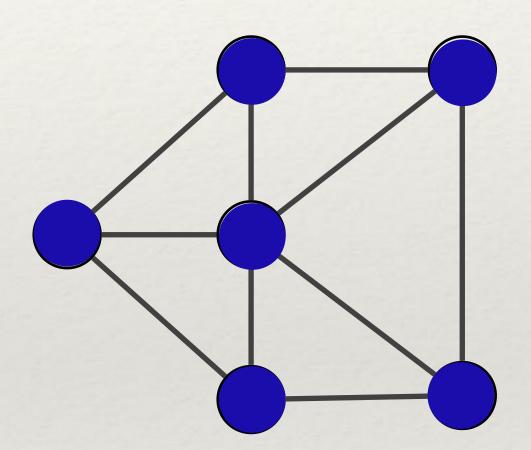
$$\Rightarrow p \ge \frac{b}{a+b} = q$$



# $* q = \frac{2}{5}$ \* $S = \{u, v\}$

#### Chain reaction: complete cascade

# Example

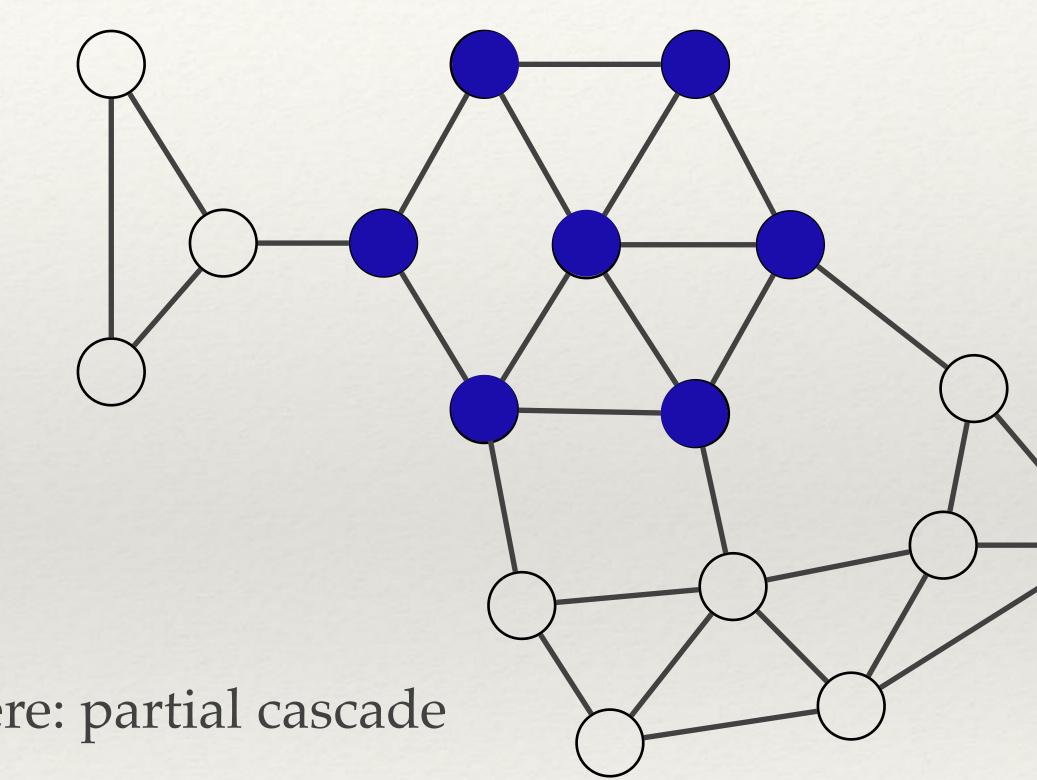


# $* q = \frac{2}{5}$ \* $S = \{u, v\}$

#### The diffusion of A stops here: partial cascade

Clusters are **barriers** to diffusion!

Another example





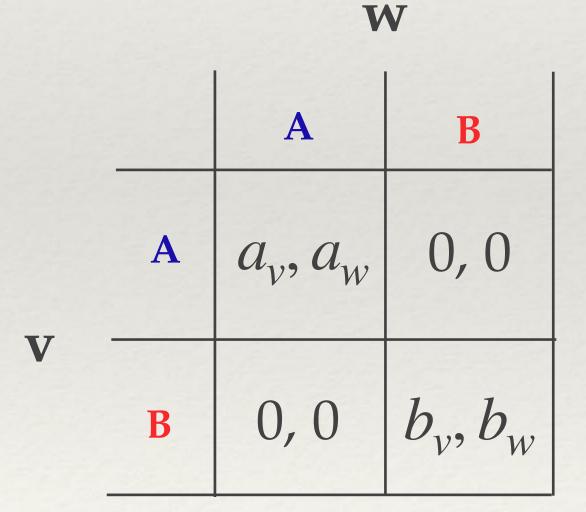
# Stopping cascades

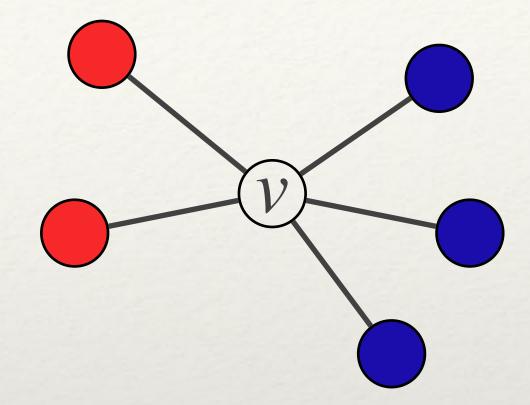
- \* What prevents cascades from spreading?
  - \* Homophily can serve as a barrier to diffusion: it is hard for innovation to arrive from outside densely connected communities
- \* Let's try to quantify this intuition:
  - \* <u>def</u>. cluster of density p is a set of nodes C where *each node* in the set has at least p fraction of edges in C



# Heterogeneous thresholds

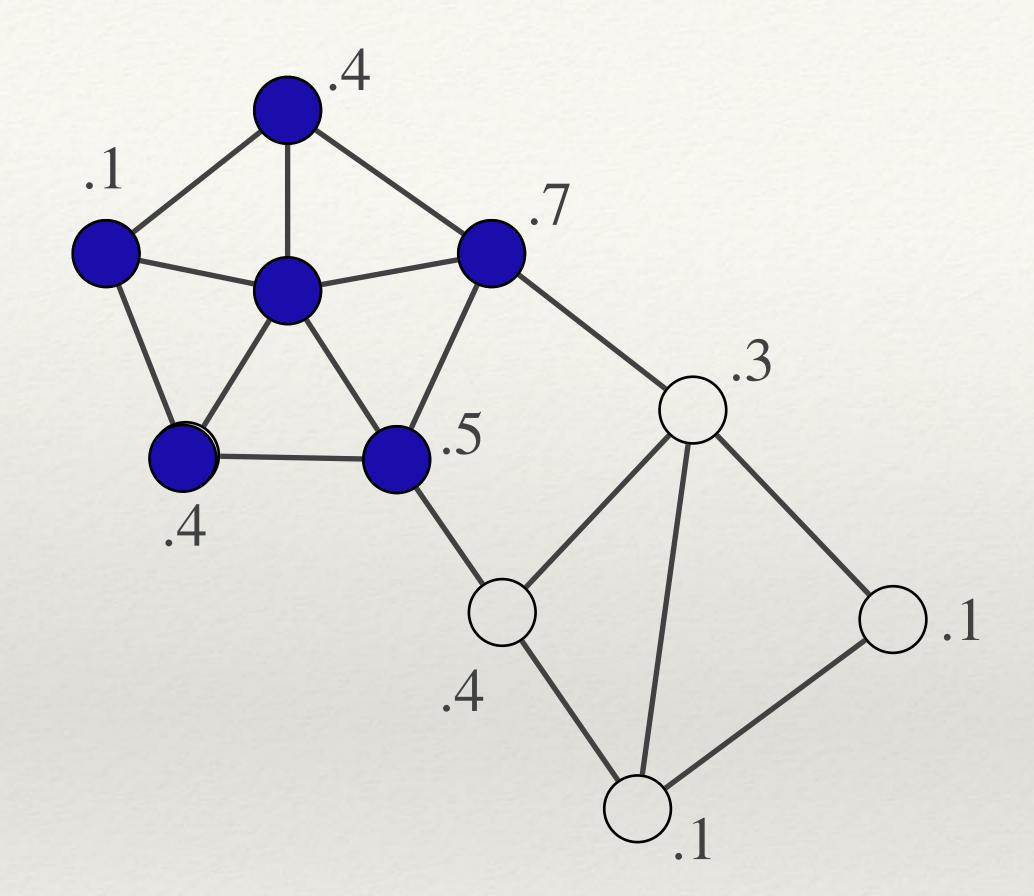
\* Let's suppose each person gives values to A and **B** subjectively





*p* fraction of neighbors adopting A *1-p* fraction of neighbors adopting B *d* is the number of neighbors the node chooses A if  $pda_v \ge (1 - p)db_v$  $\Rightarrow p \ge \frac{b_v}{a_v + b_v} = q_v$ 



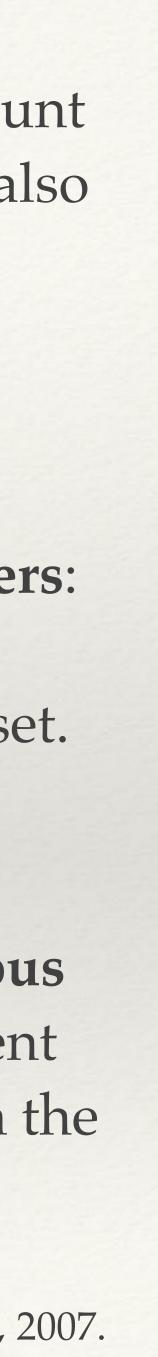


Duncan J. Watts and Peter S. Dodds. Networks, influence, and public opinion formation. Journal of Consumer Research, 34(4):441–458, 2007.

Watts and Dodds: we need to take into account not just the power of influential nodes, but also the extent to which these influential nodes have access to easily **influenceable** people.

Reformulating the notion of **blocking clusters**: set of nodes for which each node *v* has a fraction >  $(1 - q_v)$  of its friends inside the set.

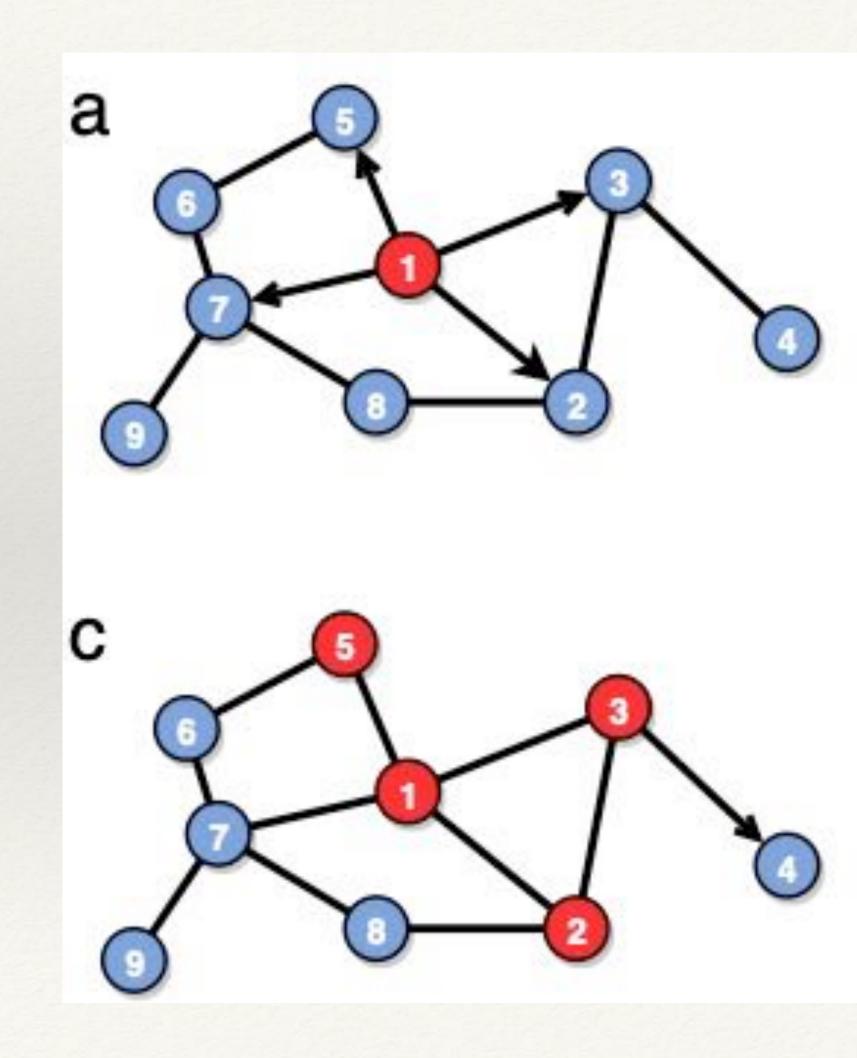
The notion of density becomes **heterogeneous** as well: each node has a different requirement for the fraction of friends it needs to have in the cluster.

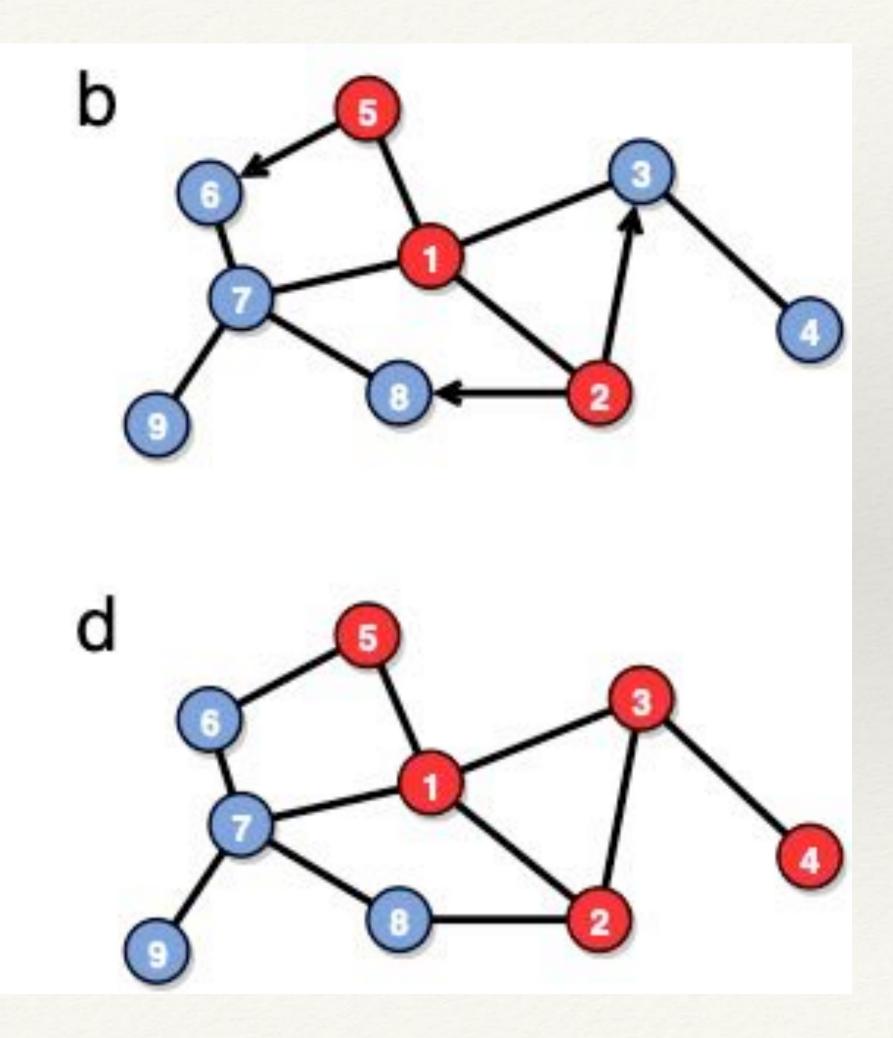


- Principle of threshold models: peer pressure, the more people try to persuade you, the more likely they will succeed
- Remark: social influence often works one-to-one, we may be persuaded by a single passionate individual
- Alternative principle: each of our contacts has their own influence
- Independent cascade models are based on node-node interactions!

- Model dynamics:
  - An active node *i* has a probability p<sub>ii</sub> to convince its inactive neighbor *j*  $(p_{ii} \neq p_{ii}, \text{ in general})$
  - of *i* have one chance to be persuaded by *i*
  - If a node *j* is activated, it has only one chance to activate its inactive neighbors

• All active nodes are considered in sequence: the inactive neighbor *j* of the active node *i* is activated with probability  $p_{ii}$ . All inactive neighbors





- Remark: the more active neighbors, the more likely a node will be activated
- Independent cascade versus threshold models:
  - Threshold models focus on the inactive nodes, independent cascade models on the active ones
  - Threshold models are (usually) **deterministic**: the dynamics depends on whether the threshold condition is satisfied or not
  - Independent cascade models are probabilistic: nodes are activated with a given probability —> it is more difficult to control a cascade!

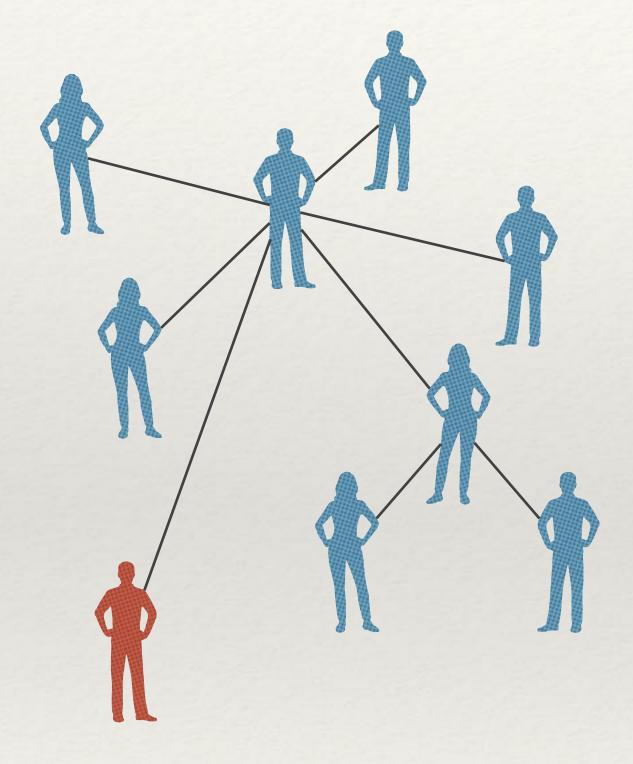
### Information diffusion

- **Problem**: models are too simple to be realistic
- **Solution**: more sophisticated variants!
- **Example**: •
  - Probabilistic version of threshold model, in which the chance of being activated grows with the number of active neighbors (instead of the usual yes/no dynamics)
  - Similar to independent cascade model, except that the active neighbors do not exert influence independently of each other!
- **Complex contagion:** each new person exposing us to a new idea or product • has greater influence than the previous ones!

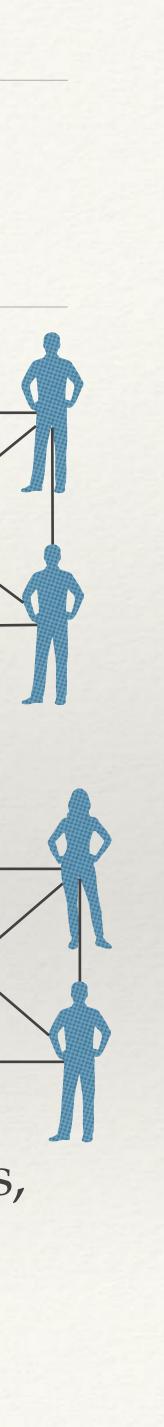
SIGMOD Rec. 42, 2 (May 2013), 17–28. DOI:https://doi.org/10.1145/2503792.2503797

Adrien Guille, Hakim Hacid, Cecile Favre, and Djamel A. Zighed. 2013. Information diffusion in online social networks: a survey.

## Recall: real networks are heterogeneous

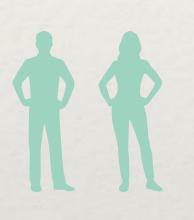


Rich-get-richer dynamics (aka preferential attachment) weak/strong ties, betweenness, homophily, clusters



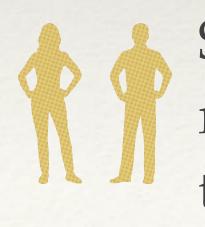
### The role of weak ties

Threshold models highlight some important implications of 'the strength of weak ties' theory



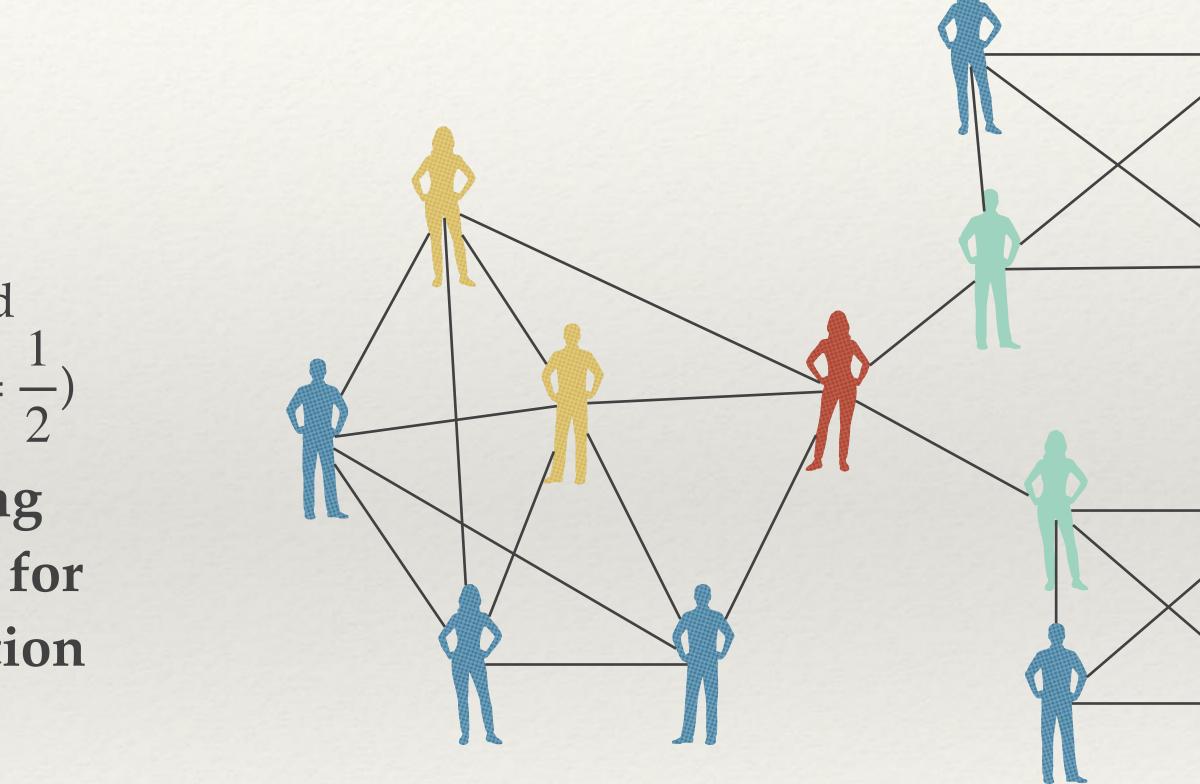
They receive very **fresh ideas** from other communities; not enough for adoption and spread (try threshold model with with  $q = \frac{1}{2}$ )

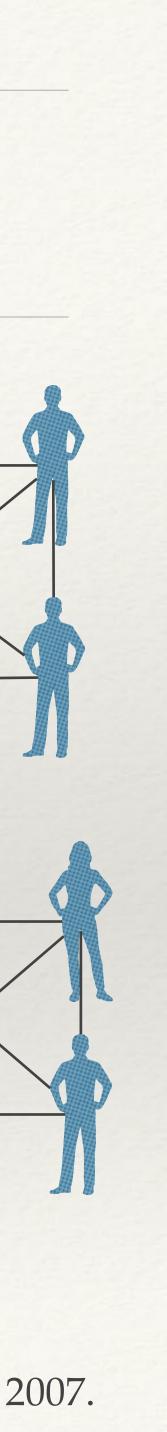
Bridges and weak ties are great for **spreading rumors** or jokes across the network, but **not for diffusion of innovation or social mobilization** 



Strong ties can have more significant role for others in the community to take actions

Damon Centola and Michael Macy. Complex contagions and the weakness of long ties. American Journal of Sociology, 113:702–734, 2007.





# Complex contagion

**Simple contagion**: a single contact with an "infected" individual is usually sufficient to transmit the behavior.

**Complex contagion**: when behaviors require **social reinforcement**, a network with more clustering may be more advantageous, even if the network has a larger diameter.

Centola investigated the effects of network structure on diffusion by studying the spread of health behavior through artificially structured online communities

D. Centola, The Spread of Behavior in an Online Social Network Experiment, Science 03 Sep 2010: 1194-1197

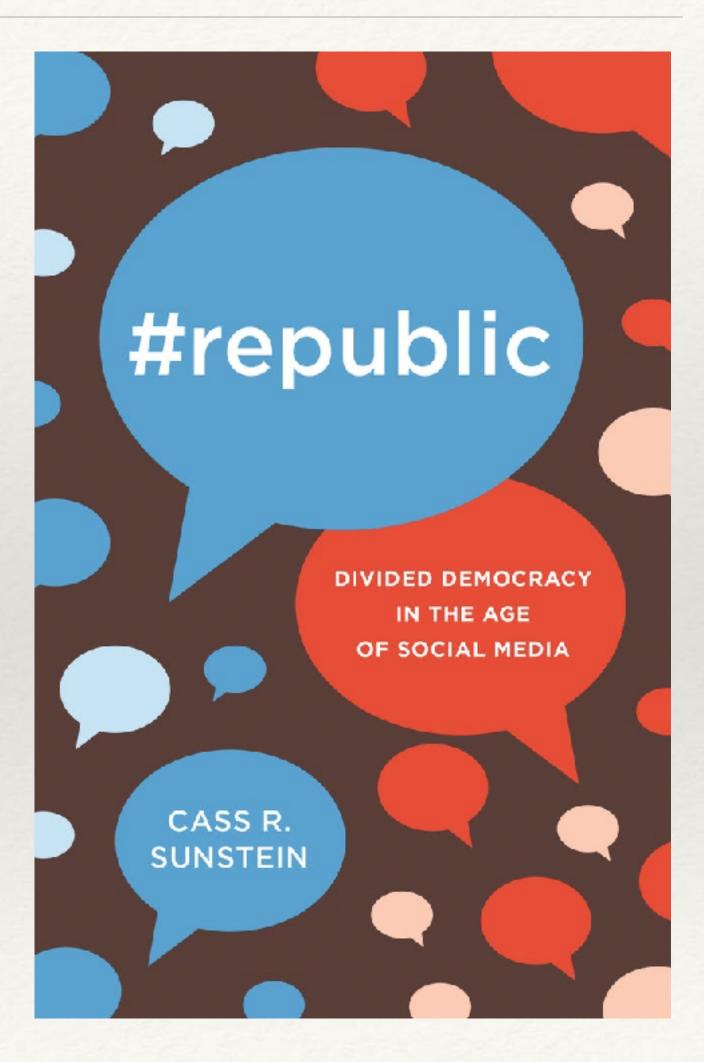


#### Echo-chambers

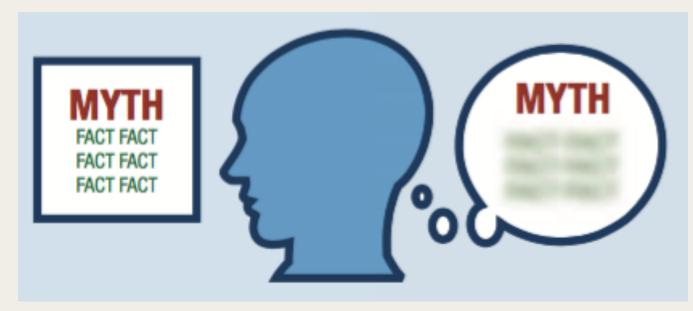
#### Echo-chambers

- \* "Echo-chambers" metaphor superbly explained by Cass Sunstein
- \* Group of like-minded people amplifies their's members view
- \* Many factors:
  - \* Homophily (selection & influence)
  - \* Confirmation bias
  - Back-fire effect
  - \* Hypercorrection effect
  - \* Bandwagon effect

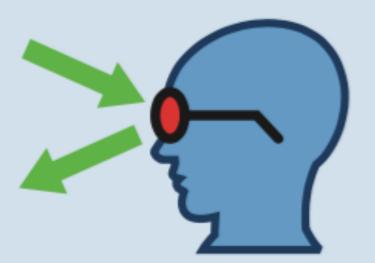
ined by Cass Sunstein ir's members view



#### **Hypercorrection Effect**







Butler AC, Fazio LK, Marsh EJ. The hypercorrection effect persists over a week, but high-confidence errors return. Psychon Bull Rev. 2011 Dec;18(6):1238-44. doi: 10.3758/s13423-011-0173-y. PMID: 21989771.

Lewandowsky, S. et al. (2012) Misinformation and Its Correction: Continued Influence and Successful Debiasing, Psychological Science in the Public Interest, 13(3), pp. 106–131. doi: 10.1177/1529100612451018.

#### **Confirmation Bias**





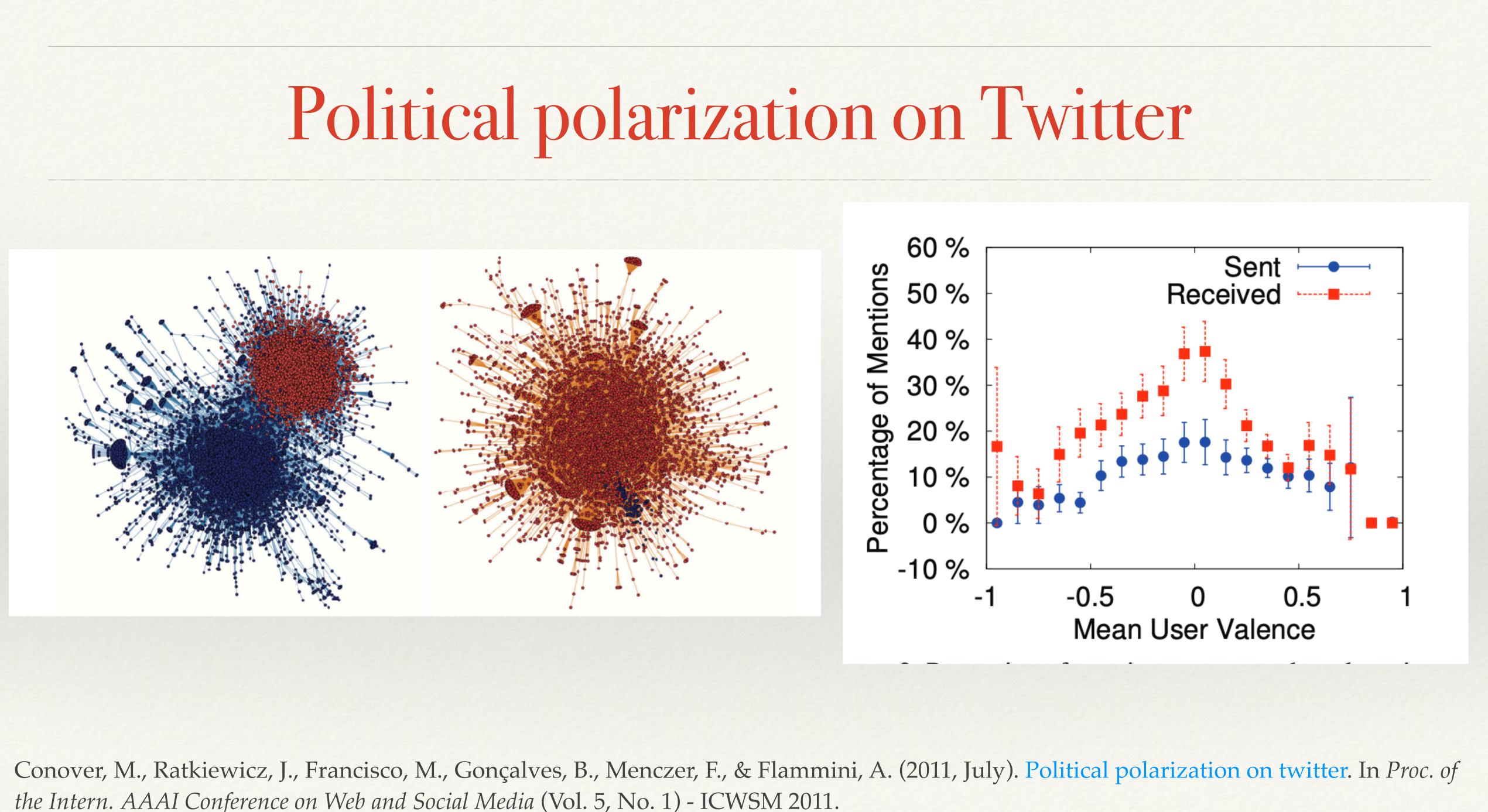
**Backfire effect** 





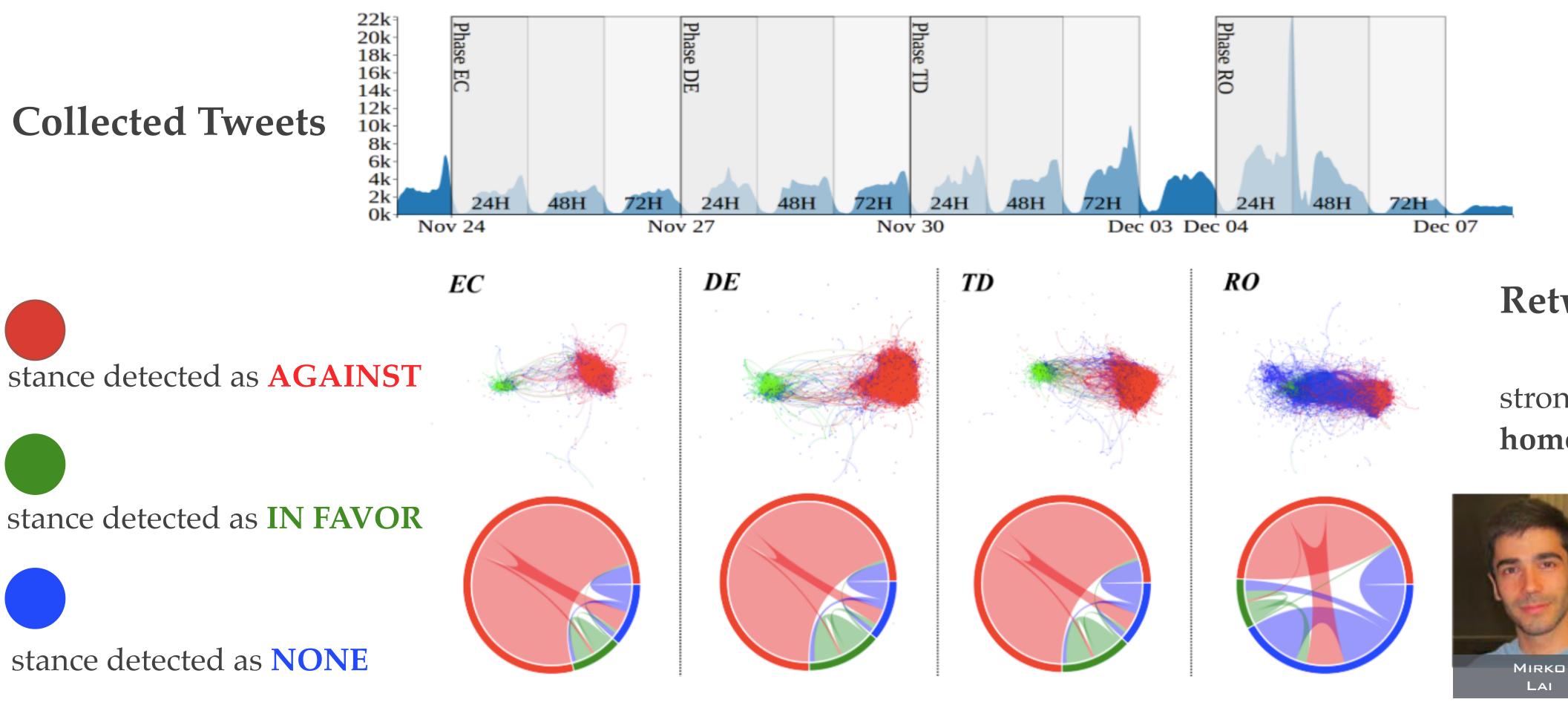


Polarization emerges from radicalized segregation, but not necessarily a segregated network is also polarized. However, some topics are strongly divisive (echo-chambers), others are not.



the Intern. AAAI Conference on Web and Social Media (Vol. 5, No. 1) - ICWSM 2011.

### Italian 2016 Constitutional Referendum



Conversations on Twitter, Data & Knowledge Engineering Journal, online: September 2019

#### **Retweet Network**

PAOLO

Rosso

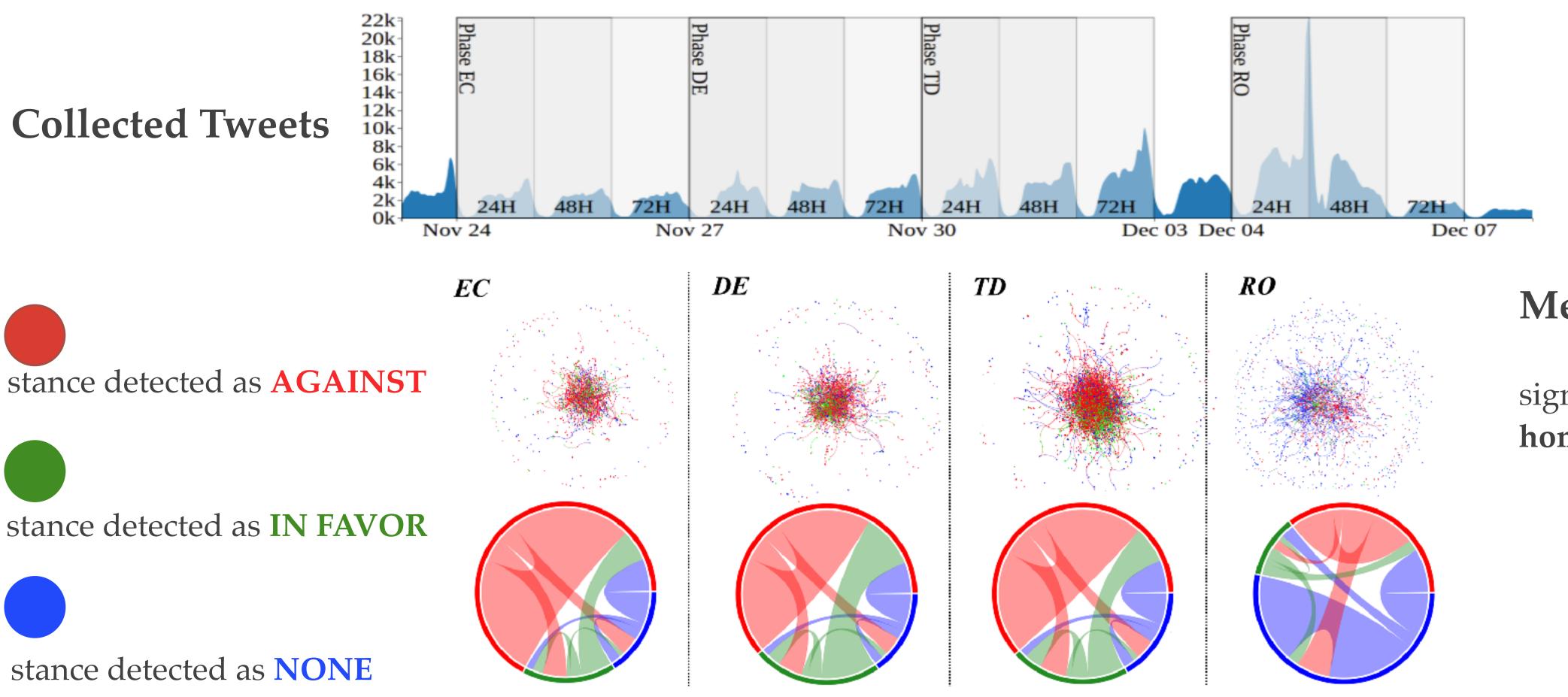
strong signal of homophily







### Italian 2016 Constitutional Referendum



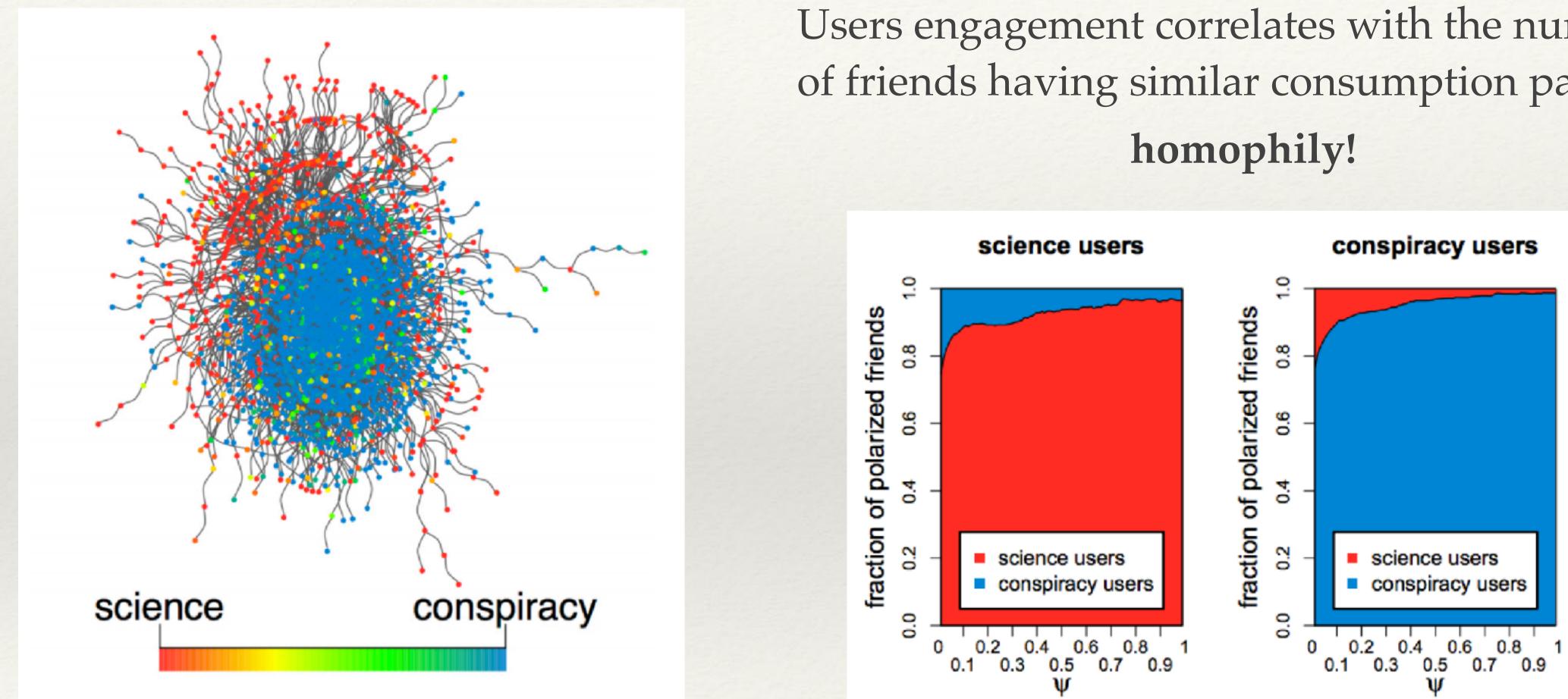
M Lai, M Tambuscio, V Patti, P Rosso, G. Ruffo, Stance Polarity in Political Debates: a Diachronic Perspective of Network Homophily and Conversations on Twitter, Data & Knowledge Engineering Journal, online: September 2019

#### **Mention Network**

signal of **inverse** homophily



### Misinformation tends to polarize



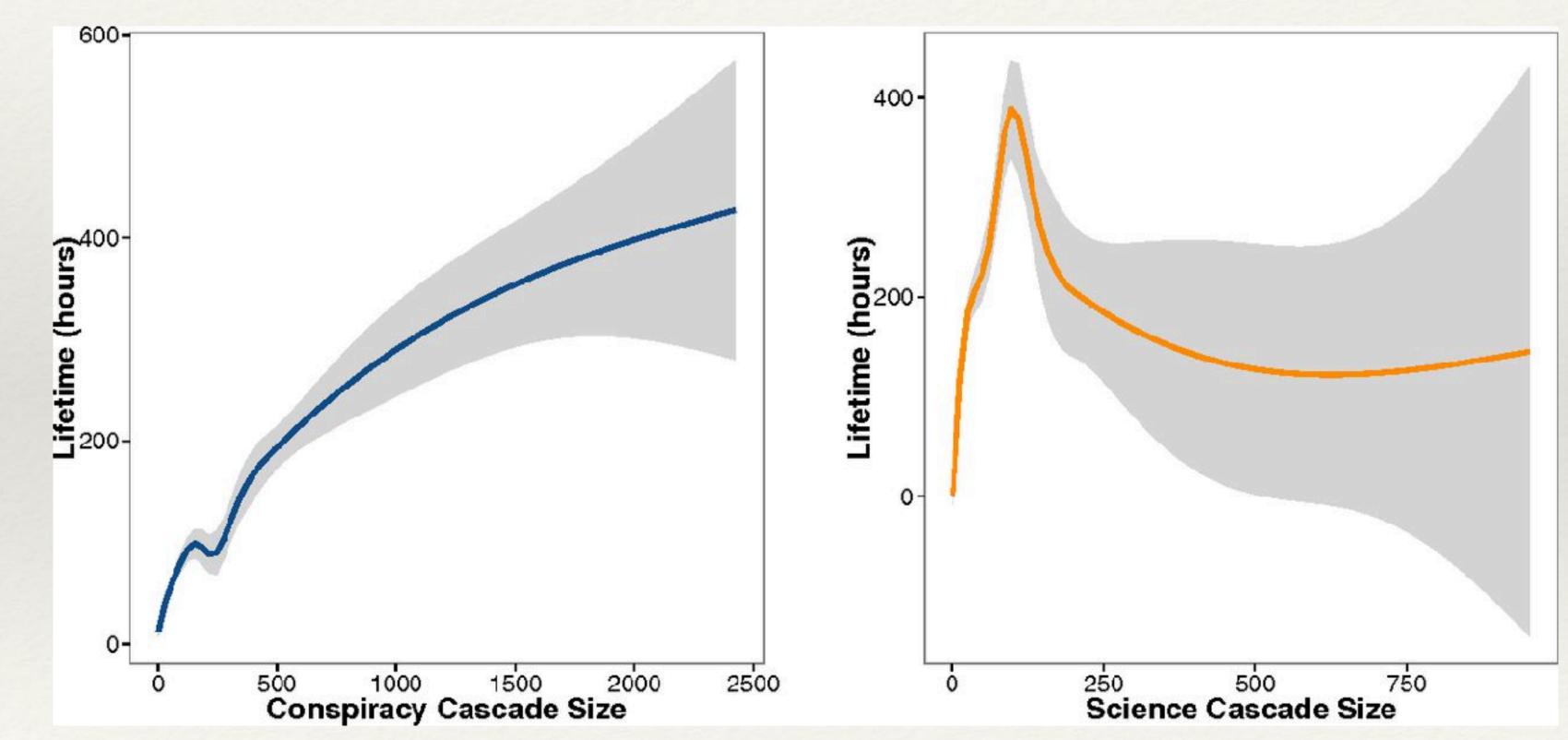
A. Bessi, ..., G. Caldarelli, W. Quattrociocchi, Viral Misinformation: The Role of Homophily and Polarization, WWW 2015 Companion, May 18–22, 2015, Florence, Italy.

Users engagement correlates with the number of friends having similar consumption patterns



## ... and polarization fuels misinformation spread

## A data-driven percolation model of rumor spreading that demonstrates that

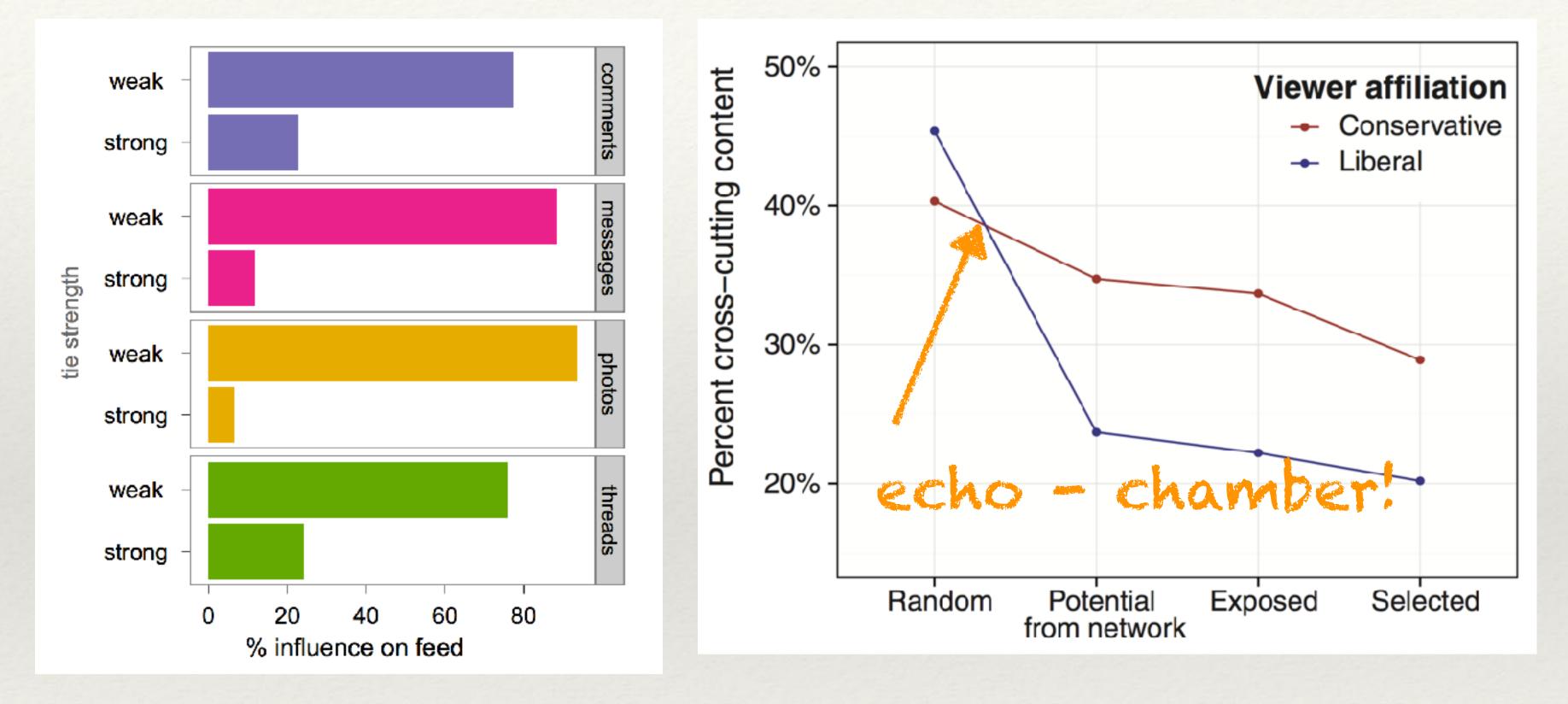


M. Del Vicario, A. Bessi, F. Zollo, F. Petroni, A. Scala, G. Caldarelli, H. E. Stanley, W. Quattrociocchi, Echo chambers in the age of misinformation, PNAS, Jan 2016, 113 (3) 554-559; DOI: 10.1073/pnas.1517441113

homogeneity and polarization are the main determinants for predicting cascades' size



## "Weak ties" are important, too



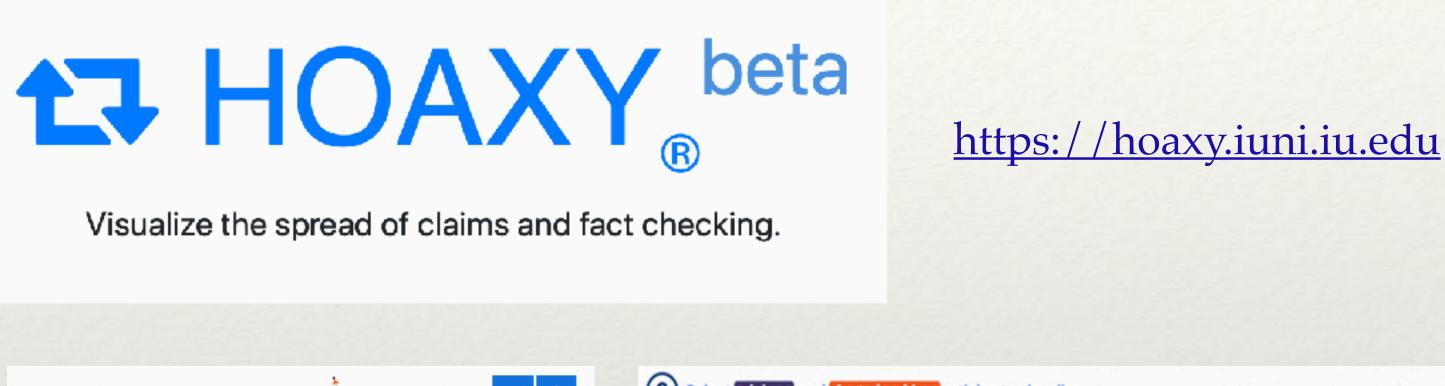
E. Bakshy, I. Rosenn, C. Marlow, and L. Adamic. 2012. The role of social networks in information diffusion. In Proc of the 21st Int. Conf. on World Wide Web (WWW '12). ACM, New York, NY, USA, 519–528. DOI:https://doi.org/10.1145/2187836.2187907

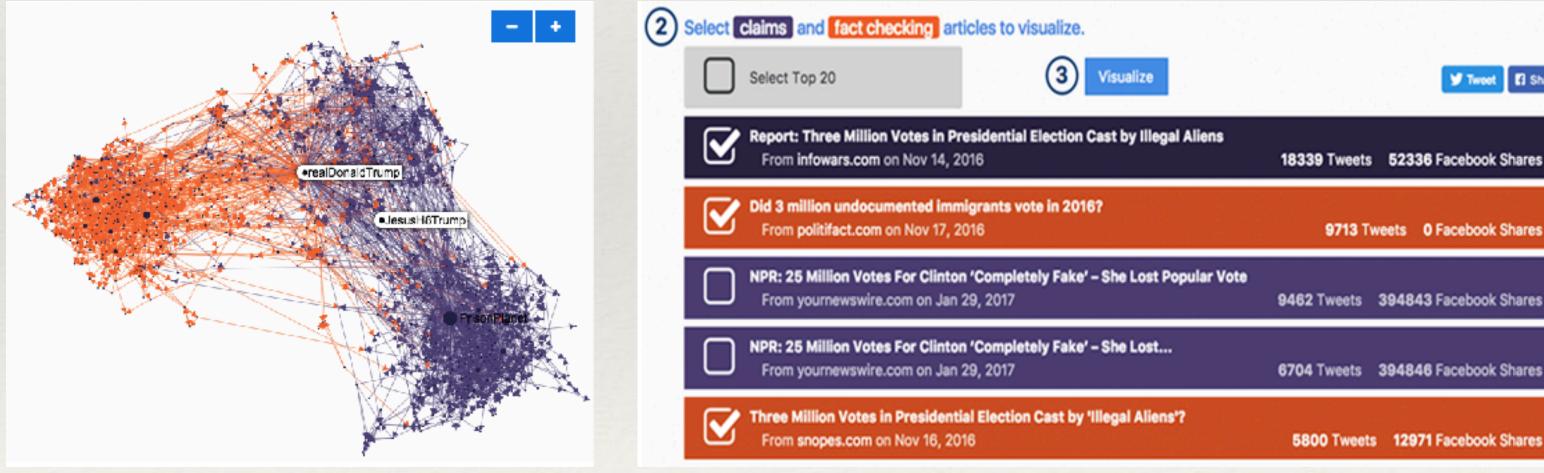
E. Bakshy, S. Messing, L. Adamic, Exposure to ideologically diverse news and opinion on Facebook, Science 05 Jun 2015: Vol. 348, Issue 6239, p. 1130-1132, DOI: 10.1126/science.aaa1160(Bakshy et al. 2015)



### Analyzing the structure of a misinformation network

- \* What are the structural and dynamic characteristics of the core of the misinformation diffusion network, and who are its main purveyors?
- \* "As we move from the periphery to the core of the network, fact-checking nearly disappears, while social bots proliferate."

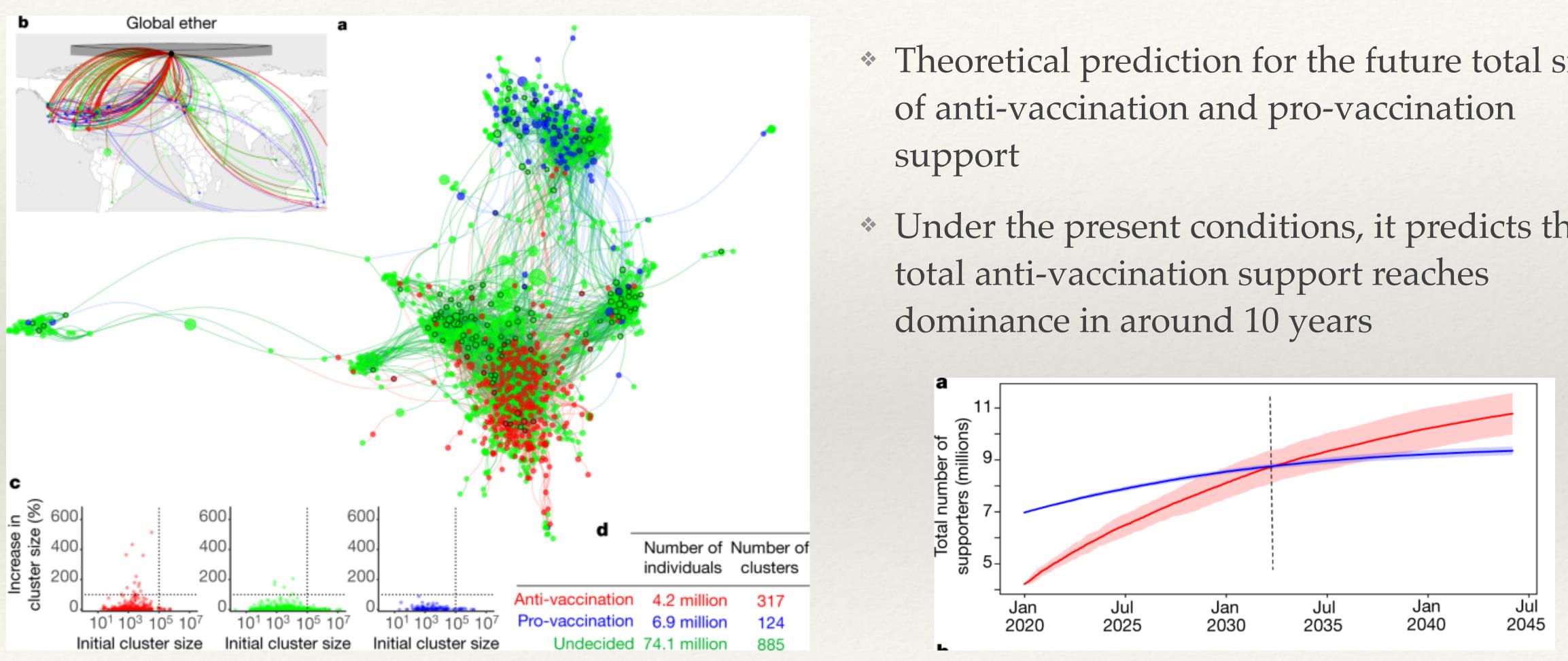




Shao C, Hui P-M, Wang L, Jiang X, Flammini A, Menczer F, et al. (2018) Anatomy of an online misinformation network. PLoS ONE 13(4):e0196087. https://doi.org/10.1371/journal.pone.0196087

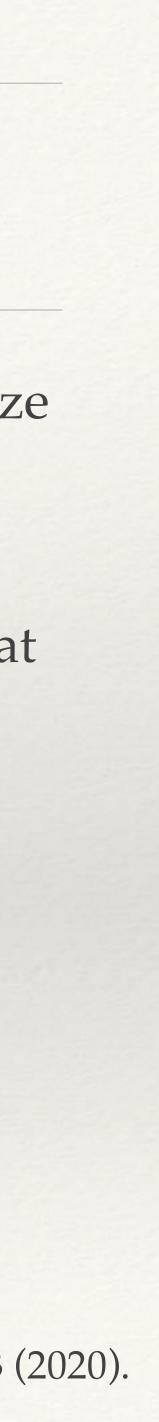


### The role of the undecided



Johnson, N.F., Velásquez, N., Restrepo, N.J. et al. The online competition between pro- and anti-vaccination views. Nature 582, 230–233 (2020).

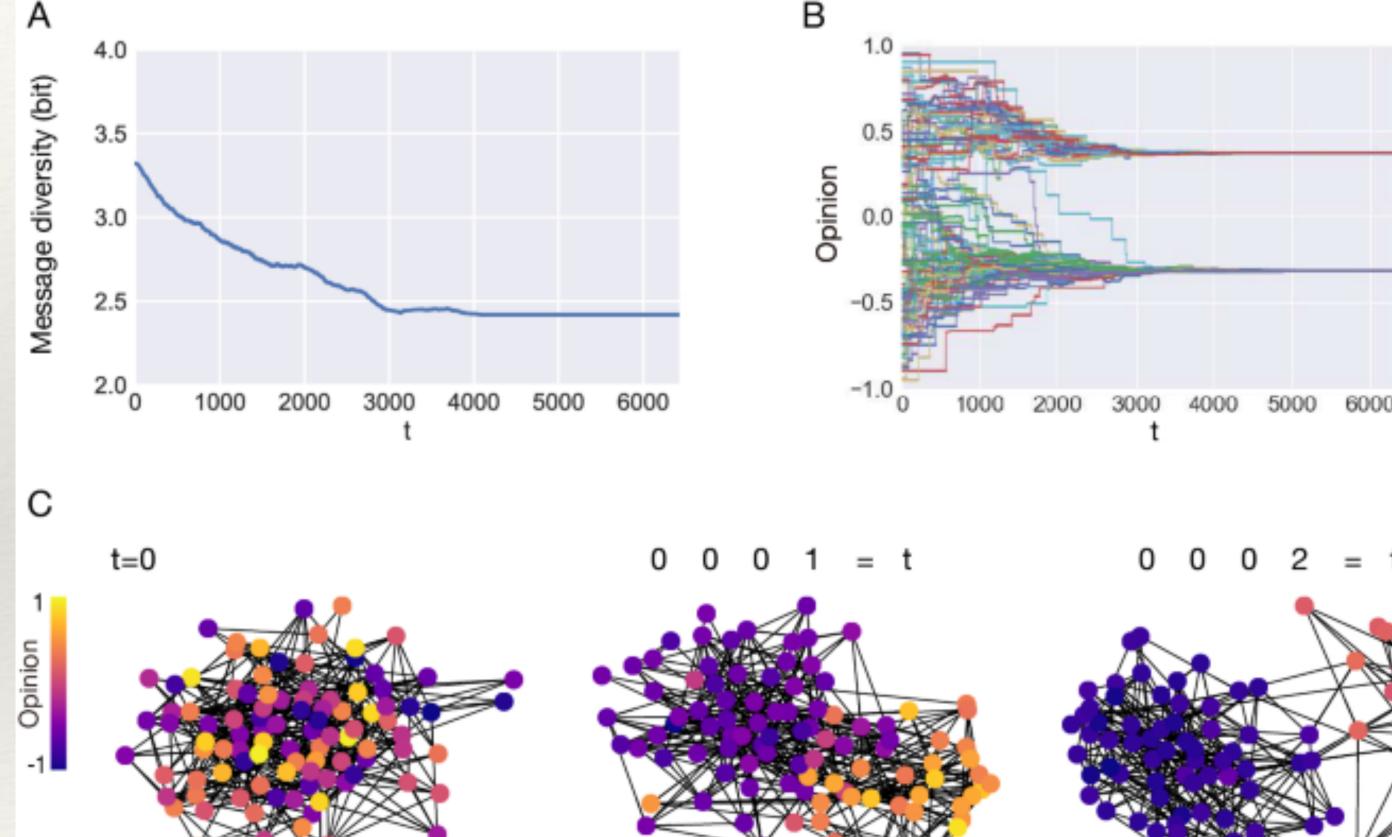
- Theoretical prediction for the future total size
- \* Under the present conditions, it predicts that



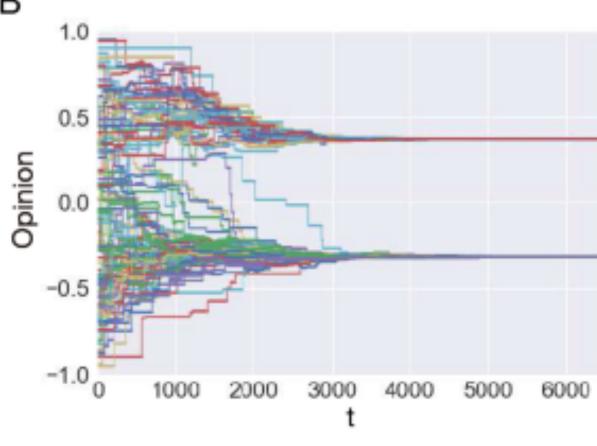
# The role of unfollowing

\* The model dynamics show that even with minimal amounts of **influence** and unfriending, the social network rapidly devolves into polarized communities

 Predictions are consistent with empirical data from Twitter



Sasahara, K., Chen, W., Peng, H. Ciampaglia, G. L., Flammini, A., Menczer, F. Social influence and unfollowing accelerate the emergence of echo chambers. J Comput Soc Sc (2020). https://doi.org/10.1007/s42001-020-00084-7



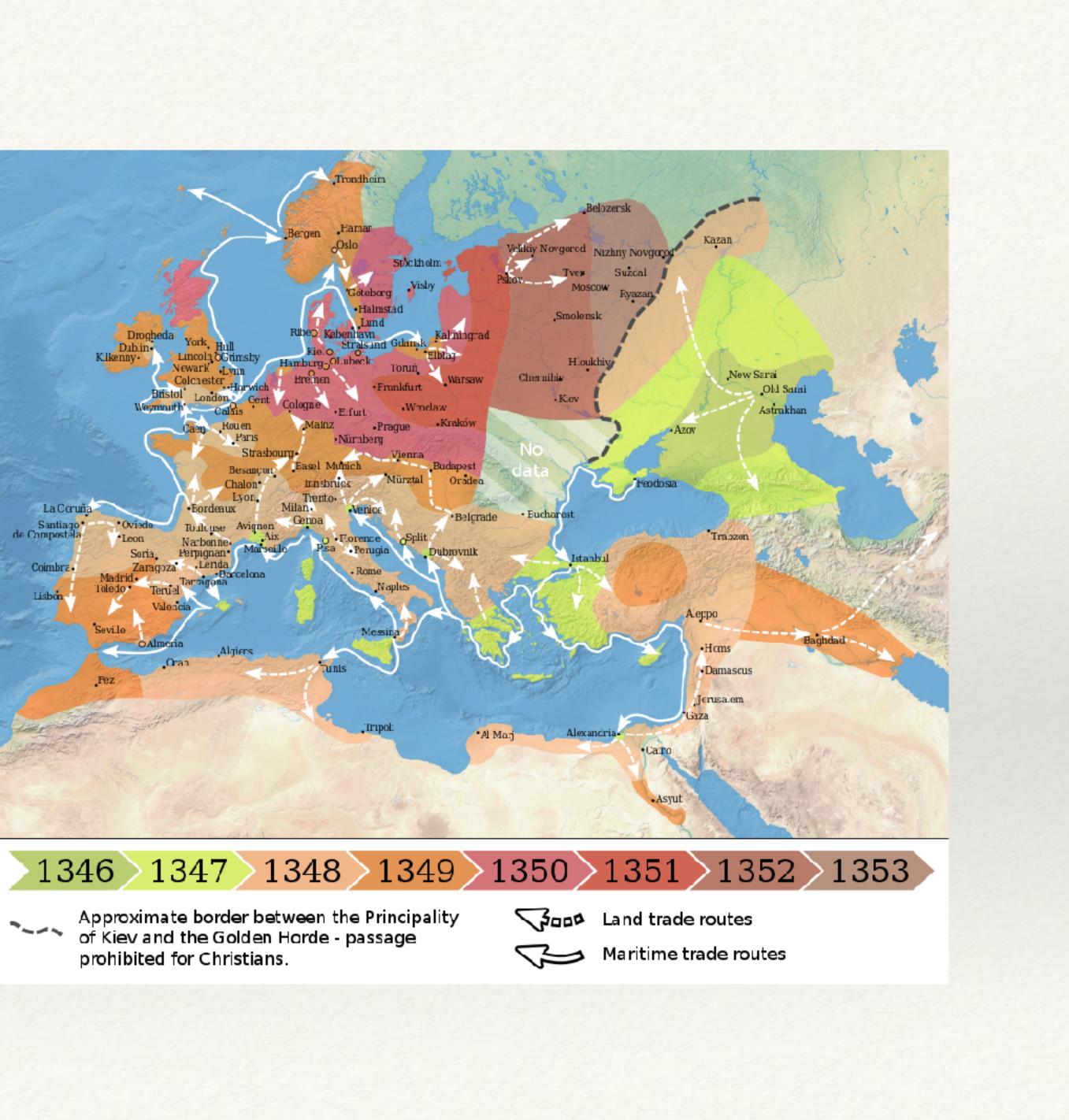


# Modeling epidemics on networks

Epidemic spreading

### the Black Death

Probably originated in Central Asia, it spread throughout all of Europe between 1346 and 1353. The Black Death is estimated to have killed 30-60% of Europe's population





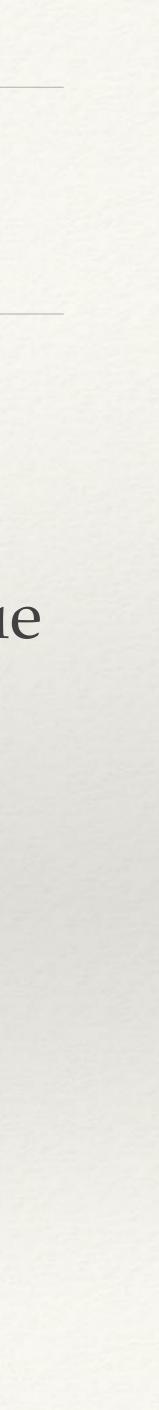
# Epidemic spreading

### \* Problems:

- aware of it

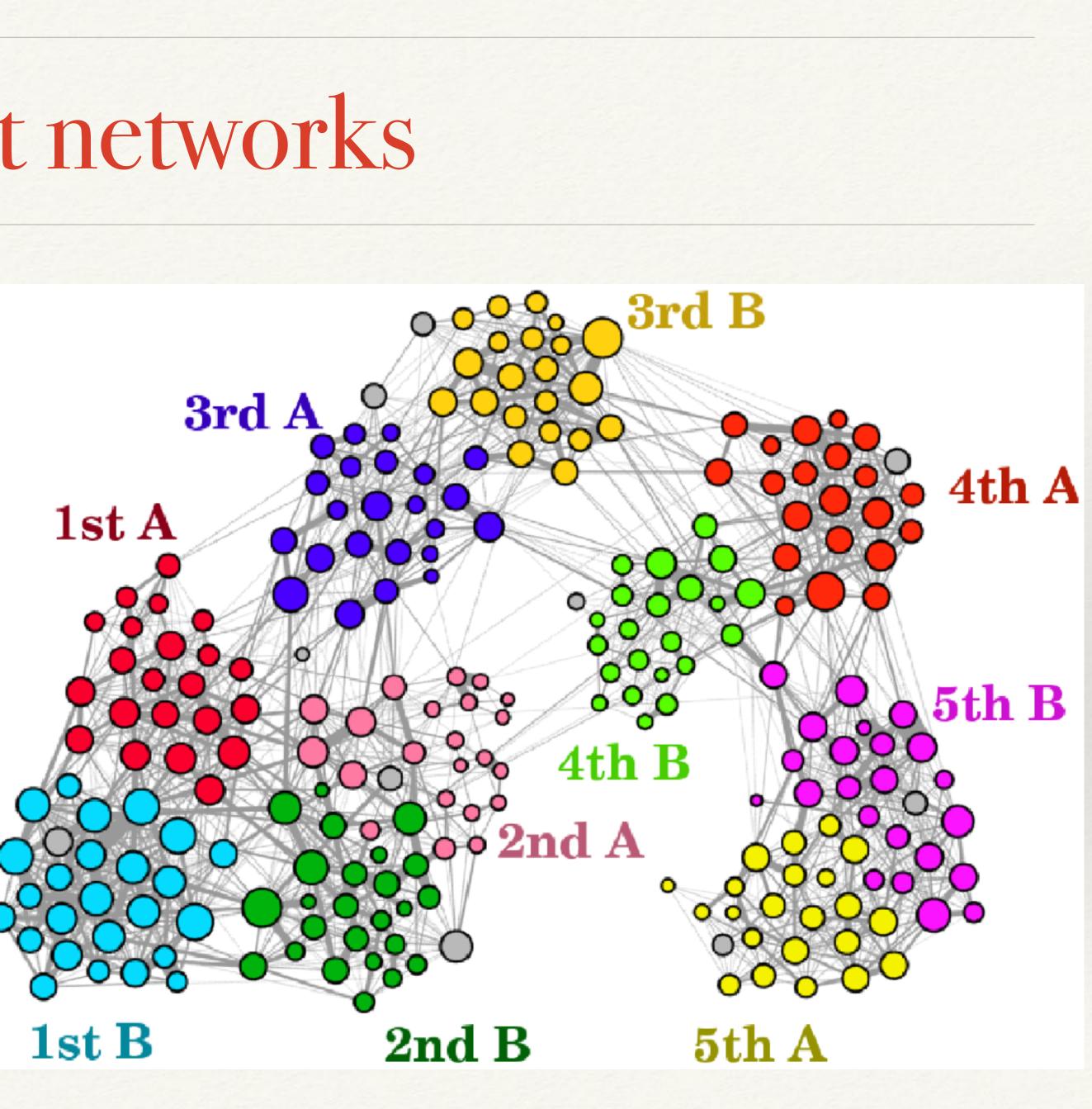
\* Nowadays the speed of epidemic spreading has increased enormously due to advances in transportation: someone contracting Ebola in Africa can travel to Europe, America and Asia and spread the disease before being

\* Technology has created new types of epidemics: computer viruses & malware spread over the Internet. Mobile phone viruses spread via Bluetooth or MMS. Misinformation spreads through social media, etc.



### Contact networks

\* Epidemics spread on contact networks, such as networks of physical contacts, transportation, the Internet, email, online social networks, and mobile phone communication



# Epidemic models

- \* Classic epidemic models divide the population into compartments, corresponding to different stages of the disease
  - \* Key compartments:
    - \* **Susceptible (S)**: individuals who can contract the disease
    - transmit it to susceptible individuals
    - be infected anymore

\* Infected (I): individuals who have contracted the disease and can

\* **Recovered (R)**: individuals who recovered from the disease and cannot

### The SIS model

- \* Just two compartments: Susceptible (S) and Infected (I)
- \* Dynamics:

  - probability µ (recovery rate)
  - (e.g., common cold)

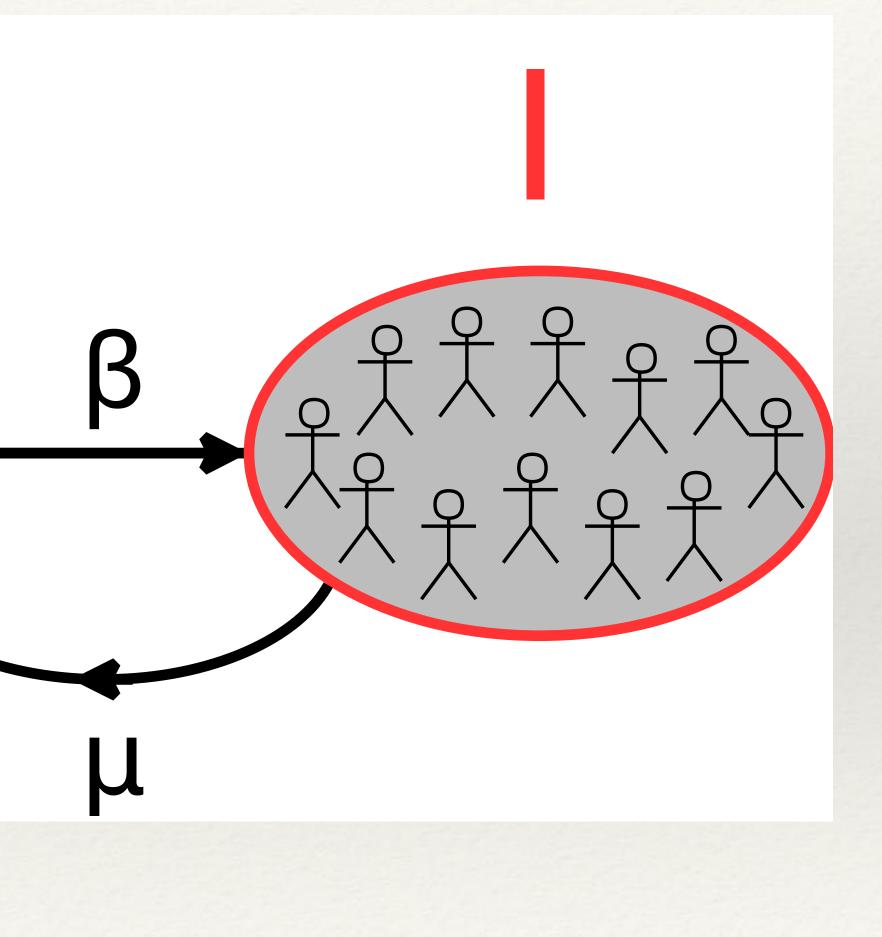
\* A susceptible individual gets infected with a probability β (infection rate) \* An infected individual recovers and becomes susceptible again with a

\* The model applies to diseases that do not confer long-lasting immunity



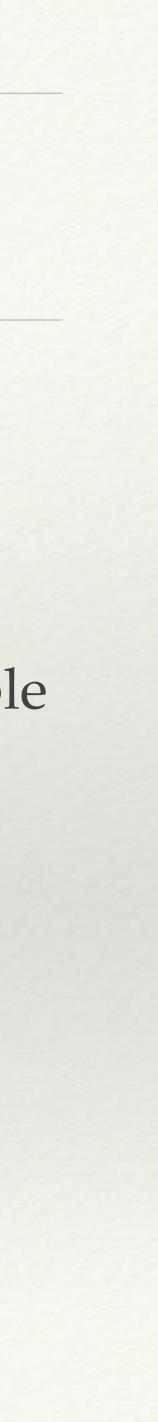
### The SIS model

S



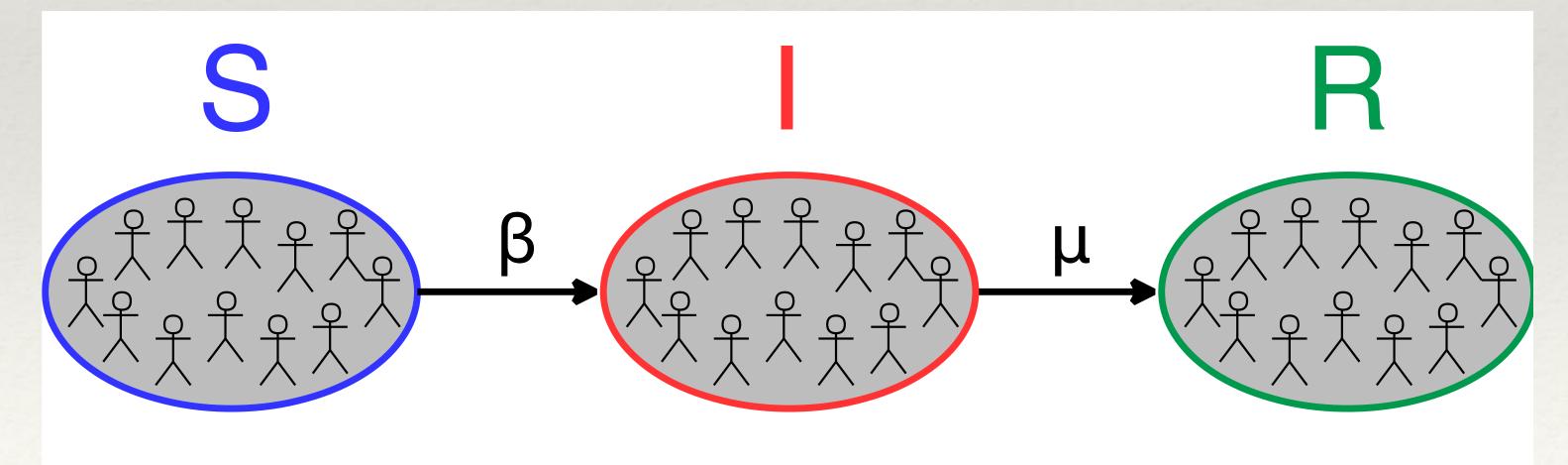
### The SIS model

- \* Simulation of SIS dynamics on networks:
  - \* Take a network (e.g., a random network or a real contact network)
  - \* A number (fraction) of the nodes are infected (e.g., at random), all others are susceptible
  - \* All nodes are visited in sequence
  - \* For each node i:
    - \* If i is susceptible, loop over its neighbors: for each infected neighbor, i becomes infected with probability β
    - $\ast\,$  If i is infected, it becomes susceptible with probability  $\mu\,$

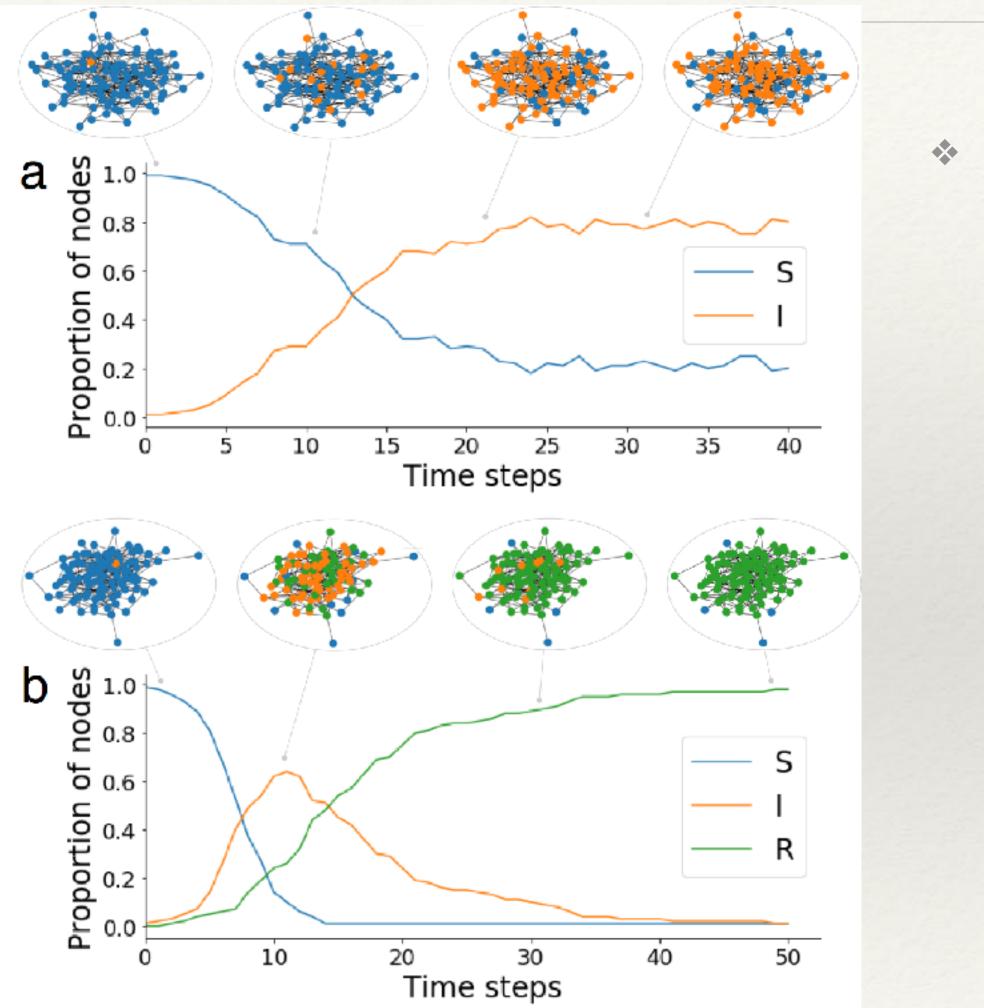


### The SIR model

- \* **Difference from SIS model**: when infected individuals recover, they do not become susceptible again, but they are moved to the compartment R and play no further role in the dynamics
- \* The model applies to diseases that confer long-lasting immunity (e.g., measles, mumps, rubella, etc.)

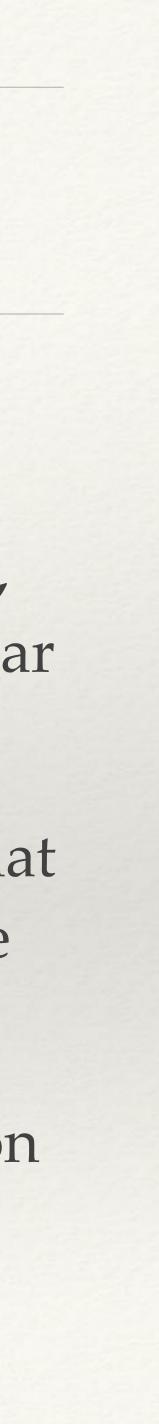


# Epidemic spreading



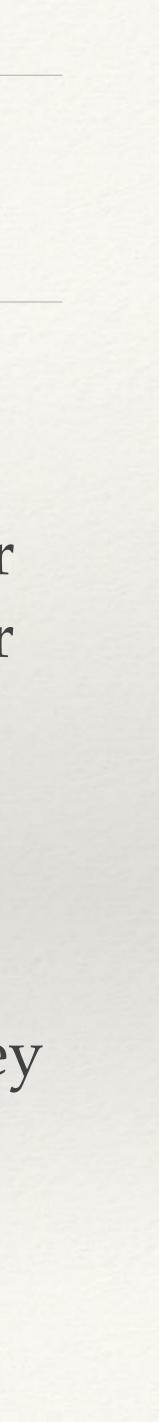
\* Three characteristic stages of the **dynamics**:

- Initial stage: just a few people are infected, and the diffusion of the epidemic is irregular and slow
- \* Ramp-up phase of exponential growth, that can quickly affect a large number of people
- Stationary state, in which the disease is either endemic, i.e. it affects a stable fraction of the population over time, or eradicated



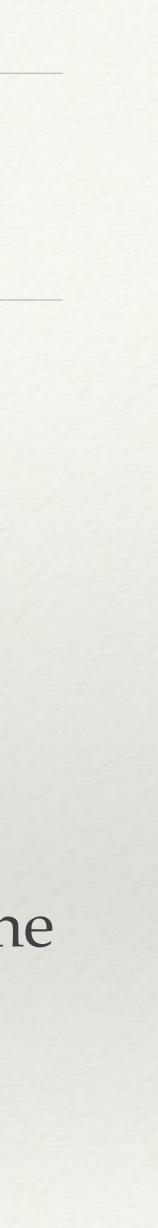
# Homogeneous mixing

- \* Hypothesis: every individual is in contact with every other
- Consequence: all individuals in the same compartment have identical behavior and only the relative proportions of people in the various compartments matter for the model dynamics
- \* Justified for a small population, e.g., the inhabitants of a little village where all people are in touch with each other.
- In real large-scale epidemics, individuals can only be infected by the people they come in contact with. In this case it is necessary to reconstruct the actual network of contacts



### SIS & SIR models on networks

- Start: homogeneous contact network, with all nodes having degree approximately equal to <k>
- \* **Early stage**: few people are infected, so we can assume that every infected individual is in contact with mostly susceptible individuals
- Each infected individual can transmit the disease to about <k> people at each iteration —> the expected number of people infected by a single person after one iteration is β<k>
- \* If there are I infected individuals, we expect to have  $I_{sec} = \beta \langle k \rangle$  new infected people after one iteration and  $I_{rec} = \mu I$  recovered people



### SIS & SIR models on networks

- \* Threshold condition for epidemic spreading:  $I_{sec} > I_{rec}$  $\beta \langle k \rangle I > \mu I \implies R_0 = \frac{\beta}{\mu} \langle k \rangle > 1$
- \*  $R_0 = \beta < k > / \mu$  is the basic reproduction number
- If R<sub>0</sub> < 1, the initial outbreak dies out in a short time, affecting only a few individuals</li>
- \* If  $R_0 > 1$ , the epidemic keeps spreading

### SIS & SIR models on networks

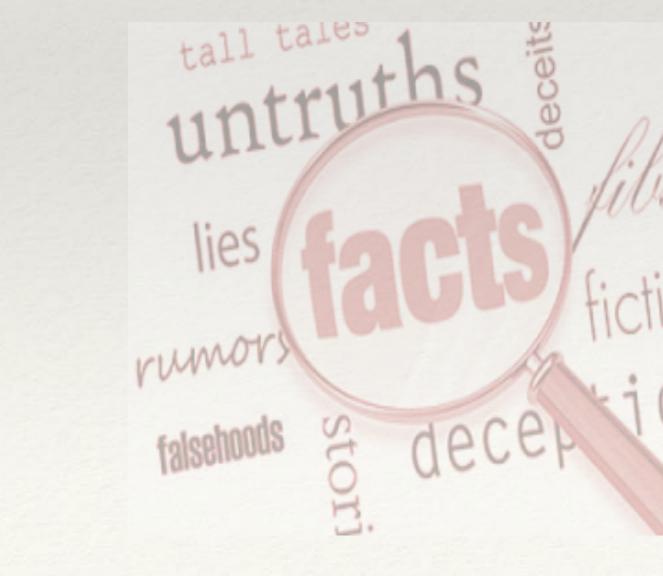
- \* Problem: real contact networks are not homogeneous
- end up affecting a sizable fraction of the population!
- including possibly other hubs, and so on
- as this increases the chance to bump into hubs. So, don't vaccinate a random sample of the population: vaccinate their friends!

\* Hubs drastically change the scenario. On contact networks with hubs there is effectively no epidemic threshold —> even diseases with low infection rate and / or high recovery rate may

\* **Reason**: even if the infection rate is low, the process is likely to eventually infect a hub, via one of its many contacts; the hub can in turn infect a large number of susceptible individuals,

\* Effective disease containment strategies should aim at isolating / vaccinating individuals with many contacts. The latter can be identified by picking the endpoints of randomly selected links,

### Modeling the spread of misinformation





# Questions

# Is fact-checking effective against the diffusion of fake-news? Emergent

A real-time rumor tracker.

\* Do "echo-chambers" play a role as inhibitors or facilitators of fake-news spreading?



### Networks and their context

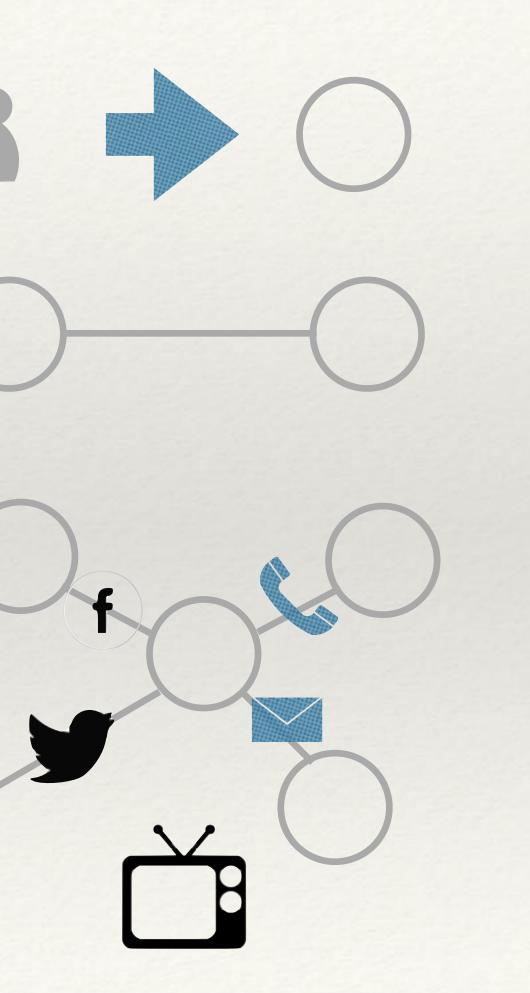
- nodes are actors involved in a generic social network (no assumption is given)
- \* links are **social relationships**
- nodes can be exposed to news from both internal and external sources and via different communication devices



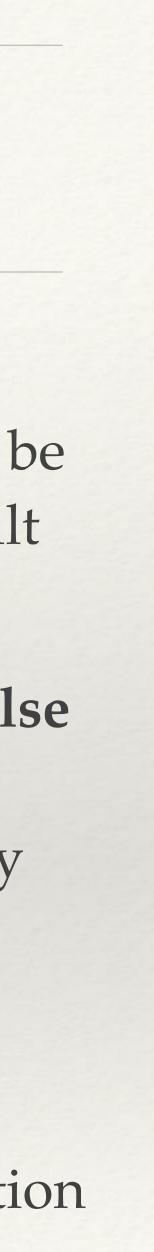
FLAMMINI

TAMBUSCIO

MENCZER



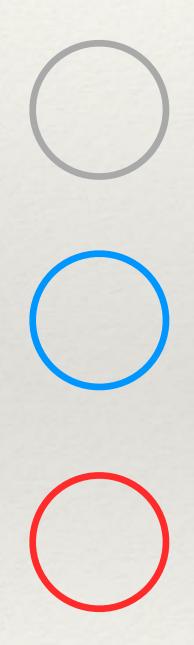
- network topologies can be created artificially or built from real data
- The news is factually false
   (can be debunked or
   someone else has already
   debunked it)
- We need a model for predictions and what-if analysis; data for validation and tuning only



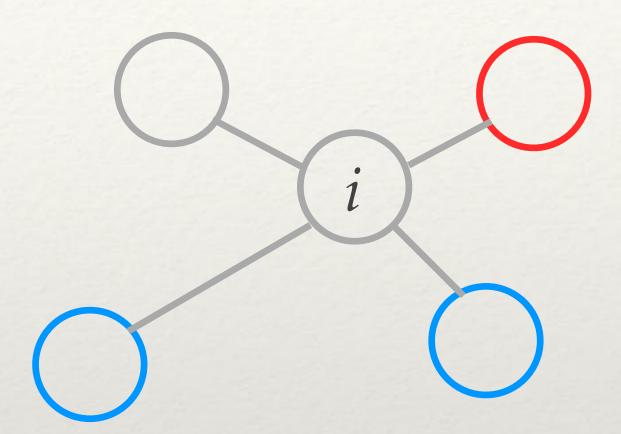


\* Believer

\* Fact-Checker

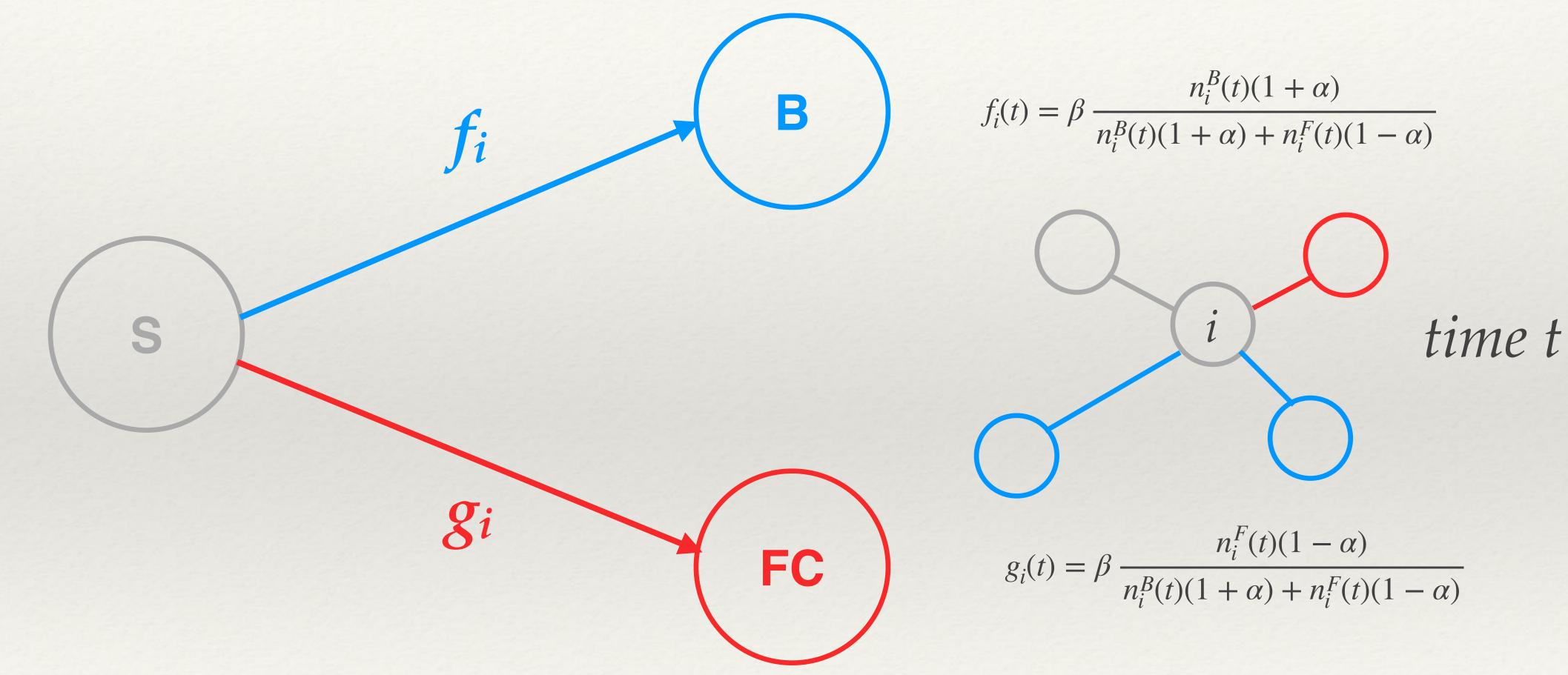


### Node states in the SBFC model



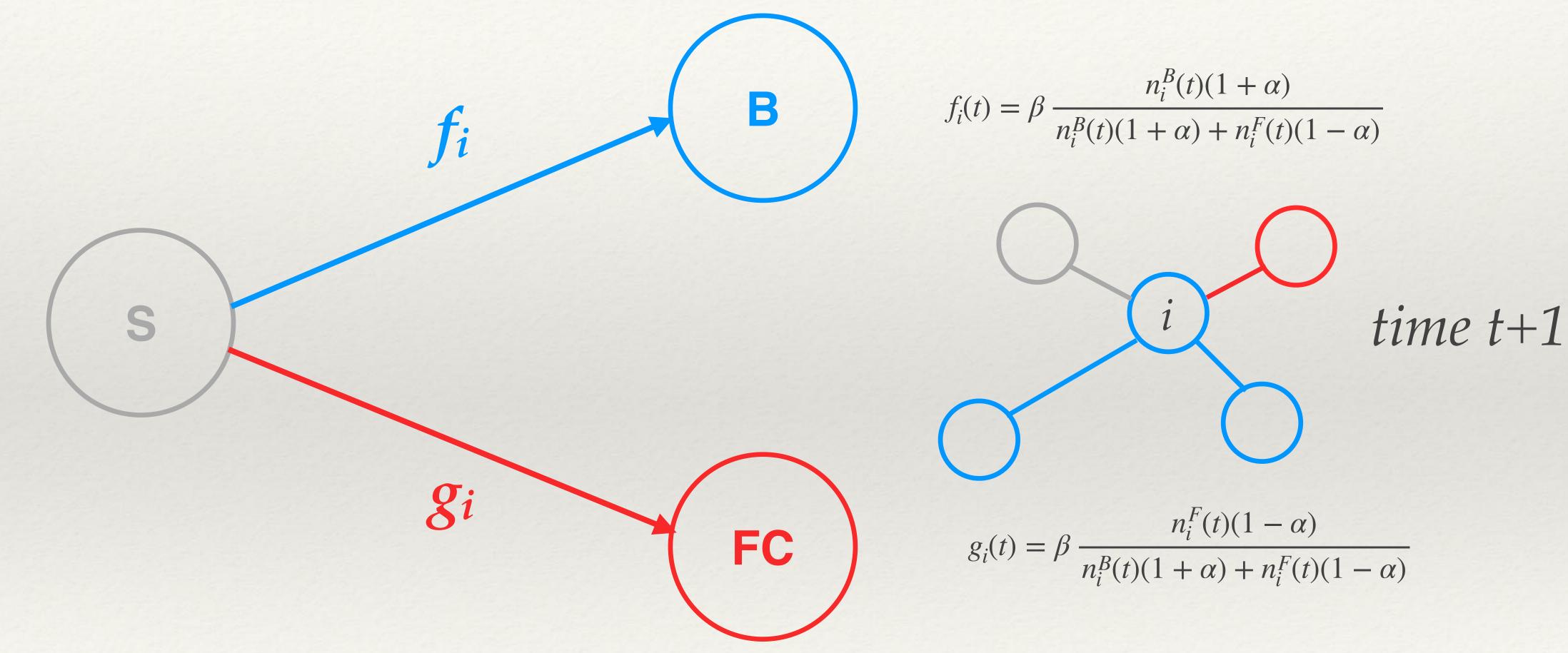
### neighbors of i: ni credibility of the hoax: a spreading rate: $\beta$

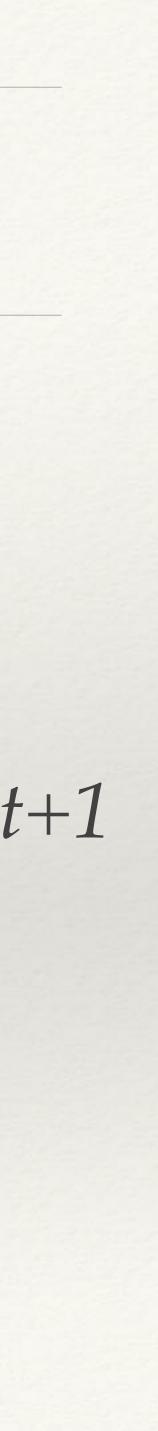
### From Susceptible to Believer/Fact-Checker





### From Susceptible to Believer/Fact-Checker





Pverify

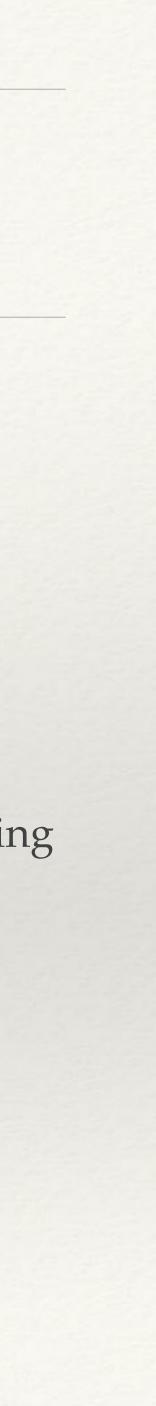
### From Believer to Fact-Checker

B

FC

### VERIFYING

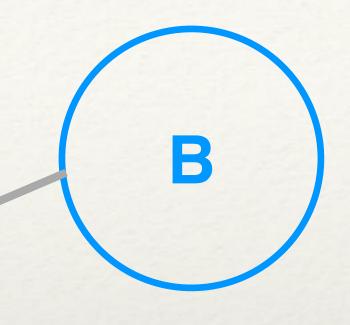
probability of fact-checking (or just deciding not to believe)



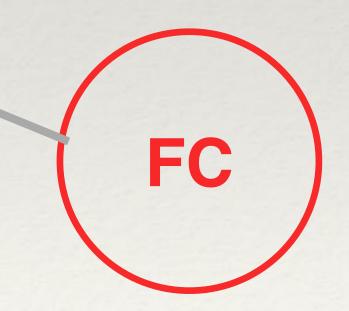
### From Believer/Fact-Checker to Susceptible

Pforget

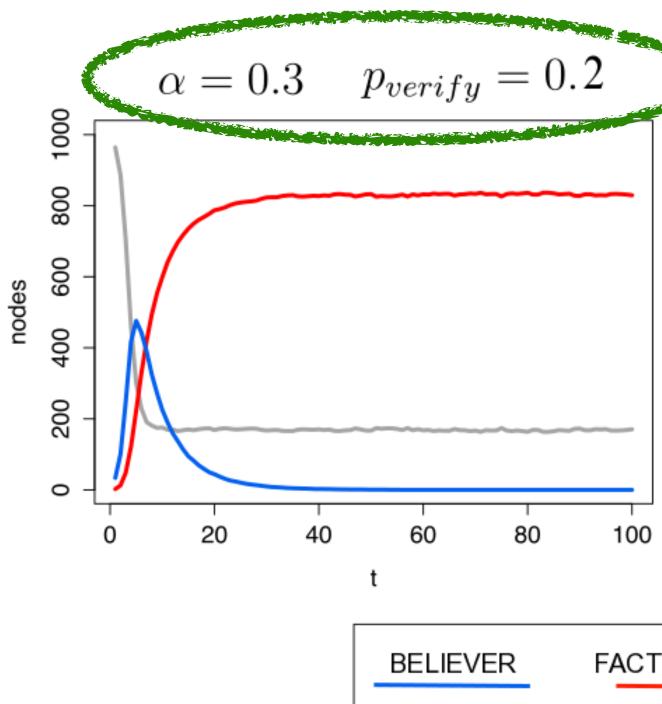
Pforget



### FORGETTING

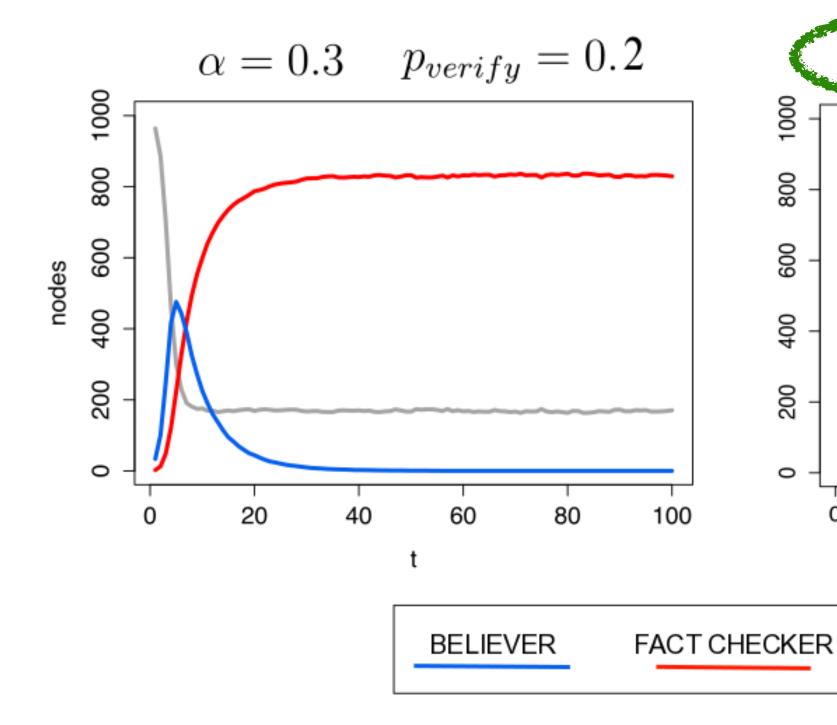


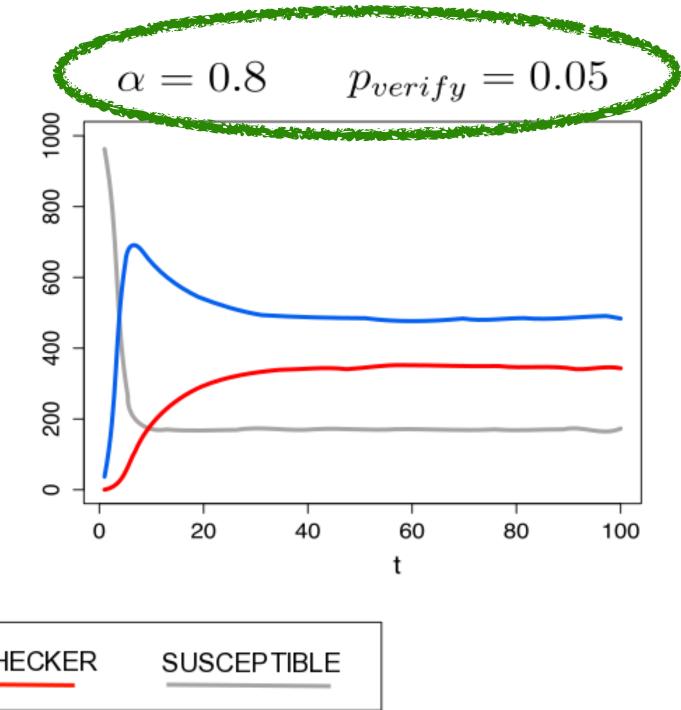
### Dynamics (agent-based simulations)



FACT CHECKER SUSCEPTIBLE

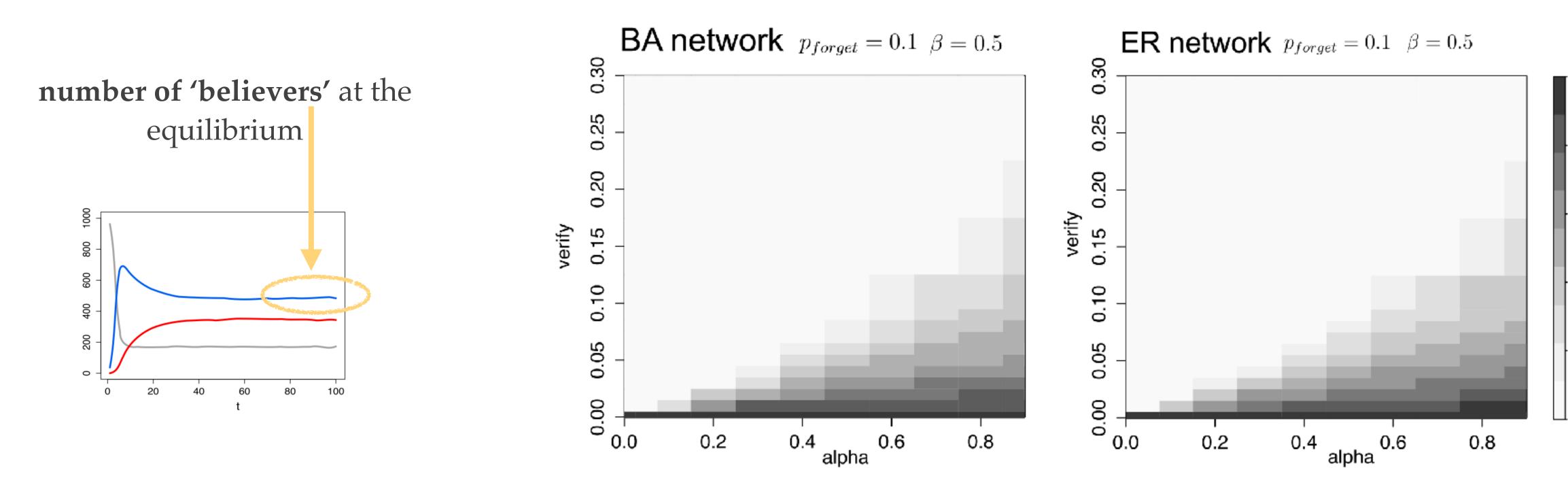
### Dynamics (agent-based simulations)





### hoax **credibility** and **fact-checking probability** rule hoax persistence in the network

### Dynamics (agent-based simulations)



### First step toward "good practices" understanding

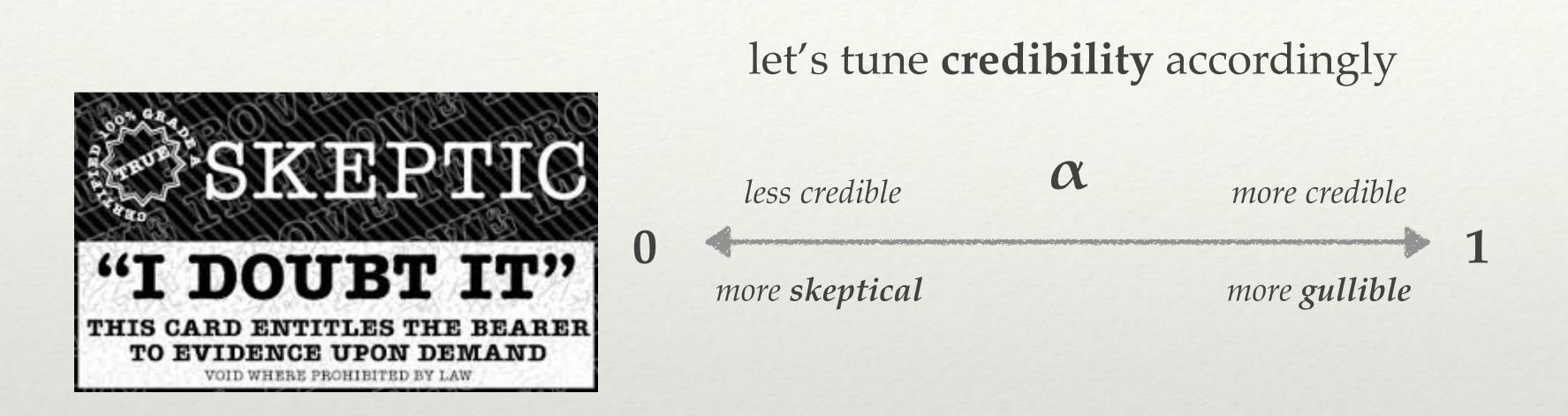
### threshold on verifying probability: our model provides an idea of how many believers we need to convince to guarantee the removal of the hoax

M Tambuscio, G Ruffo, A Flammini, and F Menczer. 2015. Fact-checking Effect on Viral Hoaxes: A Model of Misinformation Spread in Social Networks. In Proc. of the 24th Int. Conf. on World Wide Web (WWW '15 Companion)



The role of segregation

# Skeptical and gullible agents



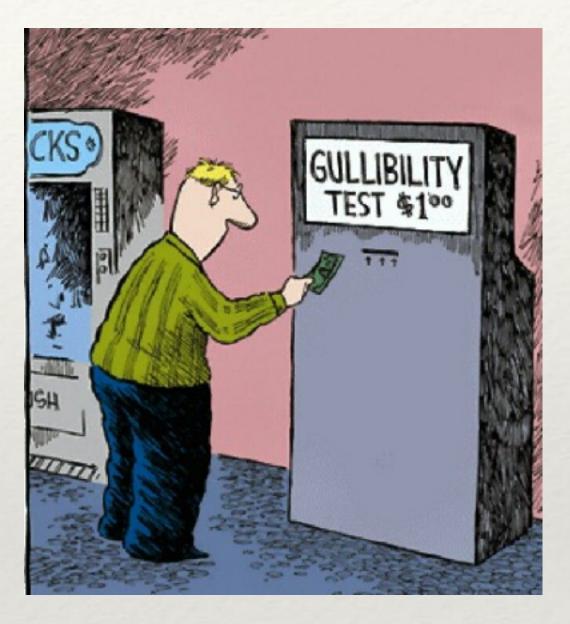
the propensity to believe is also a property of the node (gullibility)



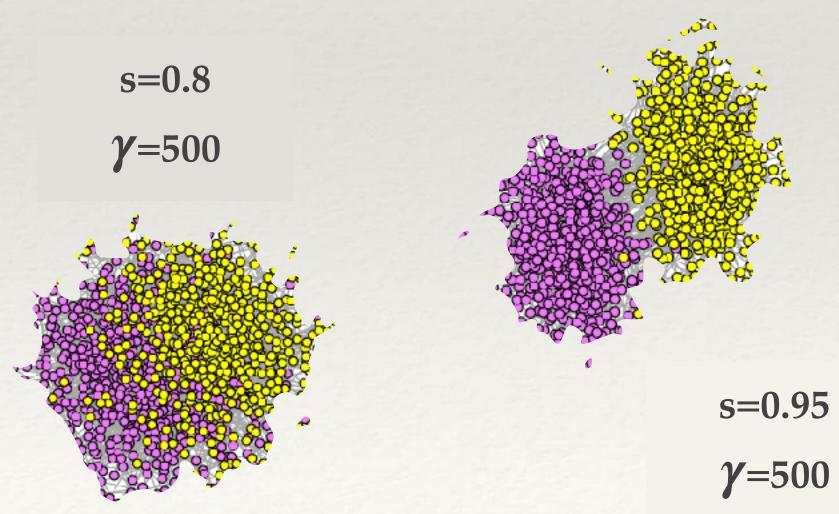
MARCELLA TAMBUSCIO

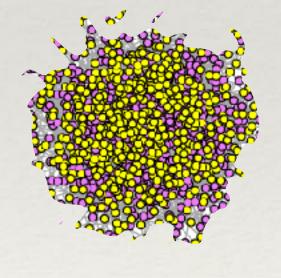


GIOVANNI LUIGI CIAMPAGLIA What does it happen when skeptics and gullible agents are segregated?



# Modeling two segregated communities

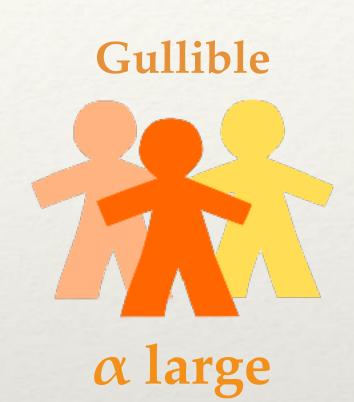




s=0.55 **γ**=500

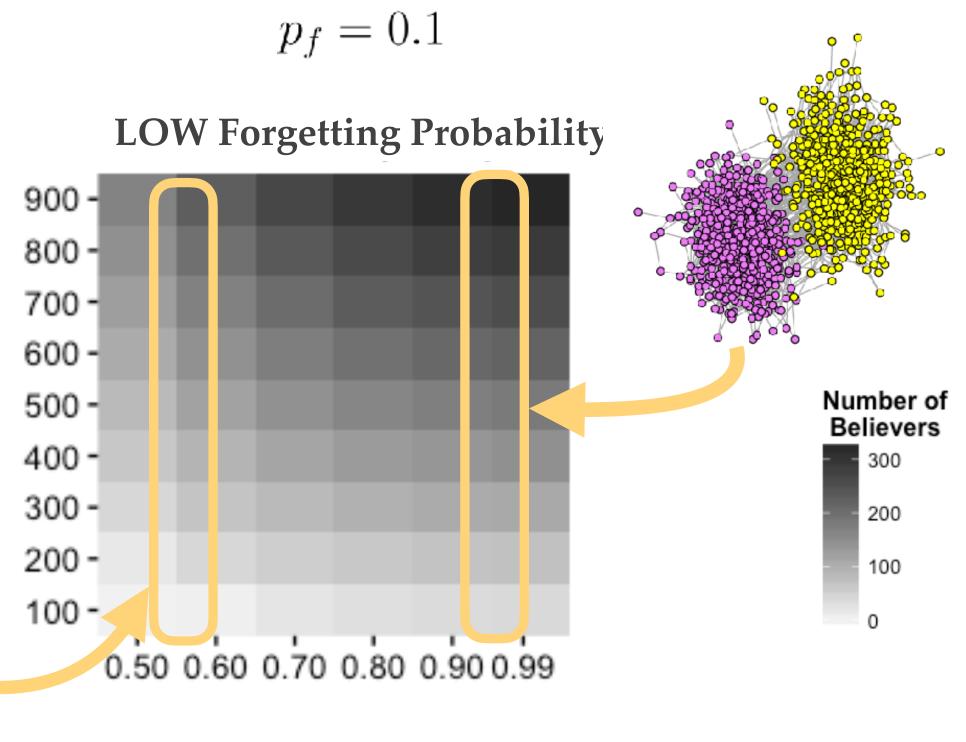


- size  $(0 < \gamma < N)$
- **# nodes** in the gullible community
- **segregation** (0.5 < **s** < 1) fraction of edges within same community [Gu-Gu, Sk-Sk]



# Size vs segregation

gullible group size

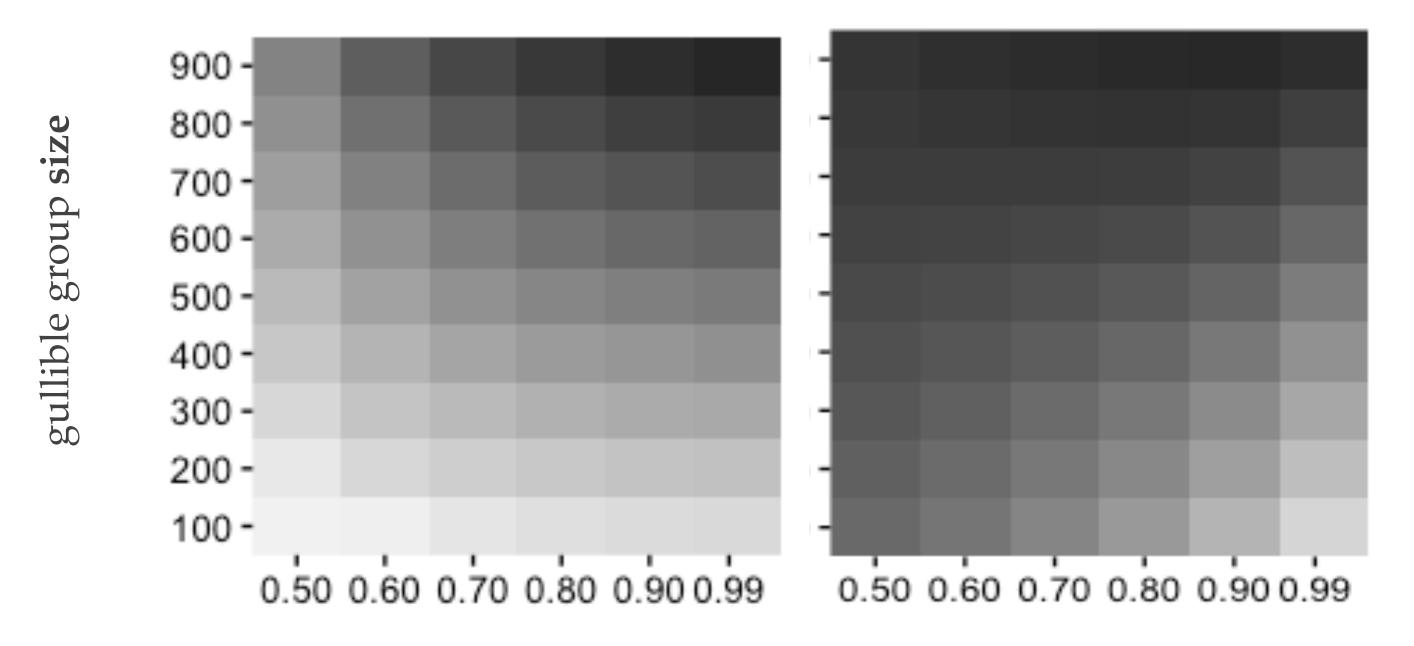


### segregation

### Size vs segregation

$$p_f = 0.1$$

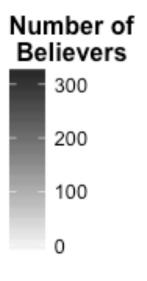
**LOW Forgetting Probability** 



segregation

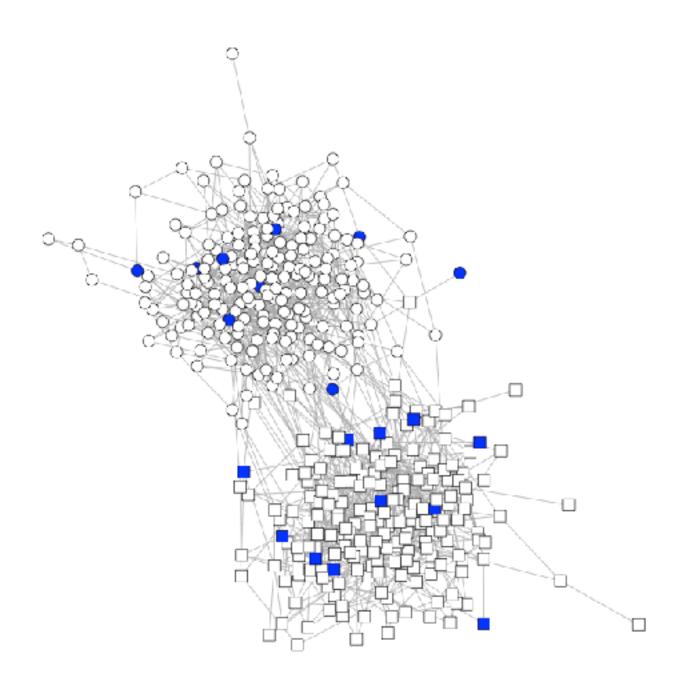
$$p_f = 0.8$$

### **HIGH Forgetting Probability**





### LOW Forgetting Rate $p_{f} = 0.1$

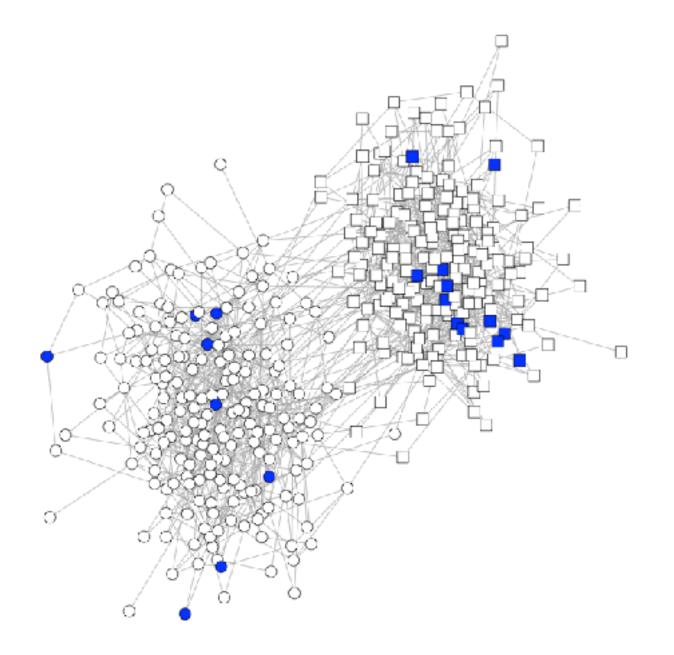


Time = 1

Role of forgetting

HIGH Forgetting Rate

 $p_f = 0.8$ 



### Lessons learned and observations

- \* We can use our model to study the fake-news diffusion process in segregated community
- \* Complex contagion is observed: interplay and not trivial outcomes
- \* Forgetting probability becomes relevant as well as the level of segregation:
  - \* high forgetting probability (e.g., just `normal' unfounded gossip) vanishes soon in segregated communities
  - \* low forgetting probability (e.g., conspiracy theories or partisanship beliefs) requires low segregation

M Tambuscio, D F M Oliveira, G L Ciampaglia, G Ruffo, Netr Journal of Computational Social Science (2018) 1: 261.

M Tambuscio, D F M Oliveira, G L Ciampaglia, G Ruffo, Network segregation in a model of misinformation and fact-checking,

### real data: vaccines



twitter data from IU <u>https://osome.iuni.iu.edu</u>

#askscotflu,#GetVax,#hcsmvac, #McrFluSafe13,#McrFluSafe14, #MeaslesTruth,#RUuptodate, #Vaccinate,#vaccination, #vaccines,#VaccinesWork

segregation: 0.97

### real data: chemtrails

#chemtrails,#opchemtrails, #iwantmyblueskyback, #globaldimming,#geoengineering, #chemsky, #chemclouds, #whatintheworldaretheyspraying, #chemtrail,#weathermodification, #weathercontrol

twitter data from IU <u>https://osome.iuni.iu.edu</u>

# #instantweatherpro #sky #cielo #clouds #reverse #nubes

segregation: 0.99

Evaluating debunking strategies

- \* We live in a **segregated** society: let's accept it!
- \* Misinformation can survive in the network for a long time: low forgetting probability
- \*\* hubs, bridges) is vaccinated first
- \* Where to place fact-checkers?
- Stronger hypothesis: a believer do not verify (pverify = 0)
  - \* they can still forget
  - to protect the skeptics!

What-if analysis





**Computational epidemiology**: immunization works better if some node in the network (e.g.,

\* we can accept to leave half of the population in their own (false) beliefs, but we want at least



# Basic settings with no verification

### Setting

segregation: 0.92 (high)

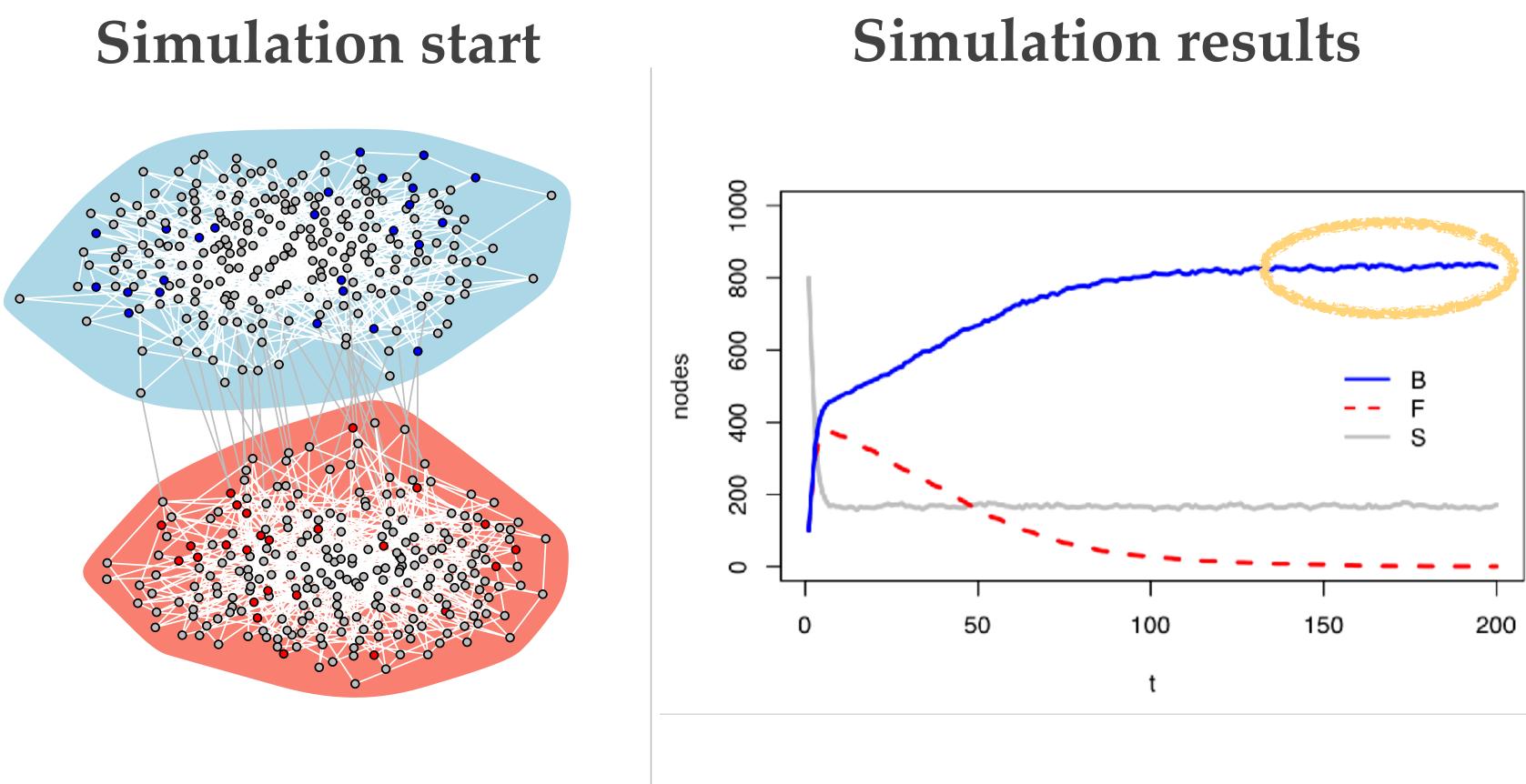
forgetting: 0.1 (low)

gullible group:

- α: 0.8
- seeders B: 10%

skeptical group:

- α: 0.3
- seeders FC: 10%



As expected: very **bad**!

## Eternal fact-checkers placed at random

### Setting

segregation: 0.92 (high)

forgetting: 0.1 (low)

gullible group:

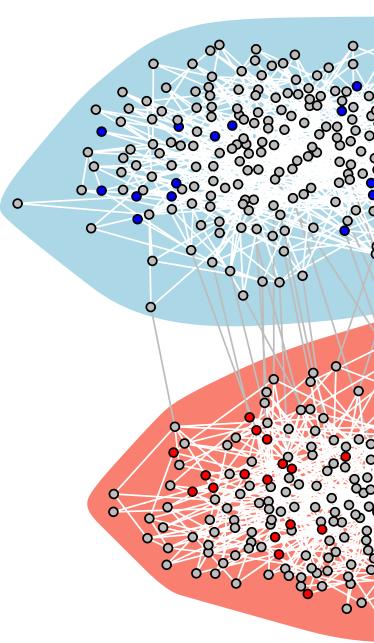
- α: 0.8
- seeders B: 10%

skeptical group:

• α: 0.3

seeders are eFC

**FC** 1007



#### **Simulation results Simulation start** 100 800 600 400 200 0 50 100 150 n

better, but still...





### Setting

segregation: 0.92 (high)

forgetting: 0.1 (low)

gullible group:

• α: 0.8

• α: 0.3

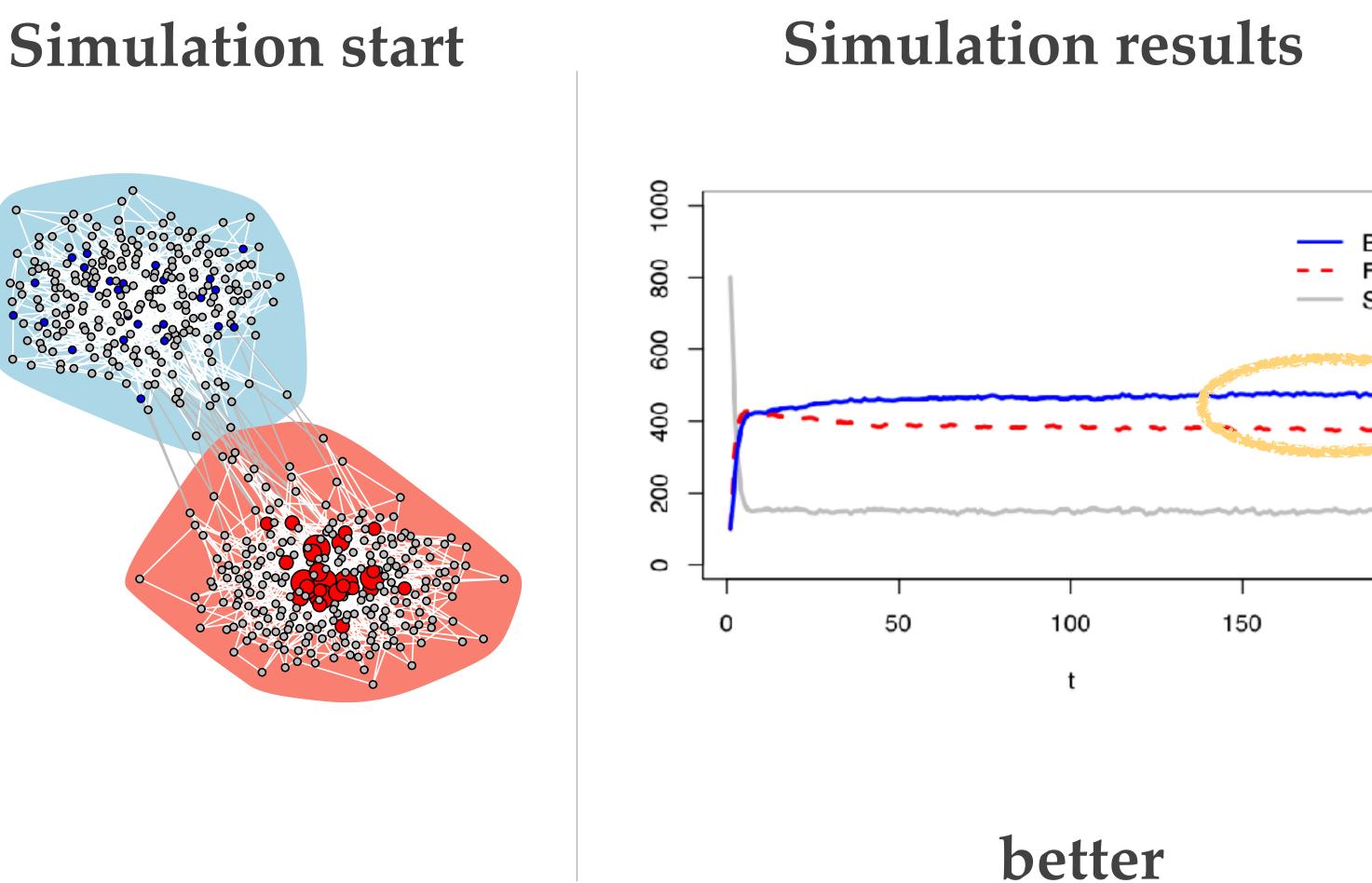
• seeders B: 10%

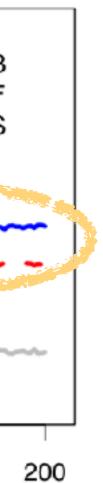
seeders FC 10%

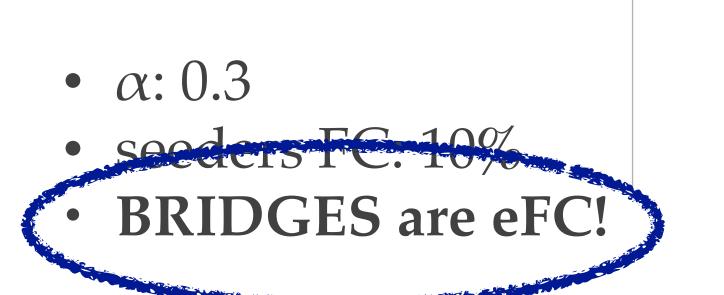
**HUBS are eFC!** 

skeptical group:

## Hubs as eternal fact-checkers







- skeptical group:
- seeders B: 10%
- gullible group:

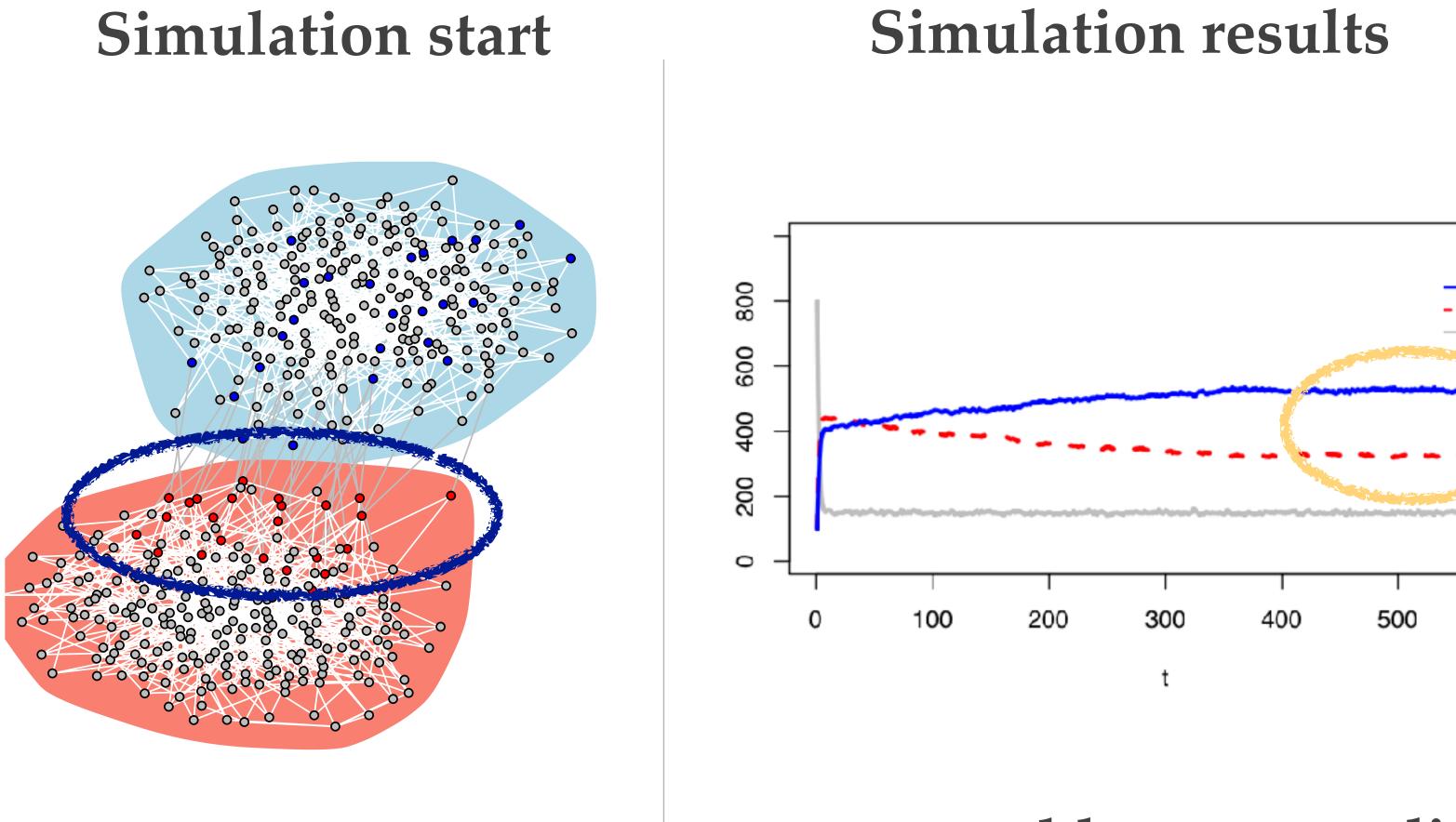
•  $\alpha$ : 0.8

forgetting: 0.1 (low)

segregation: 0.92 (high)

#### Setting

# Bridges as eternal fact-checker



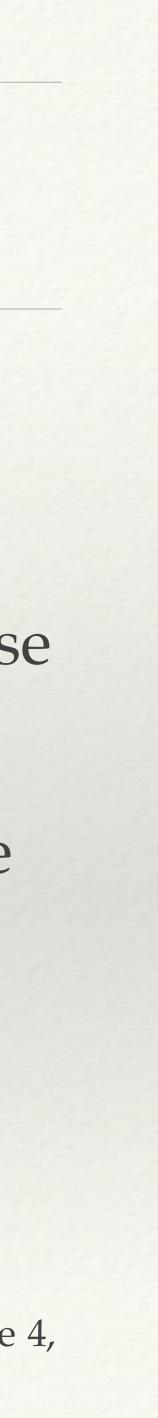
comparable, more realistic



## Lessons learned and observations

- \* Debunking activism is often considered useless or counterproductive
- However, a world without fact-checking is harmless against fake-news circulation: skeptics exposed to misinformation will turn into believers because of social influence
- Skeptics with links to gullible subjects should be the first to be exposed to the fact-checking: misinformation will survive in the network, but their communities can be 'protected' by such gatekeepers
- \* Note: no socio-psychological assumption so far. Real world is much more complicated

M Tambuscio, G. Ruffo, Fact-checking strategies to limit urban legends spreading in a segregated society, in Applied Network Science 4, 116 (2019), Springer, <u>https://appliednetsci.springeropen.com/articles/10.1007/s41109-019-0233-1</u>



protect the vulnerable, encourage skepticism

### Who is the gatekeeper?

Finland is reported as winning the war against fake news in the classrooms: education first

Teachers and the education system have a great **responsibility** 

#### SPECIAL REPORT

#### Finland is winning the war on fake news. What it's learned may be crucial to Western democracy

By Eliza Mackintosh, CNN Video by Edward Kiernan, CNN



**Helsinki, Finland (CNN)** – On a recent afternoon in Helsinki, a group of students gathered to hear a lecture on a subject that is far from a staple in most community college curriculums.

Standing in front of the classroom at Espoo Adult Education Centre, Jussi Toivanen worked his way through his PowerPoint presentation. A slide titled "Have you been hit by the Russian troll army?" included a checklist of methods used to deceive readers on social media: image and video manipulations, half-truths, intimidation and false profiles.

¥ f



### The Rise of Social Bots

- \* The strange case of lajello
- \* The path to botometer
- \* The impact of bots on disinformation diffusion
- in the italian debate on immigration on twitter

## Overview of the impact of bots

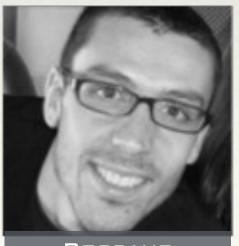
\* Case study: the interplay between bots and low quality information diffusion



## The strange case of Lajello



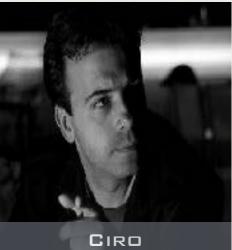
LUCA AIELLO



Rossano SCHIFANELLA



MARTINA DEPLAND

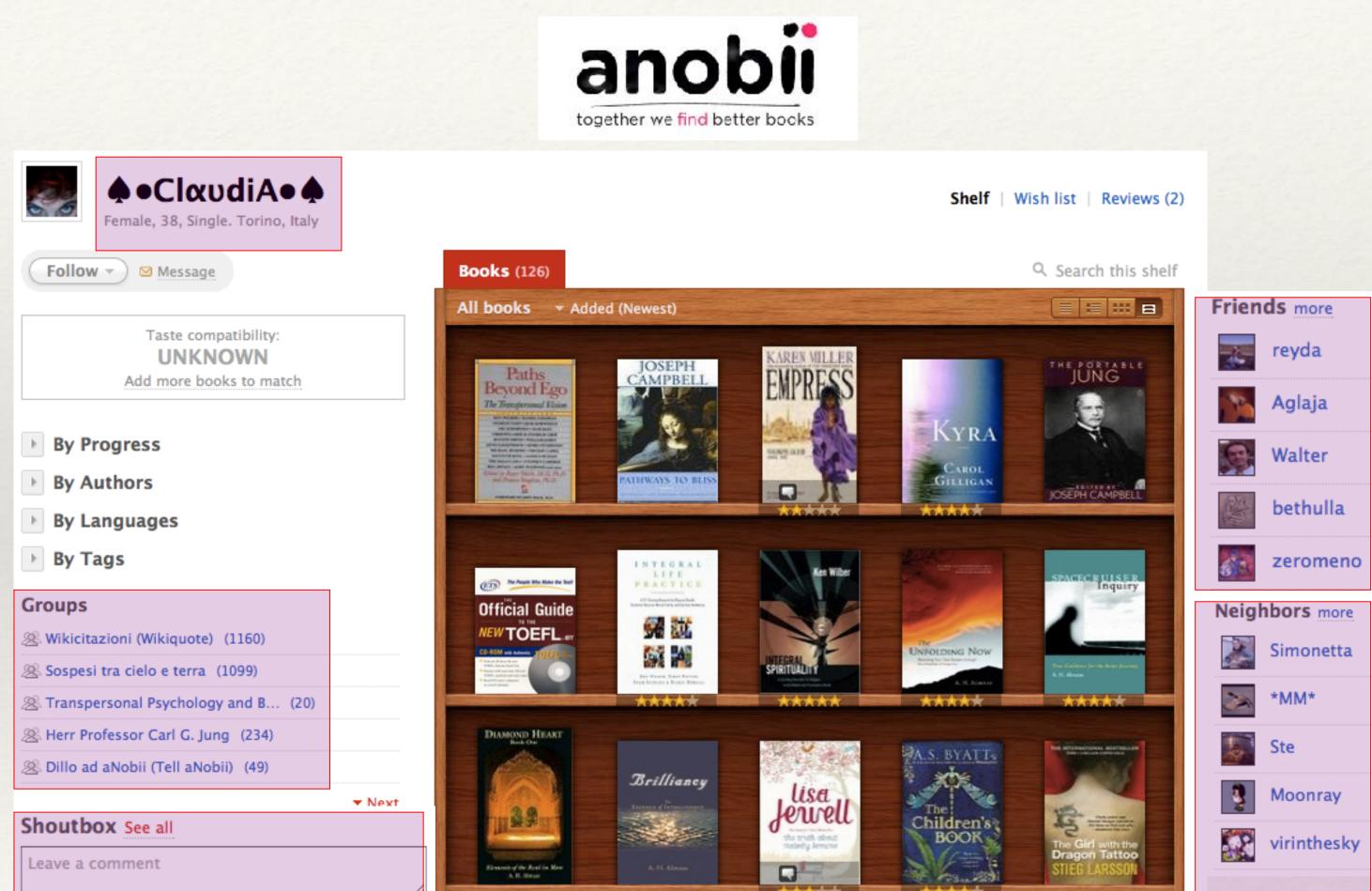


CATTUTO



# Analyzing social network with a bot

- Anobii was a social networks for book lovers
- Scraping users' profiles
   from the Web was admitted
- Users' libraries and their links were collected periodically



# Analyzing social network with a bot

- \* Anobii was a social networks for book lovers
- Scraping users' profiles from the Web was admitted
- \* Users' libraries and their links were collected periodically
- \* The bot "Lajello" used to silently navigate Anobii twice a month for one year





.....

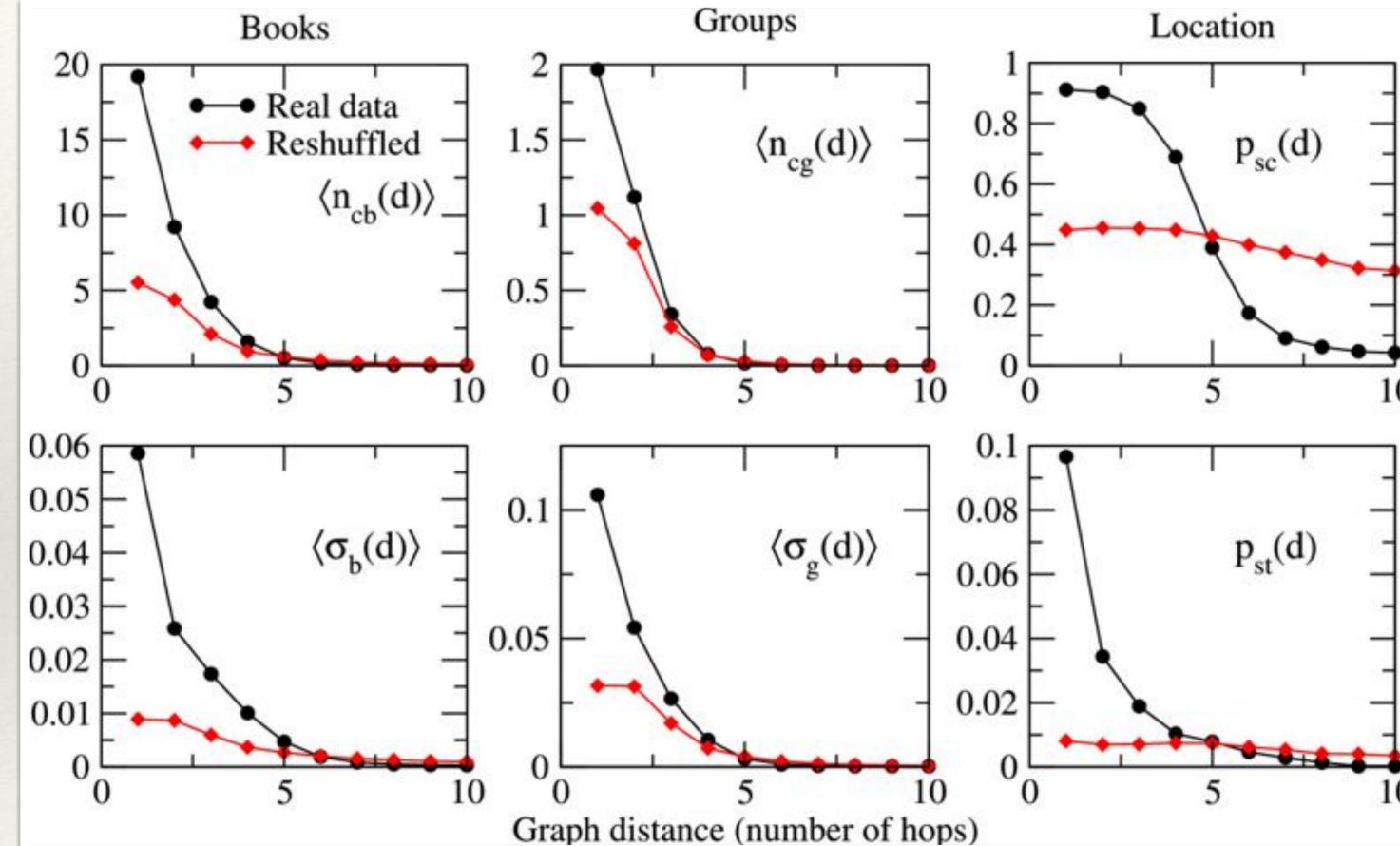
All books	
	No items on this shelf yet
	+ Back to previous page

S RSS feeds: subscribe to Lajello's shelf



# Analyzing social network with a bot

- Anobii was a social networks for book lovers
- Scraping users' profiles
   from the Web was admitted
- Users' libraries and their links were collected periodically
- The bot "Lajello" used to silently navigate Anobii twice a month for one year
- homophily by selection
   and by influence analysed



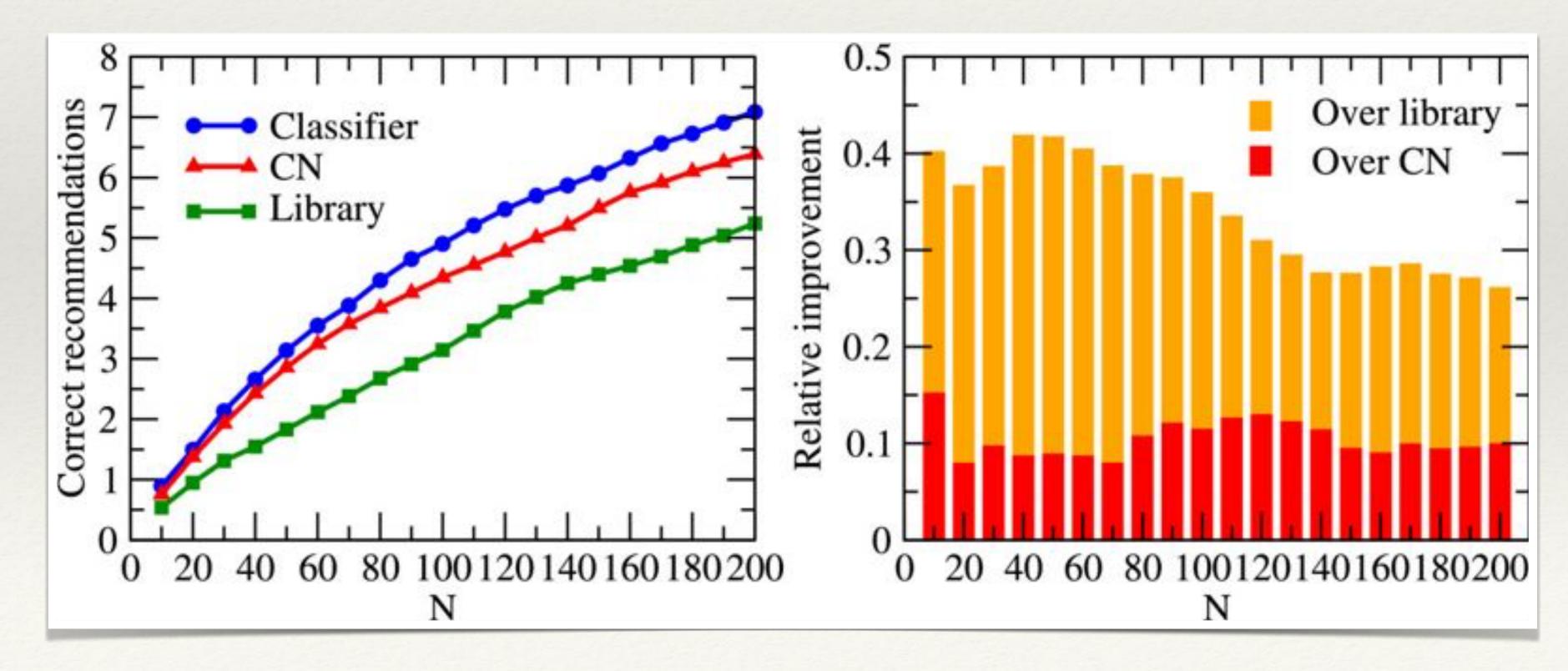
LM Aiello, A Barrat, C Cattuto, G Ruffo, R Schifanella, Link creation and profile alignment in the aNobii socia network, 2010 IEEE 2nd Int.. Conf. on Social Computing, 249-256

LM Aiello, A Barrat, C Cattuto, G Ruffo, R Schifanella, Link creation and information spreading over social and communication ties in interest based online social network, EPJ Data Science 1 (1), 12

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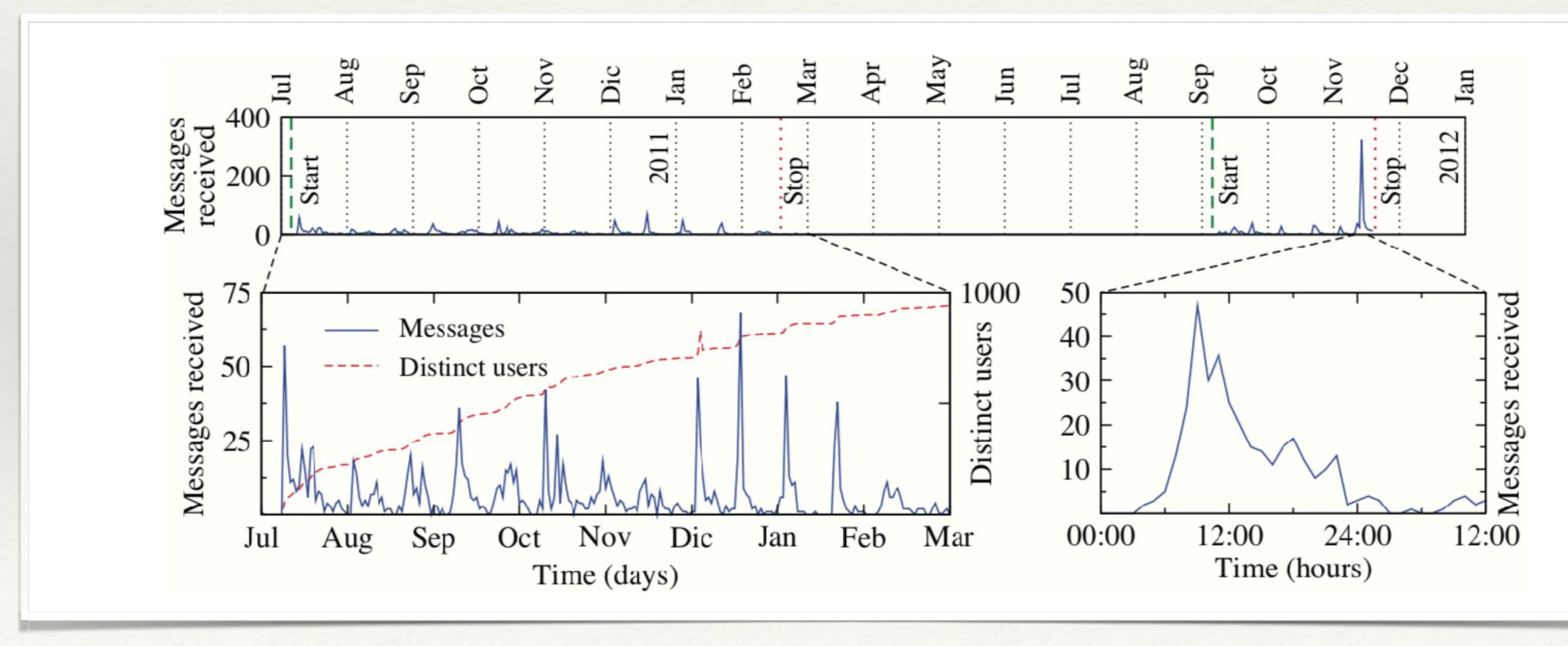
# Application: a link recommendation algorithm

- \* A link recommendation algorithm based on prediction of profile similarities was proposed and tested
- \* Results showed an improvement w.r.t. the baselines



# What happened to Lajello?

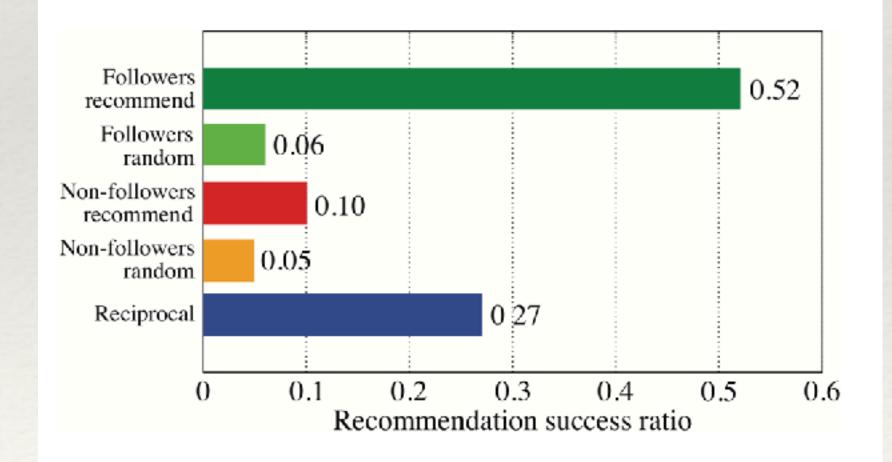
Lajello, incidentally, became the second most popular user in Anobii in terms of messages from distinct users



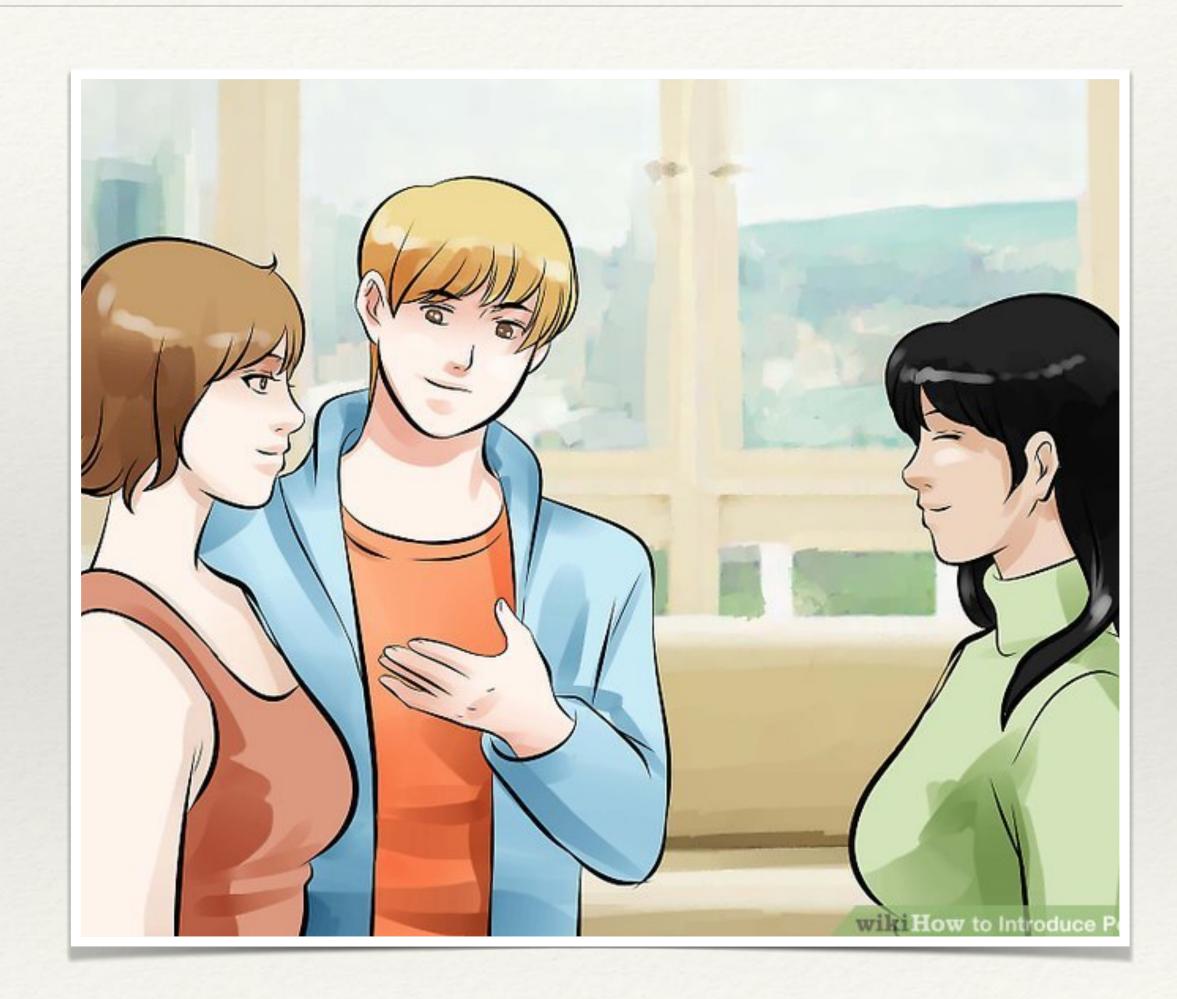


# Exploiting Lajello popularity

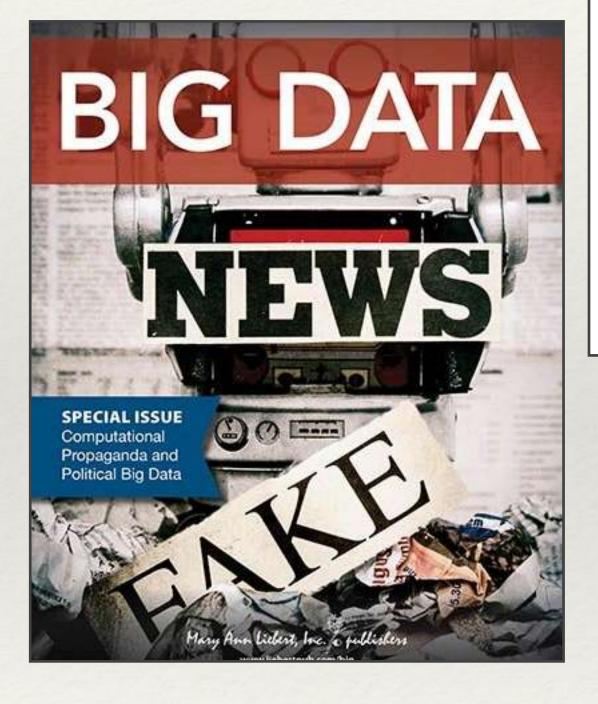
- \* Lajello started to introduce users to each other according our link recommendation algorithm
- \* First result: users acceptance of the recommendation skyrocketed if they previously wrote in Lajello's wall



LM Aiello, M. Deplano, R Schifanella, G Ruffo, People are Strange when you're a Stranger: Impact and Influence of Bots on Social Networks, in Proc. of the 6th Intern. AAAI Conf. on Weblogs and Social Media (ICWSM'12), Dublin, Ireland, 2012



## Influence of bots



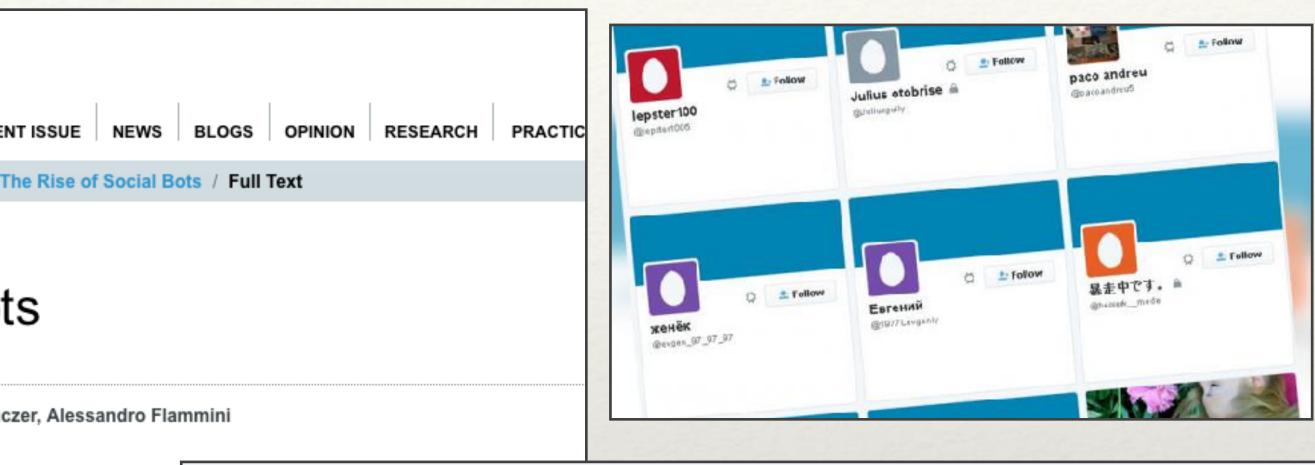
#### COMMUNICATIONS ACM

Home / Magazine Archive / July 2016 (Vol. 59, No. 7) / The Rise of Social Bots / Full Text

REVIEW ARTICLES The Rise of Social Bots

By Emilio Ferrara, Onur Varol, Clayton Davis, Filippo Menczer, Alessandro Flammini Communications of the ACM, Vol. 59 No. 7, Pages 96-104 10.1145/2818717





Open Access | Published: 20 November 2018

# The spread of low-credibility content by

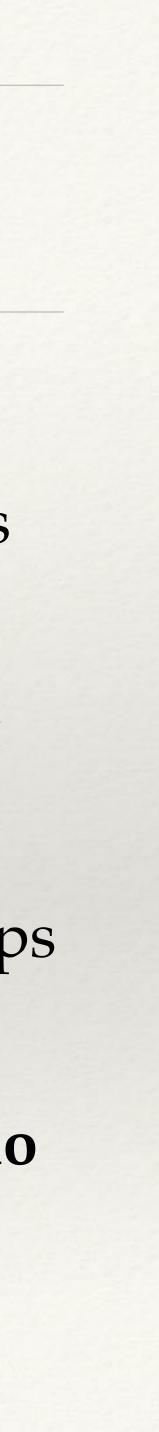
Chengcheng Shao, Giovanni Luca Ciampaglia, Onur Varol, Kai-Cheng Yang, Alessandro Flammini &

Nature Communications 9, Article number: 4787 (2018) Download Citation  $\pm$ 



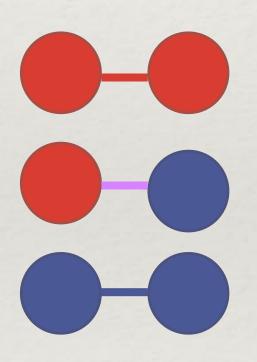
# Incidentally, we created an "egg war"

- After our initial experiment, Lajello remained silent for one year and then he "talked". The recommendations changed the net structure and lajello account was banned after 24 hours. This ignited a "war"
- Two polarized opinions emerged: Anobii users created immediately two thematic groups: "the (not requested) suggestions of Lajello" and "Hands-off Lajello"
- A large portion of users that were contacted by Lajello joined to one of these groups
- We observed a strong interplay between the existing relationships in the social network and the opinion that emerged from the users at the end of the links: "echo chamber" effect?

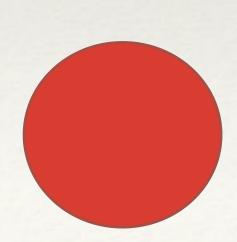


# Social polarization and emotional reaction

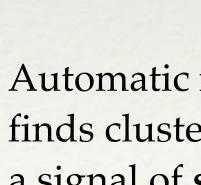
red dots are lajello supporters blu dots are lajello haters

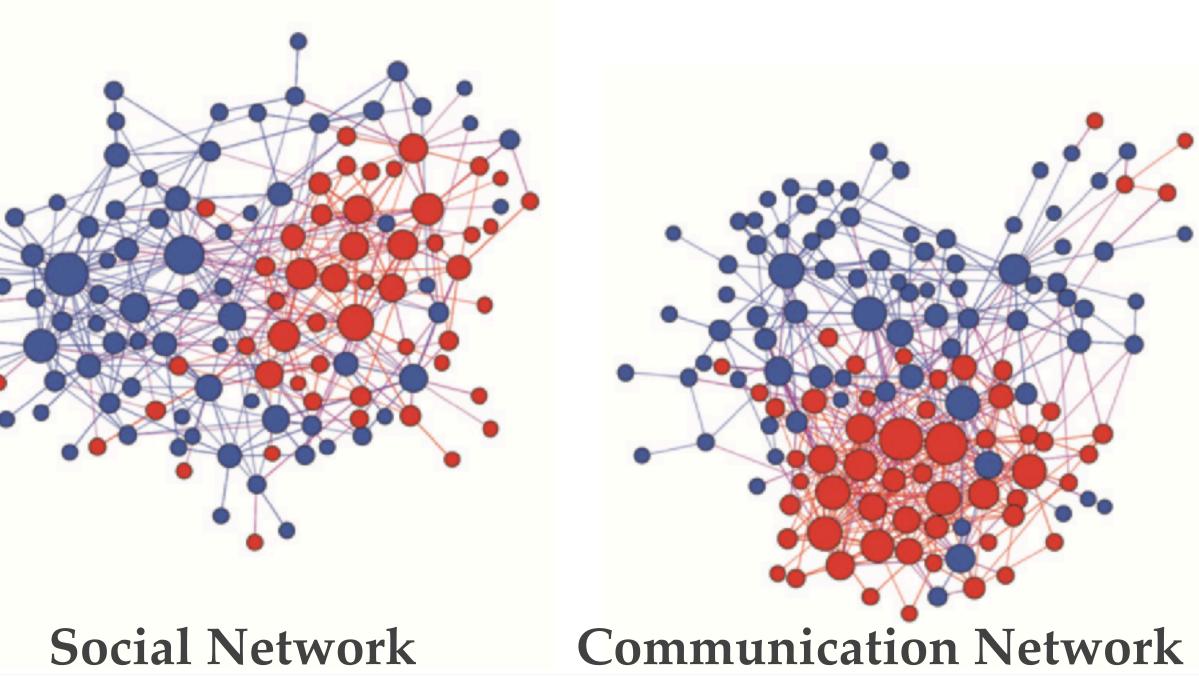


links are existing social connections or direct messages (graph is directed)



bigger dots are users with more links





Automatic network-based community detection algorithm (OSLOM) accurately finds clusters (80% - Social network, 72% - Communication network), confirming a signal of segregation between the two groups before link recommendations





#### LAJELLO... HAI STUFATO .. NON SE NE PUO' PIU' ... STA ATTENTO/A CHE SONO CAPACE DI ASSOLDARE UN HACKER PER VEDERE CHI SELLE PO' SONO C...TUOI

Tre settimane fa 🚊



chi sei?





Le tue visite cominciano ad essere inquietanti....





## essons earned and observations

- \* Handle experiments in social media with care :)
- \* A simple **spambot can take power** in a social network
- \* A seed of **polarization** found in preexisting network structure
- \* ... also the structure changed after our experiment was run!
- \* What if the real identity and motivations of Lajello were factchecked?

ITALIA MONDO POLITICA TECNOLOGIA INTERNET SCIENZA CULTURA ECONOMIA SPORT MEDIA MODA LIBRI AUTO VIDEO

CARLO BLENGINO BLOG VENERDÌ 27 LUGLIO 2012

#### Lo strano caso Lajello

Lajello compare in rete in una fredda mattina di fine 2009, su aNobii, il social

#### MIT Technology Review

Connectivity

#### How a Simple Spambot **Became the Second Most Powerful Member** of an Italian Social Network

The surprising story of how an experiment to automate the creation of popularity and influence became successful beyond all expectation.



**Carlo Blengino** Avvocato penalista, affronta nelle aule giudiziarie il diritto delle nuove tecnologie, le questioni di copyright e di data protection. È fellow del NEXA Center for Internet & Society del Politecnico di Torino. @CBlengio su Twitter

## Bots and the problem of prevalence

## Prevalence

- \* Many observed that false stories in social media are more successful (in numbers and speed) than true stories
- \* Which are the key factors?
- \* Who is to blame: bots or humans?

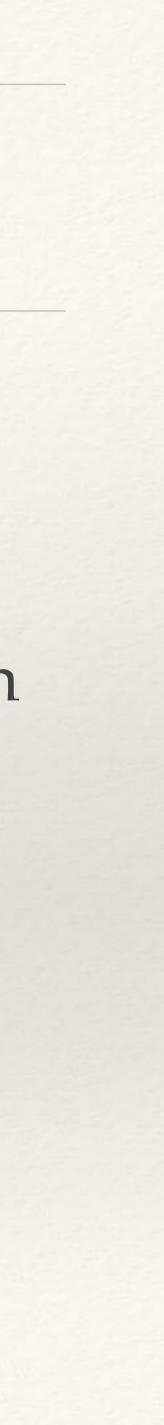
## ies are faster than truth

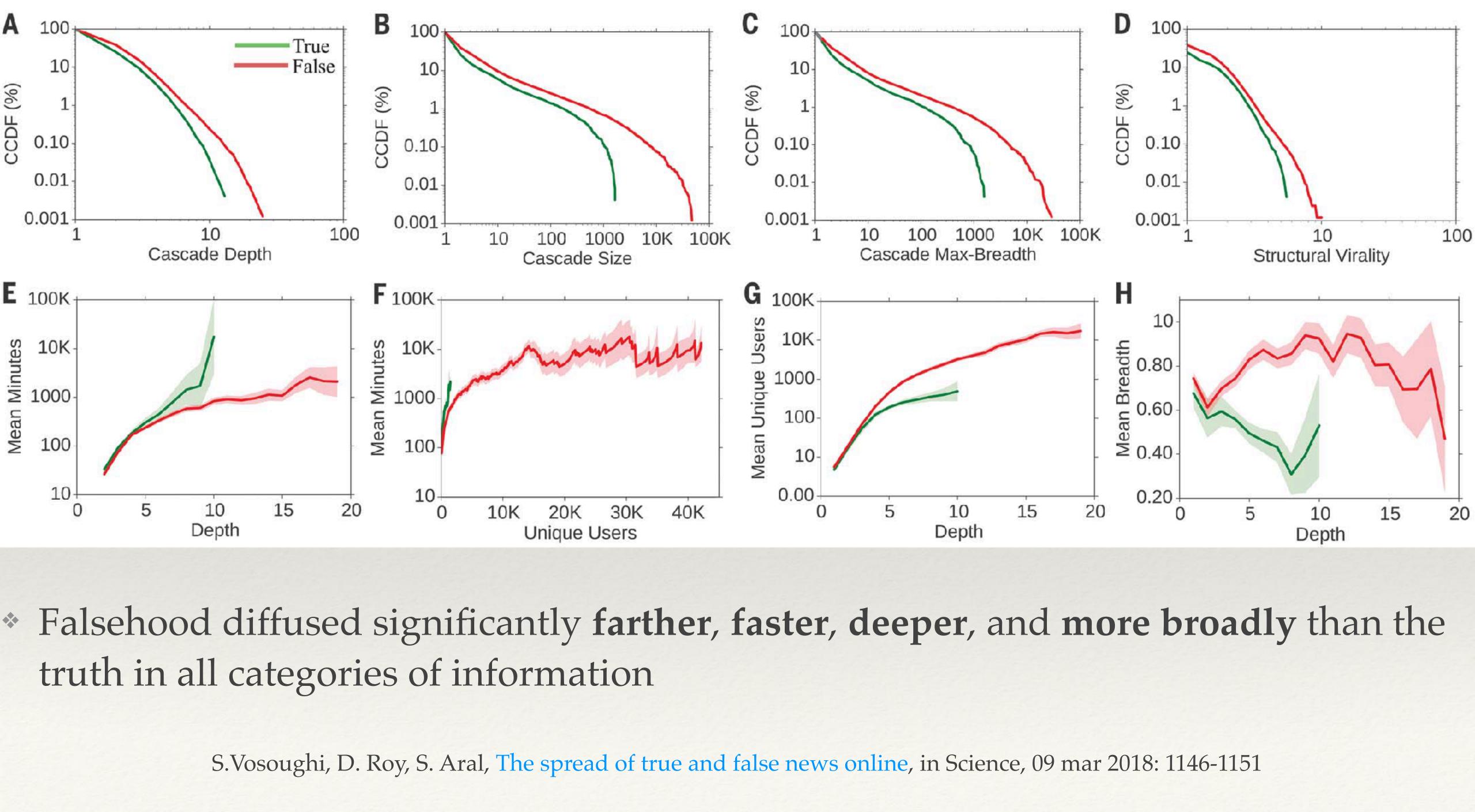
- times.
- \* News classified as true or false using six independent fact-checking

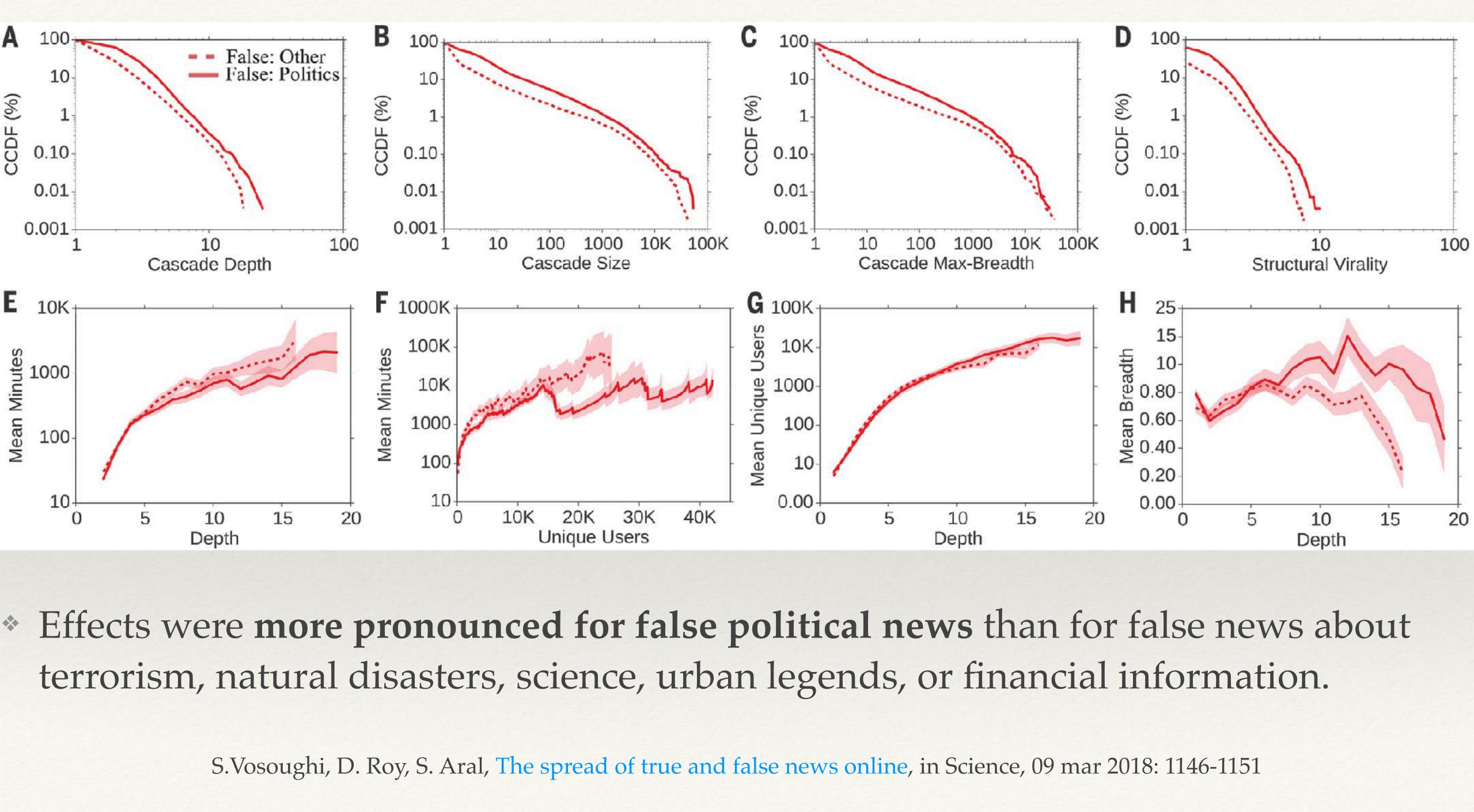
S.Vosoughi, D. Roy, S. Aral, The spread of true and false news online, in Science, 09 mar 2018: 1146-1151

\* Dataset: ~126,000 stories tweeted by ~3 million people more than 4.5 million

organizations that exhibited 95 to 98% agreement on the classifications.



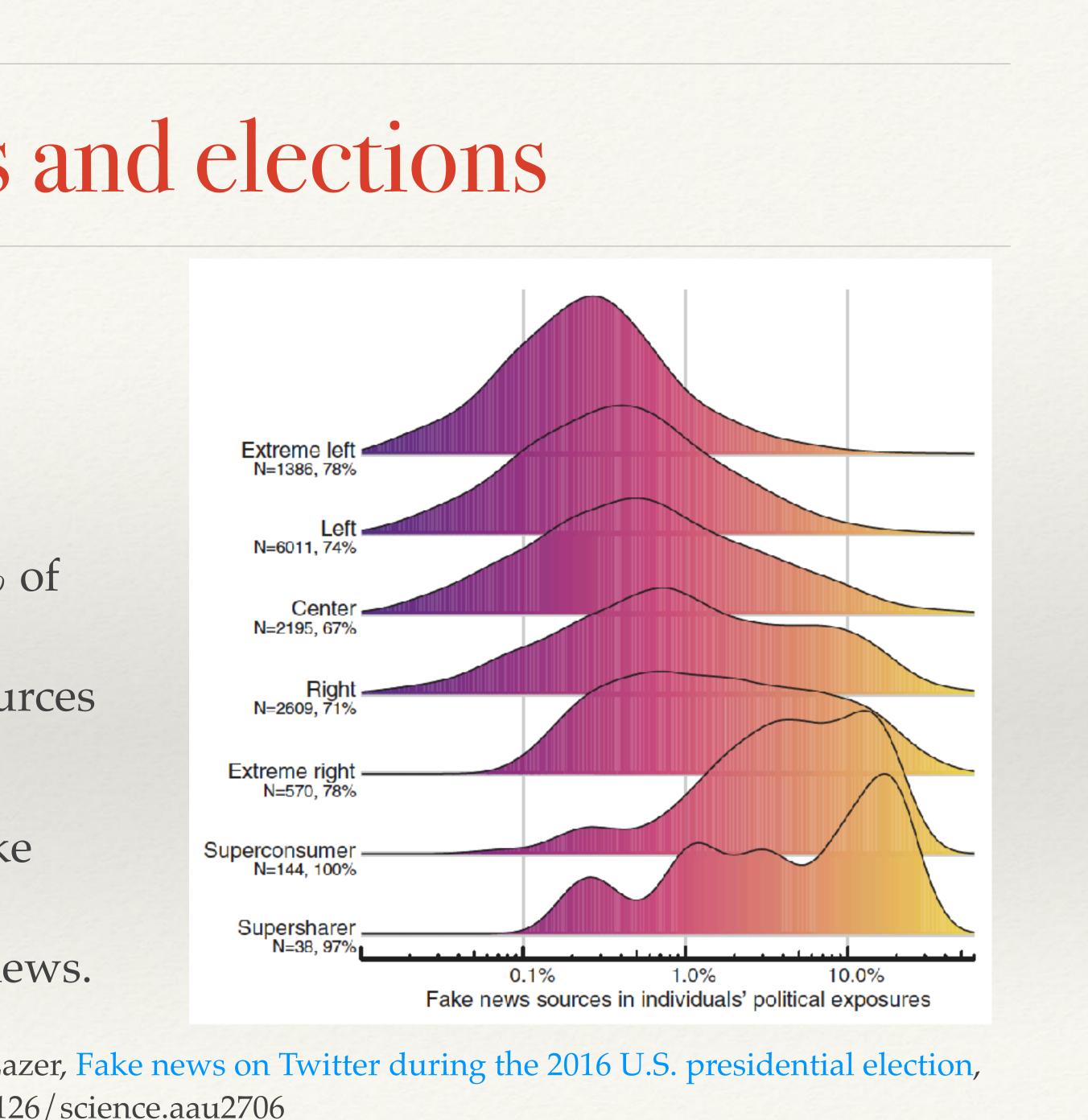




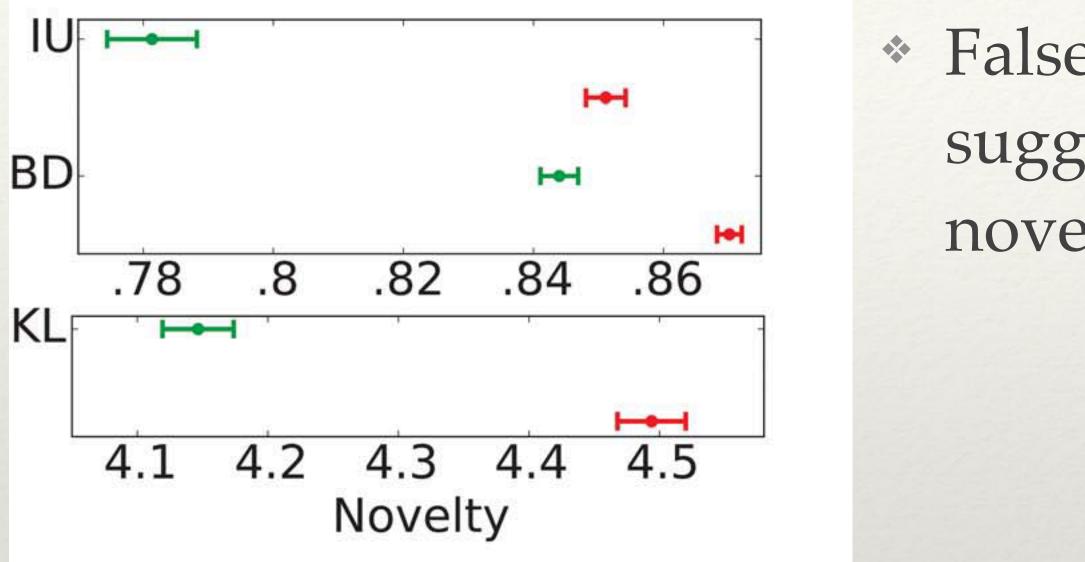
## Fake-News and elections

- Engagement with fake news sources extremely concentrated in 2016 US presidential elections
- \* Only 1% of individuals accounted for 80% of fake news source exposures, and 0.1% accounted for nearly 80% of fake news sources shared.
- \* Individuals most likely to engage with fake news sources were conservative leaning, older, and highly engaged with political news.

N. Grinberg, K. Joseph, L. Friedland, B. Swire-Thompson, D. Lazer, Fake news on Twitter during the 2016 U.S. presidential election, Science 25 Jan 2019:Vol. 363, Issue 6425, pp. 374-378 DOI: 10.1126/science.aau2706



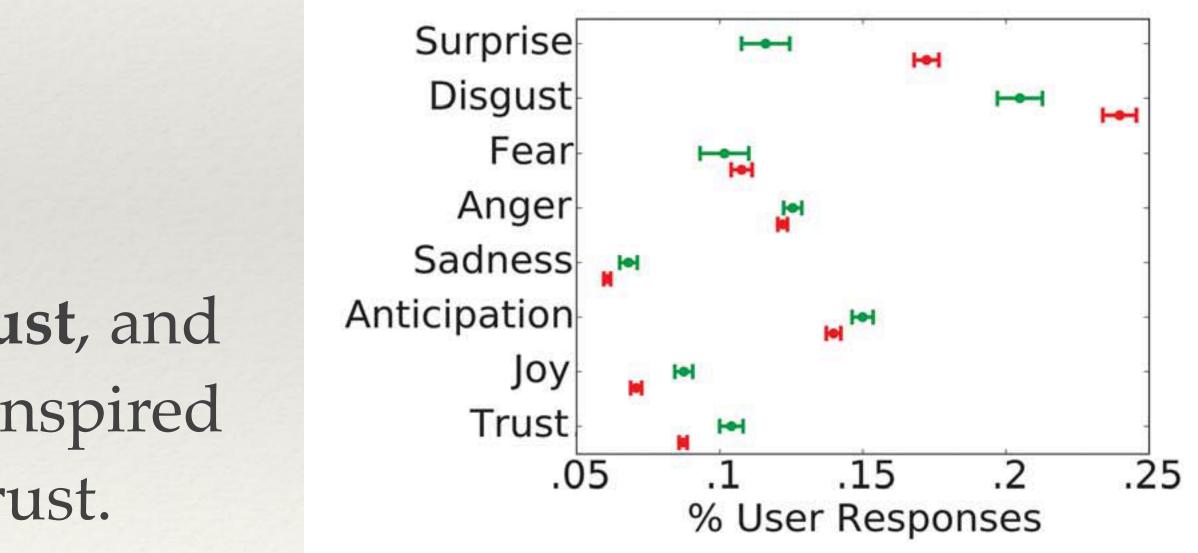
# Novelty and emotions



 False stories inspired fear, disgust, and surprise in replies, true stories inspired anticipation, sadness, joy, and trust.

S.Vosoughi, D. Roy, S. Aral, The spread of true and false news online, in Science, 09 mar 2018: 1146-1151

 False news more novel than true news, which suggests that people were more likely to share novel information

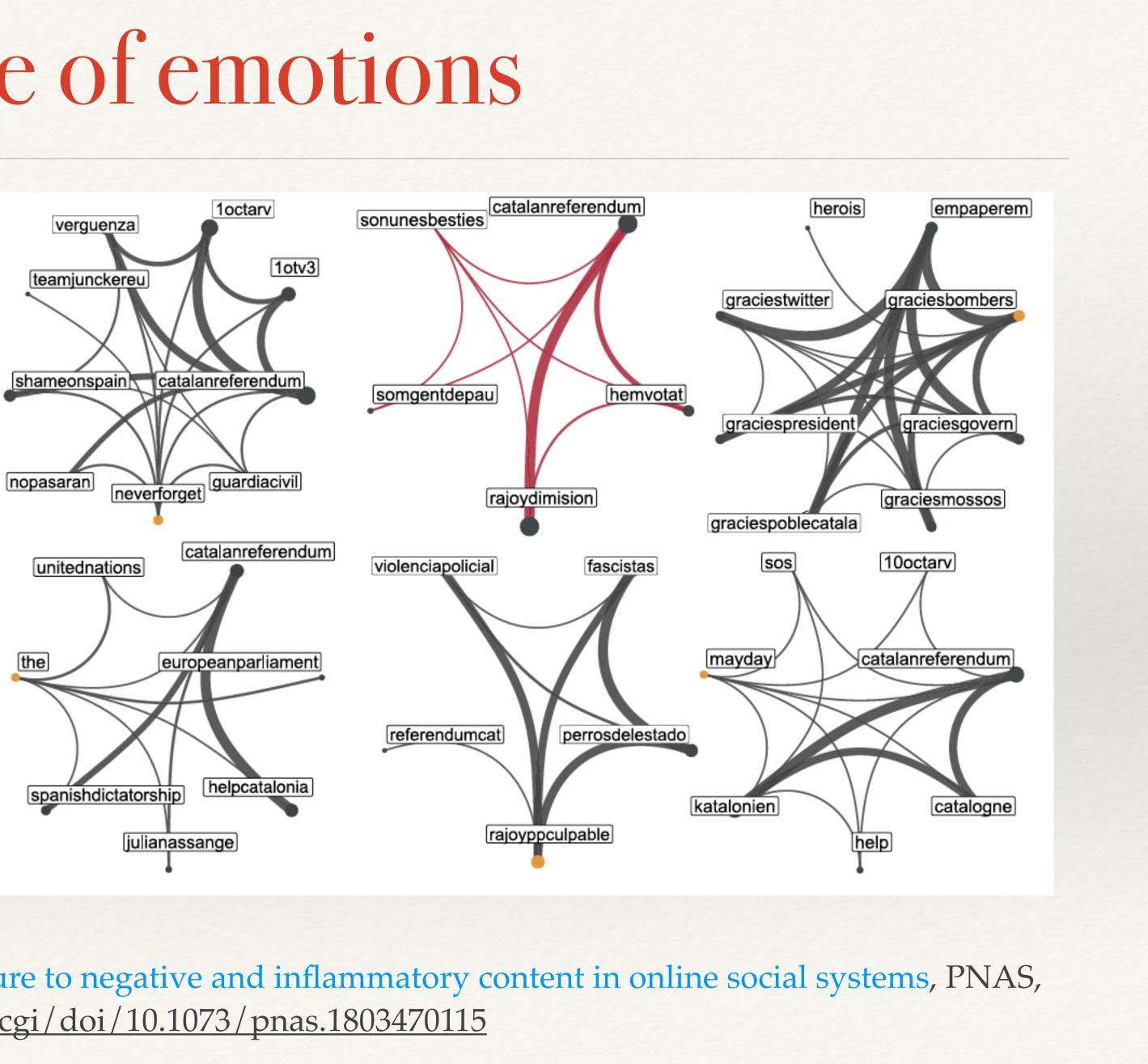




## he role of emotions

- \* Large-scale social data collected during the Catalan referendum for independence on October 1, 2017, consisting of nearly 4 millions Twitter posts generated by almost 1 million users;
- \* Two polarized groups: Independentists vs Constitutionalists
- \* Structural and emotional roles played by **social** bots
  - \* Bots act from **peripheral areas** to target influential humans of both groups;
  - \* Bots bombard Independentists with **violent** contents, increasing their exposure to negative and inflammatory narratives, and exacerbating social conflict online.

M. Stella, E. Ferrara, M. Di Domenico, Bots increase exposure to negative and inflammatory content in online social systems, PNAS, Dec. 4, 2018, Vol. 115, no. 49, 12435–12440. <u>www.pnas.org/cgi/doi/10.1073/pnas.1803470115</u>



## The role of social bots

- \* 14 million messages spreading 400 thousand articles on Twitter during ten months in 2016 and 2017
- \* Social bots played a disproportionate role in spreading articles from lowcredibility sources.
- \* Bots amplify such content in the early spreading moments, before an article goes viral.
- \* They also target users with many followers through replies and mentions. Humans are vulnerable to this manipulation, resharing content posted by bots.

*Commun* **9**, 4787 (2018). https://doi.org/10.1038/s41467-018-06930-7

Shao, C., Ciampaglia, G.L., Varol, O., Yang, K.C., Flammini, A., Menczer, F., The spread of low-credibility content by social bots. Nat



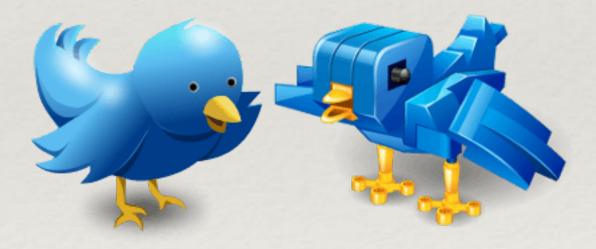
# BotSlayer and Botometer (IU)

\* **BotSlayer**: it tracks and detect potential manipulation of information spreading on Twitter

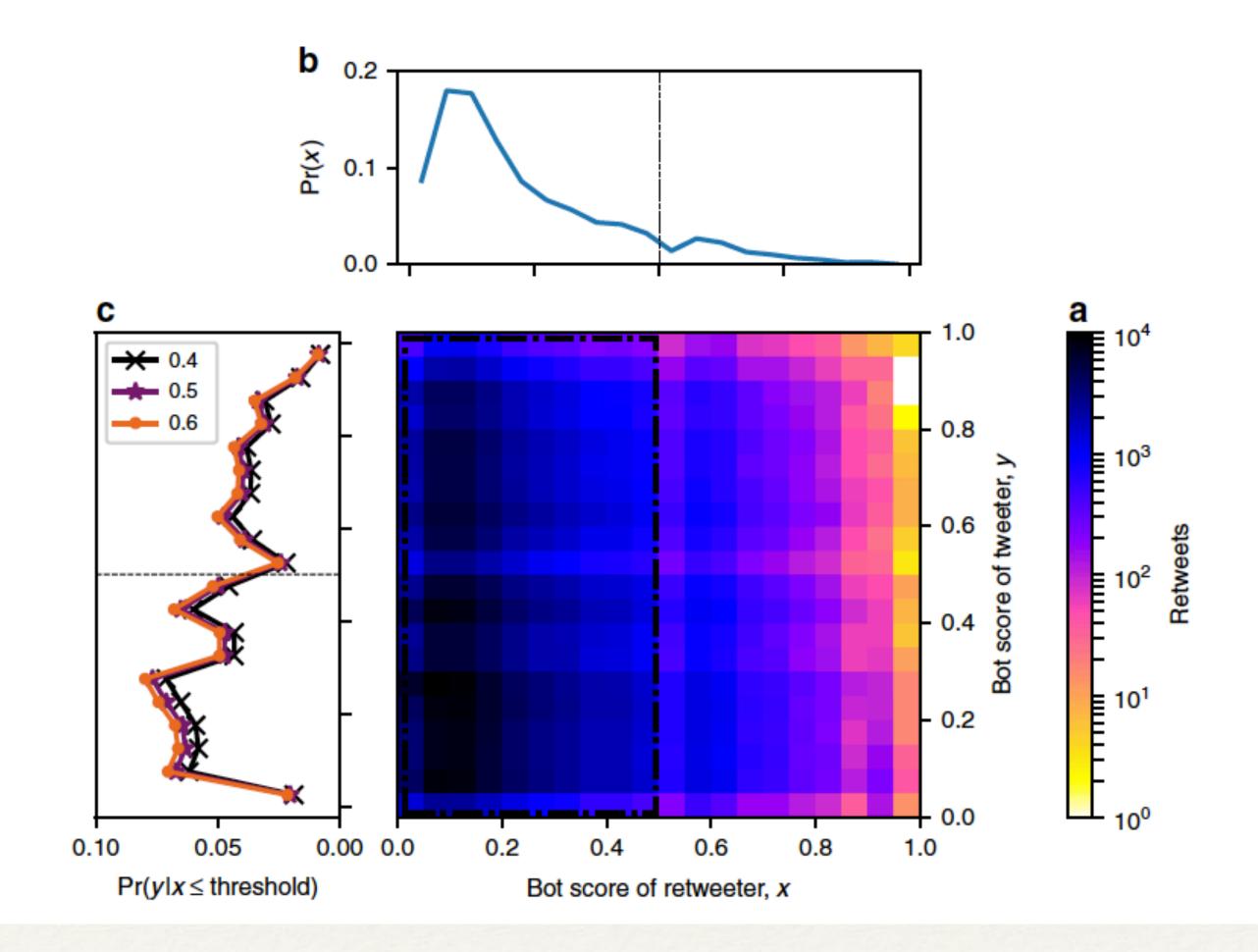
https://osome.iuni.iu.edu/tools/botslayer/

**Botometer** (formerly known as BotOrNot) :checks the \*\* activity of a Twitter account and gives it a score. Higher scores mean more bot-like activity.

https://botometer.osome.iu.edu



## ...but humans should be blamed the most



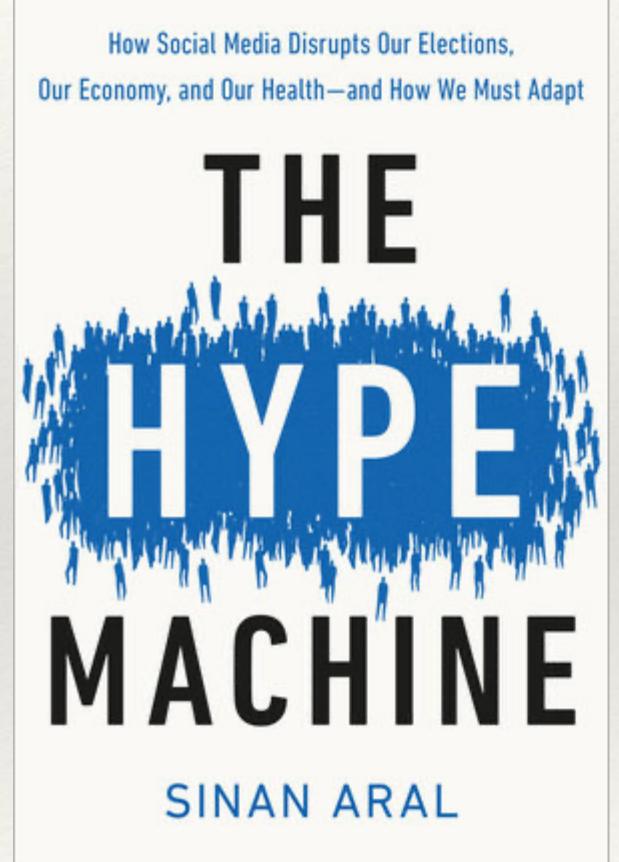
Shao, C., Ciampaglia, G.L., Varol, O., Yang, K.C., Flammini, A., Menczer, F., The spread of low-credibility content by social bots. *Nat Commun* 9, 4787 (2018). https://doi.org/10.1038/s41467-018-06930-7



# The Hype Machine

- Prevalence of fake-news and role of social bots in spreading misinformation
- \* Bots share **novel** fake news and retweet it broadly
- \* Bots mention influential humans incessantly
- \* The strategy works when influential people are fooled into sharing the content.
- \* Misleading humans is the ultimate goal of any misinformation campaign

https://www.salon.com/2020/09/27/fake-news-bots-spreading-misinformation-2020-election-propaganda/



# Open Problems and Trends

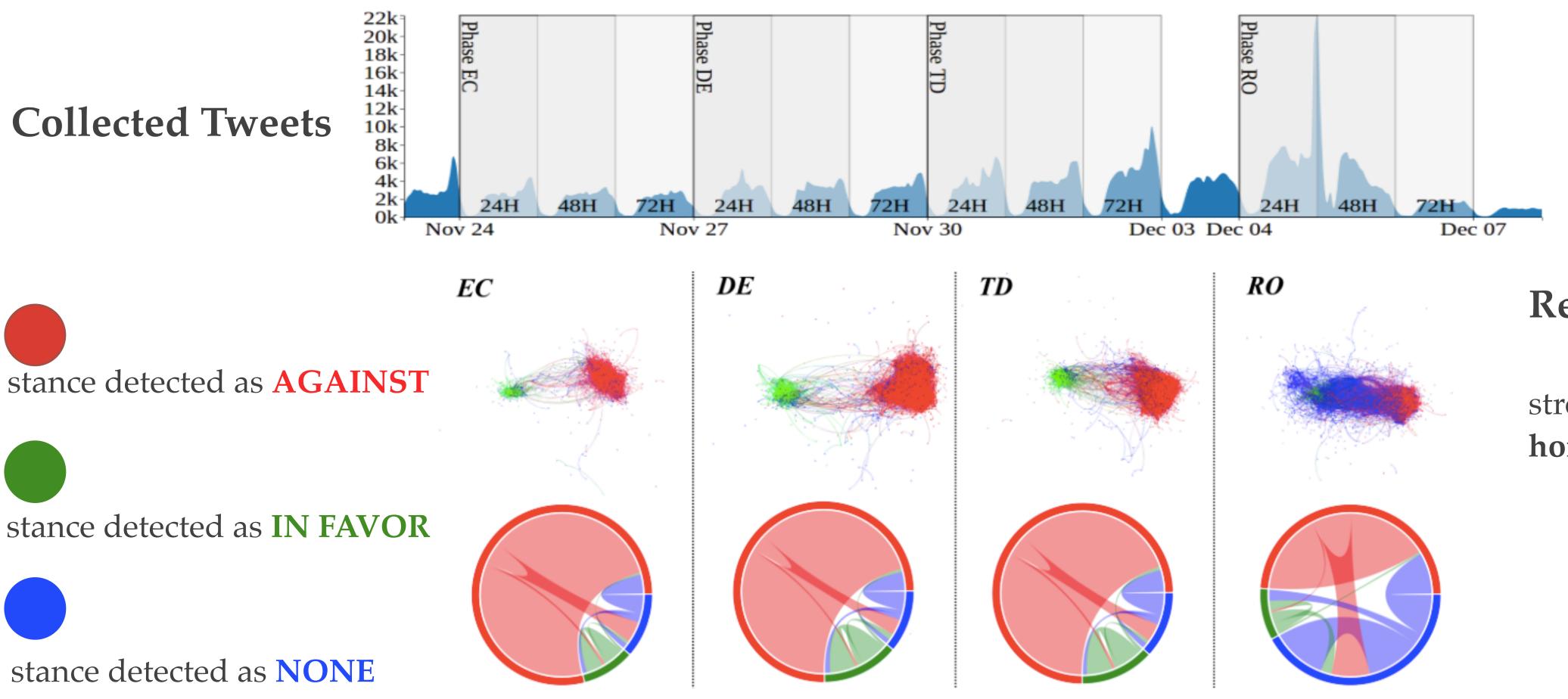
## Language and network structure

## Links to NLP

- \* Individual's opinions are often hidden
- \* Social Media provide much data for stance detection, emotion analysis, and so on
- Communication styles can be another trigger or just a reaction to news exposition and partisanships
- Relationships between structural segregation and opinion formation and polarization should be explored further by a joint effort between our scientific communities



## Italian 2016 Constitutional Referendum

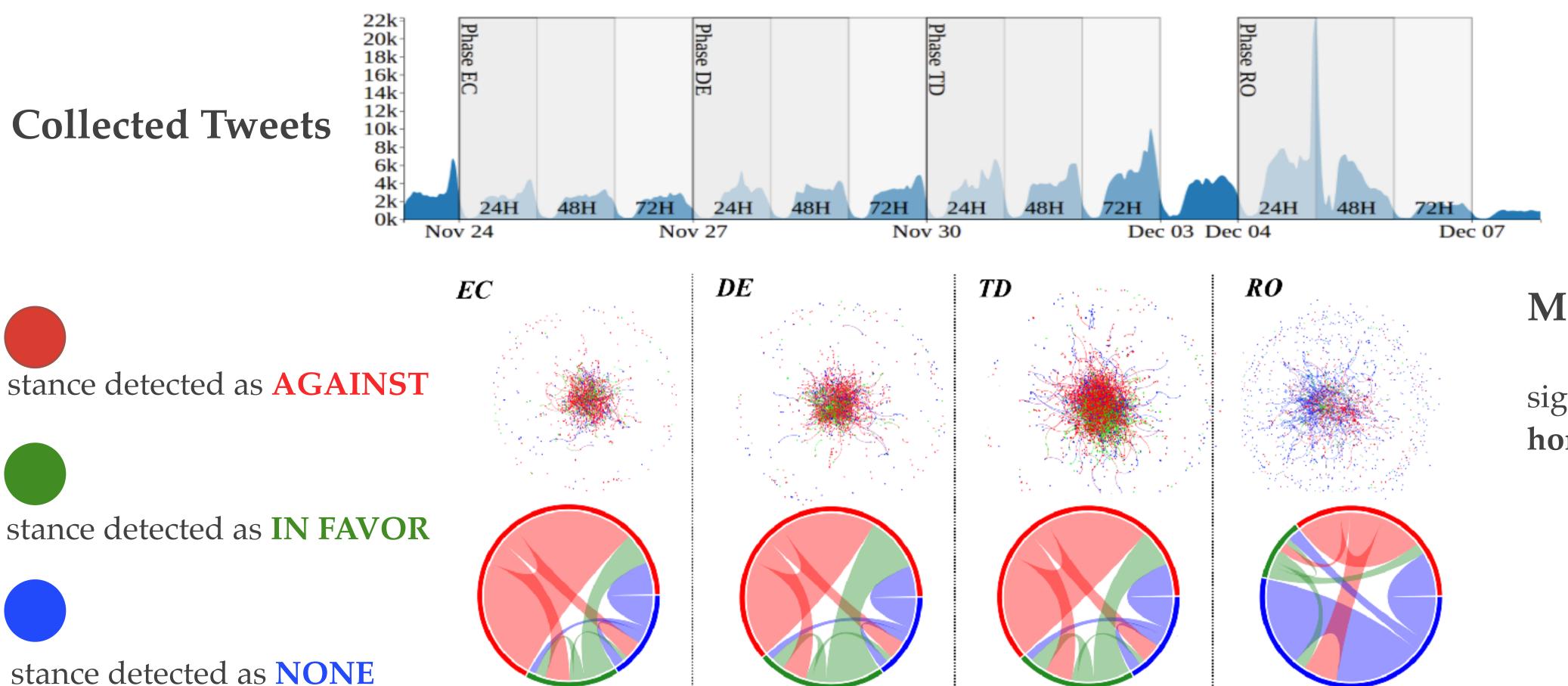


#### **Retweet Network**

strong signal of homophily



## Italian 2016 Constitutional Referendum



#### **Mention Network**

signal of **inverse** homophily



# Stance detection and Network Homophily

- \* ML-based stance detection is a NLP tool extremely useful for computational social science analyses
- \* We need approximation of users' opinions
- \* Building networks that evolve when the polarizing debate takes place is an opportunity to study the interplay between structure and opinions
- \* Apparently in Twitter retweets and reply-to are used to respectively show agreement or disagreement. If you look for disputes, dig mentions

https://www.sciencedirect.com/science/article/pii/S0169023X19300187

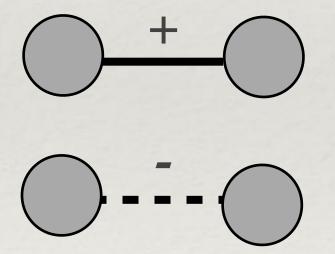
M Lai, M Tambuscio, V Patti, P Rosso, G. Ruffo, Stance Polarity in Political Debates: a Diachronic Perspective of Network Homophily and Conversations on Twitter, Data & Knowledge Engineering Journal, online: September 2019



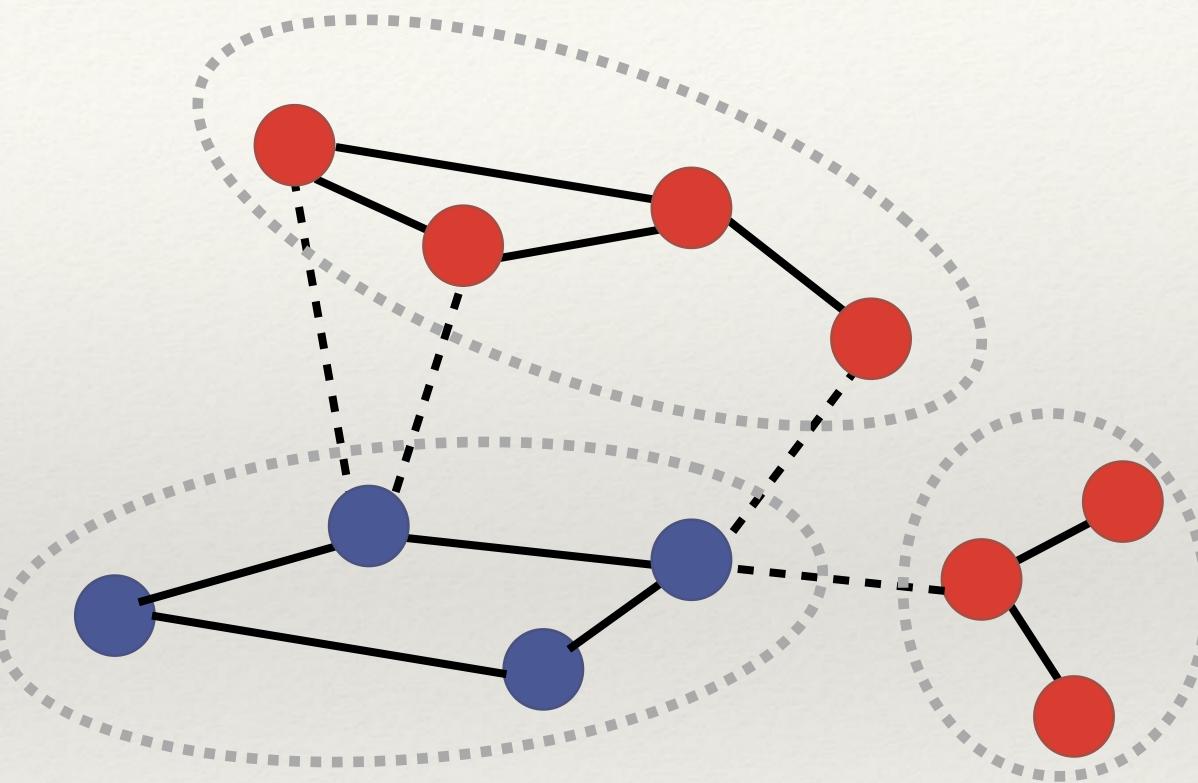
Balance in networks: algorithms and visualization

# Signed nets

### journalists scientists



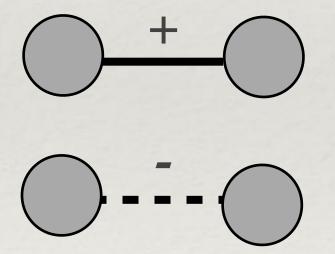
signs make explicit the type of the relationship



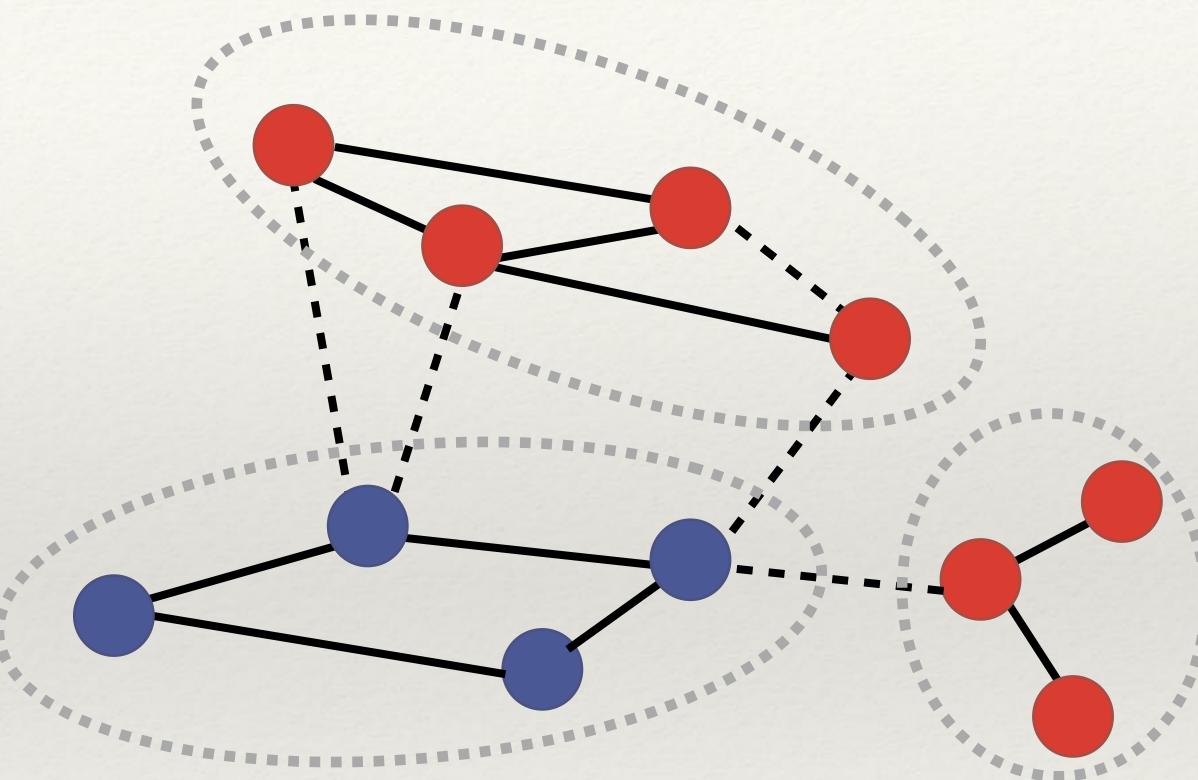
### Balanced

# Signed nets

### journalists scientists



signs make explicit the type of the relationship

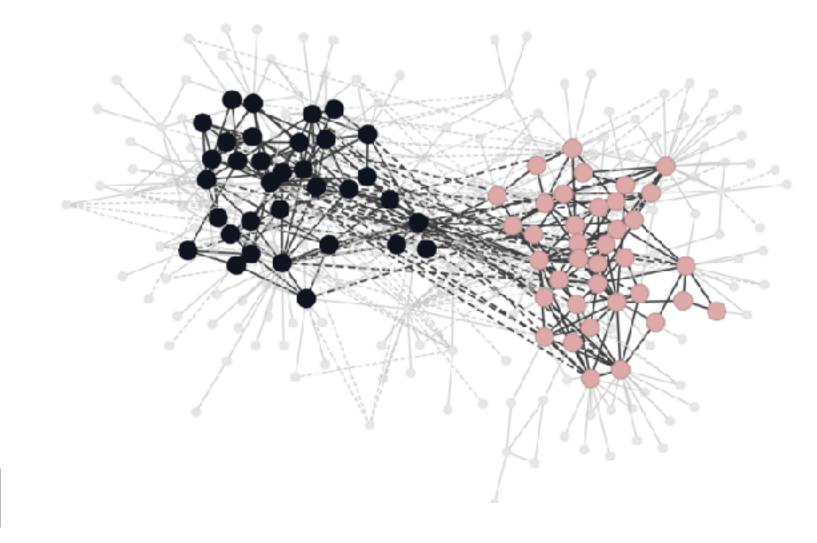


### Not balanced

- \* Balance is not always good: if journalists hate scientists and vice versa, we would live in a perfectly balanced world!
- \* There are different levels of balance when few negative edges cross boundaries
- \* Partial balance is a measure of polarization (or to predict a forthcoming egg war?) - frustration index problem
- \* Probably a great framework, not fully exploited so far, to better understand polarization and segregation dynamics in socio-political systems

## Balance in networks

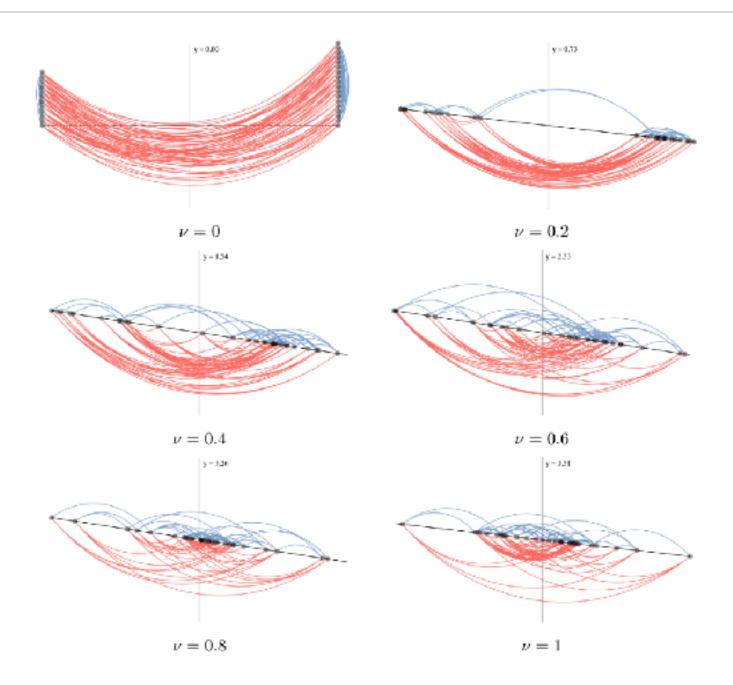
## Algorithms for communities detection and visualization





#### 2-Polarized-Communities: an algorithm based on spectral properties of the graph

F Bonchi, E Galimberti, A Gionis, B Ordozgoiti and G Ruffo, E Galimberti, C Madeddu, F Bonchi, and G Ruffo, Visualizing Discovering polarized communities in signed networks, in Proc. structural balance in signed networks, in Proc. of COMPLEX of CIKM 2019 (Beijing, China) NETWORKS 2019 (Lisbon, Portugal)



#### Stuctural-balance-viz: spectral properties used to emphasize balance/unbalance





### Discussion and conclusions



- Structural segregation may be one of the main triggers of opinion polarization \*\*
- \* Fake-news spreading, especially when partisanship and antagonistic behavior reinforce the debate, is **facilitated** in segregated networks
- \* Fact-checking is needed and skeptics with links to more gullible (vulnerable) contacts can be recruited as gatekeepers
- \* Network Analysis and NLP are great tools for modeling and analyzing data in this domain
- \* **Balance theory** provides a so far neglected framework to study the interplay between opinion polarization and structural segregation: new algorithms and visualizations tools can be added to the analytical loop
- \* Beware of the **interplay**: segregation causes polarization and vice-versa

### Kecap





ARC<sup>2</sup>S: Applied Research on Computational Complex Systems

### **Thanks!**

**Bookmark this:** 

(slides and annotated bibliography available soon)

http://www.di.unito.it/~ruffo/talks/2021\_COINS.pdf





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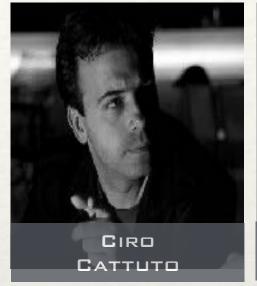


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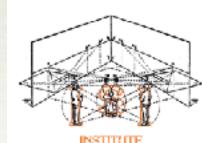




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